# 2015 PENNSYLVANIA NONPROFIT SALARY AND BENEFIT REPORT

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# INTRODUCTION

The Pennsylvania Association of Nonprofit Organizations (PANO), along with our seven partners, is delighted to present the 2015 Pennsylvania Nonprofit Salary and Benefit Survey. As our first collective endeavor, this report adds depth to the nonprofit management knowledge base specific to our Commonwealth.

This report provides a snapshot of compensation and benefits practices followed by nonprofits working throughout Pennsylvania. In 2014, PANO engaged in a statewide Listening Tour, seeking a better understanding of the needs of nonprofit organizations and their communities. When answering the question: *What would it take to reach success in this community?*, nonprofit leaders noted their need *to value the work of their employees better* to ensure consistent, uninterrupted service for their communities. Attracting, recruiting and retaining well-qualified professional and support staff are critical to meeting this goal. With its analysis of salary and benefits, this report is one tool that nonprofit leaders can use to create competitive and attractive compensation packages. Furthermore, the completed report gives nonprofits the information they need to fulfill the IRS 990 requirement of benchmarking their executive compensation against market rates.

This report includes information about 144 positions filled by over 5,000 employees working in all parts of the state. It provides comparative data by region around the Commonwealth.

This report is divided into four main sections:

- I. Guide to Using the Survey
- II. Participant Overview
- III. Compensation and Employment Practices
- IV. Compensation by Position

With permission, the sections and data points used in this report mirror, as much as possible, the 2015 Compensation Survey produced by the Bayer Center at Robert Morris University.

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200 201 202 203 204 205 206 207 206 207 <b>ACCOUNTING/</b> 300 301 302 303	Director, Administration	
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## **VOLUTEER MANAGEMENT**

📩 🍸 500	Volunteer Director	
11 1 501	Volunteer Coordinator	
ΜΔΙΝΤΕΝΔΝΟΕ	AND GROUND	66
600	Facilities Manager	
<b>601</b>	Maintenance Supervisor	
601     602     602	Maintenance Technician/Specialist	
603	Gardner	
604	Janitor or Custodian	
605	Driver	
606	Security Guard/Officer	
INFORMATION/	TECHNOLOGY	73
700		
700	Information Technology Manager	
701	Database Administrator	
702	Network Technician	
703	Personal Computer Technician	
704	Tech Support Specialist	
705	Data Entry Operator	
707	Website Developer	
DEVELOPMENT		<b>2</b> 1
800	Chief Development Officer	
801	Director, Development	
802	Development Manager, General	
803	Development Manager, Annual Giving	
804	Grant Writer	
805	Special Events Coordinator	
806	Development Associate	
COMMUNICATIO	ONS/MARKETING	
900	Communications Director/Manager	
901	Public Relations Manager	
·── <sub>902</sub>	Marketing Coordinator	
903	Social Media Coordinator	
904	Graphic Artist	
905	Membership Director/Manager	
906	Membership Assistant	
907	Customer/Member Service Representative	
PHILANTHROPY		
<b>1000</b>	Grants Manager/Administrator	
CULTURAL. ART	ISTIC, PERFORMING ARTS	
,		

		Artistic Director	
2	1101	Theater Production Manager	
	1102	Gallery Coordinator	

EDUCA	TION & RE	CREATION POSITIONS	
	1200	Director, Education	
	1201	Site Supervisor	
	<b>1202</b>	Fitness Center Manager	
	1203	Educator or Teacher, Adult Education	
	1204	Teacher, K-12	
	1205	Teacher, Special Education	
	1206	Teacher, Preschool	
	1207	Curriculum Specialist	
	1208	Teaching Assistant, K-12	
	1209	Teaching Assistant, Preschool	
	1210	Child Care Assistant	
	1211	Community Educator	
	1212	Recreation or Activity Leader, Children or Youth	
	1213	Recreation or Activity Leader, Adults	
	1214	Fitness Coach/Instructor, Multiple Sports	
	1215	Fitness Assistant	
	1216	Lifeguard	
<b>EMPLC</b>	DYMENT/W	ORK TRAINING	
	1300	Job Developer	
	1301	Vocational Counselor	
	1302	Job Coach	
FOOD	SERVICE		
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	1402	Cook	
	1403	Food Service Assistant/Worker	
<u>GIFT/T</u>		P, WAREHOUSE & FOOD BANK	
	1500	Gift/Thrift Shop Manager	
$\smile$	1501	Gift/Thrift Shop Retail Sales Clerk	
	1502	Food Bank/Pantry Assistant Clerk	
GOVER		FAIRS, ADVOCACY & LEGAL	
AL	1600	Director/Manager, Government Affairs	
- 217	🛆 1601	Staff Attorney	
	1602	Government Relations Specialist	
	1603	Advocate	
HOUSI		IUNITY DEVELOPMENT	
	1700	Director, Resident or Community Services	
1	1701	Program Manager, Resident/Community Services	
	1702	Resident Services Coordinator	
	1703	Shelter Manager	
MEDIC		AL SERVICES	125
MEDIC	1800	Medical Services Director	
-~~-	1801	Clinic Director	
-	1802	Certified Nurse Practitioner	
	1802	Director, Nursing	
	1803	Registered Nurse	

1	L805 Licensed Practical Nurse	
	1806 Dental Director	
	<b>1807</b> Dentist	
1	1808 Dental Assistant	
1	1809 Medical Assistant	
1	L810 Health Educator	
1	1811 Medical Records Clerk	
1	1812 Billing Clerk	
1	1813 Receptionist	
1	L814 Physical Therapist	
1	L815 Occupational Therapist	
1	1816 Speech Pathologist	
1	L817 Home Health Aide	
1	L818 Life Skills Worker	
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-	L900 Program Director	
	L901 Program Manager	
	L902 Program Coordinator	
1	1903 Program Assistant	
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	2000 Program Director/Administrator, Social Services & Mental Health .	
	2001 Program Manager, Social Services & Mental Health	
	2002 Program Coordinator, Social Services & Mental Health	
	2003 Program Assistant, Social Services & Mental Health	
	2004 Psychiatrist	
	2005 Licensed Clinical Social Worker	
	2006 Psychologist	
2	2007 Therapeutic Counselor, MFCC, MFT	
2	2008 Case Manager, Senior Level	
2	2009 Case Manager, Intermediate Level	
2	2010 Case Manager	
2	2011 Counselor, Master's Level	
2	2012 Counselor	
2	2013 Eligibility Specialist	
2	2014 Senior or Adult Program Assistant	
2	2015 Children or Youth Program Assistant	
2	2016 Therapeutic Staff Support	
2	2017 Chaplain	
LIBRARY SI	ERVICES	
	BOOO Head of Patron Services	
🧵 з	<b>3001</b> Librarian	
З	<b>3002</b> Reference Librarian	
~ з	8003 Research Librarian	
3	3004 Stacks and Circulation Manager	
3	3005 Children/Teen Librarian	
3	3006 Library Assistant	

# GUIDE TO USING THE SURVEY

The 2015 Pennsylvania Nonprofit Salary and Benefit report includes data from 343 nonprofit organizations who completed the online survey created and launched using Survey Monkey as the survey platform (see Methodology Section for more information). When making salary comparisons using these survey results, please consider the following:

- The survey sample was drawn from a convenience sample of organizations rather than a scientifically selected sample. Thus, conclusions cannot be drawn about all nonprofits around Pennsylvania.
- The results are not intended to represent the ideal of what compensation and benefit packages should look like, but rather to reflect what the market is currently offering.
- When developing compensation or benefits programs, nonprofits, like any other business, should carefully consider its organizational values, compensation philosophy and internal value given to jobs in addition to survey data.

## MATCHING DATA

The information collected reflects wages, benefits and organizational practices as used by 343 nonprofit organizations **during the first quarter of 2015.** 

MATCH DESCRIPTION RATHER THAN TITLE When seeking information for a particular job, carefully match your job's **duties and responsibilities** with that of survey positions. Different organizations may use the same job title to designate very different jobs.

- To find salary information for a specific job in your organization, first match the position to a job description found at the top of each Compensation by Position page. Jobs are grouped under general functions (e.g. Executive, Accounting). Review a few positions within each function to determine the best match.
- 2. To ensure that the job description you choose is similar to the job at your organization, at least 80 percent of the job duties and requirements should be similar or comparable.
- 3. The data subsets may also help to locate the appropriate salary comparison for the job at your organization (e.g. by # of Employees Supervised, Budget Size, etc.).
- 4. Finally, please know that compensation is a moving target. The data in this report is current as of the first quarter of 2015. The Bayer Center at Robert Morris University recommends that for every month that passes after March 31, 2015, that you adjust the salary by 0.25% to adjust pay levels to the current rate.

## UNDERSTANDING THE DATA COMPENSATION BY POSITION

## Each salary was analyzed by:

- Organization's Budget Size
- Number of Employees Supervised
- Education Level of Employee
- Sex of Employee
- Race of Employee
- Number of Years Employee has been in the Position
- Region
- Organization Type/Field of Service

## The following analyses were used with results reported accordingly: Base Salary: All Positions

- Base salaries report the average, full-time, annual base salary paid for the position. Part-time salaries were
  annualized for a 40-hour workweek. Base salaries do not include the cost of benefits or incentive pay.
- If you want to convert the annual base salary to an hourly or monthly rate, please reference the following table: Table 1: Converting Base Annual Salaries to Hourly or Monthly Wages

Table 1. converting base Annual Salaries to nourly of montiny wages									
Hourly	Divide Base Salary by <b>2,080</b>								
nouny	<ul> <li>2,080 hours in a year</li> </ul>								
	Divide Base Salary by 52 and then								
Monthly	multiply by <b>4.33</b>								
wonthy	• 52 weeks in a Year								
	<ul> <li>4.33 Weeks in a Month</li> </ul>								

## **Average Salary**

• The average salary is calculated by using the sum of all salaries divided by the number of employees reported for that position. Average salaries can be influenced heavily by very high or very low salaries. Median salaries are not affected by these extremes.

## Median

• The median is the halfway data point; the point at which 50 percent of the sample is lower and 50 percent of the sample is higher. Median equals 50<sup>th</sup> Percentile.

## **Number of Employees**

 In the Compensation by Position Tables, the number of employees equals the number of salaries reported for that job. Number of Employees equals Sample Size

## Number of Organizations

• In the Composition by Position Tables, the number of organizations equals the number of organizations reporting salaries for employees in that position.

## Percentiles

- 10<sup>th</sup> Percentile: The data point below which 10% of the sample falls.
- 25<sup>th</sup> Percentile: The data point below which 25% of the sample falls.
- 50<sup>th</sup> Percentile: The data point below which 50% of the sample falls.
- 75<sup>th</sup> Percentile: The data point below which 75% of the sample falls.
- 90<sup>th</sup> Percentile: The data point below which 90% of the sample falls.

# METHODOLOGY & CONFIDENTIALIT

Borrowing data points from the 2012 Wage and Benefit Survey of Southwestern Pennsylvania Nonprofit Organizations produced by the Bayer Center at Robert Morris University and the 2008 South Central Nonprofit Salary and Benefit Survey produced by the Nonprofit Resource Network of Millersville University, PANO created this 2015 Salary and Benefit Survey in partnership with the seven organizations recognized at the beginning of this report. These partners provided input on the survey itself, which used Survey Monkey as its platform.

The survey was launched across the state by PANO and its promotional partners on January 28, 2015. The deadline for data collection was extended from March 6, 2015 to March 27, 2015, when the survey was officially closed. During the final week, PANO staff made follow-up, reminder phone calls to organizations that had partially completed the survey. Of the 451 organizations that registered to participate, 343 organizations provided enough data to be included in this report.

Though no direct compensation was given for taking the survey, participants can purchase the survey at a significantly discounted price. Because the survey was promoted by multiple organizations, a response rate for this survey could not be calculated.

The responses to the surveys are being analyzed with simple calculations such as frequency, average, range and percentile. Each position uses cross tabulations to look at position by agency budget, number of employees, level of education, sex, race, number of years in position, region and field of service.

## **Data Confidentiality**

The process for data collection and analysis provided as much opportunity for anonymity as participants desired, provided first by a registration process separate from the survey. For organizations who wanted to complete the survey anonymously, an anonymous survey link was provided. Other participants opted to receive a unique link which allowed them to return to a partially completed survey if they were not able to complete it in one setting. Participants also chose whether or not they wanted their names to be included in the final report.

Also for purposes of confidentiality, the completed report does not include data for positions where fewer than three (3) employers provided information. For categories where data was provided for only three (3) or four (4) employees, only the average and the range are included in the report. For categories where data was provided for five (5) employees, the average, range and median (50th Percentile) are included in the report. The exception to this rule is the analysis completed regarding salary by organizational type. Only the median was included for this analysis. When salaries were provided for two (2) or less employees, these salaries were eliminated from the analysis. When salaries were provided for three (3) or more salaries, the median was included.



The target population for this survey included nonprofit organizations in the databases for PANO and its seven partner organizations on this survey, generating a convenience sample of voluntary respondents. Readers should assume that the results can be generalized only to organizations included in the survey—and to organizations similar to the participants. They should be seen only as a guide to making salary and benefit decisions. A list of participating organizations who did not wish to remain anonymous will be included in the final report. Finally, as a first time endeavor, the way some data was collected created some limitations. For example, the survey asked employers to report their number of employees by employee group (e.g. 1 to 5 employees, 6 to 20 employees) rather than an actual total number of employees. Thus, true turnover rate will not be included in the final report.

## JOB TITLES ADDED & EXCLUDED

### Job Titles Added

The following jobs titles were added to the report because a large enough sample came in under the question: "Please report other positions not included in the survey." The caution with these positions is that they did not come with an accompanying job description. The report writers located job descriptions on the internet based on their own experience. However, these descriptions may or may not reflect the actual jobs that were reported:

### **Education and Recreation**

- Coach/Instructor, Multiple Sports
- Fitness Assistant
- Lifeguard

## Social Services & Mental Health

• Therapeutic Staff Support

## Government Affairs, Advocacy & Legal

• Advocate

The original survey included Family Advocate under Social Services Mental Health. However, additional advocate positions were included and the report broadened the category to include all. The position was moved under Government Affairs, Advocacy & Legal.

## Job Titles Excluded

The following job titles were excluded from the report due to insufficient data:

## **Cultural, Artistic and Performing Arts**

- Curator
- Costume Shop Manager
- Museum Technician

## **Emergency Services**

- Fire Chief
- EMS Chief
- Supervisor (Emergency Services)
- Paramedic
- Emergency Medical Technician (EMT)
- Emergency Dispatcher

## **Animal Welfare**

- Veterinarian
- Veterinary Clinic Manager
- Humane Officer
- Veterinary Technician
- Animal Shelter Manager
- Animal Adoption Counselor

## **Environment/Conservation**

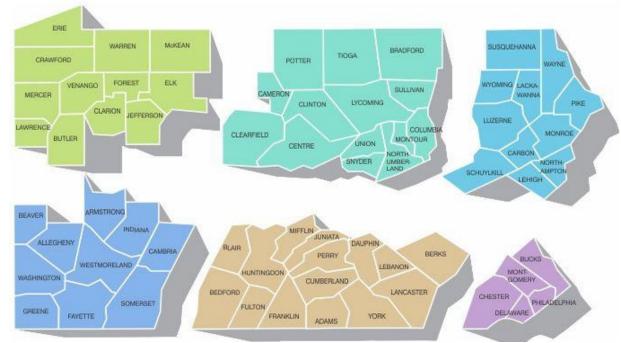
- Estuary Science and Restoration Manager
- Environmental Planner

# PARTICIPANT OVERVIEW

This section provides you with an overview of all participants—by location and region served. Additional analyses compared the following by budget size: geography type, primary field of service and primary source of funding.

## Participant by Region & Location

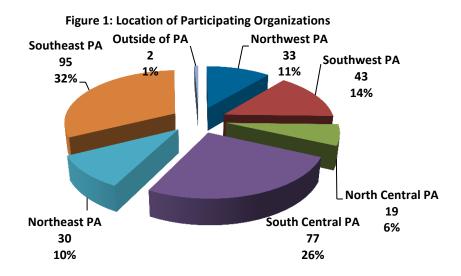
Each county has been included in one of six (6) regions—also used by Pennsylvania's Department of Environmental Protection.



## Location

## N = 298

Data from organizations are included in the regions where they are headquartered. Of participating organizations, two (2) are headquartered outside of Pennsylvania, but employ people in Pennsylvania. One serves the Southeast Region so data is included in the Southeast Regional data. Data from the second agency is included only in overall data analysis.



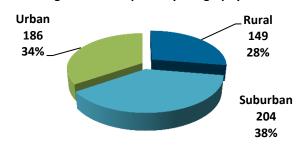
## Region Served N = 343

Survey participants collectively serve Pennsylvania residents in all 67 counties of the Commonwealth. Of participating organizations, 15% (53) serve all 67 counties and an additional 62 organizations serve counties in more than one region.

#### **Table 2: Participants by Region Served**

Regions	% and # of Organizations
Northwest PA	<b>10%</b> (34)
Southwest PA	<b>11%</b> (39)
North Central PA	<b>10%</b> (36)
South Central PA	<b>20%</b> (68)
Northeast PA	<b>13%</b> (45)
Southeast PA	<b>20%</b> (68)
All 67 Counties	<b>15%</b> (53)

Figure 2: Participants by Geography



## STAFF SIZE

### N = 337

More organizations (e.g. 37%) reported having 1-5 employees than organizations reporting no employees or organizations reporting more than 5 employees. Organizations reported the following number of full-time employees:

- 22 (7%) organizations reported that they had *0 full time* employees
- **123 (37%)** organizations reported that they had **1-5 full-time** employees
- 85 (25%) organizations reported that they had 6-20 full-time employees
- 41 (12%) organizations reported that they had 21-50 full-time employees
- 19 (5%) organizations reported that they had 51-100 full-time employees
- 30 (9%) organizations reported that they had 101-300 full-time employees
- 7 (2%) organizations reported that they had 301-500 full-time employees
- 10 (3%) organizations reported that they had over 500 full-time employees



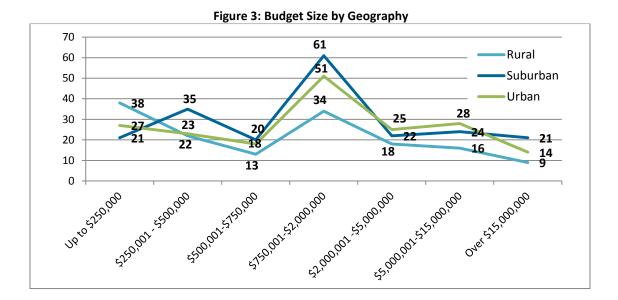
### N = 339

#### **Table 3: Participants by Size of Operational Budget**

Budget Groups	% and # of Organizations
Up to \$250,000	<b>18%</b> (60)
\$250,001 - \$500,000	<b>16%</b> (54)
\$500,001-\$750,000	<b>9%</b> (29)
\$750,001-\$2,000,000	<b>27%</b> (90)
\$2,000,001 -\$5,000,000	<b>11%</b> (38)
\$5,000,001-\$15,000,000	<b>12%</b> (41)
Over \$15,000,000	<b>8%</b> (27)

## Budget Size by Geography Type N = 339

Organizational budgets broken out by geographical type can be seen in Figure 3 below. The majority (43%) have budgets that fall between \$750,000 and \$2,000,000. Rural areas tend to have more small organizations; suburban areas tend to have slightly more mid-size organizations and also more of the largest (e.g. over \$15 M) organizations. Urban areas tend to have more organizations between \$5M and \$15 M than either rural or suburban areas.



## Staff Size by Organizational Budget

The following eight tables show the number of organizations that report both full-time and part-time employees. Not surprising, only small organizations hire only part-time employees.

## Organizations with both...

Budget Size			0 Part- Time Workers	1-5 Part- Time Workers	6-20 Part- Time Workers	21-50 Part- Time Workers	51-100 Part- Time Workers	101-300 Part- Time Workers	301-500 Part- Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000	0		4	12	5	0	0	0	0	0	21
\$250,001 - \$500,000	Full-	<b>D</b> :	0	1	0	0	0	0	0	0	1
\$500,001- \$750,000	Time Workers	AN	0	0	0	0	0	0	0	0	0
\$750,001- \$2,000,000	WORKERS		0	0	0	0	0	0	0	0	0
\$2,000,001 - \$5,000,000			0	0	0	0	0	0	0	0	0
\$5,000,001- \$15,000,000			0	0	0	0	0	0	0	0	0
Over \$15,000,000			0	0	0	0	0	0	0	0	0

## Organizations with both...

Budget Size			0 Part- Time Workers	1-5 Part- Time Workers	6-20 Part- Time Workers	21-50 Part- Time Workers	51-100 Part- Time Workers	101-300 Part- Time Workers	301-500 Part-Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000			12	22	4	0	0	0	0	0	38
\$250,001 - \$500,000	1-5 Full-		6	26	15	0	0	0	0	0	47
\$500,001- \$750,000	Time		3	8	5	1	0	0	0	0	17
\$750,001- \$2,000,000	Workers	AN.	3	10	3	2	0	0	0	0	18
\$2,000,001 - \$5,000,000		:	0	1	0	0	0	0	0	0	1
\$5,000,001- \$15,000,000			1	1	0	0	0	0	0	0	2
Over \$15,000,000			0	0	0	0	0	0	0	0	0

## Organizations with both...

Budget Size			0 Part- Time Workers	1-5 Part- Time Workers	6-20 Part- Time Workers	21-50 Part- Time Workers	51-100 Part- Time Workers	101-300 Part- Time Workers	301-500 Part-Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000			1	0	0	0	0	0	0	0	1
\$250,001 - \$500,000	6-20 Full-	:	0	4	1	0	0	0	0	0	5
\$500,001- \$750,000	Time	٩D.	0	4	7	0	0	0	0	0	11
\$750,001- \$2,000,000	Workers	A.	0	22	31	6	1	0	0	0	60
\$2,000,001 - \$5,000,000		:	2	1	1	1	1	1	0	0	7
\$5,000,001- \$15,000,000			0	0	0	0	0	0	0	0	0
Over \$15,000,000			0	1	0	0	0	0	0	0	1

## Organizations with both...

Budget Size			0 Part- Time Workers	1-5 Part- Time Workers	6-20 Part- Time Workers	21-50 Part- Time Workers	51-100 Part- Time Workers	101-300 Part- Time Workers	301-500 Part-Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000			0	0	0	0	0	0	0	0	0
\$250,001 - \$500,000	21-50 Full-	:	0	0	0	0	0	0	0	0	0
\$500,001- \$750,000	Time	ND.	0	0	0	0	0	0	0	0	0
\$750,001- \$2,000,000	Workers	4	0	0	0	11	0	0	0	0	11
\$2,000,001 - \$5,000,000		:	0	0	0	23	0	0	0	0	23
\$5,000,001- \$15,000,000			0	0	0	7	0	0	0	0	7
Over \$15,000,000			0	0	0	0	0	0	0	0	0

## Organizations with both...

Budget Size		٧	0 Part- Time Norkers	1-5 Part- Time Workers	6-20 Part- Time Workers	21-50 Part- Time Workers	51-100 Part- Time Workers	101-300 Part- Time Workers	301-500 Part-Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000			0	0	0	0	0	0	0	0	0
\$250,001 - \$500,000	51-100 Full-	:	0	0	0	0	0	0	0	0	0
\$500,001- \$750,000	Time 🧧		0	0	0	0	0	0	0	0	0
\$750,001- \$2,000,000	MORIZORO	I.	0	0	0	0	0	0	0	0	0
\$2,000,001 - \$5,000,000		:	0	1	1	0	2	0	0	0	4
\$5,000,001- \$15,000,000			0	2	4	2	5	2	0	0	15
Over \$15,000,000			0	0	0	0	0	0	0	0	0

## Organizations with both...

Budget Size			0 Part- Time Workers	1-5 Part- Time Workers	6-20 Part- Time Workers	21-50 Part- Time Workers	51-100 Part- Time Workers	101-300 Part- Time Workers	301-500 Part-Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000			0	0	0	0	0	0	0	0	0
\$250,001 - \$500,000	101-300 Full-		0	0	0	0	0	0	0	0	0
\$500,001- \$750,000	Timo	ND.	0	0	0	0	0	1	0	0	1
\$750,001- \$2,000,000	Workers	4	0	0	0	0	0	0	0	0	0
\$2,000,001 - \$5,000,000		:	0	0	0	0	0	3	0	0	3
\$5,000,001- \$15,000,000			0	0	0	0	0	16	0	0	16
Over \$15,000,000			0	0	0	0	0	10	0	0	10

## Organizations with both...

Budget Size			0 Part- Time Workers	1-5 Part- Time Workers	6-20 Part- Time Workers	21-50 Part- Time Workers	51-100 Part- Time Workers	101-300 Part- Time Workers	301-500 Part-Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000			0	0	0	0	0	0	0	0	0
\$250,001 - \$500,000	301-500 Full-	:	0	1	0	0	0	0	0	0	1
\$500,001- \$750,000	Time	ND.	0	0	0	0	0	0	0	0	0
\$750,001- \$2,000,000	Workers	4	0	0	0	0	0	0	0	0	0
\$2,000,001 - \$5,000,000		:	0	0	0	0	0	0	0	0	0
\$5,000,001- \$15,000,000			0	0	0	0	0	0	0	0	0
Over \$15,000,000			0	0	0	0	1	4	0	1	6

## Organizations with both...

Budget Size		0 Part- Time Worke	Time	6-20 Part- Time Workers	21-50 Part- Time Workers	51-100 Part- Time Workers	101-300 Part- Time Workers	301-500 Part-Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000		0	0	0	0	0	0	0	0	0
\$250,001 - \$500,000	Over 500	0	0	0	0	0	0	0	0	0
\$500,001- \$750,000	Eull_ C	0	0	0	0	0	0	0	0	0
\$750,001- \$2,000,000	Time		0	0	0	0	0	0	0	0
\$2,000,001 - \$5,000,000	Workers	• 0	0	0	0	0	0	0	0	0
\$5,000,001- \$15,000,000		0	0	0	0	0	1	0	0	1
Over \$15,000,000		0	0	0	0	2	2	4	1	9

# PRIMARY SOURCE OF FUNDING BY ORGANIZATIONAL TYPE & BUDGET SIZE

Table 4: Primary Source of Funding by Budget Size and Organizational Type

N = 493

Primary Field of Service	Up to \$250 K	\$250,001- \$500,000	\$500,001- \$750,000	\$750,001- \$2M	\$2 M- \$5 M	\$5 M- \$15 M	Over \$15 M	TOTALS
Advocacy/Public Affairs	4	2	1	12	4	2	0	<b>25</b> (5%)
Aging	0	3	0	2	0	7	0	<b>12</b> (2%)
Animal Welfare	1	0	1	1	0	0	0	<b>3</b> (1%)
Association/Support Organization	5	5	1	1	2	4	1	<b>19</b> (4%)
Basic Material Need	0	2	3	9	0	0	1	<b>15</b> (3%)
Child Care & Child Welfare	1	2	1	8	5	6	4	<b>27</b> (5%)
Counseling/Behavioral and Mental Health	3	3	2	8	4	11	13	<b>44</b> (9%)
Community Development	0	1	0	1	1	0	0	<b>3</b> (1%)
Culture/Arts	8	7	2	10	3	2	0	<b>32</b> (6%)
Domestic and Sexual Violence	0	1	1	2	3	5	1	<b>13</b> (3%)
Intellectual/Developmental Disabilities	0	0	2	5	1	4	5	<b>17</b> (3%)
Education and Research Services	18	12	4	19	7	6	4	<b>70</b> (14%)
Employment and Economic Opportunity	0	0	0	2	4	4	1	<b>11</b> (2%)
Environment/Conservation/Pres ervation	4	2	3	2	1	0	0	<b>12</b> (3%)
Family Support and Preservation	2	0	1	5	0	3	2	<b>13</b> (8%)
Foundation/Grant Support/Philanthropy	1	2	1	3	1	0	0	<b>8</b> (2%)
Health and Health Education	5	4	0	10	3	6	7	<b>35</b> (7%)
Housing/Shelter	1	3	3	7	6	5	2	<b>27</b> (5%)
Human/Social Services	0	2	3	0	2	0	2	<b>9</b> (2%)
International Aid	0	0	1	1	1	0	0	<b>3</b> (1%)
Legal	3	0	1	2	1	1	0	<b>8</b> (2%)
Library	11	8	5	12	1	1	1	<b>39</b> (8%)
Military and Veteran	0	1	0	0	0	0	1	<b>2</b> (0.4%)
Offender Reentry and Interaction	0	0	1	1	1	0	1	<b>4</b> (1%)
Religious	1	2	2	1	1	3	0	<b>10</b> (2%)
Social Support/Recreation	2	1	0	6	1	1	1	<b>12</b> (2%)
Youth	1	3	2	6	1	4	0	<b>17</b> (3%)
Other*	1	1	0	0	0	1	0	<b>3</b> (1%)
*Other includes: Community leade	72 (15%)	67 (14%)	41 (8%)	136 (28%)	54 (11%)	76 (15%)	47 (10%)	

\*Other includes: Community leadership program, tourism, retail thrift store operations.

## **Primary Source of Funding**

## N = 339

More organizations (e.g. 48%) reported government funding as their primary source of funding than any other funding source. The second highest reported funding source was contributions from individuals. More small to mid-size organizations appear to depend on contributions from individuals when compared to larger organizations. Though social enterprise has been a much discussed way of increasing revenue in recent years only eight (8) participants reported revenue from sales as a primary source of funding.

Primary Source of Funding	Up to \$250 K	\$250,001- \$500,000	\$500,001- \$750,000	\$750,001- \$2 M	\$2M-\$5M	\$5 M- \$15 M	Over \$15 M	TOTALS
Contributions from Individuals	18	12	7	16	5	5	1	<b>64</b> (19%)
Contributions from Foundations/Trusts	8	8	3	9	5	2	1	<b>36</b> (11%)
United Way	2	0	0	0	0	0	0	<b>2</b> (1%)
Government	21	23	12	47	16	21	22	<b>162</b> (48%)
Membership Dues	1	3	0	1	2	0	0	<b>7</b> (2%)
Program Service Fees	7	5	6	12	7	9	3	<b>49</b> (14%)
Revenue from Sales	1	0	1	2	1	3	0	<b>8</b> (2%)
Investment Income	1	2	0	1	2	1	0	<b>7</b> (2%)
Other	1	1	0	2	0	0	0	<b>4</b> (1%)
TOTALS	<b>60</b> (18%)	<b>54</b> (16%)	<b>29</b> (9%)	<b>90</b> (27%)	<b>38</b> (11%)	<b>41</b> (12%)	<b>27</b> (8%)	339

### Table 5: Primary Source of Funding by Budget Size

Primary funding sources do not appear to differ greatly for organizations located in urban, suburban or urban areas.

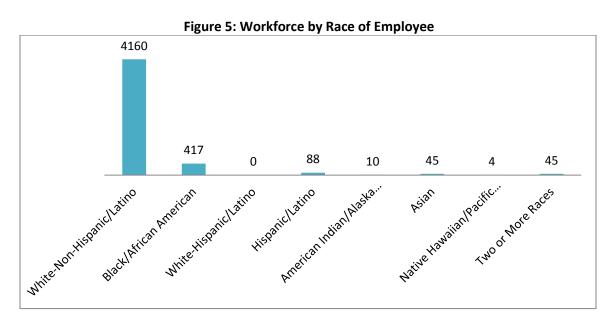
N =539								
Primary Source of Funding	Rural	Urban	Suburban					
Contributions from Individuals	23%	21%	22%					
Foundations/Trusts	6%	8%	15%					
United Way	1%	0%	0%					
Government	43%	45%	37%					
Membership Dues	4%	3%	4%					
Program Service Fees	17%	17%	17%					
Revenue from Sales	1%	2%	2%					
Investment Income	2%	1%	3%					
Other	1%	1%	1%					

## Table 6: Primary Source of Funding by Geography Type





## WORKFORCE BY RACE OF EMPLOYEE



## Employee Eligibility for Public Assistance

Though nonprofits collectively comprise the third largest employer group in the nation (*Salamon, Sokolowski & Geller, 2012*), many nonprofit employments make salaries at a level that qualifies them for public assistance. In answer to the question: *Approximately, how many of your employees are eligible for public assistance benefits?*, **63** organizations reported **1,434 employees as being eligible.** An additional 30 noted they were not certain or unsure.

# COMPENSATION, EMPLOYMENT & BENEFITS PRACTICES COMPENSATION PRACTICES

## Fiscal Year Calendar N = 339

Most participants reported that their fiscal year started either in January (41%) or July (53%). A smaller number (5%) reported that their fiscal year started in September or October. Other fiscal year start dates included April (0.6%), June (0.3%) and November (0.3%).

## Salary Grades with Salary Ranges

## N=337

The majority of participants do not use Salary Grades with associated salary ranges.

Does your organization use Salary Grades with associated Salary Ranges?

- 33% (103) Yes
- 69% (234) No

## **Frequency of Salary Increases**

## N = 337

Less than one-third of participants report routine annual adjustments for employee salaries.

## **Table 7: Frequency of Salary Increases**

Frequency of Salary Increase	Participants
Routine annual adjustments	31%
	(104)
Annual adjustments: Only when budgets allow	45%
	(150)
No set pattern	22%
	(74)
Do not offer salary increases	3%
	(9)

## Types of Salary Increases

N = 325

### **Table 8: Types of Salary Increases**

Type of Salary Increase	% Participants	# Participants
Merit/Performance Increase	59%	192
Cost of Living Increases	42%	136
Across the Board Increases	31%	101
Length of Service Increase	7%	23
Contract Stipulations	5%	17
No Increase	4%	13

## Incentive Pay/Bonuses N =337

Only 34% (114) of participants reported offering bonuses/incentive pay to their employees. Employees considered eligible for these bonuses include:

Employees Reported as Eligible for Bonuses	% Participants	# Participants
All Employees	83%	82
Executive Director	12%	12
Department Heads	9%	9
Support Staff (flex time)	9%	9
Development Director	3%	3

## **Table 9: Employees Eligible for Bonuses**

## **Pay Practices for On-Call Employees**

## N = 324

The 34% (110) respondents who have employees working on an on-call basis reported the following as their pay practice for these employees:

Table 10: Employees	<b>Eligible for Bonuses</b>
---------------------	-----------------------------

Pay Practice for On-Call Employees	% Participants	# Participants
Pay for Hours Worked (including Overtime)	45%	50
Pay a flat rate for being on call	27%	30
Do not pay or provide time off (exempt staff)	12%	13
Pay a show-up rate and hourly pay for time worked	8%	9
Provide compensatory time off (flex time)	7%	8

## **Evening/Night Shift Work**

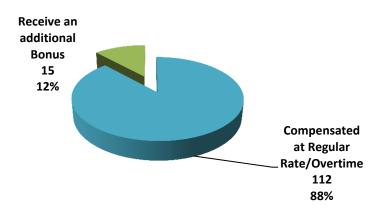
## N = 337

Of participating organizations:

- **41% (137)** report having evening/shift work
- **59% (200)** report having no evening/shift work

The majority (88%) of those that have evening/shift work note that these employees are compensated at regular/overtime rates as opposed to receiving an additional bonus.

## Figure 6: Type of Compensation for Evening/Shift Work



Of the ten (10) organizations who responded to the question, *How much additional pay do employees receive for working the evening/night shift?*:

- 1 reported \$2.50/hr
- 4 reported \$1.00/hr
- 5 reported \$.50/hr

## POLICY FOR EXTENSIVE OVERTIME

## N= 300

Of participating organizations:

- **269 (89%)** noted that they have no formal policy for compensating exempt staff who put in extensive overtime.
- **31 (10%)** noted that they do have a formal policy for compensating exempt staff who put in extensive overtime.

Regardless of the formal policy:

- 61% (178) provide compensatory time off
- 3% (10) pay overtime rates
- **2% (5)** pay straight time
- 33% (97) do not compensative for extensive overtime

## Premium Pay for Bi-Lingual Staff

## N =337

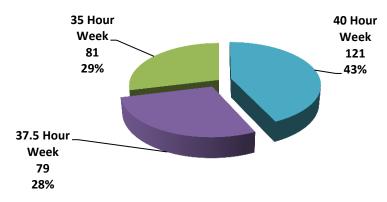
7% (22) of participants reported paying a premium for staff who have the bilingual skills needed to fulfill organization mission.

## EMPLOYMENT PRACTICES

## Full-Time Work Week

## N = 281

Participants reported their employees typically must work the following number of hours to be considered Full-Time. Figure 5: # of Hours in a Typical Full-Time Work Week



The 66 participants that responded with *Other* noted that their employees need to work the following to be considered full-time:

- 56% (30) Hours
- 25% (32) Hours
- 6% (20) Hours
- 6% (36) Hours
- 6% (40) Hours

Introductory/Probation Period N = 337

**80%** (270) of participants report having an introductory/probationary period for new employees who have been onboarded to the organization.

Table 11. Length of Introductory/	ribbationalyrenou	
Length of Introductory Period	% Participants	#Participants
1 Month	0.4%	1
2 Months	5%	12
3 Months	70%	185
6 Months	22%	57
12 Months	0.4%	1

## Table 11: Length of Introductory/Probationary Period for New Employees

During this introductory period, participants report that new employees have access to benefits as described in Table 11.

### Table 12: Access to Benefits during Probationary Period

N = 268

Access to Benefits	% Participants	# Participants
Paid Time Off Only	12%	31
Insurance Benefits Only	21%	56
Both Paid Time Off and Insurance Benefits	35%	93
Neither Paid Time Off nor Insurance Benefits	33%	88

## **Performance Reviews**

#### N = 337

The majority (77%) of participants report providing performance reviews on an annual basis.

### Table 13: Access to Benefits during Probationary Period

Frequency of Performance Evaluations	% Participants	# Participants
Annually	68%	259
Every Six (6) Months	19%	73
No Set Schedule	10%	37
After first 90 Days	2%	9
Quarterly	1%	3

## Time off Practices

N = 332

- 57% (189) of participants report offering separate vacation, sick and holiday benefits.
- **37% (122)** of participants report using a Paid Time off (PTO) package which combine some porting of vacation, holidays and sick leave.
- 6% (21) report that they do not offer any formal time off.

Type of Time Off EmployeesExempt EmployeesNonexempt EmployeesTOTALSPaid Holiday72229 (1%)Unpaid Holiday212173385 (15%)Unpaid Holiday212173385 (15%)Vacation196163359 (14%)Sick Leave10485189 (7%)PTO159127286 (11%)Personal Days230190420 (17%)Paid Jury383068 (3%)Paid FMLA Days245209454 (18%)Bereavement9076166 (7%)Military Service161430 (1%)M/F Paternity Leave341318 (1%)None0181331	Table 14: Type of Time off by Exempt and Non-Exempt Employees						
Paid Holiday         7         22         (1%)           Unpaid Holiday         212         173         385 (15%)           Vacation         196         163         359 (14%)           Sick Leave         104         85         189 (7%)           PTO         159         127         286 (11%)           Personal Days         230         190         420 (17%)           Paid Jury         38         30         68 (3%)           Paid FMLA Days         245         209         454 (18%)           Bereavement         90         76         166 (7%)           Military Service         16         14         30 (1%)           Volunteer Service         65         52         117 (5%)           M/F Paternity         34         13         18 (1%)           Leave         0         18         131	Type of Time	Off	Exempt Employees	Nonexempt Employees	TOTALS		
Unpaid Holiday       212       173       385 (15%)         Vacation       196       163       359 (14%)         Sick Leave       104       85       189 (7%)         PTO       159       127       286 (11%)         Personal Days       230       190       420 (17%)         Paid Jury       38       30       68 (3%)         Paid FMLA Days       245       209       454 (18%)         Bereavement       90       76       166 (7%)         Military Service       16       14       130 (1%)         Volunteer Service       65       52       117 (5%)         M/F Paternity       34       13       18 (1%)         Leave       0       18       1%)	Paid Holiday		7	22	-		
Unpaid Holiday       212       1/3       (15%)         Vacation       196       163 $359$ (14%)         Sick Leave       104       85 $189$ (7%)         PTO       159       127 $286$ (11%)         Personal Days       230       190 $420$ (17%)         Paid Jury       38       30 $68$ (3%)         Paid FMLA Days       245       209 $454$ (18%)         Bereavement       90       76 $166$ (1%)         Military Service       16       14 $30$ (1%)         Volunteer Service       65       52 $117$ (5%)         M/F Paternity       34       13 $18$ (1%)         Leave       0       18       (1%)       (1%)							
Vacation       196       163	Unpaid Holiday		212	173			
Vacation         196         163         (14%)           Sick Leave         104         85         189 (7%)           PTO         159         127         286 (11%)           Personal Days         230         190         420 (17%)           Paid Jury         38         30         68 (3%)           Paid FMLA Days         245         209         454 (18%)           Bereavement         90         76         166 (7%)           Military Service         16         14         30 (1%)           Volunteer Service         65         52         117 (5%)           M/F Paternity Leave         34         13         18 (1%)           None         0         18         1.331				270			
Number       Internation       Internation <thinternation< th=""></thinternation<>	Vacation		196	163			
Sick Leave       104       85       (7%)         PTO       159       127       286         PTO       159       127       286         (11%)       230       190       420         Personal Days       230       190       420         Paid Jury       38       30       68         Paid FMLA Days       245       209       454         Bereavement       90       76       166         Military Service       16       14       30         M/F Paternity       34       13       18         Leave       0       18       (1%)         None       0       18       1.331			100	100	(14%)		
PTO       159       127       286 (11%)         Personal Days       230       190       420 (17%)         Paid Jury       38       30       68 (3%)         Paid FMLA Days       245       209       454 (18%)         Bereavement       90       76       166 (7%)         Military Service       16       14       30 (1%)         Volunteer Service       65       52       117 (5%)         M/F Paternity Leave       34       13       18 (1%)         None       0       18       1.331	Sick Leave		104	85			
PTO       159       127       (11%)         Personal Days       230       190       420         Paid Jury       38       30       68         Paid Jury       38       30       68         Paid FMLA Days       245       209       454         Paid FMLA Days       245       209       454         Bereavement       90       76       166         Military Service       16       14       30         Volunteer Service       65       52       117         (5%)       34       13       18         Leave       34       13       18         None       0       18       1.331	Sick Leave		104		(7%)		
Personal Days       230       190       420 (17%)         Paid Jury       38       30       68 (3%)         Paid FMLA Days       245       209       454 (18%)         Bereavement       90       76       166 (7%)         Military Service       16       14       30 (1%)         Volunteer Service       65       52       117 (5%)         M/F Paternity       34       13       18 (1%)         None       0       18       1.331	ΡΤΟ		159	127			
Personal Days       230       190       (17%)         Paid Jury       38       30       68       (3%)         Paid FMLA Days       245       209       454       (18%)         Paid FMLA Days       245       209       454       (18%)         Bereavement       90       76       166       (7%)         Military Service       16       14       30       (1%)         Volunteer Service       65       52       117       (5%)         M/F Paternity       34       13       18       (1%)         None       0       18       1.331       1.331			155	127	(11%)		
Paid Jury       38       30       68 (3%)         Paid FMLA Days       245       209       454 (18%)         Bereavement       90       76       166 (7%)         Military Service       16       14       30 (1%)         Volunteer Service       65       52       117 (5%)         M/F Paternity       34       13       18 (1%)         None       0       18       1.331	Personal Days		230	190	420		
38       30       (3%)         Paid FMLA Days       245       209       454         Bereavement       90       76       166         Military Service       16       14       30         Volunteer Service       65       52       117         M/F Paternity       34       13       18         Leave       0       18       1.331	r ersonar Days		230	150	(17%)		
Paid FMLA Days       245       209	Paid Jury		20	30	68		
Paid FMLA Days     245     209     (18%)       Bereavement     90     76     166       Military Service     16     14     30       Military Service     16     14     (1%)       Volunteer Service     65     52     117       M/F Paternity     34     13     18       Leave     0     18     1.331			50	50	(3%)		
Bereavement       90       76       166 (7%)         Military Service       16       14       30 (1%)         Volunteer Service       65       52       117 (5%)         M/F Paternity       34       13       18 (1%)         Leave       0       18       13         TOTALS       1,652       1,388       1.331	Daid EMI & Dave		245	200	454		
Bereavement         90         76         (7%)           Military Service         16         14         30           Volunteer Service         65         52         117           M/F Paternity         34         13         18           Leave         0         18         1.331	Falu FIVILA Days		245	209	(18%)		
Military Service         16         14         (7%) (1%)           Volunteer Service         65         52         117 (5%)           M/F Paternity         34         13         18 (1%)           None         0         18         1.331	Boroovomont		00	76	166		
Military Service     16     14     (1%)       Volunteer Service     65     52     117       M/F Paternity     34     13     18       Leave     0     18     (1%)       None     0     18     1.331	Dereavement		90	70	(7%)		
Volunteer Service     65     52     117 (5%)       M/F Paternity Leave     34     13     18 (1%)       None     0     18       TOTALS     1,652     1,388     1.331	Military Convice		16	1.4	30		
Volunteer Service         65         52         (5%)           M/F Paternity Leave         34         13         18 (1%)           None         0         18           TOTALS         1,652         1,388         1.331	willitary service		10	14	(1%)		
M/F Paternity         34         13         18 (1%)           Leave         0         18           TOTALS         1,652         1,388         1.331	Voluntoor Sorvice		65	E 2	117		
Leave         34         13         (1%)           None         0         18           TOTALS         1,652         1,388         1.331	volunteer service		60	52	(5%)		
Leave         (1%)           None         0         18           TOTALS         1,652         1,388         1.331	M/F Paternity		24	12	18		
TOTALS 1,652 1,388 1.331	Leave		54	12	(1%)		
1.331	None		0	18			
(54%) (46%) 1,331		TOTALS	1,652	1,388	1 221		
			(54%)	(46%)	1,331		

Table 14: Type of Time off by Exempt and Non-Exempt Employees

The following seven (7) tables provide number of days of time off by the number of years worked by exempt employees.

## Table 15: Number of HOLIDAYSBy Years of Service for Exempt Employees

Years of Service	1-5	6-10	11 -15	Over 15
	Days	Days	Days	Days
First Year	5	155	81	8
Second Year	2	45	21	2
Third Year	1	35	18	3
Fourth Year	1	32	15	2
Fifth Year	3	40	20	3
Sixth Year	1	34	14	3
Seventh Year	2	26	11	2
Eighth Year	1	29	12	2
Ninth Year	1	27	12	2
Tenth Year	1	34	21	3
11-15 Years	1	124	53	14
16-20 Years	0	24	11	2
21-24 Years	0	26	10	3
25-29 Years	0	25	11	2
30-34 Years	0	23	10	2
35+ Years	1	24	9	2

## Table 16: Number of VACATION DAYS byYears of Service for Exempt Employees

Years of Service	1-5	6-10	11 -15	Over 15
	Days	Days	Days	Days
First Year	34	92	40	15
Second Year	6	44	30	7
Third Year	2	18	37	14
Fourth Year	1	12	30	12
Fifth Year	2	8	60	41
Sixth Year	0	7	32	28
Seventh Year	0	3	20	20
Eighth Year	0	3	13	25
Ninth Year	0	2	12	24
Tenth Year	0	1	11	64
11-15 Years	0	5	25	105
16-20 Years	0	1	2	25
21-24 Years	0	0	3	32
25-29 Years	0	0	2	23
30-34 Years	0	0	2	18
35+ Years	0	0	2	17

## Table 17: Number Days of SICK DAYS byYears of Service for Exempt Employees

Years of Service	1-5	6-10	11 -15	Over 15
	Days	Days	Days	Days
		-	-	
First Year	39	75	49	5
Second Year	12	27	15	1
Third Year	8	18	5	1
Fourth Year	7	19	4	0
Fifth Year	12	21	10	0
Sixth Year	9	15	7	0
Seventh Year	7	12	6	0
Eighth Year	7	13	6	0
Ninth Year	7	12	6	0
Tenth Year	9	16	9	0
11-15 Years	20	58	28	0
16-20 Years	3	11	7	0
21-24 Years	3	12	6	0
25-29 Years	3	11	7	0
30-34 Years	3	10	5	0
35+ Years	4	9	5	0

## Table 18: Number Days of PERSONAL DAYSby Years of Service for Exempt Employees

Years of Service	1-5	6-10	Over 15
	Days	Days	Days
First Year	119	8	1
Second Year	32	4	2
Third Year	25	1	0
Fourth Year	32	2	0
Fifth Year	31	2	2
Sixth Year	24	2	0
Seventh Year	19	1	0
Eighth Year	21	1	0
Ninth Year	24	1	0
Tenth Year	77	1	1
11-15 Years	15	6	0
16-20 Years	15	2	0
21-24 Years	15	1	0
25-29 Years	15	2	0
30-34 Years	14	1	0
35+ Years	14	1	0

## Table 19: Number of PAID TIME OFF byYears of Service for Exempt Employees

Years of Service	1-5	6-10	11 -15	Over 15
	Days	Days	Days	Days
First Year	5	15	33	37
Second Year	1	3	11	19
Third Year	0	2	8	26
Fourth Year	0	1	5	18
Fifth Year	0	0	4	42
Sixth Year	0	0	1	32
Seventh Year	0	0	1	21
Eighth Year	0	0	1	17
Ninth Year	0	0	1	14
Tenth Year	0	0	1	32
11-15 Years	0	0	0	73
16-20 Years	0	0	0	16
21-24 Years	0	0	0	14
25-29 Years	0	0	0	12
30-34 Years	0	0	0	11
35+ Years	0	0	0	11

## Table 20: Number Days of PAID FMLA DAYSby Years of Service for Exempt Employees

Years of Service	1-5	6-10	11 -15	Over 15
	Days	Days	Days	Days
First Year	4	3	3	6
Second Year	3	0	0	0
Third Year	2	0	0	1
Fourth Year	2	1	1	0
Fifth Year	2	1	1	1
Sixth Year	2	0	0	1
Seventh Year	2	0	0	0
Eighth Year	2	0	0	0
Ninth Year	2	0	0	0
Tenth Year	2	0	0	1
11-15 Years	6	0	0	1
16-20 Years	1	0	0	0
21-24 Years	1	0	0	0
25-29 Years	1	0	0	0
30-34 Years	1	0	0	0
35+ Years	1	0	0	0

### Table 21: Number of BEREAVEMENT DAYS by Years of Service for Exempt Employees

Years of Service	1-5	6+
	Days	Days
First Year	173	3
Second Year	45	0
Third Year	36	0
Fourth Year	32	0
Fifth Year	41	0
Sixth Year	32	0
Seventh Year	27	0
Eighth Year	29	0
Ninth Year	28	0
Tenth Year	34	0
11-15 Years	120	0
16-20 Years	22	0
21-24 Years	23	0
25-29 Years	23	0
30-34 Years	22	0
35+ Years	22	0

## **Professional Development Opportunities**

## N= 337

**98% (329)** of participants reported offering some type of professional development opportunity to employees, which indicates the strong value that this sector places on employee enrichment. Figure 7 indicates the type of development opportunities offered to participant employee groups.

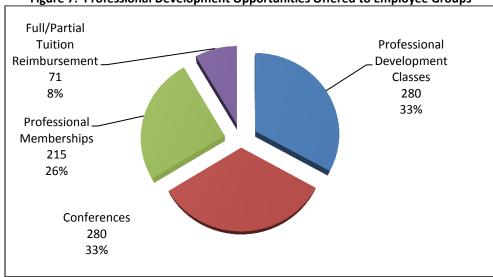


Figure 7: Professional Development Opportunities Offered to Employee Groups

## **Employee Assistance Program**

## N= 337

An Employee Assistance Program (EAP) is a confidential service paid for by the employer to provide counseling to a variety of problems that can impact job performance.

**31% (106)** report offering an EAP to their employees.

## Union Contracts

N= 337

4% (14) of respondents report having union contracts for one or more employee positions.

## These positions include, but are not limited to:

- Administrative staff
- Behavioral Specialist
- Bookkeeper
- Case managers
- Child Care Counselors
- Child Care/Family Workers
- Children's Outreach Coordinator
- Circulation Staff
- Clerical staff
- Community Support Professionals
- Direct care workers
- Direct Support Professionals (non-exempt)
- Drug and alcohol counselors
- Drivers
- Employment Specialists
- Fiscal staff
- Food Service Workers

- Housekeeper
- Information Technology Coordinator
- Laundry workers
- Licensed Clinical Social Workers
- Licensed Practical Nurses
- Maintenance Workers
- Medical Care Coordinators
- Nurse's Aid
- Professional Counselors
- Program Specialists
- Receptionists
- Security Staff
- Speech Therapists
- Speech-Language Pathologists
- Staff attorneys
- Supervising attorneys
- Therapeutic Recreation Specialists

## Insurance Benefits

## Waiting Period for New Employees

## N = 263

Participants reported the following waiting period before coverage begins for new employees. An almost equal number of participants reported no waiting period, a 1 month waiting period and a 3 month waiting period.

Length of Waiting Period	# Participants	% Participants
No waiting period	26%	69
Up to 1 month	28%	73
Up to 2 months	16%	41
Up to 3 months	27%	72
Up to 4 months	0.4%	1
Up to 5 months	0%	0
6 Months	3%	7

### Table 22: Length of Wait Time Before Coverage Begins for New Employees

### Affordable Care Act Awareness

N =328

- **63% (207)** of participants reports that they *are aware* of the new notification and reporting requirements resulting from the Affordable Care Act
- **13% (41)** reported that they are *not aware*.
- 24% (80) reported that they are unsure.

### **Federal Marketplace Participation**

N = 149

- 9% (30) of participants reported that they will participate in the Federal Marketplace within the next 12 months.
- 59% (193) reported that they would not participate in the Federal Marketplace in the next 12 months.
- **31% (102)** reported that they are *unsure* if they would be participating in the Federal Marketplace In the next 12 months.

## Of those participating:

- **13% (19)** reported that they will participate directly in the Federal Marketplace and purchase health insurance on their own.
- 7% (10) reported that they will participate as a group in S.H.O.P.

## Various Insurances Offered

## N = 331

Participants reported participating in the insurance programs listed in Table 23 below within the last 12 months. The majority of participants continue to offer some type of medical insurance program.

Tab	le 23: Types of	Insurance	Programs (	Currently	y Offered	

Type of Insurance Program	% Participants	# Participants
Medical	20%	269
Dental	17%	232
Vision	16%	209
Life	14%	187
Long-Term Disability	11%	153
Short-Term Disability	10%	137
Volunteer Insurance (e.g. Critical Illness, Cancer, Accident)	7%	94
None	4%	50
Don't Know	0.2%	2

## Type of Insurance by Budget

## N = 331

Table 24 analyzes insurance programs by agency budget. Not surprisingly, organizations with the smallest budgets are the most likely to have no insurance programs at all.

Table 24: Insurance Plan by Organizational Budget Type of Insurance \$250,001-\$500,001-\$750,001-\$5 M- \$15 **Over \$15** Up to \$2M-\$5M TOTALS \$250 K \$500,000 \$750,000 \$2 M Μ Μ 269 Medical 23 36 25 81 38 40 26 (20%) 232 Dental 30 15 18 69 35 39 26 (17%) 209 Vision 13 26 19 59 32 37 23 (16%) 187 Life 5 25 17 15 58 31 36 (14%) 153 5 9 29 Long-Term Disability 8 45 34 23 (11%)137 7 10 **Short-Term Disability** 13 38 24 27 18 (10%) **Voluntary Insurance** 94 2 7 6 24 22 15 18 (Critical Illness, Cancer, Accident) (7%) 50 None 34 13 1 2 0 0 0 (4%) TOTALS 104 150 103 374 204 237 159 1,331 (8%) (11%) (8%) (28%) (15%) (18%) (2%)

## Medical Insurance Plans Offered N = 331

Participants reported participating in the medical insurance programs listed in Table 25 below within the last 12 months.

Type of Medical Insurance	# Participants	% Participants
Preferred Provider Organization (PPO)	71%	199
Health Maintenance Organization (HMO)	25%	70
Health Savings Account (HAS)	16%	46
Health Reimbursement Arrangement (HRA)	14%	38
Qualified High Deductible Plan (QHDHP)	14%	38
Monthly Stipend Paid Directly to Employees	4%	12
Do Not Provide Medical Insurance	3%	8

## Table 25: Type of Medical Insurance Offered in the Last 12 Months

## **Employees Eligible for Health Insurance**

N = 272

Of participating organizations:

- 99.6% (271) reported that the full-time employees were eligible for health insurance
- **24% (66)** reported that part-time employees were eligible for health insurance.

To be eligible for health insurance, participants reported that employees have to work the following minimum number of hours per week:

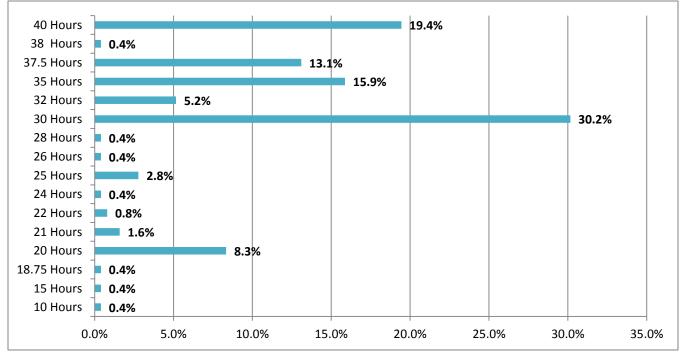


Figure 8: Minimum Hours of Work Required for Insurance Eligibility

## Prorated Insurance for Part-Time Employees

## N = 87

For participants reporting that they provide benefits to part-time employees:

- 34% (30) stated that the benefits are prorated according to the employee's work schedule;
- 66% (57) stated that full benefits are given to employees who work the minimum number of hours.

## **Domestic Partner Benefits**

## N = 281

Of participating organizations:

- **32% (89)** reported that they offer medical insurance to spouses/domestic partners (regardless of sexual orientation).
- 23% (64) reported that they offer medical insurance to any domestic partner (married or unmarried).
- 8% (24) reported they offer medical insurance to heterosexual married partners.

## Percentage of Health Insurance Premium Covered by Employer

## N = 267

Participants reported that they paid the percentage of health insurance premiums for employees and/or their dependents as reported in Table 26.

- **31%** of participants pay 100% of employees' health care premium
- **27%** of participants pay 0% of employees' health care premium

Type of Insurance	100%	90-99%	80-89%	70-79%	60-69%	50-59%	25-49%	1-25%	No Premium	TOTALS
Traditional HMO Employee Only	35	15	16	9	4	3	3	15	15	<b>103</b> (11%)
Traditional HMO Dependents	3	2	11	8	2	4	4	2	41	<b>77</b> (8%)
Traditional PPO Employee	68	40	50	24	4	3	3	4	13	<b>209</b> (22%)
Traditional PPO Dependents	12	9	17	15	8	8	6	4	70	<b>149</b> (16%)
Traditional Vision	79	16	15	6	1	3	1	3	46	<b>170</b> (18%)
Traditional Dental	85	16	19	10	4	5	1	2	45	<b>187</b> (20%)
New ACA Marketplace Plan	11	2	3	1	0	0	0	0	28	<b>45</b> (5%)
TOTALS	<b>293</b> (31%)	<b>100</b> (11%)	<b>131</b> (14%)	<b>73</b> (8%)	<b>23</b> (2%)	<b>26</b> (3%)	<b>18</b> (2%)	<b>18</b> (2%)	<b>258</b> (27%)	940

### Table 26: Percentage of Health Insurance Premium Paid by Employer

## Table 27: Percentage of Other Insurance Premium Paid by Employer

N = 252

Type of Insurance	100%	50-99%	1-49%	Offers Insurance But Does Not Premium	Does Not Offer This Type of Insurance	TOTALS
Life Insurance	179	3	1	15	47	<b>245</b> (37%)
Short-Term Disability	99	5	0	35	61	<b>200</b> (30%)
Long-Term Disability	129	5	1	23	57	<b>215</b> (33%)
TOTALS	<b>407</b> (62%)	<b>13</b> (2%)	<b>2</b> (0.3%)	<b>73</b> (11%)	<b>165</b> (25%)	660

## **Pre-Tax Dollars for Employee Benefits**

N = 281

Of participating organizations:

- 65% (160) use pre-tax dollars (Section 125 Plans) to pay for insurance benefits
- 35% (87) do not use pre-tax dollars to pay for insurance benefits.

## Benefits Offered through the Section 125 Plan

## N = 146

Of participating organizations:

- 52% (76) use Section 125 Plans for premium only
- 62% (90) use Section 125 Plans for Flexible Spending Accounts
- 34% (50) use Section 125 Plans for Dependent Care Spending Accounts

## **Upcoming Changes to Medical Insurances**

## N = 272

Participants reported that they planned to make the following changes within the next 12 months. **59% (160)** reported that they do not anticipate making any changes in the next 12 months.

Of those making changes, more employers (27%) reported their plans to increase employee premium contributions than any other anticipated change. However, employers planning to increase the number of employees eligible for benefits were the second highest anticipated change (at 21%).

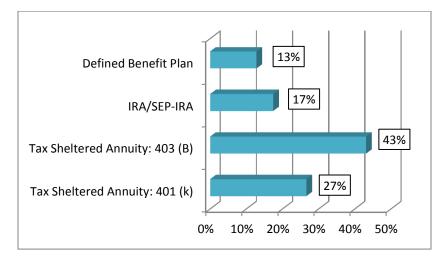
- 27% (62) Increase employee premium contributions
- 21% (48) Increase the # of employees eligible for benefits
- 19% (43) Increase health insurance deductibles
- 17% (39) Increase health insurance co-pays and/or coinsurance
- 10% (24) Introduce a wellness/employee health management program
- 4% (9) Not insure spouses of employees who have access to their own employer sponsored coverage
- 2% (4) Reduce the number of employees eligible for benefits.



## Formal Retirement Plans

## N = 331

Of participating organizations, **64% (213)** organizations provide formal retirement plans. The types of plans formally offered by these organizations are depicted in Figure 9 below:



## Figure 9: Types of Formal Retirement Plans Offered by Participating Organizations

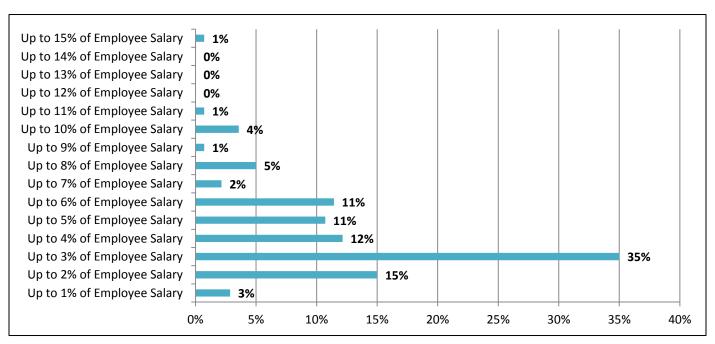
## Paying for Retirement Plans N = 205

Of participating organizations:

- 40% (82) contribute if the employee contributes
- 40% (81) contributes, employee may contribute
- 12% (24) does not contribute, only the employ contributes
- 9% (18) contributes, employee does not contribute

## Percentage of Employer Contribution to Retirement Plans

Participating organizations that contribute to their employee's retirement plans reported the levels of their contribution as depicted in Figure 10.



## Figure 10: Level of Employer Contribution to Employee Retirement Plans

## **Vesting Periods for Retirement Plans**

## N = 199

**48% (96)** of participants reported having no vesting period for their retirement plans. Other participants reported the following vesting periods:

- 22(21%) 1 Year
- 11 (11%) 2 Years
- 22 (21%) 3 Years
- 2 (2%) 4 Years
- 28 (27%) 5 Years
- 10 (10%) 6 Years
- 3 (3%) 7 Years
- 2 (2%) 8 Years
- 0 (0%) 9 Years
- 3 (3%) 10 Years

Length of Waiting Period	% Participants	# Participants
0 Employees	35%	102
1-5 Employees	52%	151
6-10 Employees	8%	22
11-24	2%	6
Over 25	3%	9

## Table 28: # of Employees Likely to Retire in the Next 5 Years

#### **Additional Benefits**

## N = 331

Table 28 describes additional benefits offered to nonprofit employees, with participants checking all that applied.

Benefit Types	% and # of Organizations
Mileage Reimbursement	<b>19%</b> (254)
Travel/Conferences	<b>16%</b> (221)
Association/Club Memberships	<b>10%</b> (142)
Laptop Computer	<b>10%</b> (137)
Parking	<b>9%</b> (128)
Cell Phone	<b>8%</b> (114)
Employment Assistance Program	<b>7%</b> (95)
Telecommuting	<b>6%</b> (84)
Educational Reimbursement	<b>5%</b> (72)
iPad/Tablet	<b>3%</b> (46)
Wellness/Fitness Program	<b>3%</b> (39)
Car or Car Allowance	<b>1%</b> (15)
Childcare	<b>1%</b> (12)

#### Table 28: Additional Benefits Offered to Employees

Note: 11% (36) noted that they did not provide any additional benefits.

## VOLUNTEER & INTERN OVERVIEW

## Hours Contributed by Volunteers and Interns

## N = 268

Supporting national data (Corporation for National and Community Service, 2013) indicating that Pennsylvanians are generous with their time, **268** participating organizations reported that **534** individuals volunteered their time within the last 12 months, collectively contributing **1,602,781** hours of their time. Using the 2015 US. Bureau of Labor Statistics estimated value of volunteer time (e.g. 23.07 per hour); volunteers reported here contributed a minimum of

\$36,976,158 to Pennsylvania's economy (assuming that every volunteer gave only one hour of time.

## **Intern Stipend**

N = 291

Of participating organizations, 14% (42) reported that they pay a stipend to their interns.

## Volunteers Working with Children and/or Youth

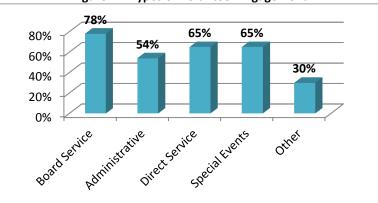
## N = 317

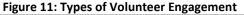
Of participating organizations, **17% (275)** reported that they are aware of the new state requirements for screening volunteers who work with children and youth.

## **Types of Volunteer Engagement**

### N = 275

Participants reported that volunteers engage with their organization in various capacities as seen in Figure 11 below.





Though Figure 11 indicates that more organizations engage volunteers on their boards than any other type of volunteer engagement, the largest number of volunteers contributes their time in an administrative role, as seen in Table 29 below.

Table 23. # Of Volunteers by Function						
Volunteer Function	% Participants	# Participants				
Administrative	46%	89,261				
Board Service	31%	6,182				
Direct Service	31%	60,749				
Special Events	11%	21,915				
Other	9%	15,963				

#### Table 29: # of Volunteers by Function

## **Volunteer Recruitment Challenges**

N = 232

Participants reported that volunteer recruitment was most difficult in the following areas:

- 35% (80) Board Service
- 22% (52) Administrative
- 20% (46) Direct Service
- 13% (31) Special Events
- 10% (23) Other

## **Volunteer Program Strength**

## N = 23

Participants reported their organizations volunteer programs greatest strength is:

- Ability to take large groups for one day
- Bring volunteers with different experiences together with clients
- Coordination of services
- Dedication
- Dedicated and loyal volunteers
- Diverse talents
- Education and experience to volunteers
- Event planning
- Friendly environment
- Fun
- Giving back to the community
- Leveraging volunteers to help more clients
- Servanthood
- Numbers
- Marketing and development of program
- Meaningful work (direct service experience)
- Older youth volunteering with and mentoring younger youth
- Passion
- Patrons having personal experience with friends and neighbors
- Provides a mutual benefit for skill building & leveraging client services for the organization
- Providing anonymous peer support to struggling teens
- Reward of working with students towards the goal of college
- Spirit of volunteers
- Spiritual dedication Ability to connect people to God, to one another and themselves
- Teamwork
- Training/orientation program
- Variety of opportunities
- Volunteers are greatest asset
- Volunteers passion and dedication to the Mission
- Well organized and purposeful work

## **Volunteer Program Wish**

## N = 20

Participants reported they wished their volunteer programs had:

- More volunteers
- Younger volunteers
- Committed, consistent, dependable and long-term volunteers
- More space
- Improved retention

- Improved recognition
- Improved recording of volunteer hours
- Streamlined approval process
- Training & Orientation (videos)
- Volunteer coordinator (more dedicated staffing)
- Formalized system
- A way to connect volunteers to the organization
- More volunteers with computer skills
- Volunteers with follow thru and initiative
- Greater school involvement
- Smart, adaptable people who are willing to work gain exposure to new things
- We would like to have a system to tap former volunteers for financial support after they graduate
- an easy way to gather clearances and ensure only those with clearances volunteer for large events
- Consistent, meaningful opportunities
- Easy ways to get people involved right away
- Stability
- Fundraising
- Organization
- Racial reconciliation
- Leadership professional and knowledgeable Board members

## LEADERSHIP TRANSITION

### **CEO/Executive Director Transition and Succession Plans**

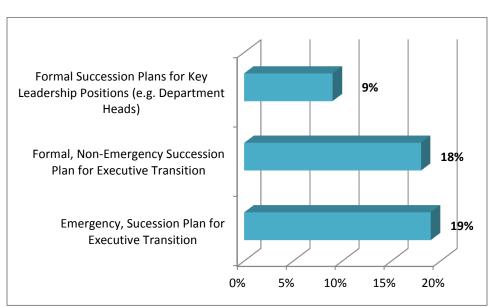
N = 328

**19%** (62) organizations anticipate a transition in their CEO/Executive Director position within the next 3 years.

**66%** (218) organizations do not have succession plans in place for key leadership positions.

The types of succession plans that participating organizations do have in place are depicted in Figure 10 below.

Figure 10: Types of Succession Plans Reported by Participants



# COMPENSATION BY POSITION

This report includes information about 144 positions filled by over 5,000 employees working in all parts of the state.

#### The salary information for each position was analyzed by:

- Organization's Budget Size
- Number of Employees Supervised
- Education Level of Employee
- Sex of Employee
- Race of Employee
- Number of Years Employee has been in the Position
- Region
- Organization Type/Field of Service

CATEGORY 100: EXECUTIVE POSITIONS



### Chief Executive Officer/Executive Director

#### Short Job Description:

Responsible to the board of directors for management of the entire nonprofit organization including fundraising/development, resources, strategic planning, programs, finance, and communications. Represents organization to government agencies, community and the public.

****				
*Other similar	<b>job titles:</b> President	, Administrator,	Chief Administrative Office	r, Chief of Staff

other sinniar job titles. Pre	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	279	279	89,531	532,000	40,000	53,680	75,000	112,000	155,768
By Budget Size									
• Up to \$250,000	45	45	37,720	56,000	22,000	26,400	39,000	46,000	52,000
• \$250,001-500,000	49	49	57,747	65,600	40,000	46,000	54,000	70,000	82,600
• \$500,001-\$750,000	27	27	68,930	81,000	53,710	57,000	65,000	71,000	98,243
• \$750,001-\$2M	80	80	79,934	32,900	55,016	63,700	77,500	93,600	111,384
• \$2M-5M	35	35	108,788	35,656	66,315	85,500	110,000	142,500	165,000
• \$5M-\$15M	37	37	135,401	236,000	81,700	95,036	125,000	159,850	192,780
Over \$15 M	25	25	179,761	550,000	121,000	132,949	170,000	202,000	237,235
By # of Emp Supervised									
1-5 Employees	110	110	62,030	274,000	35,000	44,990	55,000	75,000	92,163
6-20 Employees	75	75	83,085	135,144	52,500	62,000	76,000	98,000	120,000
21-50 Employees	37	37	115,325	162,482	66,315	75,000	98,000	146,389	165,000
51-100 Employees	16	16	118,935	128,968	72,800	92,000	110,000	126,600	166,500
101-300 Employees	27	27	137,822	168,000	83,000	104,988	127,400	174,600	200,000
301-500 Employees	6	6	168,498	116,601	120,634	145,000	157,920	190,000	190,000
Over 500 Employees	8	8	223,282	425,000	125,000	132,949	150,000	234,523	235,000
By Level of Education		_							
High School Diploma	5	5	45,200	32,000	N/A	N/A	40,000	N/A	N/A
Certification	3	3	49,500	N/A	N/A	N/A	N/A	N/A	N/A
Associate's Degree	8	5	45,200	32,000	N/A	N/A	40,000	N/A	N/A
Bachelor's Degree	56	56	74,307	146,500	25,000	53,000	72,100	95,000	117,000
Master's Degree	180	180	95,803	532,000	40,560	54,000	79,325	120,000	173,644
Doctorate	20	20	101,455	153,600	46,000	67,800	94,000	125,000	150,000
By Sex of Employee	70	70	110.000	215 225	48.000	70 740	102.000	1 40 200	172 644
Male	76	76	110,886	215,235	48,000	70,740	102,000	149,389	173,644
Female	196	196	80,814	532,000	38,500	52,000	68,250	93,844	125,000
By Race/Ethnicity	2	3	02 540	N/A	N/A	NI / A	NI/A	N/A	NI / A
<ul> <li>Hispanic/Latino</li> <li>White, Non-Hispanic</li> </ul>	3 263	263	83,548 88,518	532,000	39,000	N/A 53,000	N/A 75,000	111,384	N/A 155,000
	205	205	00,510	552,000	39,000	55,000	75,000	111,504	155,000
By # of Years in Position	130	130	81,344	532,000	40,000	52,500	75,000	117,000	158,000
<ul> <li>1-5 Years</li> <li>6-10 Years</li> </ul>	52	52	81,344 87,172	215,605	36,000	59,600	75,667	100,000	145,000
<ul> <li>11-20 Years</li> </ul>	57	57	86,591	272,000	40,248	53,710	75,007	94,653	142,000
Over 20 Years	34	34	82,815	175,600	35,000	53,400	68,000	105,000	148,000
By Region	51	51	02,010	1, 5,000	33,000	33,100	00,000	100,000	110,000
Northwest	35	35	77,109	213,370	32,000	44,000	66,315	100,600	145,000
Southwest	38	38	74,955	168,000	35,000	46,300	67,999	95,000	145,000
North Central	32	32	76,045	173,000	26,000	47,000	72,800	87,500	125,000
South Central	75	75	94,261	212,500	44,000	60,000	87,500	117,000	157,920
Northeast	38	38	99,151	216,523	39,000	62,704	85,000	132,949	183,726
Southeast	82	82	108,735	530,000	55,000	70,000	90,000	125,000	192,780
By Field of Service			Median	,		Median		90,000 125,000	
-,	Advocac	y/Public Affairs (15)	90,000	Culture/Arts	s <b>(29)</b>	63,000	International Aid (2)		Median N/A
Median Only	Aging (1		95,000	Education S	· · ·	72,000	Legal (7)		94,000
(50 <sup>th</sup> Percentile)		Velfare (3)	100,000		it/Economic (8)	94,000	Religious (7)		84,345
	Associat	ion/Support Org (16)			ns/Presrvtion (7)	70,430		ecreation (11)	95,000
		iterial Needs (8)	63,700		& Presrvtion (11)	81,700	Youth <b>(15)</b>		82,446
		re/Child Welfare (19)			Ith Education (10)	100,000			
	Counseli	ng/BH/MH <b>(38)</b>	117,000	Housing/Sh	elter <b>(21)</b>	81,700			

# EXECUTIVE DIRECTOR BENEFITS

The survey asked about additional benefits specific to the Executive Director. 20% (66) noted that they did not provide any of the following additional benefits. The following table describes the frequency with which the following benefits are provided, with participants checking all that applied.

#### **Benefit Types** % and # of Organizations Travel/Conference 25% (215) Lap Top Computer 16% (136) Cell Phone 14% (118) Parking 13% (112) **Educational Reimbursement** 7% (60) Car or Car Allowance 6% (49) IPad/Tablet 5% (42) Association/Club Memberships 3% (27) Additional Contribution to Retirement 3% (26) Wellness/Fitness Programs 3% (25) Additional Contribution to Life Insurance 2% (18) Additional Contribution to Health Insurance 2% (21) Mileage Reimbursement **1%** (8) Housing/Housing Allowance **1%** (6) Additional Paid Vacation 0.2% (2)

#### Table 29: Benefits Specifically Offered to CEOs/Executive Directors N = 865



### Chief Operating Officer/Associate Director

#### Short Job Description:

Provides direction and day-to-day management of key functions other than programs such as finance, administration, human resource, and or development. Assumes responsibility for organization in absence of Executive director. Participates as a member of the senior management team to formulate and implement policies and plans to meet the organization's short and long-term objectives.

#### \*Other similar job titles: Assistant Director, Deputy Director, Executive Vice President

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees	-		Percentile	Percentile	Percentile	Percentile	Percentile
<b>Base Salary: All Positions</b>	96	96	81,301	103,147	41,600	50,000	75,000	98,777	55,000
By Budget Size									
• Up to \$250,000	3	3	27,200	24,400	N/A	N/A	N/A	N/A	N/A
• \$250,001-500,000	6	6	46,927	30,000	25,000	36,000	37,500	40,560	40,560
• \$500,001-\$750,000	5	5	64,302	44,500	N/A	N/A	64,031	N/A	N/A
• \$750,001-\$2M	29	29	62,102	54,232	42,000	47,500	60,000	68,000	85,000
• \$2M-5M	16	16	78,188	83,400	45,000	53,000	72,705	98,777	100,000
• \$5M-\$15M	16	16	87,139	90,000	57,057	75,000	89,258	100,720	126,097
• Over \$15 M	19	19	129,342	43,747	80,000	91,995	127,850	140,000	147,000
By # of Emp. Supervised									
O Employees	4	4	64,951	33,144	N/A	N/A	N/A	N/A	N/A
<ul> <li>1 - 5 Employees</li> </ul>	34	34	83,924	299,400	26,000	50,000	68,000	95,000	145,000
<ul> <li>6-20 Employees</li> </ul>	33	33	81,333	97,500	41,600	49,452	85,000	99,500	126,097
<ul> <li>21-50 Employees</li> </ul>	7	7	73,100	105,000	40,000	42,000	65,000	72,705	87,000
Over 100 Employees	6	6	90,764	100,000	45,000	80,000	81,683	100,300	100,300
By Level of Education				,	.,				,
High School Diploma	4	4	57,813	31,955	N/A	N/A	N/A	N/A	N/A
Associate's Degree	4	4	56,098	183,830	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	34	34	76,800	129,400	26,000	57,443	70,000	98,592	110,000
Master's Degree	42	42	90,970	279,000	41,600	50,000	85,000	120,000	143,495
By Sex of Employee			,	,	,	,	,		,
Male	23	23	111,131	289,000	55,000	72,705	92,600	135,000	147,000
Female	61	61	70,451	129,400	40,560	46,159	65,600	90,000	100,720
By Race/Ethnicity		01	, 0, 101	120,100	10,000	.0,200	00,000	50,000	2007/20
White, Non-Hispanic	76	76	82,590	290,000	41,600	50,000	75,000	98,777	135,000
By # of Years in Position			02,000	200,000	12,000	56,000	10,000	56,777	200,000
<ul> <li>1-5 Years</li> </ul>	35	35	87,877	299,400	40,000	46,149	75,000	110,000	140,000
• 6-10 Years	18	18	69,745	118,495	41,600	49,452	57,057	85,000	100,720
<ul> <li>11-20 Years</li> </ul>	20	20	88,695	106,232	57,443	70,000	89,253	98,592	100,300
Over 20 Years	11	11	68,946	109,000	36,000	45,000	48,856	78,104	80,000
By Region			00,010	200,000	00,000	,		, 0,20 .	00,000
Northwest	14	14	81,619	120,000	25,000	47,500	72,705	100,300	145,000
Southwest	13	13	84,982	81,247	37,500	42,000	78,104	103,779	145,000
North Central	16	16	78,535	120,000	41,600	45,000	72,705	87,500	118,747
South Central	36	36	80,350	109,000	40,768	53,000	75,000	95,000	126,097
Northeast	18	18	98,307	147,410	45,000	70,000	91,995	126,097	143,495
Southeast	45	45	90,283	299,400	47,000	60,000	80,000	120,000	145,000
By Field of Service			Median	200,100	,000	Median	00,000	120,000	2.0,000
	Advocac	y/Public Affairs <b>(5)</b>	65,600	Employmen	t/Economic <b>(5)</b>	77,000			
Median Only	Aging (6)		78,104		& Presrvtion (6)	78,104			
(50 <sup>th</sup> Percentile)		e/Child Welfare (9)	65,600		th Education (9)	91,994			
		ng/BH/MH (21)	90,000	Housing/Sh		65,000			
	Culture/	<b>.</b>	50,000	Youth (15)		60,000			
		n Services (17)	78,104						

### **Regional Director**

#### Short Job Description:

Plans, organizes and coordinates the activities of a social service program or agency across multiple jurisdictions, taking each area's unique characteristics into consideration when overseeing the budget and policies regarding participant involvement, program requirements and benefits. May provide supervision to employees in each jurisdiction such as social worker, counselors, childcare workers, environmental workers, administrative assistants, volunteers, etc.

	*Other similar	iob titles: Branch	Manager, Regional Manager
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	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	47	47	71,606	157,259	45,000	50,000	71,214	81,600	97,700
By Budget Size									
• \$750,001-\$2M	13	13	60,355	45,530	28,470	50,000	55,000	71,300	84,000
• \$2M-5M	6	6	70,533	50,500	50,000	50,000	55,000	97,700	97,700
• \$5M-\$15M	9	9	73,538	56,000	45,000	49,366	80,000	88,000	90,000
• Over \$15 M	15	15	89,623	130,699	74,000	78,000	79,400	85,342	150,000
By # of Employees									
1 - 5 Employees	12	12	73,950	155,699	30,000	46,000	68,606	80,000	100,500
6-20 Employees	20	20	67,575	61,530	40,000	50,000	74,000	79,400	88,000
Over 100 Employees	4	4	88,011	69,000	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	12	12	70,873	72,030	28,470	55,000	74,000	87,872	88,000
Master's Degree	19	19	79,562	155,699	35,500	50,000	78,000	90,000	119,000
Doctorate	3	3	63,000	24,000	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
• Male	9	9	79,222	114,500	35,500	50,000	74,000	90,000	100,500
Female	27	27	71,636	157,229	40,000	50,000	71,214	84,000	90,000
By Race/Ethnicity									
White, Non-Hispanic	36	36	74,999	157,229	40,000	50,000	74,000	84,872	97,700
By # of Years in Position									
• 1-5 Years	14	14	73,150	49,842	35,500	50,000	84,000	97,700	100,500
• 6-10 Years	8	8	65,819	45,130	28,470	50,000	68,606	81,600	84,872
• 11-20 Years	13	13	70,109	45,000	45,000	50,000	78,000	79,400	88,000
Over 20 Years	3	3	114,631	75,109	N/A	N/A	N/A	N/A	N/A
By Region	3	3	70,114	30,342	N/A	N/A	N/A	N/A	N/A
<ul><li>Northwest</li><li>Southwest</li></ul>	3 6	3 6	70,114 72,429	30,342 62,200	35,500	N/A 55,000	N/A 71,214	90,000	N/A 90,000
	5	5	72,429	30,342	35,500 N/A	55,000 N/A	70,000	90,000 N/A	90,000 N/A
<ul> <li>North Central</li> <li>South Central</li> </ul>	22	22	70,043 68,608	30,342 90,530	30,000	50,000	70,000	84,872	90,000
<ul> <li>South Central</li> <li>Northeast</li> </ul>	12	12	83,982	90,530 130,699	55,000	70,000	70,000 74,981	84,872 79,400	90,000 88,000
<ul> <li>Northeast</li> <li>Southeast</li> </ul>	23	23	83,982 81,270	130,699	49,366	56,000	74,981 74,000	79,400 84,000	101,000
Southeast By Field of Service	23	23	Median	105,000	49,300	Median	74,000	04,000	101,000
Median Only	Counseli	e/Child Welfare <b>(5)</b> ng/BH/MH <b>(8)</b>	56,000 79,400	Housing/She	th Education <b>(5)</b> elter <b>(3)</b>	71,300 58,000			
(50 <sup>th</sup> Percentile)		n Services <b>(57)</b> upp & Presrvtion <b>(1</b>	63,240 <b>1</b> 79,400	Youth <b>(3)</b>		84,872			

### Director, Administration

### Short Job Description:

Directs a group of functions for the organization including any or all of the following: human resources, information technology, office services, facilities and grounds, transportation, food service and purchasing. Manages department budgets. Participates as a member of the senior management team in the development and implementation of organization-wide policies and programs that will contribute to its overall success.

	# Orgs	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Ŭ	Employees	Ŭ	Ū	Percentile	Percentil	Percentile	Percentile	Percentile
						е			
Base Salary: All Positions	86	86	58,987	53,040	40,000	53,040	72,685	90,000	53,040
By Budget Size									
• \$250,001-\$500,000	18	18	38,082	44,000	21,000	30,000	37,050	47,000	50,000
• \$500,001-\$750,000	3	3	46,562	45,685	N/A	N/A	N/A	N/A	N/A
• \$750,001-\$2 M	26	26	48,070	49,574	30,000	36,500	50,000	57,000	58,000
• \$2M-\$5M	11	11	59,705	41,650	35,000	45,000	64,575	67,184	76,000
• \$5M-\$15 M	17	17	71,711	79,920	50,000	50,000	67,121	81,000	98,109
• Over \$15 M	12	12	100,811	107,700	60,300	80,000	90,000	105,000	150,000
By # of Emp. Supervised									
O Employees	11	11	37,709	36,600	21,400	26,000	36,500	42,000	55,000
• 1 - 5 Employees	33	33	60,117	110,500	32,000	40,000	57,000	71,140	85,000
6-20 Employees	18	18	71,539	129,000	30,000	52,000	70,000	90,000	101,000
• 21-50 Employees	3	3	50,570	25,659	N/A	N/A	N/A	N/A	N/A
By Level of Education									
High School Diploma	6	6	43,582	62,443	25,000	26,007	27,000	53,040	53,040
Certification	3	3	46,781	18,304	N/A	N/A	N/A	N/A	N/A
Associate's Degree	4	4	60,177	63,509	N/A	50,000	N/A	N/A	N/A
Bachelor's Degree	28	28	54,581	69,785	30,900	36,500	52,000	70,000	76,650
Master's Degree	28	28	64,019	129,000	26,000	41,525	60,000	75,581	101,000
By Sex of Employee									
Male	15	15	75,484	125,000	27,000	40,000	75,581	98,109	105,000
Female	53	53	52,070	112,000	26,000	39,000	52,000	65,000	80,000
By Race/Ethnicity									
White-Non-Hispanic	20	20	62,787	146,600	27,000	39,000	65,000	75,581	80,000
By # of Years in Position									
• 1 to 5 Years	33	33	48,173	56,565	22,500	30,900	50,000	62,500	75,581
6-10 Years	14	14	66,542	101,000	32,000	47,500	60,000	87,443	98,109
• 11-20 Years	28	28	64,699	101,520	39,520	43,000	63,000	92,285	133,000
Over 20 Years	28	28	83,780	115,100	N/A	N/A	90,000	N/A	N/A
By Region	40	10	53.004	50.000	20.000	27.050	50.000	53.000	75 000
Northwest	13	13	52,304	50,000	30,000	37,050	50,000	53,000	75,000
Southwest	23 11	23 11	51,440 59,180	112,000 49,100	21,400 30,900	30,000 50,000	49,891 60,300	67,121 70,000	80,000 80,000
North Central	30	30	59,180 57,593	49,100 75,609	27,000	50,000 41,525	51,000	76,000	80,000 80,000
South Central	50 11	11	69,444	133,000	35,000	41,525	62,500	70,000 71,141	80,000
Northeast     Southeast	29	29	67,072	115,000	50,000	53,000	62,500	75,000	90,000
Southeast By Field of Service			Median	220,000	00,000	Median	02,000	, 0,000	Median
By Field Of Service	Advocacy	Public Affairs <b>(5)</b>	50,000	Education Ser	vices (13)	67,000	Religious (3)		64,575
Median Only	Advocacy/ Aging ( <b>4)</b>		50,000		k Presrvtion (4)	32,000	Social Supp/R	ecreation (3)	47,500
(50 <sup>th</sup> Percentile)		n/Support Org (4)	62,500		Education (8)	54,077	Youth (7)		39,000
		/Child Welfare (6)	71,141	Housing/Shelt	· · ·	42,000			,
		g/BH/MH <b>(19)</b>	50,000	0,					
	Culture/A	rts (4)	25,000						

#### \*Other similar job titles: Assistant Director, Chief Administrative Officer, Chief of Staff

### **Regional Manager/Center Manager**

### Short Job Description:

Manages the day-to-day operations of a regional facility that delivers program services in accordance with organization goal and objectives. Functions include: program development and implementation, staffing volunteer coordination, community relations, budgeting, record keeping and facility maintenance. May participate in or lead fundraising activities for the region.

*Other similar jo	ob titles: Area	a Team Supervisor	, Branch Executive
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	# Orgs	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
		Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	38	38	50,086	104,199	30,000	40,000	46,000	56,700	65,114
By Budget Size									
• \$250,001-\$500,000	6	6	37,477	32000	23,000	27,300	30,500	49,000	49,000
• \$750,001-\$2 M	9	9	39,514	37,275	27,839	30,000	45,000	50,0	58,000
• \$2M-\$5M	5	5	45,808	35,000	N/A	N/A	42,840	N/A	N/A
• \$5M-\$15 M	9	9	65,948	99,335	27,864	45,000	50,000	53,851	75,000
• Over \$15 M	8	8	58,629	29,772	45,000	46,000	56,513	63,000	71,000
By # of Emp. Supervised									
O Employees	4	4	33,420	19,840	N/A	N/A	N/A	N/A	N/A
• 1 - 5 Employees	8	8	63,000	65,000	37,500	45,000	49,000	55,000	63,000
6-20 Employees	15	15	54,791	97,199	30,500	45,000	53,241	56,513	74,277
By Level of Education									
Bachelor's Degree	12	12	46,509	47,136	27,864	34,500	45,000	53,241	63,000
Master's Degree	12	12	62,384	28,160	42,864	46,000	53,746	65,114	74,277
By Sex of Employee									
Male	5	5	52,348	18,000	N/A	N/A	49,920	N/A	N/A
Female	21	21	52,088	104,199	27,839	34,500	45,000	53,851	65,000
By Race/Ethnicity									
White-Non-Hispanic	23	23	48,000	47,461	27,839	34,500	50,000	56,700	65,114
By # of Years in Position	10	10	10 500	54 077	27.000	22.000			65 000
• 1 to 5 Years	18	18	43,506	51,277	27,839	30,000	37,500	55,000	65,000
• 6-10 Years	7 6	7 6	48,112 58,367	47,136 104,199	27,864 23,000	30,000 45,000	46,000 45,000	63,000 60,000	75,000 60,000
• 11-20 Years	0	0	56,507	104,199	25,000	45,000	45,000	00,000	00,000
<ul><li>By Region</li><li>Northwest</li></ul>	6	6	50,361	32,500	30,500	45,000	49,920	60,000	60,000
	6 7	7	53,138	25,114	40,000	45,000	49,920 53,851	58,000	60,000
<ul><li>Southwest</li><li>North Central</li></ul>	5	5	53,138	17,160	40,000 42,840	45,000 N/A	50,000	58,000	60,000
South Central	14	14	51,209	104,199	23,000	34,500	45,000	60,000	71,000
<ul> <li>Northeast</li> </ul>	6	6	42,055	46,413	27,864	30,000	37,500	46,000	46,000
Southeast	12	12	55,878	14,741	37,500	45,000	55,000	71,000	75,000
By Field of Service			Median						
	Aging ( <b>4)</b>		30,500	Family Supp	& Presrvtion (4)				
Median Only		e/Child Welfare	45,000		th Education (3)				
(50 <sup>th</sup> Percentile)	(5)		45,000	Housing/She	elter (4)				
	Counselin	ng/BH/MH <b>(10)</b>	45,000	Youth (3)					
		n Services (9)	53,851						
	Employm	ent/Economic (3)							

### **Office Manager**

### Short Job Description:

Provides direct supervision of the organization's office services including mail pick up and distribution, records maintenance; copy/print services; reception; office maintenance and cleaning services; communications/telephones; and similar.

	# Orgs	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	<b>90</b> <sup>th</sup>
	. 0.	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	70	70	38,472	194,740	23,920	29,204	35,000	42,432	51,000
By Budget Size			·						
• \$250,001-\$500,000	12	12	26,265	37,740	13,260	17,680	30,000	35,360	39,000
• \$500,001-\$750,000	8	8	32,471	26,600	15,600	30,000	33,000	37,500	39,000
• \$750,001-\$2 M	23	23	42,294	25,000	23,920	25,500	36,578	41,159	48,700
• \$2M-\$5M	9	9	38,841	26,500	28,500	30,262	32,000	41,000	51,523
• \$5M-\$15 M	7	7	44,970	34,998	30,002	33,000	45,000	52,000	54,786
• Over \$15 M	13	13	39,449	41,600	26,000	29,204	35,600	45,000	51,000
By # of Emp. Supervised									
0 Employees	27	27	32,585	34,400	22,422	24,981	32,000	39,000	45,000
• 1 - 5 Employees	29	29	38,382	42,600	26,000	30,000	36,578	41,159	52,000
6-20 Employees	7	7	43,637	20,998	30,002	33,000	45,000	46,457	51,000
By Level of Education									
High School Diploma	27	27	35,256	37,106	23,000	26,000	34,000	37,587	42,200
Associate's Degree	11	11	38,420	40,019	24,981	30,000	38,000	39,200	45,687
Bachelor's Degree	16	16	39,395	30,615	25,000	30,000	39,000	51,000	52,000
Master's Degree	7	7	37,662	52,000	15,600	30,000	35,000	41,000	42,432
By Sex of Employee									
Male	5	5	39,281	52,000	N/A	N/A	33,000	N/A	N/A
Female	57	57	36,133	47,320	24,981	29,204	35,000	41,159	50,000
By Race/Ethnicity									
Black/African American	4	4	34,358	16,432	N/A	N/A	N/A	N/A	N/A
White-Non-Hispanic	54	54	35,600	52,000	23,920	29,204	35,000	41,000	51,000
By # of Years in Position									
1 to 5 Years	32	32	33,105	15,796	23,000	26,000	32,000	38,554	45,000
• 6-10 Years	11	11	35,296	20,615	24,385	33,000	35,400	37,587	40,450
• 11-20 Years	11	11	41,357	43,680	23,920	29,204	41,159	46,457	54,786
Over 20 Years	8	8	42,778	40,000	25,000	30,262	41,000	48,700	50,000
By Region									
Northwest	11	11	34,608	21,000	25,584	30,000	32,000	36,400	45,000
Southwest	10	10	35,932	26,615	24,385	28,880	30,000	45,000	46,457
North Central	10	10	37,170	42,600	25,000	30,002	33,000	39,200	41,000
South Central	32	32	36,939	41,080	25,000	30,002	36,578	45,000	52,000
Northeast	9	9	39,019	45,178	22,422	32,000	33,000	41,159	54,786
Southeast	18	18	38,117	29,286	28,880	30,000	35,400	45,000	54,786
By Field of Service			Median		o	Mediar			Median
		Public Affairs (3)	32,000		Services (9)	39,000		p/Recreation (4)	23,920
Median Only (50 <sup>th</sup> Percentile)		n/Support Org (5			ent/Economic (3)		• •		38,554
(SU Percentile)		rial Needs <b>(3)</b> /Child Welfare <b>(9</b> )	25,500 29,204		p & Presrvtion ( alth Education (!				
		(BH/MH <b>(20)</b>	30,002	Housing/S	•	25,584			
	Culture/Ar		35,002	riousing/3		25,564			
	Culture/Al		33,000						

\*Other similar job titles: Administrative Services Manager, Business Manager, Office Administrator

### **Executive Assistant**

### Short Job Description:

Provides a wide variety of skilled administrative and clerical support for chief executive, directors or other senior management staff. Responsibilities involve exposure to sensitive information and require considerable use of tact, diplomacy, discretion and judgment. Assumes responsibility for special projects; attends board or similar meetings to take and distribute minutes; prepares board packets; maintains databases; researches/analyzes data and develops reports for management decision-making; may follow-up on projects assigned to managers by senior executive.

#### \*Other similar job titles: Administrative Secretary, Assistant to the Director, Executive Secretary

Base Salary: All Positions By Budget Size		Employee s			Percentile	Percentile	Percentile	Dorecetile	
•		3			reitentile	Percentile	Percentile	Percentile	Percentile
By Budget Size	87	87	39,692	67,028	27,000	31,500	38,500	50,500	56,000
by buuget size									
• Up to \$250,000	3	3	24,607	28,480	N/A	N/A	N/A	N/A	N/A
• \$250,001-\$500,000	2	2	30,200	N/A	N/A	N/A	N/A	N/A	N/A
• \$500,001-\$750,000	7	7	30,850	36,408	12,480	20,756	31,000	31,827	46,000
• \$750,001-\$2 M	15	15	35,674	52,636	25,000	27,300	36,050	42,896	50,500
• \$2M-\$5M	16	16	37,776	36,600	28,000	30,000	35,000	40,698	48,000
• \$5M-\$15 M	23	23	43,204	37,771	33,280	36,692	41,875	45,000	60,000
• Over \$15 M	22	22	44,672	47,822	31,000	37,000	40,500	49,550	58,822
By # of Emp. Supervised									
• 0 Employees	59	59	40,538	54,235	27,300	31,650	38,500	46,000	58,822
• 1 - 5 Employees	18	18	37,980	34,244	25,500	31,827	38,000	43,244	48,000
By Level of Education									
High School Diploma	27	27	38,385	49,244	25,000	28,170	36,004	45,052	55,000
Vocational Training	2	2	35,461	N/A	N/A	N/A	N/A	N/A	N/A
Certification	4	4	45,572	30,822	N/A	N/A	N/A	N/A	N/A
Associate's Degree	11	11	38,109	38,243	21,757	31,827	36,400	38,000	48,000
Bachelor's Degree	26	26	42,359	51,026	31,000	36,050	40,698	48,000	49,550
Master's Degree	10	10	43,927	39,271	25,500	37,000	39,500	55,000	57,000
By Sex of Employee									
Male	0	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Female	77	77	39,471	49,244	27,300	31,650	38,000	45,052	50,500
By Race/Ethnicity									
Black/African American	4	4	35,860	2,635	N/A	N/A	N/A	N/A	N/A
White Non-Hispanic	71	71	39,329	49,244	27,040	31,650	39,500	46,000	57,000
By # of Years in Position									
• 1 to 5 Years	50	50	35,673	38,243	25,000	30,000	36,060	42,000	48,000
• 5 Years	5	9	37,580	14,929	31,000	31,500	37,600	40,000	43,459
• 6-10 Years	9	9	48,255	30,271	34,500	39,000	45,052	61,000	61,600
• 11-20 Years	9	11	47,084	41,830	28,170	38,000	48,000	50,500	58,822
Over 20 Years	12	12	49,493	47,822	28,170	38,000	48,000	55,000	70,000
By Region	12	13	22 470	26.242	24 757	27 500	25.000	20.000	45.052
Northwest	12	12	33,476	26,243	21,757	27,500 28,009	35,000	38,000	45,052
Southwest	12 9	12 9	34,426 33.859	24,050 38,980	25,500 9,020	28,009 30,000	34,500 34,500	42,896 40,098	48,000 45,000
North Central	9 46	9 46	33.859	38,980 55,807	9,020 25,000	30,000 21,757	34,500 37,440	40,098 43,466	45,000 56,000
South Central	40 27	27	38,038	24,271	25,000	31,000	37,440 38,500	43,466 43,459	48,000
Northeast	41	41	44,178	47,992	31,000	36,050	42,000	48,000	48,000 56,000
Southeast	71	71		+7,55 <b>2</b>	51,000			40,000	
<b>By Field of Service</b> Median Only (50 <sup>th</sup> Percentile)	Aging ( <b>6</b> ) Association Child Care/	Public Affairs (5) N/Support Org (3) Child Welfare (9) /BH/MH (27)	Median 30,000 36,962 43,446 39,000 39,500	Family Sup	Services (13) op & Presrvtion (7 alth Education (1		Religious (3	) /Recreation <b>(3)</b>	Median 33,280 33,530 33,530

### Administrative Assistant, Senior Level

### Short Job Description:

Provides a variety of administrative and clerical support to managers and/or other staff. Duties many include researching/compiling information; coordinating activities between departments and/or outside services. Maintains data; generates and formats reports and other documents using a full range of computer software skills, including spreadsheets, word processing, desktop publishing, database management, presentation software, etc. May assume responsibility for special projects relating to department functions.

#### \*Other similar job titles: Administrative Coordinator, Senior Secretary

	# Orgs	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
		Employees			Percentile	Percentile	Percentile	Percentile	Percentil e
Base Salary: All Positions	53	53	33,117	37,950	22,000	28,000	33,779	38,000	43,499
By Budget Size									
• Up to \$250,000	5	5	23,400	13,000	N/A	N/A	23,000	N/A	N/A
• \$250,001-\$500,000	6 3	6 3	23,755 30,867	20,950 10,600	14,050 N/A	17,680 N/A	20,800 N/A	35,000 N/A	35,000 N/A
<ul> <li>\$500,001-\$750,000</li> <li>\$750,001-\$2 M</li> </ul>	13	13	32,900	21,264	24,380	28,000	32,000	35,000	45,000
<ul> <li>\$750,001-\$2 M</li> <li>\$2M-\$5M</li> </ul>	7	7	38,225	15,170	30,340	31,000	37,544	42,000	54,786
<ul> <li>\$2M-\$3M</li> <li>\$5M-\$15 M</li> </ul>	9	9	35430	16,199	27,300	29,000	35,000	40,000	41,565
<ul> <li>Over \$15 M</li> </ul>	14	14	36,910	32,531	19,469	28,250	35,360	35,600	36,800
By # of Emp. Supervised									
0 Employees	36	36	31,774	28,600	22,000	26,780	31,000	35,600	41,967
• 1 - 5 Employees	6	6	38,533	22,000	28,000	30,000	40,000	41,630	41,630
By Level of Education									
High School Diploma	16	16	27,236	18,499	19,469	25,000	30,000	35,400	41,630
Associate's Degree	14	14	29,469	27,920	17,680	28,490	35,360	40,000	45,000
Bachelor's Degree	14	14	28,019	33,000	17,000	29,000	33,000	35,600	41,967
Master's Degree	2	2	37,822	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee				<b>N</b> / A			<b>N</b> 1/A	<b>N</b> 1/A	<b>N</b> 1/A
Male     Famala	1 44	1 44	N/A 32,835	N/A 35,950	N/A 19,469	N/A 28,000	N/A 32,000	N/A 38,000	N/A 43,499
Female By Race/Ethnicity	44	44	32,033	33,930	19,409	28,000	32,000	38,000	43,433
White Non-Hispanic	39	39	32,697	33,000	22,000	28,000	32,000	37,544	43,499
By # of Years in Position			52,057	00,000	,000	20,000	52,000	07,011	10,100
<ul> <li>1 to 5 Years</li> </ul>	21	21	29,171	12,000	17,680	25,000	29,000	32,000	35,000
• 6-10 Years	11	11	33,971	26,175	19,469	30,000	33,000	38,000	45,000
• 11-20 Years	8	8	35,652	35,950	14,050	28,000	37,544	41,630	42,000
Over 20 Years	4	4	39,440	10,250	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	14	14	28,874	29,950	14,050	25,000	33,000	40,000	40,000
Southwest	6	6	31,589	37,644	8,000	25,000	28,490	45,600	45,600
North Central	4 41	4 41	33,070 34,883	32,320 35,000	N/A 23,000	N/A 29,000	N/A 35,000	N/A 40,000	N/A 45,000
South Central	41 9	41 9	34,883 31,735	35,000	23,000 19,470	29,000 24,380	33,779	40,000 41,565	43,499
<ul><li>Northeast</li><li>Southeast</li></ul>	23	23	34,553	35,000	22,000	30,430	35,000	38,000	43,499
Southeast     By Field of Service			Median		,	Median	,	,	/
by Held Of Service	Association	/Support Org (5)		Education Se	ervices (10)	30,430			
Median Only		Child Welfare (4)	32,000		th Education (5)	30,000			
(50 <sup>th</sup> Percentile)		/BH/MH <b>(15)</b>	35,000	Youth (3)		26,520			

### Administrative Assistant, Intermediate Level

#### Short Job Description:

Performs clerical duties, including answering telephones, screening calls, taking messages and acting as receptionist, sets up and maintains files of information; uses computer skills to enter and maintain data; prepares correspondence and develops other routine documents; may make appointments and travel arrangements; coordinates activities relative to department functions.

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percenti le	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percenti le
Base Salary: All Positions	54	54	31,141	42,000	19,000	26,000	31,000	35,000	40,000
By Budget Size           Up to \$250,000           \$250,001-\$500,000           \$500,001-\$750,000           \$750,001-\$2 M           \$2M-\$5M           \$5M-\$15 M           Over \$15 M	2 4 3 14 9 11 10	2 4 3 14 9 11 10	19,000 35,275 31,500 28,273 36,314 34,391 28,710	N/A 7,000 7,000 32,000 35,000 26,122 18,879	N/A N/A 13,000 19,000 23,878 16,121	N/A 33,000 N/A 23,000 27,000 29,120 25,100	N/A N/A 25,250 33,000 34,438 30,576	N/A 35,100 N/A 32,391 47,322 36,254 31,200	N/A 40,000 N/A 37,448 49,500 39,662 33,400
By # of Emp. Supervised•0 Employees•1 - 5 Employees	16	17	28,277	21,610	16,121	22,575	30,000	31,200	34,155
	4	4	30,616	16,862	N/A	N/A	N/A	N/A	N/A
By Level of Education         High School Diploma         Associate's Degree         Bachelor's Degree         Master's Degree	30	30	30,758	42,000	19,000	25,000	30,000	35,000	39,662
	5	5	33,475	12,685	N/A	N/A	32,391	N/A	N/A
	13	13	31,289	34,840	13,000	15,500	33,000	35,000	45,000
	2	2	43,474	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee Male Female	2 48	2 48	28,285 31,694	N/A 42,000	N/A 19,000	N/A 25,581	N/A 31,200	N/A 35,100	N/A 45,000
By Race/Ethnicity•Black/African American•Hispanic/Latino•White Non-Hispanic	6	6	46,389	27,000	27,000	27,300	29,120	33,500	33,500
	4	4	33,476	31,000	N/A	N/A	N/A	N/A	N/A
	34	34	30,813	35,840	16,121	25,581	31,200	35,000	40,685
By # of Years in Position1 to 5 Years6-10 Years11-20 YearsOver 20 Years	30	30	30,497	10,200	22,800	25,250	30,800	35,000	40,685
	8	8	31,256	35.322	12,000	13,000	32,391	39,657	39,662
	7	7	37,500	31,000	23,000	27,300	36,254	37,448	49,500
	2	2	40,000	N/A	N/A	N/A	N/A	N/A	N/A
By Region <ul> <li>Northwest</li> <li>Southwest</li> <li>North Central</li> <li>South Central</li> <li>Northeast</li> <li>Southeast</li> </ul>	6	6	26,355	20,754	15,550	23,500	23,878	33,000	33,000
	5	5	27,390	24,448	N/A	N/A	33,000	N/A	N/A
	3	3	29,167	64,000	N/A	N/A	N/A	N/A	N/A
	44	44	31,354	42,000	22,865	27,300	31,200	35,000	37,448
	11	11	28,950	27,662	12,000	23,000	31,200	33,000	34,438
	24	24	35,381	27,000	30,000	31,200	33,400	35,000	47,322
<b>By Field of Service</b> <i>Median Only</i> (50 <sup>th</sup> Percentile)	Aging ( <b>4)</b> Association/S	blic Affairs <b>(3)</b> upport Org <b>(11)</b> ild Welfare <b>(64)</b> H/MH <b>(18)</b>	Median 29,120 25,250 27,300 32,000 30,430		ervices (14)) th Education (10)	Median 25,000 32,665 30,000 30,430 26,520			

\*Other similar job titles: Administrative Specialist, Program Assistant, Secretary

### Administrative Assistant, Junior Level

### Short Job Description:

Provides routine clerical duties such as answering telephones, taking and delivering messages, setting up and maintaining files, sorting/delivering mail, entering data into the computer, preparing routine correspondence.

\*Other similar job titles: Clerical Assistant, Clerk/Typist, General Office Assistant

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All	38	38	24,951	32,720	19,074	20,800	24,960	30,000	32,000
Positions									
By Budget Size									
• \$250,001-\$500,000	2	2	18,640	N/A	N/A	N/A	N/A	N/A	N/A
• \$750,001-\$2 M	8	8	23,164	29,400	10,600	20,000	21,800	24,500	21,112
• \$2M-\$5M	3	3	31,204	2,412	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15 M	14	14	26,310	20,689	19,074	21,532	24,960	32,000	35,000
Over \$15 M	10	10	25,258	10,500	19,500	21,000	24,960	28,912	29,400
By # of Emp. Supervised	_								
0 Employees	5	19	22,330	21,636	17,179	18,110	20,800	22,984	26,125
By Level of Education		22		22.455	17 6 10	10.010	22.406	26.205	22.442
High School Diploma	16	33	24,136	23,155	17,643	19,240	22,496	26,305	32,412
Vocational Training	3	3 5	24,933	9,200	N/A	N/A	N/A	N/A	N/A
Associate's Degree	5	5	28,700	10,500	N/A	N/A	N/A	N/A	N/A
By Sex of Employee	26	26	27,373	20,583	20,800	22,496	25,000	30,000	35,000
Female By Race/Ethnicity	20	20	27,373	20,583	20,800	22,490	25,000	30,000	35,000
White, Non-Hispanic	6	20	22,625	21,636	17,179	18,110	20,800	26,122	32,000
By # of Years in Position	U	20	22,025	21,050	17,175	10,110	20,000	20,122	52,000
• 0-5 Years	22	22	25,888	20,926	20,000	21,532	25,000	28,500	32,000
• 11-20 Years	3	3	37,162	7,351	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	16	16	22,094	21,000	18,110	19,074	20,800	24,000	24.500
Southwest	6	6	21,642	24,720	7,280	19,074	19,500	30,000	30,000
North Central	6	6	25,172	11,000	21,000	21,532	22,000	30,000	30,000
South Central	38	38	25,364	32,720	19,074	21,000	24,960	30,000	32,412
Northeast	8	8	28,430	20,263	19,500	21,000	26,305	32,000	35,000
Southeast	16	16	27,641	21,653	18,110	24,960	28,500	31,200	32,000
By Field of Service			Median			Median			
	•	/Public Affairs (3)	29,120	Education S		29,120			
Median Only (50 <sup>th</sup> Percentile)	Aging (4) Association/Support Org (5)		25,250			30,000			
		e/Child Welfare <b>(8</b>	•	Housing/Shelter <b>(8)</b> Legal <b>(4)</b>		27,300 29,120			
		g/BH/MH ( <b>32</b> )	22,894	Youth <b>(5)</b>		29,120			

### Receptionist

#### Short Job Description:

Receives and greets visitors, determines nature of their visit and notifies appropriate staff members; answers and transfers telephone calls using multiple-line equipment; represents organization to callers and visitors in a friendly, professional manner; may issue security badges; maintains logs; calls for communications and other equipment service; may perform routine clerical duties such as filing, word processing, sorting and distributing the mail. (See Receptionist, Medical in Medical and Clinic Services section for those responsible for scheduling patient appointments, facilitating patient flow and referring patients to other resources.

#### \*Other similar job titles: Lobby Receptionist, Receptionist/Tour Guide, Switchboard Operator

Other similar job titles.	# Orgs	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
		Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	70	70	23,839	42,237	15,197	19,890	22,900	27,500	34,000
By Budget Size									
• \$500,001-\$750,000	2	2	21,110	N/A	N/A	N/A	N/A	N/A	N/A
• \$750,001-\$2 M	16	16	20,560	20,240	12,500	15,197	18,200	20,800	24,900
• \$2M-\$5M	10	10	26,741	17,860	16,640	21,500	23,660	33,000	34,000
• \$5M-\$15 M	19	19	28,148	29,238	18699	22,900	26,950	31,543	34,500
• Over \$15 M	19	19	25,450	31,612	18,200	21,000	22,800	27,040	32,000
By # of Emp. Supervised									
O Employees	62	62	25,123	32,357	16,640	20,800	24,122	28,000	34,000
By Level of Education									
High School Diploma	53	57	25,523	32,240	18,200	20,930	24,000	26,688	32,000
Associate's Degree	3	3	23,248	13,343	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	6	6	29,731	26,360	16,640	20,800	26,950	37,000	37,000
By Sex of Employee									
Male	3	3	24,960	6,070	N/A	N/A	N/A	N/A	N/A
Female	60	64	25,199	32,357	16,640	20,800	23,920	28,000	34,500
By Race/Ethnicity									
Black/African American	10	10	22,808	12,920	15,080	20,000	23,000	26,000	26,950
Hispanic/Latino	3	3	26,760	11,620	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	47	47	25,466	32,240	16,640	20,384	24,000	29,120	34,000
By # of Years in Position									
O-5 Years	42	42	23,452	21,920	16,000	20,384	22,880	24,960	30,750
• 6-10 Years	11	11	28,144	27,624	15,375	19,890	27,000	29,120	34,500
• 11-20 Years	6	6	26,290	8,310	23,690	24,122	25,663	26,265	26,265
Over 20 Years	3	3	38,641	25,937	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	12	12	22,582	23,541	7,000	16,000	20,384	25,663	43,000
Southwest	11	11	24,438	27,803	15,197	18,200	22,000	24,965	32,000
North Central	70 25	70 35	25,091 24,069	30,500	12,500	18,200	22,000	30,750	34,000
South Central	35 19	35 19	24,069 26,240	30,500 34,936	15,600 15,375	20,000 21,119	23,660 24,122	26,265 30,750	34,000 32,000
Northeast	19 30	30	28,240 28,962	34,930 31,437	20,930	21,119 24,122	24,122 27,000	30,750	32,000
Southeast	30	30		51,457	20,930		27,000	32,000	
By Field of Service	A		Median	Culture (Aut	(2)	Median			Median
Median Only		Public Affairs (5) Child Welfare (4)	18,200 20,800	Culture/Arts	• •	20,800 24,965	Legal <b>(3)</b> Youth <b>(8)</b>		18,200 29,300
(50 <sup>th</sup> Percentile)	•	/BH/MH <b>(26)</b>	20,800 24,122		ervices (9) & Presrvtion (3)	24,965 26,950	routh (8)		29,300
	counseiing		24,122		th Education (9)	20,950			
				Housing/Sh		18,699			
						20,000			

### **Chief Financial Officer**

#### Short Job Description:

Manages the financial resources of the organization including accounting, finance, organization wide budgets, investments and treasury in accordance with general accepted accounting principles and organization/contract policies and procedures; Safeguards assets through the maintenance of proper controls. Participates as a member of the senior management team in the development and implementation of organization wide policies and programs that will contribute to its overall success.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	98	98	91,262	244,600	49,400	62,389	85,000	108,100	133,000
By Budget Size									
• Up to \$250,000	8	8	112,543	244,500	34,000	60,771	83,349	124,500	138,445
• \$250,001-500,000	8	8	84,162	78,183	57,057	60,000	75,000	82,000	96,000
• \$500,001-\$750,000	6	6	67,597	64,836	43,264	44,260	62,608	81,750	81,750
• \$750,001-\$2M	32	32	83,614	142,500	47,400	60,000	74,642	98,389	118,326
• \$2M-5M	11	11	93,974	163,700	33,900	70,000	87,600	100,000	128,000
• \$5M-\$15M	19	19	87,973	120,297	49,400	60,000	88,000	106,000	125,000
• Over \$15 M	14	14	113,119	226,240	45,760	85,000	102,675	130,054	149,800
By # of Employees									
0 Employees	9	9	56,289	54,100	33,900	34,000	49,400	74,150	75,000
• 1 - 5 Employees	53	53	88,557	244,222	50,980	61,000	85,000	102,100	130,054
6-20 Employees	20	20	109,510	122,600	81,140	83,349	100,400	118,326	149,800
By Level of Education									
Certification	4	4	59,303	25,066	N/A	N/A	N/A	N/A	N/A
Associate's Degree	5	5	48,529	28,389	N/A	N/A	50,980	N/A	N/A
Bachelor's Degree	42	42	82,267	110,280	49,400	63,955	75,000	96,000	116,500
Master's Degree	35	35	106,143	244,600	60,000	82,000	100,443	118,326	140,000
By Sex of Employee									
Male	32	32	108,157	228,500	60,771	85,000	100,000	117,400	149,800
Female	55	55	80,177	163,700	45,760	60,000	75,000	95,000	124,500
By Race/Ethnicity									
White, Non-Hispanic	81	81	88,882	244,600	49,400	62,389	85,000	102,675	130,054
By # of Years in Position									
• 1-5 Years	29	29	86,319	244,600	43,264	50,980	71,750	98,777	138,445
• 6-10 Years	23	23	87,020	100,400	57,500	62,389	81,750	100,443	124,500
• 11-20 Years	20	20	88,816	163,600	45,760	62,608	85,000	103,779	112,595
Over 20 Years	15	15	105,982	93,575	69,326	91,995	109,000	117,400	145,000
By Region									
Northwest	12	12	73,204	72,100	33,900	55,000	66,560	92,996	100,400
Southwest	14	14	82,115	99,000	34,000	60,771	80,000	103,779	108,100
North Central	15	15	80,393	105,540	45,500	57,500	81,140	95,083	117,669
South Central	42	42	86,491	120,297	49,400	63,625	85,000	102,100	118,326
Northeast	23	23	101,835	224,600	51,000	62,389	98,000	117,669	149,800
Southeast	38	38	102,931	228,500	61,800	71,750	96,000	124,500	140,000
By Field of Service			Median			Median			Median
Median Only (50 <sup>th</sup> Percentile)	Aging (7) Associati Child Car	y/Public Affairs (8) on/Support Org (5) e/Child Welfare (12) ng/BH/MH (27)	65,000 74,642 88,000 65,600 98,389	Family Supp	t/Economic (5) & Presrvtion (6) th Education (14)	75,000 61,000 57,057 91,995 57,057	Social Supp/Recreation <b>(6)</b> Youth <b>(7)</b>		57,500 75,000

\*Other similar job titles: Director of Fiscal Services, Finance Director, Treasurer, Vice President of Finance

### Controller

### Short Job Description:

Manages the accounting operations of the organization including budgeting, auditing, payroll, accounts payable and receivable, general ledger and financial reporting in accordance with generally accepted accounting principles and internal controls and procedures. Oversees the development and implementation of financial systems. May interpret account reports to management and board. Assumes responsibility for the financial function in the absence of the Chief Financial Officer.

#### \*Other similar job titles: Finance Officer, Fiscal Director

Other similar job titles.	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	49	49	64,353	143,000	38,548	49,550	65,733	76,844	91,800
By Budget Size									
• \$750,001-\$2M	7	7	45,032	43,222	18,720	38,548	43,775	55,432	57,435
• \$2M-5M	6	6	62,522	24,000	51,000	54,000	62,940	67,300	67,300
• \$5M-\$15M	13	13	61,307	71,816	25,262	48,999	65,733	72,000	75,013
Over \$15 M	18	18	83,385	97,450	61,500	70,387	78,500	91,800	101,300
By # of Employees									
O Employees	5	5	49,575	22,572	N/A	N/A	47,132	N/A	N/A
<ul> <li>1 - 5 Employees</li> </ul>	26	26	67,450	82,580	43,000	60,000	67,000	78,500	85,800
6-20 Employees	5	5	68,863	47,528	N/A	N/A	67,300	N/A	N/A
By Level of Education									
Associate's Degree	5	5	53,410	47,138	N/A	N/A	61,500	N/A	N/A
Bachelor's Degree	24	24	67,724	58,368	38,548	47,132	67,300	78,500	98,100
<ul> <li>Master's Degree</li> </ul>	10	10	65,623	60,630	39,370	49,550	60,000	77,500	97,078
By Sex of Employee									
Male	9	9	74,141	41,300	60,000	60,000	72,000	78,500	85,800
Female	30	30	62,713	86,780	38,548	47,132	62,940	76,844	91,800
By Race/Ethnicity									
White, Non-Hispanic	32	32	65,536	86,780	43,000	49,550	65,733	76,844	91,800
By # of Years in Position									
1-5 Years	20	20	64,176	76,038	39,370	48,999	62,940	76,844	80,000
• 6-10 Years	5	5	72,131	53,252	N/A	N/A	78,772	N/A	N/A
• 11-20 Years	11	11	69,796	61,500	44,000	61,500	66,500	72,400	100,000
Over 20 Years	3	3	45,578	56,293	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	7	7	47,169	75,400	9,900	18,720	51,000	61,500	78,500
Southwest	12	12	59,463	91,400	9,900	49,550	61,500	70,000	85,300
North Central	9	9	63,922	41,300	44,000	51,000	61,500	75,000	77,500
South Central	20	20	64,701	66,952	43,000	48,999	64,890	72,400	85,300
Northeast	16	16	71,029	103,000	47,132	55,435	66,500	75,013	78,772
Southeast	20	20	73,273	66,130	49,550	61,500	74,172	80,000	97,078
By Field of Service			Median						
		ng/BH/MH <b>(15)</b>	77,500						
Median Only		n Services (6)	62,940						
(50 <sup>th</sup> Percentile)		lealth Education (8)	70,000						
	Housing/	/Shelter <b>(5)</b>	54,000						

### Accounting Manager

### Short Job Description:

Manages and performs various accounting activities including developing, implementing and maintaining the accounting systems, policies and procedures; Compiling, analyzing and reporting accounting data for management reports and decision-making purposes; may act as primary liaison with outside auditors and government agencies on contract issues. Manages monthly closings. Typically supervises more than three staff members.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	37	37	57,007	79,000	39,527	44,000	50,251	66,527	83,200
By Budget Size									
• \$750,001-\$2M	6	6	45,988	53,200	30,000	36,000	39,527	46,300	46,300
• \$2M-5M	6	6	46,115	17,872	37,128	40,000	42,000	52,562	52,562
• \$5M-\$15M	10	10	57,692	44,000	41,000	48,000	50,515	72,801	74,900
• Over \$15 M	13	13	68,055	70,400	44,000	45,700	52,089	76,000	109,000
By # of Emp. Supervised									
0 Employees	14	14	50,320	47,200	36,000	41,000	46,300	52,562	72,000
• 1 - 5 Employees	17	17	59,016	71,872	38,098	40,000	52,089	72,801	76,000
6-20 Employees	3	3	73,800	62,400	N/A	N/A	N/A	N/A	N/A
By Level of Education									
High School Diploma	3	3	39,366	8,000	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	23	23	58,148	77,272	38,000	45,000	50,515	64,000	85,000
Master's Degree	6	6	58,776	43,200	40,000	47,454	55,000	72,000	72,000
By Sex of Employee			66 500			40.000	57 500		76.000
• Male	8	8	66,502	77,272	37,128	48,000	57,500	74,900	76,000
Female	26	26	53,736	73,000	38,098	41,000	50,000	55,000	72,801
<ul> <li>By Race/Ethnicity</li> <li>White, Non-Hispanic</li> </ul>	30	30	58,072	78,400	38,000	44,000	50,515	72,000	83,200
• Write, Non-Hispanic By # of Years in Position	30	30	58,072	78,400	38,000	44,000	50,515	72,000	83,200
• 1-5 Years	21	21	58,280	76,400	38,098	45,000	52,000	72,000	83,200
<ul> <li>6-10 Years</li> </ul>	8	8	47,076	28,000	36,000	37,128	40,000	55,000	57,500
<ul> <li>11-20 Years</li> </ul>	3	3	75,967	65,000	N/A	N/A	N/A	N/A	N/A
By Region	J	J	,	00,000		,,,	,	,	,,.
Northwest	5	5	54,370	44,100	N/A	N/A	50,000	N/A	N/A
Southwest	4	4	59,475	38,200	N/A	N/A	N/A	N/A	N/A
North Central	4	4	46,929	10,562	N/A	N/A	N/A	N/A	N/A
South Central	13	13	48,353	36,801	36,000	41,000	47,454	52,000	57,500
Northeast	10	10	49,253	35,673	37,128	40,000	45,000	52,089	66,526
Southeast	15	15	62,191	84,400	37,128	45,000	55,000	72,000	109,000
By Field of Service			Median						
Madian Only		re/Child Welfare (5)							
Median Only (50 <sup>th</sup> Percentile)		ng/BH/MH (13) n Services (5)	55,000 50,000						
(50 Percentile)		/Shelter <b>(5)</b>	50,000						
	inousing/	Sheiter (S)	50,000						

\*Other similar job titles: Budget Manager, Chief Accountant, Director of Accounting

### **Accounting Supervisor**

### Short Job Description:

Provides day-to-day supervision to one or more general accounting functions such as accounts payable, accounts receivable and payroll. Ensures accuracy and compliance with accounting policies and procedures. Researches and resolves related problems. Typically supervises one to five hourly accounting staff.

*Other similar job titles: Accounts Par	vable/Receivable Supervisor, B	Billing Supervisor, Payroll Supervisor

-	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	22	22	44,970	53,600	29,952	38,000	41,442	51,000	57,500
By Budget Size									
• \$5M-\$15M	8	8	37,768	13,160	30,000	33,257	38,098	39,550	41,442
• Over \$15 M	9	9	56,128	33,554	43,446	47,133	53,000	57,500	74,800
By # of Employees									
O Employees	4	4	35,482	23,733	N/A	N/A	N/A	N/A	N/A
1 - 5 Employees	9	9	44,252	27,500	30,000	33,257	43,446	51,000	57,500
By Level of Education									
Associate's Degree	3	3	36,797	17,133	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	5	5	44,668	27,548	N/A	N/A	43,446	N/A	N/A
By Sex of Employee									
Female	12	12	40,271	29,038	23,962	30,000	41,442	47,133	51,000
By Race/Ethnicity									
White, Non-Hispanic	8	8	38,904	27,038	23,962	29,952	41,442	43,446	48,270
By # of Years in Position									
• 1-5 Years	5	5	36,568	21,048	N/A	N/A	33,257	N/A	N/A
• 11-20 Years	5	5	57,902	14,340	N/A	N/A	47,133	N/A	N/A
By Region									
Northwest	3	3	38,172	81,258	N/A	N/A	N/A	N/A	N/A
South Central	5	5	43,337	27,500	N/A	N/A	39,550	N/A	N/A
Northeast	8	8	47,331	44,848	29,952	38,633	43,446	51,000	53,000
Southeast	11	11	48,208	38,367	38,633	38,756	47,132	51,000	57,500
By Field of Service			Median						
Median Only		ng/BH/MH <b>(11)</b> n Services <b>(5)</b>	48,270 23,400						
(50 <sup>th</sup> Percentile)		(-)	,						

### **Senior Accountant**

#### Short Job Description:

Working under only general supervision, performs relatively complex accounting duties including maintenance and analysis of accounting records, preparation of accounting schedules, reports and financial statements; Prepares journal entries and reconciles ledger accounts; Ensures compliance with generally accepted accounting principles and organization's policies, procedures and contracts. May prepare federal, state and local tax returns. Does not supervise but may advise less experienced accounting staff.

other sinnia job titles. /	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees	-		Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	28	28	44,784	50,388	30,000	37,000	47,900	51,500	56,750
By Budget Size									
• \$750,001-\$2M	4	4	33,163	30,720	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	4	4	39,553	50,388	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	10	10	48,267	21,381	35,131	48,000	50,675	54,490	55,000
• Over \$15 M	9	9	53,380	25,192	35,808	37,600	47,900	50,000	56,750
By # of Employees									
0 Employees	18	18	44,497	45,088	33,530	37,100	44,000	51,500	55,000
• 1 - 5 Employees	5	5	43,013	37,312	N/A	N/A	48,000	N/A	N/A
By Level of Education									
Associate's Degree	3	3	41,880	17,145	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	18	18	43,893	45,088	19,200	37,100	44,000	54,490	56.512
By Sex of Employee									
Male	7	7	43,920	35,800	19,200	37,600	49,719	50,000	54,490
Female	16	16	44,285	45,088	33,530	35,808	44,000	50,675	56,512
By Race/Ethnicity									
White, Non-Hispanic	18	18	42,932	45,033	19,200	35,809	40,209	49,920	51,500
By # of Years in Position									
• 1-5 Years	12	12	40,856	45,088	15,912	33,530	37,100	49,920	56,512
• 6-10 Years	6	6	48,772	16,890	37,600	48,000	50,675	51,500	54,490
• 11-20 Years	4	4	45,777	21,100	N/A	N/A	N/A	N/A	N/A
By Region									
Southwest	6	6	37,240	40,800	19,200	30,000	35,131	40,209	40,209
North Central	3	3	43,637	44,088	N/A	N/A	N/A	N/A	N/A
South Central	9	9	48,166	26,470	33,530	37,600	49,920	55,000	56,512
Northeast	10	10	45,605	24,192	35,808	37,100	41,434	50,365	56,512
Southeast	12	12	51,183	28,700	37,600	41,434	50,000	56,750	61,000
By Field of Service			Median						
		ng/BH/MH <b>(10)</b>	48,000						
Median Only		n Services <b>(9)</b>	37,000						
(50 <sup>th</sup> Percentile)	,	upp & Presrvtion (5)							
	Health/H	lealth Education (5)	41,434						

\*Other similar job titles: Accountant III, Financial Analyst

### Bookkeeper/Staff Accountant

### Short Job Description:

Performs various professional accounting duties including maintenance and analysis of accounting records, preparation of accounting schedules, reports and financial statements; Prepares journal entries and reconciles ledger accounts; Ensures compliance with generally accepted accounting principles and organizational policies, procedures and contracts. May prepare federal, state and local tax returns.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Org s	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	64	71	37,723	95,000	15,000	31,701	35,672	41,600	50,204
By Budget Size									
• \$250,001-500,000	6	6	25,380	42,380	11,700	13,500	20,000	29,000	29,000
• \$500,001-\$750,000	6	6	38,311	31,540	15,000	41,600	41,600	43,525	43,525
• \$750,001-\$2M	9 7	9	28,219	40,500	9,000	13,000	33,445	38,000	40,000
<ul> <li>\$2M-5M</li> <li>\$5M-\$15M</li> </ul>	20	14 20	48,788 38,023	61,070 20,595	27,930 32,760	31,800 34,000	35,150 36,036	70,444 40,700	88,813 43,000
<ul> <li>\$5M-\$15M</li> <li>Over \$15 M</li> </ul>	12	12	36,453	20,393 17,799	28,000	30,680	35,400	39,000	45,000
By # of Employees	12	12	50,455	17,755	28,000	30,080	55,400	33,000	43,000
• 0 Employees	47	50	35,232	42,380	15,000	31,701	35,880	41,600	45,799
	3	3	30,732	28,300	N/A	N/A	55,880 N/A	N/A	N/A
1 - 5 Employees By Level of Education	3	3	50,732	20,300	N/A	N/A	N/A	N/A	N/A
High School Diploma	7	7	29,964	23,105	15,000	15,000	34,900	35,000	36,036
<ul> <li>Associate's Degree</li> </ul>	10	10	38,287	25,500	24,000	34,465	34,000	43,000	48,000
Bachelor's Degree	39	39	40,421	77,300	15,225	32,117	37,648	45,000	54,080
Master's Degree	3	3	34,843	13,670	N/A	N/A	N/A	N/A	N/A
By Sex of Employee				-,	,	,	,	,	,
Male	6	6	39,921	10,000	35,000	35,000	39,000	43,525	43,525
Female	48	50	42,380	20,800	15,000	30,467	35,150	41,600	45,799
By Race/Ethnicity									
Black/African American	3	3	39,745	5,564	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	37	37	34,656	42,380	15,000	27,930	35,000	38,000	40,700
By # of Years in Position									
• 1-5 Years	30	30	34,376	77,300	13,500	30,000	35,880	40,700	42,441
• 6-10 Years	19	19	44,815	73,813	28,000	35,000	41,600	49,500	70,444
• 11-20 Years	8	8	29,047	26,204	24,000	34,465	37,200	48,000	50,204
By Region				7 6 6 6					
Northwest	4	4	37,118	7,600	N/A	N/A	N/A	N/A	N/A
Southwest	12	14	30,401	34,525	9,000	27,930	32,117	34,000	37,200
North Central	8	8 30	34,036	31,540	15,000	28,000	33,445	40,700	41,600
South Central     Northeast	26 9	30 9	39,884	55,000 24,595	15,000 28,000	30,000	35,400	45,000 41,600	70,444
- Wortheast	23	23	37,386 41,885	24,595 84,000	30,139	32,117	35,880 39,000	41,600	42,441
Southeast     By Field of Service	23	23	41,885 Median	84,000	30,139	36,900 Median	39,000	43,000	52,595
By Field of Service	Associa	ation/Support Org	32,000	Employment	/Economic <b>(9)</b>	50,204			
Median Only	(5)	alony support Org	34,900		& Presrvtion (8)	32,760			
(50 <sup>th</sup> Percentile)		eling/BH/MH <b>(16)</b>	37,648		h Education (10)	34,000			
		e/Arts (5)	35,880	Housing/Shel		34,465			
	Educat	ion Services (15)							

\*Other similar job titles: Financial Analyst, Accounting Officer, Grants/Contracts Analyst

### **Payroll Specialist**

### Short Job Description:

Performs various clerical payroll and accounting tasks such as processing semi-monthly payrolls, entering payroll data into the system database, verifying accuracy of figures and computations, and balancing and reconciling accounts.

*Other similar job titles: F	Payroll A	dministrator, Pa	ayroll Coordin	ator, Payroll	•				
	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	44	44	40,044	50,675	25,480	31,500	38,000	46,000	54,000
By Budget Size									
• \$2M-5M	4	4	45,781	16,820	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	16	16	41,362	45,475	30,000	34,320	39,978	45,781	50,000
• Over \$15 M	21	21	42,134	36,795	29,000	32,000	39,400	51,000	55,000
By # of Employees									
O Employees	34	34	40,143	48,270	25,580	34,320	38,000	45,500	55,000
By Level of Education									
High School Diploma	11	11	42,395	42,475	29,000	37,600	39,744	45,500	49,100
Associate's Degree	11	11	40,172	30,829	29,120	31,500	37,000	42,300	52,000
Bachelor's Degree	15	15	38,563	36,795	25,480	34,400	39,400	46,000	55,000
By Sex of Employee									
Male	3	3	38,154	25,895	N/A	N/A	N/A	N/A	N/A
Female	36	36	41,300	48,270	29,120	34,400	39,400	46,000	52,000
By Race/Ethnicity									
White, Non-Hispanic	32	32	41,231	48,270	25,480	34,400	39,400	46,000	55,000
By # of Years in Position									
• 1-5 Years	14	14	39,314	34,520	25,480	34,320	37,000	44,000	52,000
• 6-10 Years	6	6	41,000	25,000	30,000	31,500	34,400	49,100	49,100
• 11-20 Years	12	12	42,657	36,744	23,205	38,000	39,987	45,781	51,000
Over 20 Years	6	6	40,494	46,475	25,000	29,000	35,042	42,300	42,300
By Region									
Northwest	6	6	44,318	25,000	30,000	39,400	41,725	54,000	54,000
Southwest	9	9	39,566	31,795	23,205	30,000	39,400	42,300	54,000
North Central	7	7	40,814	30,000	25,000	30,000	37,600	49,100	54,000
South Central	19	19	39,187	50,675	25,480	30,000	36,500	45,500	54,000
Northeast	11	11	42,798	48,270	23,205	29,900	38,000	51,000	55,000
Southeast	18	18	46,936	48,270	32,000	38,000	46,000	52,000	59,949
By Field of Service			Median						
		ing/BH/MH <b>(19)</b>	38,000						
Median Only		on Services (8)	40,144						
(50 <sup>th</sup> Percentile)	Housing,	/Shelter <b>(5)</b>	40,144						

### Accounting Clerk

### Short Job Description:

Processes/posts a variety of accounting transactions such as invoices, payments and expenses in accordance with department procedures. Maintains accounting files. Checks and verifies accounting data; Enters data into computerized accounting system and uses system to research questions and generate reports. Performs related general clerical data.

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	79	84	30,904	40,644	21,119	25,000	30,000	36,292	41,600
By Budget Size									,
• \$750,001-\$2M	11	11	26,948	40,644	11,000	20,000	22,865	27,300	50,682
• \$2M-5M	15	18	36,226	26,800	24,930	30,000	38,900	41,600	43,517
• \$5M-\$15M	29	32	30,140	22,304	22,637	25,000	27,580	35,169	38,279
• Over \$15 M	21	21	29,944	22,005	19,856	26,300	30,800	33,000	36,795
By # of Employees									
O Employees	63	69	31,234	35,644	21,840	24,960	30,127	36,473	41,600
By Level of Education									
High School Diploma	14	18	29,652	21,511	23,795	26,000	29,100	31,637	33,500
Associate's Degree	12	12	30,469	20,244	19,856	27,800	30,000	32,843	35,000
Bachelor's Degree	13	13	29,452	18,200	20,800	22,800	28,080	31,200	36,473
By Sex of Employee									
Female	43	43	30,522	30,826	22,800	26,000	30,000	33,000	38,000
By Race/Ethnicity									
Black/African American	6	6	33,132	24,520	22,800	24,400	30,800	37,000	37,000
Hispanic/Latino	3	3	34,427	10,000	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	54	59	30,764	35,644	21,119	25,000	30,000	34,600	41,600
By # of Years in Position									
• 1-5 Years	11	17	30,564	22,717	22,006	23,795	31,000	34,169	36,473
• 6-10 Years	8	8	32,589	25,682	25,000	25,475	30,000	39,000	50,682
• 11-20 Years	8	8	31,416	23,185	21,119	26,499	29,229	31,100	41,571
Over 20 Years	6	6	27,092	19,300	20,800	22,000	24,000	31,351	31,351
By Region	42	45	27 704	47.000	22.000	22 705	26.400	20.000	24.000
Northwest	13	15	27,701	17,000	22,006	23,795	26,499	30,000	34,000
Southwest	13	16	28,900	18,981	21,840	24,930	29,000	31,100	34,000
North Central	10	10	30,291	17,000	22,000	29,000	30,000	34,000	34,169
South Central	35	35	31,415	39,682	20,800	24,400	30,000	36,473	43,517
<ul><li>Northeast</li><li>Southeast</li></ul>	19 30	19 30	31,490 34,519	27,309 23,564	21,119 21,119	24,400 30,000	33,000 35,297	36,473 39,000	39,000 41,600
	30	30		23,504	21,119		35,297	39,000	-
By Field of Service	Advocacy	/Public Affairs (8)	Median 29,702	Education S	arvicos (14)	<b>Median</b> 29,702	Youth <b>(6)</b>		Median 33,500
Median Only	Advocacy Aging (5)		31,637		t/Economic <b>(5)</b>	30,000	10uur (0)		33,300
(50 <sup>th</sup> Percentile)		on/Support Org (5)		• •	& Presrvtion (8)	27,580			
		e/Child Welfare (7)	30,000	, , ,	th Education (9)	24,400			
		g/BH/MH (27)	28,080	Housing/She		27,300			

\*Other similar job titles: Accounting Assistant, Billing Clerk, Bookkeeping Assistant, Finance Assistant, Payroll Clerk

#### CATEGORY 400: HUMAN RESOURCES POSITIONS

### **Director, Human Resources**

#### **Short Job Description:**

Directs the human resources functions including employment, compensation, benefits, training, affirmative action/equal employment, employee relations and services in support of organization objectives. Advises management on labor and other legal issues relative to employment. Participates as member of the senior management team in the development and implementation of organization wide policies and programs that will contribute to its overall success. The primary differences between the he director and manager level (see next position) are that the director is a key member of the senior management team, reports to the Executive Director/CEO and typically manages professional and/or supervisory staff.

\*Other similar job titles: Vice President of Human Resources, Corporate Officer for Human Resources, Director of Personnel

Other similar job titles:	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	52	52	76,566	174,981	43,000	60,000	75,000	86,534	105,600
By Budget Size					-,				
<ul> <li>\$750,001-\$2M</li> </ul>	3	3	56,273	42,981	N/A	N/A	N/A	N/A	N/A
<ul> <li>\$2M-5M</li> </ul>	9	9	67,696	55,000	35,000	50,000	69,100	76,000	90,000
• \$5M-\$15M	19	19	67,121	85,590	43,000	52,000	67,000	73,000	90,000
• Over \$15 M	20	20	92,652	162,389	47,000	78,312	83,913	101,500	110,000
By # of Emp. Supervised									
O Employees	4	4	48,664	42,981	N/A	N/A	N/A	N/A	N/A
• 1 - 5 Employees	30	30	79,054	172,000	47,000	61,800	73,000	86,534	108,000
6-20 Employees	8	8	81,288	60,989	44,611	52,000	83,595	100,000	101,500
By Level of Education									
Associate's Degree	3	3	58,867	38,600	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	24	24	76,166	90,571	43,000	67,121	75,000	86,534	100,000
<ul> <li>Master's Degree</li> </ul>	15	15	77,833	172,000	37,000	50,000	67,000	83,595	105,600
By Sex of Employee									
• Male	13	13	82,777	75,590	47,000	67,000	82,000	88,500	110,000
Female	32	32	72,488	174,981	37,000	50,000	67,420	85,000	100,000
By Race/Ethnicity									
Black/African American	11	11	72,399	79,590	43,000	55,000	69,100	75,000	90,000
White, Non-Hispanic	33	33	76,494	174,981	37,000	50,000	75,000	88,500	105,600
By # of Years in Position	47	47	70 540	67.000	52.000	60.000	<b>CT 100</b>		00 505
O-5 Years	17	17	70,513	67,000	52,000	60,000	67,420	82,000	83,595
• 6-10 Years	12	12	68,793	90,571	32,019	44,611	61,800	86,000	108,000 95,000
<ul><li>11-20 Years</li><li>Over 20 Years</li></ul>	10 6	10 6	85,477 86,117	172,000 62,600	35,000 43,000	67,121 81,600	73,000 85,000	90,000 101,500	95,000 101,500
Over 20 Years By Region	0	0	00,117	02,000	45,000	81,000	85,000	101,500	101,500
Northwest	6	6	70,423	37,763	44,637	52,000	73,000	88,500	88,500
Southwest	8	8	77,679	53,000	55,000	67,121	73,000	78,312	88,500
North Central	8	8	64,873	71,000	15,000	55,000	67,420	75,000	82,400
South Central	21	21	70,735	90,571	35,000	47,000	73,000	83,913	101,500
Northeast	14	14	83,067	93,000	37,000	67,420	83,595	101,500	122,590
Southeast	23	23	89,585	147,000	61,800	73,000	83,595	95,000	110,000
By Field of Service			Median			Median			Median
Median Only (50 <sup>th</sup> Percentile)	Aging (3) Association Child Care/	Public Affairs (3) J/Support Org (3) Child Welfare (8) /BH/MH (16)	55,000 55,000 43,000	Family Supp	t/Economic <b>(3)</b> & Presrvtion <b>(4)</b> th Education <b>(9)</b>	67,121 67,121 67,121 67,121 44,637	Youth <b>(5)</b>		67,000

### Human Resources Manager

#### **Short Job Description:**

Manages several functions in the human resource department such as employment, compensation, benefits, training and employment relations. Advises managers and staff on employment laws, policies and practices. Ensures organization practices are in compliance with laws. Participates in the development and implementation of new policies and practices. The Manager position may manage hourly positions, may report to a second level executive (e.g. Chief Financial Officer, Director of Administration), be the sole human resources practitioner in a small organization, have responsibility for implementing the human resources program but be less involved in the design of human resources strategy.

*Other similar jo	ob titles: Employee	Relations Manager, Manager	of Employee Services
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	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	33	33	50,912	73,000	38,500	45,000	49,883	56,925	72,000
By Budget Size									
• \$750,001-\$2M	3	3	35,667	29,000	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	3	3	42,353	7,740	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	13	13	50,694	23,500	38,500	45,000	50,000	56,333	56,925
• Over \$15 M	14	14	59,854	57,650	39,350	47,180	53,000	72,000	97,000
By # of Emp. Supervised									
O Employees	10	10	48,730	22,740	39,260	45,000	46,338	53,000	56,925
1 - 5 Employees	16	16	56,212	56,212	45,000	45,000	54,000	62,000	72,000
By Level of Education									
High School Diploma	5	5	46,862	23,500	N/A	N/A	45,000	N/A	N/A
Bachelor's Degree	12	12	47,666	32,925	24,000	45,000	47,000	53,000	56,334
Master's Degree	9	9	61,261	40,650	39,350	46,000	62,000	72,000	75,650
By Sex of Employee									
• Male	3	3	51,450	22,650	N/A	N/A	N/A	N/A	N/A
Female	25	25	52,236	56,000	39,260	45,000	49,550	56,925	72,000
By Race/Ethnicity	2	2	10 500	22 500					
Black/African-American	3	3	48,500	23,500	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	24	24	52,531	56,000	39,260	45,000	49,550	56,925	72,000
By # of Years in Position	10	12	F1 212	56,000	24.000	45.000	46.220	56 222	62,000
• 0-5 Years	12 9	12 9	51,213 54,145	56,000 37,150	24,000	45.000 39,350	46,338 54,000	56,333 56,925	62,000 72,000
<ul> <li>6-10 Years</li> <li>11-20 Years</li> </ul>	6	6	54,145 52,229	23,090	38,500 39,260	39,350 47,180	54,000 49,546	56,925 62,000	62,000
	0	0	52,229	23,090	59,200	47,100	49,540	02,000	02,000
By Region     Northwest	4	4	52,980	6,787	N/A	N/A	N/A	N/A	N/A
Southwest	5	5	52,762	32,740	N/A	N/A	50,000	N/A	N/A
North Central	6	6	43,899	32,333	24,000	39,260	40,800	53,000	53,000
South Central	12	12	48,117	16,334	30,000	39,350	46,334	53,000	62,000
Northeast	10	10	54,614	57,740	39,260	46,338	49,550	56,925	62,000
Southeast	18	18	54,017	41,500	39,260	45,000	49,883	62,000	62,350
By Field of Service			Median	,		,	,	,	,
	Child Car	e/Child Welfare (5)							
Median Only		ng/BH/MH (18)	49,883						
(50 <sup>th</sup> Percentile)		n Services (7)	49,883						



### **Benefits Manager**

### Short Job Description:

Under general supervision, develops and administers organization's employee benefits program including health and retirement plans. Assists in developing an overall benefits philosophy for the organization. Researches, designs and evaluates benefits options. Serves as liaison between organization and various benefits vendors. Manages employee enrollment process.

*Other similar job titles: Benefits Coordinator, Benefits Specialist, Human Resources Benefits Administrator
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	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	13	13	48,384	36,700	28,300	43,908	47,000	58,000	63,000
By Budget Size									
• Over \$15 M	8	8	45,886	34,700	28,300	43,908	45,000	47,000	50,000
By # of Emp. Supervised									
O Employees	6	6	46,031	36,700	28,300	33,600	43,982	58,302	58,3025
1 - 5 Employees	5	5	52,162	19,092	N/A	N/A	50,000	N/A	N/A
By Level of Education									
Associate's Degree	3	3	41,161	12,300	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	6	6	53,267	36,700	28,300	47,000	58,000	63,000	63,000
By Sex of Employee									
• Male			10.010		20.000		17 000	50.000	62.000
• Female	11	11	48,818	36,700	28,300	43,908	47,000	58,000	63,000
By Race/Ethnicity	0	0	10 514	26 700	20.200	22,000	45 000	50.000	50 202
White, Non-Hispanic	8	8	48,511	36,700	28,300	33,600	45,900	58,302	58,302
By # of Years in Position	5	5	48,117	34,700	N/A	N/A	47,000	N/A	N/A
0-5 Years	5	5	48,117	34,700	N/A	N/A	47,000	N/A	N/A
By Region     Southwest	4	4	43,375	13,400	N/A	N/A	N/A	N/A	N/A
North Central	4	4	54,326	18,000	N/A	N/A N/A	N/A N/A	N/A	N/A
South Central	4 6	6	48,201	36,700	28,300	43,908	47,000	58,000	58,000
Northeast	5	5	47,578	14,092	N/A	43,508 N/A	45,000	N/A	N/A
Southeast	6	6	50,982	19,092	43,908	43,982	47,000	58,000	58,000
By Field of Service	-	-	Median			,	,	,	,
	Counseli	ng/BH/MH <b>(6)</b>	45,000						
Median Only		n Services (4)	45,900						
(50 <sup>th</sup> Percentile)	Health/H	lealth Education (4)							

### Human Resources Representative or Specialist

### Short Job Description:

Performs a wide variety of professional level human resource functions including recruiting, interviewing and hiring staff, administering benefits, and or compensation programs resolving employee relation issues; Counseling staff and advising managers and supervisors; Conducting exit interviews; Interpreting human resources policies and laws.

other sinniar job titles.	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	31	31	40,444	36,000	31,750	35,000	39,000	43,000	54,000
By Budget Size									
• \$5M-\$15M	8	8	39,566	27,075	27,000	27,000	41,521	43,000	47,000
Over \$15 M	20	20	36,909	22,250	33,500	34,000	37,500	42,000	47,000
By # of Emp. Supervised									
O Employees	19	19	39,109	27,075	31,750	35,000	38,992	42,000	44,700
By Level of Education									
High School Diploma	4	4	45,338	29,089	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	17	17	38,390	27,075	31,750	34,000	38,000	41,521	43,000
Master's Degree	4	4	47,125	15,500	N/A	N/A	N/A	N/A	N/A
By Sex of Employee     Female	22	22	39,886	30,500	31,750	35,000	38,000	43,000	47,000
• Female By Race/Ethnicity	22	22	59,000	50,500	51,750	55,000	58,000	45,000	47,000
Black/African-American	7	7	38,022	9,000	34,000	35,000	37,440	38,992	42,000
White, Non-Hispanic	15	15	41,117	30,500	31,750	35,000	40,800	44,700	54,075
By # of Years in Position	10	10	,,	50,000	01,700	55,555	.0,000	,,	0 1,070
• 0-5 Years	18	18	39,562	30,500	33,570	35,000	38,000	42,000	43,000
• 6-10 Years	5	5	40,872	15,250	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	3	3	33,833	12,000	N/A	N/A	N/A	N/A	N/A
Southwest	5	5	35,882	20,000	N/A	N/A	34,000	N/A	N/A
North Central	5	5	42,740	30,500	N/A	N/A	44,700	N/A	N/A
South Central	12	12	41,797	36,000	37,000	31,750	37,500	47,000	57,500
Northeast	10	10	40,952	20,505	33,570	35,720	40,300	44,700	47,000
Southeast	19	19	41,971	20,164	35,000	38,000	41,521	43,000	47,000
By Field of Service			Median						
Madian Only		re/Child Welfare (4)							
Median Only (50 <sup>th</sup> Percentile)		ng/BH/MH (15) n Services (5)	40,300						
		lealth Education (5)	38,000 36,500						
	ilealui/F		30,300						

\*Other similar job titles: Benefits Analyst, Human Resources Recruiter, Workers Comp Specialist

### Human Resources Assistant



#### Short Job Description:

Performs a variety of skilled administrative and clerical duties directly related to human resources activities. These include maintaining employee databases and files; Processing status changes; Assisting employees to sign up/apply for benefits; Screening resumes/application forms; Scheduling interviews for others; Checking references; Compiling data and preparing routine and special reports; Providing information to employees on policies and procedures; Participating in employee activities, etc. May provide secretarial support to human resources managers and staff.

other sinniar job titles.	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees	Ũ	Ŭ	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	34	34	31,095	30,530	22,000	26,000	30,000	35,190	39,000
By Budget Size									
• \$2M-5M	3	3	31,263	13,000	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	11	11	32,510	17,516	22,000	26,330	35,000	37,925	39,000
• Over \$15 M	18	18	30,985	30,530	23,500	26,000	29,000	33,778	
By # of Emp. Supervised									
0 Employees	27	27	31,620	30,530	24,024	27,300	31,000	35,000	37,925
By Level of Education									
High School Diploma	15	15	31,911	26,330	23,400	26,331	31,990	35,000	39,516
Bachelor's Degree	12	12	33,118	24,000	26,000	28,000	31,000	35,190	39,000
By Sex of Employee	2	2	24,422	44 700	<b>N</b> 1/A				<b>N</b> / A
• Male	3	3	31,433	11,700	N/A	N/A	N/A	N/A	N/A
Female     Female	27	27	32,171	30,530	24,024	26,331	31,990	35,190	38,500`
Black/African-American	7	7	35,019	10,516	` 29,000	30,000	35,190	37,925	38,500
White, Non-Hispanic	20	20	31,795	30,530	23,400	26,331	30,000	33,990	39,000
By # of Years in Position	20	20	51,795	50,550	23,400	20,551	50,000	55,990	39,000
• 0-5 Years	18	18	31,300	30,530	23,400	27,300	30,000	35,000	36,400
<ul> <li>6-10 Years</li> </ul>	10	10	31,995	15,492	24,024	26,331	30,000	38,500	39,000
By Region		10	01,000	10,101	,o	20,002	00,000	00,000	00,000
Northwest	6	6	26,709	4,976	24,024	24,900	26,331	28,000	28,000
Southwest	5	5	25,478	7,000	N/A	N/A	28,000	N/A	N/A
North Central	7	7	27,861	14,400	22,000	26,000	27,300	28,000	29,000
South Central	14	14	30,152	18,716	20,800	25,600	29,000	35,190	39,000
Northeast	11	11	30,331	20,042	19,470	26,000	29,000	33,778	33,779
Southeast	17	17	35,259	21,510	29,000	30,000	33,779	37,925	39,516
By Field of Service			Median						
		re/Child Welfare (4)							
Median Only		ng/BH/MH <b>(17)</b>	30,000						
(50 <sup>th</sup> Percentile)		n Services (6)	33,778						
	•	lealth Education (4)							
	Housing	/Shelter <b>(4)</b>	24,024						

#### \*Other similar job titles: Employee Benefits Coordinator, Human Resources Generalist

### **Volunteer Director**

#### Short Job Description:

Recruits, trains, and coordinates the activities of the organization's volunteers. Maintains volunteer database. Nurtures volunteers to improve their connection with the organization. Identifies work throughout the organization that can be accomplished by volunteers and promotes their services. Recognizes volunteer service on a regular basis, both formally and informally. Identifies leaders among the volunteers and recruits them for additional responsibilities.

*Other similar job titles: (	Commun	ity Outreach Di	rector, Volunt	teer Managei	r
				<b>D</b>	a oth

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	34	34	40,572	65,766	20,000	31,300	36,690	51,250	62,727
By Budget Size			,		,				
• \$250,001-500,000	7	7	26,836	21,184	17,316	20,000	21,938	34,500	34,800
• \$750,001-\$2M	10	10	40,800	43,300	28,000	32,019	36,690	41,886	52,000
• \$2M-5M	5	5	41,204	36,463	N/A	N/A	37,440	N/A	N/A
• \$5M-\$15M	7	30	38,064	38,401	25,000	33,292	35,000	40,000	51,000
• Over \$15 M	4	4	61,780	31,082	N/A	N/A	N	N/A	N/A
By # of Emp. Supervised									
O Employees	21	21	37,641	65,766	20,000	26,264	34,800	41,886	52,000
• 1 - 5 Employees	7	7	50,315	42,236	32,764	36,000	51,250	58,401	60,787
By Level of Education									
High School Diploma	3	3	33,355	4,700	N/A	N/A	N/A	N/A	N/A
Associate's Degree	3	3	50,500	37,000	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	17	17	35,088	41,085	20,000	24,000	34,500	41,886	50,000
Master's Degree	6	6	45,367	42,727	20,000	36,690	40,000	60,787	60,787
By Sex of Employee									
Male	4	4	44,173	15,310	N/A	N/A	N/A	N/A	N/A
Female	28	28	39,487	22,171	20,000	28,000	36,000	51,250	75,000
By Race/Ethnicity									
White, Non-Hispanic	28	28	39,605	65,766	20,000	28,000	36,690	47,590	60,787
By # of Years in Position	10	10	22.257	40 707	24.020	20.000	26.000	17 500	50.000
• 1-5 Years	19	19	38,067	42,727	21,938	28,000	36,000	47,590	52,000
• 6-10 Years	7	7	34,775	43,471	17,316	20,000	34,500	38,800	40,000
• 11-20 Years	3	3	51,192	38,310	N/A	N/A	N/A	N/A	N/A
By Region	4	4	36,195	24,986	N/A	N/A	N/A	N/A	N/A
Southwest	4	4	36,195 43,435	24,986 53,062	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
<ul><li>North Central</li><li>South Central</li></ul>	4 12	4 12	43,435 38,539	53,062 57,684	17,316	N/A 32,019	N/A 36,690	38,500	N/A 58,401
<ul> <li>South Central</li> <li>Northeast</li> </ul>	7	12 7	38,539 45,866	39,000	32,300	32,019	52,000	58,500 58,401	58,401 60,787
<ul> <li>Northeast</li> <li>Southeast</li> </ul>	13	13	43,800	63,082	20,000	24,000	52,000 47,590	58,401 58,401	62,727
Southeast     By Field of Service	13	13	45,914 Median	03,082	20,000	24,000 Median	47,550	36,401	02,727
By Field Of Service	Associati	on/Support Org (4)		Housing/She	alter (5)	32,764			
Median Only		ng/BH/MH ( <b>3</b> )	52,000	<b>.</b>	& Presrvtion (3)	32,764			
(50 <sup>th</sup> Percentile)		n Services (3)	32,764		th Education (3)	52,000			
	Luucatio	in Services (S)	52,704	ficality field		52,000			

### Volunteer Coordinator

### Short Job Description:

Responsible for recruiting new volunteers, training and coordinating the organization's volunteer staff. Provides administrative support to the program.

*Other similar job titles: Communi	y Outreach Coordinator, Partnershi	p Development Specialist
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other similar job titles.	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	42	64	35,131	43,000	25,500	31,000	33,000	40,000	49,000
By Budget Size									
• \$250,001-500,000	6	6	29,667	34,000	15,000	16,000	23,000	45,000	45,000
• 500,001-\$750,000	5	5	32,345	17,000	N/A	N/A	28,645	N/A	N/A
• \$750,001-\$2M	18	18	35,143	38,906	25,495	30,394	32,500	39,312	43,000
• \$2M-5M	4	4	31,116	29,536	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	8	30	38,300	32,613	32,074	33,825	35,000	40,000	50,038
By # of Emp. Supervised									
O Employees	30	50	35,171	42,613	25,000	31,000	35,000	39,000	45,000
<ul> <li>1 - 5 Employees</li> </ul>	3	4	42,322	16,526	N/A	N/A	N/A	N/A	N/A
By Level of Education									
High School Diploma	7	8	37,227	34,613	23,000	28,080	35,000	38,949	50,038
Associate's Degree	5	6	35,691	41,053	16,000	25,500	32,000	46,592	46,592
Bachelor's Degree	18	36	35,619	36,000	30,000	32,000	35,000	39,000	43,000
<ul> <li>Master's Degree</li> </ul>	5	6	31,749	17,000	25,000	35,000	25,495	35,000	35,000
By Sex of Employee									
• Male	2	4	30,984	12,000	N/A	N/A	N/A	N/A	N/A
Female	33	54	35,953	42,613	16,000	32,000	35,000	39,497	46,612
By Race/Ethnicity									
White, Non-Hispanic	32	52	35,527	42,613	25,000	30,394	35,000	39,000	46,612
By # of Years in Position									
• 0-5 Years	26	42	33,685	31,612	25,000	30,000	34,670	39,000	42,000
• 6-10 Years	6	8	40,521	18,926	32,074	35,000	37,000	45,000	48,6005
• 11-20 Years	2	5	42,768	24,253	N/A	N/A	38,949	N/A	N/A
By Region			26.050	45.000					<b>N</b> 1/A
Southwest	4	4	26,059	15,000	N/A	N/A	N/A	N/A	N/A
North Central	4	4	29,698	15,000	N/A	N/A	N/A	N/A	N/A
South Central	18	41	38,435	64,360	28,645	32,640	35,000	40,000	50,038
Northeast     Southeast	6	6	35,163	30,592	16,000	30,394	36,492	42,000	42,000
Southeast	15	14	38,542	38,906	28,000	32,500	39,949	42,000	49,000
By Field of Service	Advocac	y/Public Affairs (3)	<b>Median</b> 28,080		Ith Education (4)	<b>Median</b> 30,000			Median
Median Only	Aging (3)		32,074	Housing/Sh	elter (5)	32,500			
(50 <sup>th</sup> Percentile)		ng/BH/MH <b>(5)</b>	32,000	Youth <b>(31)</b>		35,000			
	Culture/	• •	37,000						
	Educatio	n Services (12)	35,000						

### **Facilities Manager**

#### Short Job Description:

Manages the construction and maintenance of facilities, grounds and equipment. Plans, budgets and schedules facilities modifications. Ensures compliance with government health and safety standards. Reviews/analyzes proposals for capital projects and advises senior management on acceptance. Manages capital projects to ensure compliance with budgets and contracts. Manages service contracts. Supervises maintenance and technical staff. May have responsibility for maintenance of organization's vehicles.

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	56	56	51,175	81,932	29,120	37,440	50,700	59,300	72,892
By Budget Size	30	50	51,175	81,952	23,120	37,440	50,700	39,300	72,092
<ul> <li>\$250,001-500,000</li> </ul>	3	3	25,269	55,808	N/A	N/A	N/A	N/A	N/A
<ul> <li>\$750,001-\$2M</li> </ul>	7	7	40,395	36,932	16,068	28,000	48,000	50,700	52,000
<ul> <li>\$2M-5M</li> </ul>	10	10	46,137	30,000	35,000	36,400	44,800	49,686	64,890
<ul> <li>\$5M-\$15M</li> </ul>	18	18	37,000	62,500	37,000	49,629	56,280	60,000	68,000
<ul> <li>Over \$15 M</li> </ul>	15	15	64,292	45,886	46,000	40,000	57,000	60,000	78,000
By # of Emp. Supervised	15	15	01,252	13,000	10,000	10,000	57,000	00,000	70,000
0 Employees	6	6	33,233	33,000	20,000	27,000	28,000	36,400	36,400
<ul> <li>1 - 5 Employees</li> </ul>	33	33	51,979	81,932	31,200	44,800	50,000	57,000	68,000
6-20 Employees	12	12	58,045	53,791	36,095	51,000	57,200	60,000	72,892
By Level of Education			,						,
High School Diploma	17	17	48,185	52,892	27,000	33,500	52,000	57,636	60,000
Vocational	4	4	53,009	14,000	N/A	N/A	N/A	N/A	N/A
Associate's Degree	6	6	55,095	53,791	36,095	36,400	44,000	64,890	64,890
Bachelor's Degree	18	18	49,906	51,313	31,200	37,440	49,686	54,683	68,000
Master's Degree	4	4	75,230	48,080	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
• Male	46	46	53,316	81,932	35,000	44,800	51,600	60,000	72,892
Female	6	6	38,622	34,683	20,000	27,000	31,200	53,851	53,851
By Race/Ethnicity									
White, Non-Hispanic	47	47	51,810	81,932	28,000	39,000	50,700	59,300	68,000
By # of Years in Position									
0-5 Years	21	21	50,671	81,932	20,000	31,200	51,600	60,000	89,886
• 6-10 Years	15	15	51,230	45,000	33,500	39,000	50,700	57,636	65,000
• 11-20 Years	11	11	53,364	37,892	35,000	49,686	53,851	56,280	60,000
Over 20 Years	5	5	52,943	34,000	N/A	N/A	47,585	N/A	N/A
By Region									
Northwest	5	5	54,610	9,671	N/A	N/A	57,000	N/A	N/A
Southwest	4	4	57,000	59,300	N/A	N/A	N/A	N/A	N/A
North Central	8	8	40,110	18,000	39,000	45,500	26,688	36,096	37,000
South Central	23	23	44,507	48,932	20,000	37,000	49,686	56,407	60,327
Northeast	15	15	48,373	40,100	36,400	45,500	51,600	57,636	76,500
Southeast	57	57	51,337	79,932	31,200	38,950	50,700	59,300	72,892
By Field of Service			Median		(6)	Median			Median
Madian Only		y/Public Affairs (3)	37,440	Culture/Arts		48,000	Religious (3)		44,800
Median Only (50 <sup>th</sup> Percentile)	Aging (6)	) re/Child Welfare (7)	53,851 45,500	Education Se	ervices (7) th Education (7)	53,851 53,851			
		ng/BH/MH (7)	45,500 51,000	Health/Heal Housing/She	• •	45,000			
	counsell		51,000	nousing/site		45,000			

\*Other similar job titles: Chief of Maintenance and Security, Director of Physical Plant, Facilities Services Director



### Maintenance Supervisor

#### Short Job Description:

Manages and coordinates the organization's housekeeping operations to ensure facilities are maintained in a clean, safe manner. Ensures custodial and maintenance activities comply with health, fire and other safety regulations. Tours facilities to identify custodial needs. Emphasizes preventive maintenance. Ensures adequate stock of cleaning tools and supplies. Coordinates cleaning and maintenance activities with departments and responds quickly to emergency problems. Supervises and trains staff.

\*Other similar job titles: Assistant Facilities Manager, Building Supervisor, Maintenance Foreman, Construction Supervisor, Custodial Supervisor

Supervisor	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	40	40	39,438	51,482	25,642	31,720	36,500	45,000	51,226
By Budget Size			,					-,	- , -
<ul> <li>\$750,001-\$2M</li> </ul>	5	5	28,027	23,544	N/A	N/A	30,000	N/A	N/A
• \$2M-5M	4	4	32,163	10,864	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	15	15	39,997	31,336	31,720	34,000	41,600	43,493	49,000
• Over \$15 M	14	14	45,346	49,482	27,000	34,800	45,000	51,225	63,000
By # of Emp. Supervised									
0 Employees	4	4	37,920	61,285	N/A	N/A	N/A	N/A	N/A
• 1 - 5 Employees	16	16	35,411	26,225	25,480	27,000	34,000	38,741	45,000
6-20 Employees	13	13	43,475	31,280`	31,720	34,787	43,493	46,300	56,978
By Level of Education									
High School Diploma	22	22	40,478	61,285	25,000	32,959	35,360	47,000	56,978
Vocational	3	3	34,641	19,358	N/A	N/A	N/A	N/A	N/A6
Associate's Degree	4	4	38,961	15,000	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	5	5	36,368	18,840	N/A	N/A	37,000	N/A	N/A
By Sex of Employee									
Male	31	31	40,232	51,482	25,480	32,959	38,000	45,840	51,225
Female	6	6	33,034	28,296	15,197	27,000	34,400	41,616	41,616
By Race/Ethnicity									
White, Non-Hispanic	32	32	39,949	41,122	25,480	31,720	38,000	42,000	51,225
By # of Years in Position									
• 0-5 Years	17	17	37,339	37,339	25,480	27,000	36,500	47,000	49,000
• 6-10 Years	8	8	42,628	42,628	34,400	34,787	38,741	45,840	46,300
• 11-20 Years	4	4	40,453	13,280	N/A	N/A	N/A	N/A	N/A
Over 20 Years	6	6	39,240	51,482	25,000	25,000	32,959	42,000	42,000
By Region									
Northwest	8	8	36,164	20,658	25,642	27,000	33,280	43,493	45,000
Southwest	6	6	31,364	31,103	15,197	27,000	31,468	36,500	36,500
North Central	6	6	31,007	12,000	25,000	25,642	27,000	37,000	37,000
South Central	16	16	33,978	29,978	25,480	30,000	34,800	41,616	45,840
Northeast	6	6	34,463	24,019	32,959	34,400	45,840	54,300	54,300
Southeast	40	40	41,166	51,482	25,642	31,720	38,000	46,300	56,978
By Field of Service			Median			Median			
	Aging (3)		43,493	Education S		38,000			
Median Only		re/Child Welfare (3)			Ith Education (6)	35,360			
(50 <sup>th</sup> Percentile)	Counseli	ng/BH/MH <b>()</b>	40,000	Housing/Sh	elter (6)	31,720			



### Maintenance Technician or Specialist

### Short Job Description:

Performs a wide variety of semi-skilled maintenance duties related to the organization's residential, program and office facilities. Duties include: routine maintenance of office equipment, painting of facilities, routine plumbing (e.g. repair/replace leaking faucets, unplug blockages), light construction (e.g. shelves, door repair, replacing ceiling tiles), routine electrical (e.g. replace light switches and electric outlets, troubleshooting/repairing fuse outages), preventive maintenance (e.g. clean furnace and air conditioning screens, oil motors, and moving parts) and similar activities.

\*Other similar job titles: Maintenance Mechanic, Structural Trades Worker, Carpenter/Woodworker, Maintenance Mechanic, Pool Manager

Manager	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	69	57	30,577	38,979	20,800	24,000	31,000	35,235	42,474
By Budget Size									
• \$750,001-\$2M	4	4	31,212	13,728	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	12	13	27,911	21,360	16,640	20,820	24,960	35,000	38,000
• \$5M-\$15M	25	34	30,781	34,646	21,756	24,582	29,120	35,000	40,000
Over \$15 M	17	17	34,670	29,514	20,800	31,000	33,200	43,409	47,000
By # of Emp. Supervised									
O Employees	48	55	31,861	34,646	20,800	24,960	31,200	35,000	39,728
By Level of Education									
High School Diploma	41	47	31,585	33,211	20,800	24,582	33,000	35,527	42,474
Vocational School	4	4	34,533	25,105	N/A	N/A	N/A	N/A	N/A
Certification	3	3	32,600	2,800	N/A	N/A	N/A	N/A	N/A
Associate's Degree	3	3	34,587	18,640	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Male	51	56	31,732	34,646	20,820	25,314	32,778	35,527	42,474
Female	4	7	28,297	31,040	15,600	20,800	28,000	30,000	30,000
By Race/Ethnicity									
Black/African-American	8	8	31,609	29,896	16,640	20,820	33,460	35,000	36,296
White, Non-Hispanic	41	49	30,940	34,819	20,800	24,219	31,200	35,360	42,474
By # of Years in Position									
• 0-5 Years	33	38	30,171	27,231	20,800	23,400	29,120	34,000	40,000
• 6-10 Years	10	10	31,348	22,790	15,773	25,314	33,709	35,527	37,003
• 11-20 Years	12	12	34,426	27,227	21,757	26,000	33,990	36,400	46,536
Over 20 Years	3	3	29,834	23,940	N/A	N/A	N/A	N/A	N/A
By Region	12	14	20 771	24 227	15,773	24.000	20 120	22 600	27.002
Northwest     Southwest	12 9	14 9	28,771 27,805	24,227 19,180	20,820	24,900 20,820	29,120 24,900	33,600 33,600	37,003 36,296
Southwest	9	9	27,805	19,180	20,820 28,000	32,600	24,900 20,634	24,900	36,296 40,000
<ul><li>North Central</li><li>South Central</li></ul>	9 29	35	25,726 29,643	33,779	28,000 21,694	24,900	20,634 28,451	24,900 35,000	40,000 46,640
<ul> <li>South Central</li> <li>Northeast</li> </ul>	13	13	29,643 32,322	27,066	19,470	24,900 32,400	28,451 34,764	35,000	46,640 43,409
<ul> <li>Northeast</li> <li>Southeast</li> </ul>	55	57	32,322 33,059	33,779	23,188	26,000	34,764 33,460	38,503	43,409 43,451
By Field of Service	55	57	Median	33,113	23,100	Median	33,400	37,003	Median
Median Only (50 <sup>th</sup> Percentile)	Child Car	on/Support Org <b>(6)</b> re/Child Welfare <b>(7)</b> ng/BH/MH <b>(22)</b>	32,000 25,000	Culture/Arts Education So Health/Heal Housing/Sho	ervices (11) th Education (6)	32,778 29,120 32,400 33,600	Youth <b>(7)</b>		29,561

### Gardener

#### Short Job Description:

Maintains planted areas or gardens in an attractive, neat manner. Selects and plants appropriate annuals and perennials, shrubs and trees. Tends gardens and grounds with an emphasis on land conservation and care of plant life. Weeds, prunes, trims trees, maintains sprinkler system; Controls pests. May maintain parking lots, driveways and other areas.

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	6	7	24,755	19,093	13,907	17,160	29,120	20,000	30,000
By Budget Size	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Level of Education									
High School Diploma	2	3	25,720	12,840	N/A	N/A	N/A	N/A	N/A
By Sex of Employee	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Race/Ethnicity	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Years in Position									
O-5 Years	2	3	29,707	880	N/A	N/A	N/A	N/A	N/A
By Region									
Southeast	8	8	24,709	15,840	17,160	20,100	30,000	30,000	33,000
<b>By Field of Service</b> Median Only (50 <sup>th</sup> Percentile)	Housing/	/Shelter <b>(3)</b>	<b>Median</b> 30,000						

#### \*Other similar job titles: Field Technician, Groundskeeper, Community Garden Manager

### Janitor or Custodian

#### Short Job Description:

Cleans facilities and work areas including furnishings, bathrooms, fixtures, walls and floors to ensure they meet health and safety standards and present an attractive appearance. Uses maintenance supplies; Removes waste material; Maintains inventory of tools and supplies. May perform routine repair of equipment and facilities and load/unload deliveries.

<b>Other similar job titles:</b> Facilities Assistant, Housekeeper, Utility Worker, Custodial Worker 1, Custodial Worker Trainee
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	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	50	66	21,792	22,420	16,000	18,200	20,842	24,000	28,000
By Budget Size			,						
• \$250,001-500,000	3	3	16,863	9,490	N/A	N/A	N/A	N/A	N/A
• \$750,001-\$2M	10	10	22,533	22,080	14,967	18,200	20,000	23,000	28,217
• \$2M-5M	9	9	22,668	10,655	16,000	20,800	24,000	24,000	26,655
• \$5M-\$15M	30	30	20,433	14,872	15,434	16,973	19,300	22,481	26,000
By # of Emp. Supervised									
O Employees	37	47	22,865	22,108	16,973	20,000	22,155	25,165	28,217
• 1 - 5 Employees	4	4	21,329	3,955	N/A	N/A	N/A	N/A	N/A
By Level of Education									
High School Diploma	40	48	22,428	22,533	16,000	18,480	20,930	26,000	28,217
Bachelor's Degree	3	4	23,353	1,519	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Male	28	35	22,476	22,533	16,845	20,000	22,155	24,000	28,080
Female	18	26	20,762	21,320	15,808	16,973	18,595	26,000	28,217
By Race/Ethnicity									
Black/African-American	11	12	24,385	22,533	14,967	19,760	22,630	28,000	33,000
Hispanic/Latino	3	3	22,267	5,000	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	30	42	21,055	21,320	15,808	16,973	20,800	24,000	28,217
By # of Years in Position									
• 0-5 Years	29	38	20,923	21,320	15,808	18,200	20,800	22,547	25,000
• 6-10 Years	11	12	22,605	16,360	16,640	17,805	23,000	24,000	28,000
• 11-20 Years	8	8	23,894	22,533	14,967	16,845	18,970	28,441	29,952
By Region									
Northwest	8	13	18,827	9,027	15,392	16,973	17,805	20,820	26,000
Southwest	10	10	21,198	13,033	14,967	18,200	20,800	23,000	26,000
North Central	4	4	20,743	7,027	N/A	N/A	N/A	N/A	N/A
South Central	21	28	21,168	21,230	16,000	24,000	27,040	30,000	34,764
Northeast	8	8	24,107	10,652	19,300	20,800	24,000	25,165	28,441
Southeast	50	55	23,071	21,500	17,680	20,800	22,481	26,000	28,217
By Field of Service			Median			Median			Median
		y/Public Affairs (3)	20,800	Culture/Art	· · ·	24,000	Religious (3)		26,655
Median Only	Aging (5)		20,842	Education S		22,932	Youth <b>(5)</b>		28,217
(50 <sup>th</sup> Percentile)		on/Support Org (9			Ith Education (6)	21,800			
		e/Child Welfare (5)		Housing/Sh	eiter /	22,630			
	Counseli	ng/BH/MH <b>(17)</b>	18,970						

### Driver

### Short Job Description:

Operates vehicles such as cars, vans and pickup trucks to transport clients, materials, merchandise and equipment to assigned destinations. Loads/unloads vehicles as necessary. Cleans services and maintains vehicles and performs minor repairs. May assist clients unable to enter or exit vehicle independently. A valid Pennsylvania driver's license is needed.

*Other similar	job titles: Courier, Van Driver, Bus Dri	ver
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	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	20	27	22,429	16,348	17,680	18,013	19,760	24,356	30,000
By Budget Size									
• \$5M-\$15M	7	7	21,107	13,360	16,640	18,013	20,800	21,694	21694
• Over \$15 M	10	10	23,363	13,008	18,000	18,720	22,000	29,000	30,000
By # of Emp. Supervised									
O Employees	15	15	23,177	19,468	18,000	18,013	21,011	27,040	31,008
By Level of Education									
High School Diploma	15	15	23,599	19,468	18,000	18,720	22,000	27,040	31,008
By Sex of Employee									
Male	15	15	23,646	19,468	18,000	18,720	22,000	27,040	31,008
Female	3	3	19,937	3,011	N/A	N/A	N/A	N/A	N/A
By Race/Ethnicity									
Black/African-American	4	4	27,999	14,108	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	12	13	21,884	13,360	16,640	18,000	20,800	24,356	29,000
By # of Years in Position									
0-5 Years	10	11	21,547	13,360	16,640	18,720	20,800	22,000	27,040
• 11-20 Years	4	4	26,532	18,108	N/A	N/A	N/A	N/A	N/A
By Region	_	_							
Northwest	6	8	18,369	4,160	16,640	17,160	18,013	18,907	19,282
Southwest	4	4	26,060	11,800	N/A	N/A	N/A	N/A	N/A
South Central	5	5	19,378	4,320	N/A	N/A	18,200	N/A	N/A
Northeast	4	4	23,648	11,538	N/A	N/A	N/A	N/A	N/A
Southeast	21	21	23,234	19,468	17,680	18,013	21,011	29,000	31,008
By Field of Service			Median			Median			Median
Madian Only		re/Child Welfare (3)		Housing/Sho	elter (3)	18,013	International	Aid ()	
Median Only		ng/BH/MH <b>(9)</b>	18,907				Legal ()		
(50 <sup>th</sup> Percentile)	Health/F	lealth Education (3)	) 19,470				Religious ()	acreation ()	
							Social Supp/R Youth ()	ecreation ()	

### Security Guard or Officer

#### Short Job Description:

Patrols organization premises to control access to those having legitimate business with the organization. Investigates unusual or suspicious situations. Maintains visitor and other records. Enforces organization policies and procedures during and after normal working hours. Escorts staff and clients to vehicles after hours. Assists in emergencies. May operate fire equipment and radios. May administer CPR and first aid. May act as reception and provide identification cards.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees		-	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	8	8	26,838	13,990	20,000	21,000	24,000	31,512	32,900
By Budget Size									
• \$5M-\$15M	3	3	27,072	10,512	N/A	N/A	N/A	N/A	N/A
• Over \$15 M	3	3	26,500	10,300	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
0 Employees	5	5	24,318	13,990	N/A	N/A	22,600	N/A	N/A
By Level of Education									
High School Diploma	6	6	24,544	12,990	21,000	22,600	24,000	31,512	31,512
By Sex of Employee									
Male	5	5	26,420	13990	N/A	N/A	24,000	N/A	N/A
By Race/Ethnicity	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Years in Position									
0-5 Years	3	3	25,171	11,512	N/A	N/A	N/A	N/A	N/A
By Region									
South Central	4	4	26,626	13,990	N/A	N/A	N/A	N/A	N/A
Northeast	4	4	27,003	11,900	N/A	N/A	N/A	N/A	N/A
Southeast	8	8	26,838	13,990	20,000	21,000	24,000	31,512	33,990
By Field of Service			Median						
	Counseli	ng/BH/MH <b>(4)</b>	22,600						
Median Only									
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Client Safety Assistant, Safety Monitor

### Director, Information Technology Services

#### Short Job Description:

Determines organization needs for information management and manages the development and implementation of systems and programs to meet those needs in a cost-effective, timely manager. Manages information technology functions including systems applications and development, database administration, financial systems, desktop support, website development and maintenance, intra- and inter-networks, and internal telecommunications. Advises on purchase of new computer hardware and software.

#### \*Other similar job titles: MIS Director, Chief Technology Officer

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	34	34	74,199	107,000	41,600	61,000	70,000	90,000	112,000
By Budget Size				-					
• \$2M-5M	6	6	61,073	34,400	41,600	42,840	66,000	70,000	70,000
• \$5M-\$15M	10	10	52,739	41,315	41,600	40,123	47,153	64,000	72,921
• Over \$15 M	18	18	88,484	80,400	60,000	74,300	90,000	111,405	113,000
By # of Emp. Supervised									
O Employees	7	7	52,218	32,798	40,123	41,600	47,153	57,200	61,000
• 1 - 5 Employees	19	19	79,745	70,160	57,146	62,225	78,208	90,000	107,100
6-20 Employees	3	3	84,367	54,300	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	18	18	65,038	103,700	41,600	47,153	64,400	78,208	90,000
Master's Degree	8	8	82,080	53,000	60,000	61,100	74,300	96,000	107,100
By Sex of Employee									
Male	21	21	74,601	77,100	42,840	57,146	70,000	90,000	111,405
Female	9	9	64,685	81,000	15,000	40,123	64,400	82,915	90,000
By Race/Ethnicity									
Black/African-American	3	3	34,044	30,531	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	25	25	74,426	78,577	47,153	60,000	70,000	90,000	111,405
By # of Years in Position									
• 0-5 Years	11	11	74,119	70,160	42,840	60,000	77,000	78,900	113,000
• 6-10 Years	10	10	63,425	71,282	40,123	45,531	57,200	74,300	82,915
• 11-20 Years	10	10	40,123	63,770	15,000	70,000	90,000	97,009	118,700
Over 20 Years									
By Region									
Northwest	6	6	66,212	49,877	40,123	57,146	61,100	78,900	78,900
Southwest	8	8	68,873	61,569	45,531	47,153	61,100	78,900	90,000
North Central	7	7	73,698	70,160	42,840	57,146	70,000	78,900	90,000
South Central	17	17	71,634	103,700	51,500	62,225	70,000	78,900	90,000
Northeast	11	11	77,339	98,000	15,000	61,000	82,915	97,009	112,000
Southeast	12	12	88,378	103,700	15,000	74,300	82,915	96,000	111,405
<b>By Field of Service</b> <i>Median Only</i> (50 <sup>th</sup> Percentile)	Counseli	re/Child Welfare () ng/BH/MH (13) n Services (11)	Median 64,000 90,000 64,400 62,225		& Presrvtion (3) th Education (5) elter (3)	Median 90,000 64,000 61,000			

### Information Technology Manager

#### Short Job Description:

Provides day-to-day management of information technology functions including computer operations, applications and systems programming and networks. Analyzes the needs of departments and plans, organizes and implements new and/or modified systems to handle those needs; Determines costs and budgets for information technology projects and controls costs to approved budgets, identifies training needs among staff and develops/implements training programs to enhance computer skills throughout the organization.

#### \*Other similar job titles: Senior Technology Consultant, Systems Administrator, Data Systems and Analysis Manager

Other similar job titles.	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	<b>75</b> <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	37	37	56,779	80,000	42,840	60,000	74,300	97,009	118,700
By Budget Size									
• \$750,001-\$2M	3	3	37,667	17,000	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	6	6	59,092	45,800	32,200	45,000	56,100	73,000	73,000
• \$5M-\$15M	10	10	55,461	43,809	37,000	42,349	51,500	66,303	71,400
• Over \$15 M	13	13	68,219	64,000	40,000	54,800	64,787	79,500	82,800
By # of Emp. Supervised									
0 Employees	17	18	45,784	47,400	28,000	35,805	42,349	58,800	65,000
• 1 - 5 Employees	12	12	69,680	33,250	49,550	56,100	70,250	79,500	81,660
By Level of Education									
High School Diploma	3	3	45,902	53,900	N/A	N/A	N/A	N/A	N/A
Associate's Degree	3	3	47,446	36,787	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	17	18	58,914	50,800	32,200	45,000	57,250	73,000	79,500
Master's Degree	5	5	56,541	31,400	N/A	N/A	60,000	N/A	N/A
By Sex of Employee									
Male	27	27	58,872	54,800	40,000	45,000	60,000	70,250	70,250
Female	5	6	44,543	56,809	24,000	32,000	32200	54,800	54,800
By Race/Ethnicity									
White, Non-Hispanic	29	30	55,962	58,800	32,000	40,000	57,250	70,250	77,900
By # of Years in Position									
0-5 Years	13	14	55,611	54,800	28,000	43,450	56,100	65,000	79,500
• 6-10 Years	10	10	60,837	41,660	40,000	42,349	54,800	77,900	80,809
• 11-20 Years	8	8	51,580	49,000	24,000	32,000	45,000	70,250	71,400
By Region									
Northwest	4	4	43,239	18,995	N/A	N/A	N/A	N/A	N/A
Southwest	5	5	55,990	39,500	N/A	N/A	54,800	N/A	N/A
North Central	4	4	49,450	47,000	N/A	N/A	N/A	N/A	N/A
South Central	11	11	58,105	56,809	24,000	40,000	60,000	73,000	77,900
Northeast	11	11	56,860	72,000	32,000	37,000	49,550	64,787	81,660
Southeast	18	18	62,970	42,800	40,000	49,550	64,787	77,900	80,809
By Field of Service	A = in = (2)		Median			Median			
Madian Only	Aging (3)		43,450	Education S	ervices (8) Ith Education ()	37,000			
Median Only (50 <sup>th</sup> Percentile)		ion/Support Org (4) ng/BH/MH (12)	40,000 64,688	Health/Heal Housing/Sh		60,000 42,349			
(SU Percentile)	Counsell		04,088	Housing/Shi	eiter ( <b>3</b> )	42,349			

### **Database Administrator**



#### Short Job Description:

Develops and maintains computerized databases including base definition, structure, documentation, operations and security. Sets up master files and ensures accuracy and completeness of all data; Participates in exchanges of data. Protects integrity of data using proper security controls.

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	22	22	52,643	51,230	30,407	40,000	54,000	65,000	69,300
By Budget Size									
• \$750,001-\$2M	3	3	42,388	18,640	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	5	5	46,860	34,700	N/A	N/A	40,000	N/A	N/A
• \$5M-\$15M	7	7	52.355	50,982	30,407	32,864	54,000	55,826	65,000
• Over \$15 M	7	7	61,457	21,900	50,000	55,000	61,000	68,000	69,300
By # of Emp. Supervised									
0 Employees	11	11	45,721	34,840	30,160	32,864	48,204	55,000	61,000
1 - 5 Employees	6	6	63,686	31,390	50,000	55,000	55,826	71,900	71,900
By Level of Education									
High School Diploma	3	3	39,091	23,592	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	12	12	55,190	51,230	30,160	48,204	55,000	61,000	71,900
By Sex of Employee									
• Male	9	9	56,694	51,230	30,160	33,300	55,500	68,000	71,900
Female	8	8	46,850	30,592	30,408	32,864	48,204	55,000	55,826
By Race/Ethnicity									
White, Non-Hispanic	14	14	50,797	41,740	30,160	33,300	54,000	61,000	68,000
By # of Years in Position		_							
0-5 Years	8	8	51,107	41,740	30,160	33,300	55,000	61,000	65,000
• 11-20 Years	6	6	53,081	50,982	30,408	32,864	50,000	68,000	68,000
By Region									
Northwest	4	4	38,256	19,840	N/A	N/A	N/A	N/A	N/A
Southwest	4	4	47,825	27,700	N/A	N/A	N/A	N/A	N/A
North Central	3	3	45,667	10,000	N/A	N/A	N/A	N/A	N/A
South Central	12	15	44,347	60,590	25,500	28,000	40,000	54,000	71,900
Northeast	9	9	51,933	50,982	30,408	37,500	50,000	55,000	69,300
Southeast	13	13	55,133	50,982	30,408	40,000	55,000	68,000	71,900
<b>By Field of Service</b> <i>Median Only</i> (50 <sup>th</sup> Percentile)	Counselin Education	e/Child Welfare <b>(3)</b> ng/BH/MH <b>(7)</b> n Services <b>(3)</b> lealth Education <b>(4</b> )	55,000 68,000						

\*Other similar job titles: Data Services Manager, Database Programmer, MIS Coordinator

### **Network Technician**



#### Short Job Description:

Installs, modifies, tests and maintains the organization's data communication network equipment; Responds to network problems, troubleshoots and performs repairs in a timely manner; Maintains associated records detailing downtime, changes, updates and related information.

*Other similar job titles: Network Engineer, Systems A	nalyst, Technology Coordinator
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	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	15	15	48,932	43,900	30,000	36,000	48,204	54,000	55,500
By Budget Size									
• \$2M-5M	4	4	32,493	8,000	N/A	N/A	N/A	N/A	N/A
• Over \$15 M	8	8	53,634	41,900	30,000	33,100	53,500	62,800	70,000
By # of Emp. Supervised									
O Employees	10	10	49,234	42,000	28,000	30,610	52,299	62,800	63,038
By Level of Education									
Associate's Degree	3	3	31,237	3,100	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	8	8	54,888	43,900	28,000	36,000	59,596	63,038	70,000
By Sex of Employee									
Male	9	9	50,930	43,900	28,000	30,000	52,299	62,800	70,000
Female	3	3	51,216	32,428	N/A	N/A	N/A	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	9	9	50,331	43,900	28,000	30,000	52,299	62,800	70,000
By # of Years in Position									
0-5 Years	6	6	43,197	34,800	28,000	30,000	30,610	60,000	62,800
• 6-10 Years	4	4	57,634	57,634	N/A	N/A	N/A	N/A	N/A
By Region									
South Central	6	6	47,043	41,900	30,000	33,100	35,360	59,596	59,596
Northeast	4	4	55,917	15,028	N/A	N/A	N/A	N/A	N/A
Southeast	8	8	57,288	35,900	36,000	47,772	59,596	63,038	70,000
By Field of Service			Median						
		ng/BH/MH <b>(7)</b>	47,773						
Median Only	Educatio	n Services <b>(5)</b>	47,773						
(50 <sup>th</sup> Percentile)									

### **Personal Computer Technician**



#### Short Job Description:

Installs, upgrades and backup software and hardware applications. Troubleshoots software and hardware failures and resolves as appropriate; Trains users in resolving routine problems, using new software and providing advice and guidance as needed.

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	6	6	41,297	12,304	37,300	37,448	38,000	43,430	43,430
By Budget Size									
• Over \$15 M	5	5	42,066	12,304	N/A	N/A	42,000	N/A	N/A
By # of Emp. Supervised	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Level of Education	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Male	3	3	41,143	5,430	N/A	N/A	N/A	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	4	4	43,120	12,156	N/A	N/A	N/A	N/A	N/A
By # of Years in Position									
0-5 Years	3	3	41,143	5,430	N/A	N/A	N/A	N/A	N/A
By Region									
Northeast	4	4	42,083	12,304	N/A	N/A	N/A	N/A	N/A
By Field of Service Median Only (50 <sup>th</sup> Percentile)	Counseli	ng/BH/MH <b>(4)</b>	<b>Median</b> 38,000						

#### CATEGORY 700: INFORMATION TECHNOLOGY POSITIONS

### **Tech Support Specialist**



#### Short Job Description:

Installs, upgrades and backup software and hardware applications. Troubleshoots software and hardware failures and resolves as appropriate; Trains users in resolving routine problems, using new software and providing advice and guidance as needed.

\*Other similar job titles: PC Support Specialist, Systems Specialist

Orgs         Employees         orgs         Semployees         Percentile	Percentile           52,000           50,000           50,000           50,000
By Budget Size         Image: Size <thimage: size<="" th="">         Image: Size         <thimage: size<="" th=""> <thimage: size<="" th=""></thimage:></thimage:></thimage:>	50,000 50,000
\$ \$5M-\$15M         8         8         38,655         26,919         26,000         27,874         30,000         48,200           • Over \$15 M         12         12         12         40,723         31,700         25,000         31,054         40,000         47,900           By # of Emp. Supervised         . <th< th=""><th>50,000</th></th<>	50,000
• Over \$15 M         12         12         40,723         31,700         25,000         31,054         40,000         47,900           By # of Emp. Supervised         .	50,000
By # of Emp. Supervised       20       20       40,160       31,700       26,000       31,054       39,500       48,200         By Level of Education	,
• 0 Employees         20         20         40,160         31,700         26,000         31,054         39,500         48,200           By Level of Education         -<	52,000
By Level of Education       6       6       43,350       19,500       30,000       39,500       45,000       48,200         • High School Diploma       6       6       43,350       19,500       30,000       39,500       45,000       48,200         • Certification       3       3       43,426       13,722       N/A       N/A       N/A       N/A         • Associate's Degree       5       5       31,270       16,478       N/A       N/A       N/A       N/A         • Bachelor's Degree       4       4       41,264       18,946       N/A       N/A       N/A       N/A         • Male       19       29       40,906       31,700       25,000       31,054       40,000       50,000         • Female       3       3       40,159       11,000       N/A       N/A       N/A       N/A	52,000
High School Diploma         6         6         43,350         19,500         30,000         39,500         45,000         48,200           Certification         3         3         43,426         13,722         N/A         N/A         N/A         N/A           Associate's Degree         5         5         31,270         16,478         N/A         N/A         N/A         N/A           Bachelor's Degree         4         4         41,264         18,946         N/A         N/A         N/A         N/A           By Sex of Employee         -         <	
Certification         3         3         43,426         13,722         N/A         N/A         N/A         N/A           • Associate's Degree         5         5         31,270         16,478         N/A         N/A         N/A         N/A         N/A           • Bachelor's Degree         4         4         41,264         18,946         N/A         N/A         N/A         N/A         N/A           By Sex of Employee         - <td< td=""><td></td></td<>	
• Associate's Degree         5         5         31,270         16,478         N/A         N/A         27,874         N/A           • Bachelor's Degree         4         4         41,264         18,946         N/A         N/A         N/A         N/A           By Sex of Employee         -	48,200
Bachelor's Degree         4         4         41,264         18,946         N/A         N/A         N/A         N/A           By Sex of Employee         -	N/A
By Sex of Employee         19         29         40,906         31,700         25,000         31,054         40,000         50,000           • Female         3         3         40,159         11,000         N/A         N/A         N/A	N/A
Male         19         29         40,906         31,700         25,000         31,054         40,000         50,000           Female         3         3         40,159         11,000         N/A         N/A         N/A         N/A	N/A
• Female 3 3 40,159 11,000 N/A N/A N/A N/A	
	52,000
By Race/Ethnicity	N/A
• Black/African-American 6 6 42,403 26,919 26,000 36,000 39,500 50,000	50,000
• White, Non-Hispanic 14 14 41,588 28,826 27,874 34,000 40,244 48,200	52,000
By # of Years in Position	
• 0-5 Years 14 14 38,739 27,000 25,000 30,000 36,046 49,500	50,000
• 6-10 Years 8 8 44,418 22,700 34,000 38,279 40,244 48,200	52,919
By Region	
• Northwest 3 3 38,506 18,026 N/A N/A N/A N/A	N/A
North Central         3         3         36,591         18,026         N/A         N/A         N/A	N/A
• South Central 10 10 40,526 25,000 25,000 36,000 41,478 47,900	48,200
Northeast         6         6         40,137         24,400         25,600         36,046         39,500         48,200	48,200
• Southeast 14 14 41,664 30,700 26,000 34,000 40,000 49,500	52,919
By Field of Service Median Median	Median
Counseling/BH/MH (12) 31,054	
Median Only Education Services (7) 45,000	
(50 <sup>th</sup> Percentile) Social Supp/Recreation (3) 38,278	

## Data Entry Operator



#### Short Job Description:

Enters data from source documents into computer databases; Verifies information and makes changes where necessary; May run routine reports and perform related clerical duties.

*Other similar	job titles: (	Computer	Operator, Data	Entry Clerk,	Data Processor
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	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	12	15	30,437	35,024	20,800	25,500	28,000	33,250	41,925
By Budget Size									
• \$750,001-\$2M	3	3	16,267	7,800	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	3	3	29,033	17,500	N/A	N/A	42,000	N/A	N/A
• \$5M-\$15M	8	8	31,891	16,425	25,500	25,833	28,000	33,250	41,904
• Over \$15 M	3	3	30,508	27,024	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	8	11	30,668	35,024	15,000	25,500	28,000	33,250	41,925
By Level of Education									
High School Diploma	5	7	28,207	26,925	15,000	20,800	31,518	41,904	41,925
Associate's Degree	2	3	30,442	11,106	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	8	12	29,169	26,925	15,000	20,800	27,194	33,250	41,904
By Race/Ethnicity									
White, Non-Hispanic	6	8	27,487	23,300	`15,000	20,800	27,194	31,518	33,250
By # of Years in Position									
• 0-5 Years	5	8	29,540	35,024	15,000	25,500	27,194	31,518	33,250
• 11-20 Years	3	3	34,876	21,125	N/A	N/A	N/A	N/A	N/A
By Region	_	_							
South Central	7	7	34,605	29,224	20,800	25,833	33,250	41,904	41,925
Northeast	5	5	38,587	24,191	N/A	N/A	41,904	N/A	N/A
Southeast	7	7	34,086	35,024	15,000	28,000	33,250	41,904	41,925
By Field of Service			Median						
	Youth (6)	)	25,833						
Median Only									
(50 <sup>th</sup> Percentile)									

#### CATEGORY 700: INFORMATION TECHNOLOGY POSITIONS

# Î

### Web Site Developer

#### **Short Job Description:**

Develops and maintains website content that will motivate, inform and intrigue users so that they regularly access the site and use it for information and decision-making. Seeks out users to gather feedback for improvement and enhancements. Maintains technical integrity of the website, Maintains and upgrades hardware and software. Communicates router configuration changes, troubleshoots system error and bugs. Maintains servers, creates monitoring reports and logs. Monitors site for user accessibility. Establishes backups and monitors site security.

#### 10<sup>th</sup> 25<sup>th</sup> 50<sup>th</sup> 90<sup>th</sup> # of 75<sup>th</sup> # Average Range Orgs **Employees** Percentile Percentile Percentile Percentile Percentile **Base Salary: All Positions** 9 9 46,433 22,470 33,350 36,000 52,000 54,100 48,900 **By Budget Size** 5 5 N/A 48,800 20,000 N/A N/A 49,000 N/A Over \$15 M By # of Emp. Supervised 52,000 6 44,982 `33,530 36,000 43,363 52,000 6 22,470 ٠ 0 Employees **By Level of Education** 4 4 46,500 20,000 N/A N/A N/A N/A N/A Bachelor's Degree By Sex of Employee Male 5 5 46,779 N/A N/A 49,000 N/A N/A N/A By Race/Ethnicity 7 7 44,985 33,530 36,000 45,000 49,000 White, Non-Hispanic 22,470 52,000 By # of Years in Position 6 44,982 33,530 36,000 43,363 52,000 52,000 6 22,470 0-5 Years **By Region** 4 4 48,225 20,000 N/A N/A N/A N/A N/A Southwest Northeast 3 3 46,367 18,100 N/A N/A N/A N/A N/A South Central 3 3 39,477 15,370 N/A N/A N/A N/A N/A By Field of Service Median N/A Median Only (50<sup>th</sup> Percentile)

#### \*Other similar job titles: Manager of Electronic Media, Webmaster



### **Chief Development Officer**

#### Short Job Description:

Fosters a culture of philanthropy within the agency, assuring the culture, systems and procedures support fund development. Develops a balanced mix of funding sources and solicitation programs tailored to agency mission. Oversees all agency fund development and marketing efforts, including cost-effective daily development operations, committee activities and the writing and implementation of an integrated development plan. Participates as a member of the senior management team to formulate and implement policies and plans to meet the organization's short- and long-term objectives.

*Other similar job titles: \	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	<b>75</b> <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	35	35	89,355	159,889	48,000	63,648	77,929	104,000	128,320
By Budget Size									
• \$750,001-\$2M	9	9	68,253	57,889	40,112	50,000	65,650	75,000	85,000
• \$2M-5M	6	6	65,768	32,000	48,000	49,500	58,180	77,929	77,929
• \$5M-\$15M	8	8	99,392	156,102	43,898	63,000	92,000	104,000	113,828
• Over \$15 M	9	9	110,639	110,600	64,400	76,000	112,000	125,000	128,320
By # of Emp. Supervised									
0 Employees	7	7	60,792	56,101	43,898	48,000	55,000	63,648	65,000
• 1 - 5 Employees	22	22	95,595	159,889	49,500	65,520	77,929	119,000	175,000
6-20 Employees	3	3	100,943	28,828	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Associate's Degree	11	11	96,724	135,600	64,400	72,000	80,000	98,000	128,320
Bachelor's Degree	18	18	84,073	156,567	43,898	50,000	65,000	100,027	125,000
By Sex of Employee									
• Male	9	9	101,040	152,000	48,000	64,400	98,000	104,000	125,000
• Female	23	23	83,569	156,567	43,898	58,180	72,000	85,000	128,320
By Race/Ethnicity	20	20		450.000	40.000	<b>63 640</b>	76.000	101000	400.000
White, Non-Hispanic	30	30	89,282	159,889	48,000	63,648	76,000	104,000	128,320
By # of Years in Position	15	1 Г	94 363	159,889	43,898	63,000	76,000	85,000	125,000
0-5 Years	15 5	15	84,263	159,889				,	
<ul> <li>6-10 Years</li> <li>11-20 Years</li> </ul>	5 3	5 3	90,116 97,003	60,820	N/A N/A	N/A N/A	64,400 N/A	N/A N/A	N/A N/A
11-20 Years By Region	5	5	97,005	00,820	N/A	N/A	N/A	N/A	N/A
Northwest	3	3	81,633	81,102	N/A	N/A	N/A	N/A	N/A
Southwest	4	4	94,545	66,820	N/A	N/A	N/A	N/A	N/A
North Central	4	4	56,895	32,102	N/A	N/A	N/A	N/A	N/A
South Central	13	13	71,157	73,717	50,000	63,000	65,520	85,000	99,999
Northeast	11	11	92,578	70,140	58,180	69,000	99,999	104,000	113,828
Southeast	19	19	92,239	141,679	58,180	65,520	77,929	99,999	128,320
By Field of Service			Median			Median			
· Median Only	Child Car	y/Public Affairs <b>(3)</b> e/Child Welfare <b>(4</b> )		•	h Education (4)	104,000 99,999			
(50 <sup>th</sup> Percentile)	Counseli Culture//	ng/BH/MH <b>(6)</b> Arts <b>(4)</b>	64,400 69,000	Housing/She	lter <b>(4)</b>	85,000			

\*Other similar job titles: Vice President of Development, Vice President, Business Development

### Director, Development

#### Short Job Description:

Provides leadership to the organization's efforts to obtain financial and other support to sustain its work, including planned, annual and deferred giving approaches to individuals, foundations and corporations. Develops ties to with the community to achieve membership/participation goals. Manages department budgets.

\*Other similar job titles: Vice President of Development, Director of Corporate Sponsorship, Director of Resource Development, Vice President of Business Development, Manager of Training and Development

Trestaent of Business Bev	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	 Orgs	Employees	Allenage	nunge	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	77	77	63,047	147,955	39,000	51,608	60,000	70,000	102,000
By Budget Size									
• \$500,001-\$750,000	4	4	51,250	35,000	N/A	N/A	N/A	N/A	N/A
• \$750,001-\$2M	21	21	51,429	60,55	27,000	40,000	54,000	60,000	65,000
• \$2M-5M	16	16	71,156	127,400	42,000	54,600	63,000	72,000	95,000
• \$5M-\$15M	17	17	64,274	76,041	38,500	47,798	63,955	70,000	82,500
• Over \$15 M	16	16	76,334	70,970	48,833	54,900	70,000	87,984	107,000
By # of Emp. Supervised									
O Employees	23	23	51,473	51,473	27,000	39,000	47,798	61,200	70,000
1 - 5 Employees	41	41	66,186	80,000	45,000	52,540	63,000	70,000	105,500
6-20 Employees	4	4	77,121	24,984	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	43	43	61,931	64,570	38,500	50,148	61,200	67,200	102,000
Master's Degree	22	22	65,380	97,500	40,000	50,000	56,000	72,000	111,041
By Sex of Employee									
• Male	13	13	74,056	78,570	40,000	50,700	65,000	102,000	110,000
Female	58	58	60,315	116,555	38,500	48,833	56,000	69,700	80,000
By Race/Ethnicity									
Black/African-American	3	3	60,700	37,500	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	65	67	63,045	116,555	39,000	50,000	60,008	70,000	102,000
By # of Years in Position	57	57	59,348	100 125	20.000	45,000	60,000	65,000	70,000
0-5 Years	57 6	6	59,348 77,157	100,125 97,000	39,000 38,000	45,000 51,608	60,000	115,000	79,000 115,000
• 6-10 Years									
• 11-20 Years	4 3	4 4	75,950 77,860	52,400 51,500	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A
Over 20 Years	5	4	//,800	51,500	IN/A	N/A	N/A	N/A	N/A
<ul><li>By Region</li><li>Northwest</li></ul>	10	10	54,545	51,555	18,445	50,148	54,900	63,955	70,000
Southwest	10	10	56,365	76,000	39,000	47,798	63,000	70,000	115,000
North Central	8	8	63,100	43,500	39,000	50,700	63,000	70,000	75,000
South Central	23	23	63,578	43,500	38,500	51,608	62,400	70,000	82,500
Northeast	21	23	59,861	73,541	39,000	42,000	54,600	69,700	77,250
Southeast	35	35	68,232	139,400	45,000	50,700	65,000	72,000	110,000
By Field of Service			Median	100,.00	.5,500	Median	00,000	, 2,000	Median
	Advocac	y/Public Affairs (3)	51,000	Culture/Arts	; (3)	56,000	Social Supp/R	ecreation (3)	56,000
Median Only	Aging (6)	•••••••••	52,540	Education Se		59,500	Youth (6)	(-)	51,608
(50 <sup>th</sup> Percentile)		on/Support Org (5			t/Economic (4)	51,608			. ,
		e/Child Welfare (9)	•		& Presrvtion (5)	61,200			
		ng/BH/MH (13)	60,000		th Education (10)	60,000			
				Housing/She		51,000			

### **Development Manager, General**

#### Short Job Description:

Manages one or more functions within development such as foundation and corporate grants, direct mail, special events, communications, annual giving, major gifts, planned/deferred giving, etc. Supervises grant writers and administrative/support staff.

\*Other similar job titles: Planned Giving Manager, Associate Director of Corporate Sponsorship, Donor Stewardship Manager, Advance Sales Manager, Donor Relations Specialist, Relationship Manager

Jales Wanager, Donor New	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	35	37	50,783	87,300	33,500	40,000	48,000	59,450	66,100
By Budget Size									
• \$250,001-500,000	4	4	34,125	10,000	N/A	N/A	N/A	N/A	N/A
• \$500,001-\$750,000	5	5	36,300	15,000	N/A	N/A	33,500	N/A	N/A
• \$750,001-\$2M	7	7	52,164	38,000	40,000	40,000	48,000	50,708	63,440
• \$5M-\$15M	11	13	57,308	82,300	35,000	45,000	50,500	57,878	59,450
• Over \$15 M	6	6	57,465	22,506	46,800	48,000	50,107	66,100	66,100
By # of Emp. Supervised									
0 Employees	21	22	49,991	87,300	32,000	35,000	45,336	55,000	66,064
• 1 - 5 Employees	8	8	50,791	31,000	40,000	40,000	45,000	57,878	59,450
By Level of Education									
High School Diploma	3	3	53,013	31,564	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	20	21	47,939	45,000	35,000	40,000	46,800	50,708	59,450
Master's Degree	9	9	56,087	87,300	30,000	32,000	45,000	64,480	71,000
By Sex of Employee									
Male	4	4	64,091	84,300	N/A	N/A	N/A	N/A	N/A
Female	29	30	48,822	48,000	34,500	40,000	46,800	57,878	63,440
By Race/Ethnicity									
White, Non-Hispanic	30	31	50,374	87,300	33,000	40,000	46,800	55,000	66,064
By # of Years in Position									
0-5 Years	28	29	48,819	48,000	33,000	40,000	45,336	55,000	64,480
• 6-10 Years	3	3	77,884	59,422	N/A	N/A	N/A	N/A	N/A
By Region									
South Central	9	9	49,430	19,480	34,500	35,000	50,500	57,878	60,000
Northeast	11	11	50,33	30,980	33,500	34,500	50,500	57,878	64,480
Southeast	22	22	49,476	48,000	32,000	40,000	45,000	60,000	69,306
By Field of Service			Median			Median			Median
	Aging (6)		50,000	Culture/Arts	· • •	40,000	International	Aid <b>()</b>	
Median Only		re/Child Welfare (5)		Education S		50,107	Legal ()		
(50 <sup>th</sup> Percentile)	Counseli	ng/BH/MH <b>(7)</b>	60,000		& Presrvtion (3)	50,107	Religious ()		
					th Education (4)	45,000	Social Supp/R	ecreation ()	
				Housing/She	elter ()		Youth ()		

# **CATEGORY 800: DEVELOPMENT POSITIONS**

90<sup>th</sup>

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

### **Development Manager, Annual Giving**

#### Short Job Description:

Manages the organization's annual giving campaign. Responsible for overall strategy and executive, long-range planning, donor relations, data management, supervision of administrative/support staff.

\*Other similar job titles: Annual Giving Manager, Annual Campaign Director 10<sup>th</sup> 50<sup>th</sup> 75<sup>tr</sup> # # of Average Range 25<sup>tr</sup> Orgs **Employees** Percentile Percentile Percentile Percentile Percentile **Base Salary: All Positions** 91,000 5 5 70,902 N/A N/A 55,000 N/A **By Budget Size** N/A N/A N/A N/A N/A N/A N/A N/A By # of Emp. Supervised 91,000 72,740 N?A N/A N/A 0 Employees 4 4 N/A • **By Level of Education** N/A N/A N/A N/A N/A N/A N/A N/A By Sex of Employee 4 4 72,740 91,000 N/A N/A N/A N/A Female . By Race/Ethnicity White, Non-Hispanic 4 4 72,740 91,000 N/A N/A N/A N/A • By # of Years in Position 87,040 N/A N/A 0-5 Years 4 4 76,878 N/A N/A N/A N/A **By Region** N/A N/A N/A N/A N/A N/A **By Field of Service** Median N/A Median Only (50<sup>th</sup> Percentile)

### Grant Writer (All Types of Funding)

#### Short Job Description:

Researches grant opportunities that match the goals and objectives of the organization. Gathers information from various departments and coordinates/writes grant proposals for government, corporate and foundation funds. Develops/maintains effective, long-term working relationships with grantors to facilitate approval of grants. Follows up with grantors to determine/monitor grant status.

\*Other similar job titles: Grants and Contracts Writer, Assistant Development Manager, Foundations Coordinator, Grants Specialist, Marketing/Grants Coordinator

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	29	29	49,288	74,000	31,200	36,400	45,000	60,000	66,300
By Budget Size									
• \$750,001-\$2M	7	7	51,197	27,520	38,000	39,000	44,720	62,000	66,300
• \$2M-5M	5	5	48,017	39,840	N/A	N/A	45,000	N/A	N/A
• \$5M-\$15M	7	7	51,389	34,125	35,875	36,400	49,030	60,000	62,000
• Over \$15 M	5	5	54,536	21,100	N/A	N/A	42,993	N/A	N/A
By # of Emp. Supervised	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	19	19	46,958	44,840	33,280	36,400	42,993	55,000	62,000
<ul> <li>Master's Degree</li> </ul>	9	9	52,993	40,000	30,000	39,924	49,440	65,520	66,300
By Sex of Employee									
Male	4	4	48,929	26,125	N/A	N/A	N/A	N/A	N/A
Female	26	26	50,332	74,000	31,200	37,148	45,000	62,000	70,000
By Race/Ethnicity	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Years in Position									
0-5 Years	22	22	46,728	45,000	30,160	35,875	44,720	52,000	65,520
• 6-10 Years	7	7	56,151	69,000	35,000	39,000	49,030	56,100	70,000
By Region									
North Central	3	3	63,010	20,970	N/A	N/A	N/A	N/A	N/A
South Central	9	9	30,076	55,877	33,280	36,400	46,415	55,000	60,000
Northeast	11	11	46,508	39,840	30,160	37,148	42,993	49,030	65,520
Southeast	13	13	49,513	74,000	30,000	35,875	44,720	45,000	70,000
By Field of Service			Median						
		y/Public Affairs (3)	45,000						
Median Only	Culture//	• •	39,924						
(50 <sup>th</sup> Percentile)	Educatio	n Services <b>(5)</b>							

### **Special Event Coordinator**

#### Short Job Description:

Develops and coordinates special events to generate funds, attendance and/or increased membership, volunteers and/or clients for the organization. Identifies types of special events appropriate to the organization's image and purpose, plans budget, locates and books facilities, food, entertainment and equipment; Solicits donations and participation; Plans and organizes ticket sales; Attends events to resolve problems, coordinates activities and ensure the event runs smoothly; Oversees promotion and marketing of the event. Conducts an appraisal after the event to determine its success, improvements needed the next time the event occurs. Develops and maintains donor and participant databases.

*Other similar job titles: E	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees	Average	Nange	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	27	27	42,265	40,000	33,000	37,500	41,000	45,000	51,000
By Budget Size									
• \$500,001-\$750,000	3	3	39,500	8,500	N/A	N/A	N/A	N/A	N/A
• \$750,001-\$2M	4	4	37,158	20,788	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	10	10	41,540	35,984	29,016	35,000	40,000	42,262	46,125
• Over \$15 M	6	6	44,467	20,000	33,000	40,800	44,000	51,000	51,000
By # of Emp. Supervised									
O Employees	18	18	42,021	35,984	33,000	40,000	41,000	45,000	46,125
By Level of Education									
Bachelor's Degree	16	16	43,578	35,984	33,000	37,500	42,262	45,000	51,000
Master's Degree	4	4	39,335	39,335	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	21	21	40,660	40,000	29,016	35,000	40,500	45,000	46,125
By Race/Ethnicity									
White, Non-Hispanic	19	19	40,355	40,000	29,016	35,000	40,342	44,000	45,788
By # of Years in Position									
O-5 Years	22	22	54,626	40,000	29,016	35,000	40,500	45,000	52,754
By Region									
Northwest	3	3	46,665	32,000	N/A	N/A	N/A	N/A	N/A
North Central	4	4	35,611	33,307	N/A	N/A	N/A	N/A	N/A
South Central	12	12	37,473	16,000	25,000	35,000	42,262	45,788	51,000
Northeast	7	7	42,841	18,000	35,000	37,500	42,262	45,000	46,125
Southeast	12	12	42,270	24,000	35,000	37,500	40,342	45,000	47,341
By Field of Service			Median			Median			
		ion/Support Org (3	•	Culture/Arts	• •	29,016			
Median Only		re/Child Welfare (3)		Education Se	ervices (3)	40,000			
(50 <sup>th</sup> Percentile)	Counseli	ng/BH/MH <b>(6)</b>	40,800	Youth <b>(3)</b>		46,125			

#### \*Other similar job titles: Event Planner, Manager of Special Events

### **Development Associate**

#### Short Job Description:

Performs a variety of skilled administrative and clerical duties directly related to development activities. These include maintaining donor databases, developing/sending mass mailings, coordinating placement of advertisements, assisting and participating in special events, arranging for pickup of donated items, acknowledging gifts and donations, development effective, working relationships with donors, volunteers, government and foundation representatives and others to nurture their connection to the organization. May provide secretarial support to the development managers and staff.

*Other similar job titles:	Annual Fund	Assistant,	Campaign	Associate,	Development	Coordinator,	Donor	Relations	Associate,
Fundraising Coordinator									

Fundraising Coordinator	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees	C C	Ŭ	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	43	43	34,502	45,589	25,000	31,500	35,000	37,000	40,000
By Budget Size									
• \$750,001-\$2M	12	12	34,497	16,200	25,000	30,000	35,020	37,150	40,000
• \$2M-5M	10	10	30,640	20,000	20,000	26,500	31,500	36,000	37,000
• \$5M-\$15M	11	11	35,808	18,942	29,058	32,000	35,000	36,050	40,000
• Over \$15 M	9	9	36,569	31,906	15,375	29,058	33,000	40,000	52,000
By # of Emp. Supervised									
O Employees	36	36	34,889	40,964	27,300	31,519	35,000	37,260	40,000
By Level of Education									
High School Diploma	5	5	27,867	21,885	N/A	N/A	31,720	N/A	N/A
Associate's Degree	4	4	32,518	11,050	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	25	25	35,307	32,000	28,255	31,500	35,000	38,000	41,200
Master's Degree	5	5	33,229	8,700	N/A	N/A	31,720	N/A	N/A
By Sex of Employee									
Male	5	5	34,756	8,500	N/A	N/A	33,000	N/A	N/A
Female	36	36	34,595	40,964	25,000	30,000	35,000	37,000	40,000
By Race/Ethnicity									
White, Non-Hispanic	39	39	34,694	45,589	25,000	31,500	35,000	37,150	40,000
By # of Years in Position									
0-5 Years	36	36	34,679	22,000	33,990	38,000	36,000	40,000	28,255
• 6-10 Years	3	3	39,371	40,964	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	4	4	41,375	15,500	N/A	N/A	N/A	N/A	N/A
Southwest	5	5	40,300	16,000	N/A	N/A	37,000	N/A	N/A
North Central	8	8	34,150	32,000	20,000	21,700	34,000	37,000	40,000
South Central	18	18	34,405	25,500	25,000	28,255	33,280	37,260	40,000
Northeast	13	13	36,055	38,935	15,375	27,300	36,050	40,000	52,000
Southeast	26	26	35,875	39,264	27,300	31,720	35,000	38,000	40,000
By Field of Service			Median			Median			
Median Only (50 <sup>th</sup> Percentile)	Counseli Culture//	re/Child Welfare <b>(4)</b> ng/BH/MH <b>(6)</b> Arts <b>(7)</b> n Services <b>(8)</b>	25,000 33,000 33,990 33,280		t/Economic <b>(3)</b> th Education <b>(3)</b> elter <b>(4)</b>	33,000 31,720 31,500			

### **Communications Director or Manager**

#### Short Job Description:

Acts as the spokesperson for the organization within the community, to government, prospective funders and others. Markets and promotes the organization's goals and objectives to develop grassroots support within the community. Coordinates media and public relations activities. Supervises public relations staff.

\*Other similar job titles: Community Relations Director, Marketing Director, Public Information Officer, Market Research & E-Marketing Manager

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	44	44	59,393	80,000	37,000	45,000	57,000	70,380	85,000
By Budget Size									
• \$750,001-\$2M	9	9	54,064	49,300	30,000	37,500	56,111	63,400	76,000
• \$2M-5M	12	12	52,026	36,000	30,000	40,000	51,140	60,000	65,000
• \$5M-\$15M	16	16	59,810	65,168	35,000	44,803	53,000	73,836	83,000
• Over \$15 M	7	7	71,876	80,000	30,000	42,656	71,900	89,000	96,533
By # of Emp. Supervised									
0 Employees	18	18	56,845	66,533	30,000	40,000	51,140	76,000	85,000
1 - 5 Employees	21	21	62,346	72,500	39,600	44,803	59,662	70,380	83,000
6-20 Employees	3	3	57,975	15,000	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	25	25	56,901	66,533	39,600	44,803	53,193	66,000	79,300
Master's Degree	14	14	64,910	80,000	30,000	50,000	58,926	79,200	95,168
Doctorate			N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee	10	10	50.047	== 000			62 A.A.	<b>CC 000</b>	70.000
Male	13	13	58,017	55,000	30,000	40,000	63,044	66,000	79,200
Female	29	29	60,420	73,000	39,600	45,000	56,111	70,380	89,000
By Race/Ethnicity	38	38	59,393	80,000	37,500	45,000	57,336	70,380	83,000
White, Non-Hispanic     By # of Years in Position	30	50	59,595	80,000	57,500	45,000	57,550	70,560	85,000
• 1-5 Years	27	27	55,533	66,553	37,000	42,656	53,000	65,000	76,000
<ul> <li>6-10 Years</li> </ul>	8	8	69,439	70,400	39,600	57,336	63,044	67,300	95,168
<ul> <li>11-20 Years</li> </ul>	5	5	63,702	40,197	N/A	N/A	58,926	N/A	N/A
Over 20 Years	2	J	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Region			.,	,			,		,
Northwest	4	4	74,821	59,000	N/A	N/A	N/A	N/A	N/A
Southwest	7	7	65,874	80,000	30,000	35,000	58,926	85,000	89,000
North Central	7	7	58,257	59,000	30,000	35,000	50,000	79,200	85,000
South Central	20	20	55,664	59,000	30,000	42,656	64,980	71,900	85,000
Northeast	12	12	58,611	59,000	30,000	39,657	53,000	70,380	85,000
Southeast	21	21	59,880	66,533	37,500	45,000	57,336	70,380	85,000
By Field of Service			Median			Median			
Median Only (50 <sup>th</sup> Percentile)	Aging (7) Counseli Culture/	ng/BH/MH <b>(4)</b>	66,000 53,000 37,000 64,980 70,380		• •	53,000 50,482 39,600 44,803			

### **Public Relations Manager**

### Short Job Description:

Plans and produces print and other advertising programs, develops and implements promotional, publicity and marketing programs, represents the organization to the community, government and the media to publicize its programs and needs; Seeks and develops opportunities to enhance the image of the organization in the community. Develops public relations budget and controls costs to approved budgets.

*Other similar job titles: Communications Specialist, Com	munity Relations Coordinator, Marketing Manager
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	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	18	18	46,861	45,130	35,000	41,000	45,100	50,000	55,700
By Budget Size									
• \$500,001-\$750,000	3	3	35,850	14,810	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	4	4	44,025	11,000	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	5	5	52,052	34,498	N/A	N/A	51,958	N/A	N/A
• Over \$15 M	4	4	49,896	19,000	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	12	12	45,266	45,130	28,870	38,000	43,680	48,000	51,958
• 1 - 5 Employees	4	4	48,651	20,498	N/A	N/A	N/A	N/A	N/A
By Level of Education	10	10	10.010	24.422	20.070	22.222	10 000	10.000	
Bachelor's Degree	13	13	43,218	31,130	28,870	38,000	43,680	46,800	49,000
By Sex of Employee	14	14	46,651	45,130	28,870	39,502	45,100	50,000	60,000
Female By Race/Ethnicity	14	14	40,051	45,130	28,870	39,502	45,100	50,000	60,000
White, Non-Hispanic	15	15	46,253	45,130	35,000	39,502	45,100	49,000	60,000
By # of Years in Position	15	15	40,235	43,130	33,000	33,302	45,100	45,000	00,000
• 1-5 Years	9	9	44,561	45,130	28,870	35,000	43,680	48,000	50,000
<ul> <li>6-10 Years</li> </ul>	5	5	48,528	19,000	N/A	N/A	46,800	N/A	N/A
By Region								·	·
Northwest	3	3	43,653	16,958	N/A	N/A	N/A	N/A	N/A
Southwest	5	5	51,667	45,000	N/A	N/A	80,000	N/A	N/A
North Central	3	3	44,827	3,120	N/A	N/A	N/A	N/A	N/A
South Central	7	7	40,211	30,320	43,680	44,000	48,000	49,000	50,000
Northeast	3	3	47,233	17,700	N/A	N/A	N/A	N/A	N/A
Southeast	4	4	32,971	8,498	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
		ng/BH/MH (4)	42,884						
Median Only		lealth Education (3)	49,000						
(50 <sup>th</sup> Percentile)	Housing/	'Shelter <b>(3)</b>	44,000						

### **Marketing Coordinator**

### Short Job Description:

Performs a variety of marketing related tasks under general supervision, including development of advertising materials, direct mail campaigns and events. Prepares proposals, presentations and reports. Works with cross functional teams, remaining knowledgeable of target market segments.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	24	28	35,963	60,000	26,000	29,000	33,990	37,924	45,000
By Budget Size									
• \$750,001-\$2M	8	8	33,347	19,000	26,000	30,000	32,974	34,000	34,998
• \$2M-5M	5	5	38,108	33,550	N/A	N/A	35,000	N/A	N/A
• \$5M-\$15M	11	11	34,241	18,400	28,000	29,000	29,000	27,924	45,000
• Over \$15 M	4	4	44,750	52,000	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	22	25	34,800	37,550	28,000	29,000	34,998	37,924	45,000
By Level of Education									
Bachelor's Degree	15	18	34,205	26,400	26,000	29,000	33,990	39,330	45,000
Master's Degree	7	7	43,682	51,000	29,000	30,300	36,000	37,924	57,550
By Sex of Employee									
Female	23	26	36,076	60,000	28,000	29,000	33,990	37,924	45,000
By Race/Ethnicity									
Black/African American	3	3	29,500	7,500	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	21	23	37,585	60,000	28,000	29,000	35,000	39,330	46,400
By # of Years in Position									
1-5 Years	21	24	36,500	60,000	26,000	29,000	34,998	37,924	46,400
By Region	_	_							
Southwest	3	3	51,667	45,000	N/A	N/A	N/A	N/A	N/A
North Central	4	4	51,081	42,076	N/A	N/A	N/A	N/A	N/A
South Central	17	17	37,789	56,000	26,000	29,000	35,000	40,000	45,000
Northeast	6	6	46,042	46,000	34,000	37,924	39,330	45,000	45,000
Southeast	13	16	35,927	60,000	26,000	29,000	33,500	39,000	40,000
By Field of Service			Median						
		y/Public Affairs (3)	33,500						
Median Only	Aging (5)		29,000						
(50 <sup>th</sup> Percentile)	Child Car Culture/	·e/Child Welfare (3) Arts (5)	35,000						

\*Other similar job titles: Public Relations Associate, Communications Specialist, Marketing Assistant

### **Social Media Coordinator**

#### Short Job Description:

Develops and implements a social media strategy for the organization. Researches social media outlets that are conducive to the organization's program and service goals. Oversee blogs, podcasts, and other online communication, including fundraising, marketing and advocacy efforts.

*Other similar	job titles:	Web Comm	unications Specialist
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	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	15	15	36,505	33,000	20,000	23,920	38,253	45,908	50,300
By Budget Size									
• \$2M-5M	3	3	31,000	33,000	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	5	5	42,612	8,647	N/A	N/A	42,000	N/A	N/A
By # of Emp. Supervised									
O Employees	14	14	35,763	33,000	20,000	23,920	35,500	45,908	50,300
By Level of Education									
Bachelor's Degree	11	11	37,989	33,000	20,000	26,000	38,253	45,908	50,300
By Sex of Employee									
• Male	4	4	39,538	33,000	N/A	N/A	N/A	N/A	N/A
Female	11	11	35,403	30,300	20,000	23,920	35,500	42,000	50,000
By Race/Ethnicity									
White, Non-Hispanic	14	14	37,404	33,000	20,000	26,000	38,253	46,900	50,300
By # of Years in Position									
1-5 Years	13	13	35,783	33,000	20,000	20,800	38,253	45,908	50,300
By Region		_							
South Central	9	9	34,973	30,300	20,000	20,800	35,500	42,000	46,900
Northeast	3	3	35,969	25,908	N/A	N/A	N/A	N/A	N/A
Southeast	8	8	31,503	30,300	20,000	20,000	23,920	40,000	42,000
By Field of Service			Median						
			N/A						
Median Only (50 <sup>th</sup> Percentile)									
(50 Percentile)									

### **Graphic Artist**

### Short Job Description:

Uses desktop publishing and related software/hardware to design and develop attractive formats supportive of the organization's mission for all printed materials including stationery, marketing brochure, fundraising materials, grant applications, annual reports, newsletters, posters, advertisements, packaging etc. May coordinate production of finished products with printers/publishers. May also develop and Illustrate materials with other media (e.g. drawings, photographs, paintings).

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	15	15	35,669	36,000	25,000	28,877	32,715	45,000	55,702
By Budget Size									
• \$2M-5M	3	3	30,530	3,715	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	6	6	33,978	32,668	16,000	25,287	29,680	45,908	45,908
• Over \$15 M	3	3	44,567	22,702	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	15	15	35,669	36,000	25,000	28,877	32,715	45,000	55,702
By Level of Education									
Bachelor's Degree	13	13	35,576	36,000	16,000	25,287	33,000	45,908	55,702
By Sex of Employee									
Male	5	5	38,476	26,702	N/A	N/A	33,000	N/A	N/A
Female	10	10	34,266	36,000	16,000	25,287	29,874	45,908	48,668
By Race/Ethnicity									
White, Non-Hispanic	13	13	34,574	36,000	16,000	25,287	32,715	45,000	48,668
By # of Years in Position									
• 1-5 Years	11	11	37,651	39,702	16,000	28,877	38,331	45,908	52,000
By Region									
Southwest	3	3	31,572	4,000	N/A	N/A	N/A	N/A	N/A
North Central	3	3	31,164	13,044	N/A	N/A	N/A	N/A	N/A
South Central	4	4	35,420	23,668	N/A	N/A	N/A	N/A	N/A
Northeast	4	4	44,477	10,337	N/A	N/A	N/A	N/A	N/A
Southeast	6	6	41,041	39,702	16,000	28,877	45,000	52,000	52,000
By Field of Service			Median						
Median Only (50 <sup>th</sup> Percentile)	Educatio	n Services <b>(4)</b>	45,000						

\*Other similar job titles: Web Communications Specialist

### **Membership Director or Manager**

### Short Job Description:

Develops and implements programs to attract and retain members of the organization. Manages the database; Oversees regular communications to members including newsletters, invitations to events and activities and activities and solicitations; Ensures members inquiries and problems are responded to promptly; Researches and develops new methods to increase membership.

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	6	6	43,297	22,020	30,000	32,800	44,880	50,081	50,081
By Budget Size	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Level of Education	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<ul><li>By Sex of Employee</li><li>Female</li></ul>	5	5	41,940	22,020	N/A	N/A	44,880	N/A	N/A
<ul><li>By Race/Ethnicity</li><li>White, Non-Hispanic</li></ul>	5	5	41,940	22,020	N/A	N/A	44,880	N/A	N/A
By # of Years in Position•6-10 Years	3	3	44,940	19,220	N/A	N/A	N/A	N/A	N/A
<ul><li>By Region</li><li>South Central</li></ul>	4	4	44,925	19,220	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median N/A						
Median Only (50 <sup>th</sup> Percentile)									

\*Other similar job titles: Customer Service Director, Member Services Manager

### **Membership Assistant**

#### Short Job Description:

Performs a variety of skilled administrative and clerical duties directly related to membership activities. These include maintaining databases, preparing routine correspondence, developing/sending mass mailings, assisting and participating in special events for members, developing effective working relationships with members to nurture their connection to the organization.

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	3	3	27,585	21,754	N/A	N/A	31,000	N/A	N/A
By Budget Size	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
0 Employees	3	3	27,585	21,754	N/A	N/A	31,000	N/A	N/A
By Level of Education	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	3	3	27,585	21,754	N/A	N/A	31,000	N/A	N/A
By Race/Ethnicity	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Years in Position	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Region	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>By Field of Service</b> Median Only (50 <sup>th</sup> Percentile)			Median N/A						

#### \*Other similar job titles: Membership Clerk

### **Customer Service Representative**

#### Short Job Description:

Following guidelines and procedures, performs office support duties which involve providing information to the public, receiving payments, addressing customer questions, preparing and maintaining records.

**\*Other similar job titles:** Community Development Community Service Representative, Customer Specialist, Member Services Representative, Subscriber Services Representative, Social Security Administration

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	14	55	18,093	23,920	15,080	15,600	16,328	17,389	23,296
By Budget Size									
• \$5M-\$15M	7	44	17063	21,920	15,080	15,392	16,016	17,004	17,784
By # of Emp. Supervised									
O Employees	9	46	17,234	23,920	15,080	15,600	16,016	17,171	19,500
1 - 5 Employees	3	3	29,164	18,507	N/A	N/A	N/A	N/A	N/A
By Level of Education									
High School Diploma	7	14	19,461	21,756	15,244	17,004	17,171	19,500	23,296
By Sex of Employee									
Male	4	12	18,337	23,756	15,244	15,600	15,912	17,338	20,020
Female	11	42	17,959	21,920	15,080	15,600	16,557	17,389	23,296
By Race/Ethnicity									
White, Non-Hispanic	10	51	17,601	21,920	15,080	15,600	16,224	17,004	21,819
By # of Years in Position									
1-5 Years	8	39	17,364	16,920	15,080	15,244	16,016	17,171	20,020
• 6-10 Years	4	5	18,223	6,219	N/A	N/A	18,493	N/A	N/A
By Region									
Northwest	2	10	16,799	10,318	11,501	16,952	17,004	17,171	17,338
Southwest	3	3	19,598	2,307	N/A	N/A	N/A	N/A	N/A
South Central	6	39	16,714	14,920	15,080	15,392	15,704	16,640	17,784
Southeast	3	3	25,227	11,980	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
		on/Support Org (37							
Median Only	Culture/	Arts <b>(3)</b>	23,660						
(50 <sup>th</sup> Percentile)									

### Grant Manager/Administrator

#### Short Job Description:

Responsible for tracking grant awards, verifying and tracking due diligence materials and processing grant distributions.

Other similar job titles.	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	orgs	Employees	Average	Kange	Percentile	Percentile	Percentile	Percentile	Percentile
	_								
Base Salary: All Positions	10	10	52,001	82,745	26,255	35,000	45,900	57,054	71,800
By Budget Size	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
0 Employees	9	9	53,890	82,745	26,255	35,000	46,000	57,054	71,800
By Level of Education									
Bachelor's Degree	4	4	42,000	17,000	N/A	N/A	N/A	N/A	N/A
Master's Degree	3	3	74,267	67,000	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	8	8	44,244	45,545	26,255	35,000	42,000	46,000	52,000
By Race/Ethnicity									
• White, Non-Hispanic	9	9	45,668	45,545	26,255	35,000	45,900	52,000	57,054
By # of Years in Position									
• 1-5 Years	8	8	50,276	82,745	26,255	35,000	42,000	52,000	57,054
By Region									
South Central	3	3	71,933	74,000	N/A	N/A	N/A	N/A	N/A
Northeast	4	4	68,175	63,100	N/A	N/A	N/A	N/A	N/A
Southeast	3	3	71,933	74,000	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
			NA						

#### \*Other similar job titles: Contract Manager

CATEGORY 1100: CULTURAL, ARTISITC, PERFORMING ARTS POSITIONS

### **Artistic Director**

#### Short Job Description:

Responsible for setting the artistic direction and programming of a performing arts or cultural organization. Organizations reporting this position will also have a CEO/Executive Director who has overall responsibility for running the organization's administrative functions. Both the Artistic Director and CEO/Executive Director report to the Board of Directors.

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	5	5	49,140	126,638	N/A	N/A	19,000	N/A	N/A
By Budget Size	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Level of Education	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Male	3	3	71,046	122,638	N/A	N/A	N/A	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	4	4	57,675	124,075	N/A	N/A	N/A	N/A	N/A
By # of Years in Position	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Region									
Southeast	6	6	28,328	37,500	15,000	17,563	19,000	42,588	42,588
By Field of Service			Median						
Median Only	Culture/Arts (3)		52,500						

\*Other similar job titles: Creative Director

### **Theater Production Manager**

### Short Job Description:

Responsible for every stage of the production process, from auditions to rehearsals to opening night to post production; collaborate with directors when deciding casting, costuming, lighting and other production aspects. Set up auditions, keep accurate blocking notes regarding actors' stage position which are disbursed to technical director and cast; create and implement rehearsal schedules for actors and crew; assist with stage and backstage clean-up post production.

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	3	3	38,353	26,228	N/A	N/A	N/A	N/A	N/A
By Budget Size	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Level of Education	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Male	3	3	38,353	26,228	N/A	N/A	N/A	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	3	3	38,353	26,228	N/A	N/A	N/A	N/A	N/A
By # of Years in Position									
• 1-5 Years	3	3	38,353	26,228	N/A	N/A	N/A	N/A	N/A
By Region	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median N/A						

#### \*Other similar job titles: Stage Manager

### **Gallery Coordinator**

#### Short Job Description:

Provides overall management and direction for gallery space; oversees an ongoing schedules of exhibits and related activities; plans and implements all phases of exhibitions including: budgeting and assistance with grant development/fundraising; registrations and installation of art work. Secures insurance and authorizations, handles publicity and promotions and provides leadership for the development of an integrated, multi-disciplinary and diverse exhibition program.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	3	3	35,879	12,163	N/A	N/A	N/A	N/A	N/A
By Budget Size	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	3	3	35,879	12,163	N/A	N/A`	N/A	N/A	N/A
By Sex of Employee									
Male	3	3	35,879	12,163	N/A	N/A	N/A	N/A	N/A
By Race/Ethnicity	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Years in Position									
• 1-5 Years	3	3	35,879	12,163	N/A	N/A	N/A	N/A	N/A
By Region	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
Median Only (50 <sup>th</sup> Percentile)	Culture//	Arts <b>(3)</b>	33,075						

\*Other similar job titles: Exhibitions Coordinator

### Director, Education

#### Short Job Description:

Develops, organizes and implements community education programs and activities for targeted clients including adult education programs, school aged programs and pre-school activities. Ensures programs meet community needs and organizational goals and objectives. Manages program budgets. Participates as a member of the senior management team in the development and implementation of organization wide policies and programs that will contribute to overall success.

\*Other similar job titles: Director of Community Education, Training Director, Vice President of Educational Services, Preschool Director, Pre-K Counts Director

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
<b>Base Salary: All Positions</b>	48	49	58,271	102,717	31,200	39,100	54,000	67,100	93,870
By Budget Size									
• \$250,001-500,000	4	4	37,540	30,040	N/A	N/A	N/A	N/A	N/A
• \$500,001-\$750,000	5	5	49,890	54,000	N/A	N/A	38,750	N/A	N/A
• \$750,001-\$2M	11	11	44,569	28,468	31,200	36,690	42,000	49,000	56,000
• \$2M-5M	10	10	58,073	27,289	41,000	50,000	60,700	64,890	67,100
• \$5M-\$15M	8	8	68,031	82,617	39,100	42,000	50,000	79,414	105,000
Over \$15 M	9	9	87,051	65,100	53,600	60,000	91,789	95,000	105,000
By # of Emp. Supervised									
O Employees	8	8	33,733	33,000	22,000	24,960	31,200	32,500	43,000
1 - 5 Employees	13	13	59,552	70,000	35,000	39,000	50,000	61,014	105,000
6-20 Employees	18	18	59,654	56,789	36,690	42,000	60,000	68,289	84,000
21-50 Employees	4	4	58,650	34,500	N/A	N/A	N/A	N/A	N/A
Over 100 Employees	3	3	97,806	74,717	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	13	13	41,112	45,100	22,000	30,000	41,000	49,000	60,700
Master's Degree	31	31	66,159	93,517	36,690	49,500	61,014	79,414	105,000
By Sex of Employee									
• Male	9	9	59,945	88,027	36,690	39,000	50,000	63,000	89,000
Female	38	38	57,061	96,700	31,200	40,200	54,000	67,100	91,789
By Race/Ethnicity									
White, Non-Hispanic	42	43	58,341	102,717	31,200	39,000	50,000	67,100	95,000
By # of Years in Position									
0-5 Years	26	26	52,329	102,717	30,000	35,000	43,000	55,000	91,789
• 6-10 Years	6	6	70,224	34,202	59,668	61,014	62,000	76,500	76,500
• 11-20 Years	10	10	59,228	68,310	36,690	40,200	54,000	64,890	89,000
Over 20 Years	6	6	71,252	53,000	42,000	60,000	67,100	84,000	84,000
By Region	C	c	42 227	54 5 40	24.050	20.000	22 500	55.000	55 000
Northwest	6	6	43,327	51,540	24,960	30,000	32,500	55,000	55,000
Southwest	5	5	60,003	57,414	N/A	N/A	67,100	N/A	N/A
North Central	5	5	58,792	64,040	N/A	N/A	55,000	N/A	N/A
South Central	18	19	56,455	93,517	31,200	39,100	43,000	62,000	84,000
Northeast	9	9	69,454	88,027	36,690	49,000	62,000	89,000	91,789
Southeast	24	24	69,394	85,967	35,000	49,500	61,014	91,789	105,000
<b>By Field of Service</b> <i>Median Only</i> (50 <sup>th</sup> Percentile)	Child Car	y/Public Affairs <b>(8)</b> e/Child Welfare <b>(8)</b> ng/BH/MH <b>(11)</b> Arts <b>(7)</b>	Median 40,200 50,000 79,414 56,000	Education So Housing/Sho Social Supp/ Youth <b>(6)</b>	• •	Median 50,000 50,000 56,000 50,000			Median

### Site Supervisor

#### Short Job Description:

Responsible for all facets of operation of an educational program site. Assures compliance with state local and federal regulations. Conveys program policies and expectations to staff and the community. Supervises and coaches staff, ensuring effective program delivery. Develops and implements staff training and performance evaluations.

*Other similar job titles: Preschool Director, School Age Site Director
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	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	20	24	54,445	76,373	28,000	38,800	46,000	74,000	78,143
By Budget Size									
• \$2M-5M	3	3	37,000	16,000	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	7	11	58,099	76,373	22,000	38,800	58,000	74,986	78,143
• Over \$15 M	6	6	66,598	35,500	43,000	57,000	72,086	75,000	75,000
By # of Emp. Supervised									
6-20 Employees	15	19	58,099	70,373	30,000	40,000	58,000	74,986	78,143
By Level of Education									
Bachelor's Degree	10	10	39,780	27,000	28,000	31,000	40,000	43,000	46,000
Master's Degree	8	12	69,156	63,373	35,000	58,000	74,000	75,479	78,500
By Sex of Employee									
Male	3	3	75,714	4,143	N/A	N/A	N/A	N/A	N/A
Female	14	18	53,430	70,373	30,000	40,000	43,000	72,086	75,479
By Race/Ethnicity									
White, Non-Hispanic	17	21	55,842	70,373	30,000	38,800	46,000	74,986	78,143
By # of Years in Position									
• 0-5 Years	8	9	51,544	50,500	28,000	30,000	55,000	68,310	72,086
• 6-10 Years	5	5	62,524	36,143	N/A	N/A	74,000	N/A	N/A
• 11-20 Years	3	3	53,667	35,000	N/A	N/A	N/A	N/A	N/A
Over 20 Years	2	3	72,120	55,373	N/A	N/A	N/A	N/A	N/A
By Region									
Southwest	3	3	37,000	24,000	N/A	N/A	N/A	N/A	N/A
North Central	3	3	36,000	21,000	N/A	N/A	N/A	N/A	N/A
South Central	9	9	41,794	56,143	22,000	28,000	40,000	43,000	57,000
Northeast	4	4	55,807	48,143	N/A	N/A	N/A	N/A	N/A
Southeast	7	7	64,461	38,143	40,000	55,000	72,086	74,000	75,000
By Field of Service			Median		(c)	Median			
Madian Only		y/Public Affairs (3)	40,000	Housing/Sh		42,000			
Median Only (50 <sup>th</sup> Percentile)		re/Child Welfare (6)	· · · ·	Social Supp	Recreation (3)	43,000			
(50 Percentile)		ng/BH/MH (6) n Services (14)	42,000 58,000						
	Euucatio	II SEIVICES (14)	56,000						

### **Fitness Center Manager**

#### Short Job Description:

Responsibilities include designing and promoting activities to meet consumer demand and that generate revenue; Advertise and promote the facility and usage by community members; recruit, train and schedule staff; Carry out health and safety checks on equipment and site; oversee facility maintenance, insurance and cleaning; Maintain high levels of customer care, with a particular focus on retaining current members; prepare budgets and generate income; write reports on facility usage and activities.

other sinniar job titles.	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	5	5	44,708	34,242	N/A	N/A	40,000	N/A	N/A
By Budget Size	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
6-20 Employees	4	4	46,385	34,242	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	4	4	38,575	6,300	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	3	3	38,767	6,300	N/A	N/A	N/A	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	5	5	44,708	34,242	N/A	N/A	40,000	N/A	N/A
By # of Years in Position	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Region									
North Central	3	3	40,433	4,000	N/A	N/A	N/A	N/A	N/A
South Central	4	4	39,575	7,000	N/A	N/A	N/A	N/A	N/A
Northeast	3	3	49,747	31,241	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
	Educatio	n Services <b>(5)</b>	40,000						
Median Only									
(50 <sup>th</sup> Percentile)									

#### \*Other similar job titles: Center Director

### Education or Teacher, Adult Education

#### Short Job Description:

Determines needs of adult clients and develops/implements appropriate curricula to meet those needs. Conducts educational sessions with adult clients to improve skills and functioning. May provide supervision in teaching assistants.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	7	7	37,841	20,223	31,234	32,000	33,990	35,000	48,963
By Budget Size	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	4	4	37,422	19,458	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Master's Degree	3	3	44,220	19,218	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	5	5	39,730	19,458	N/A	N/A	33,990	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	4	4	37,422	19,458	N/A	N/A	N/A	N/A	N/A
By # of Years in Position									
• 11-20 Years	3	3	37,734	16,963	N/A	N/A	N/A	N/A	N/A
By Region									
South Central	3	3	32,777	1,990	N/A	N/A	N/A	N/A	N/A
Southeast	4	4	37,482	20,224	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
	Educatio	n Services <b>(5)</b>	32,340						
Median Only									
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Adult Education Specialist, Classroom Trainer, Family Educator

### Teacher, K-12

#### Short Job Description:

Develops and implements grade appropriate curricula to meet academic and other needs of children in a K-12 classroom setting. Ensures safety and health of students. Participates in development and implementation of IEPs for specific students, as needed. Assesses and documents students' progress. May participate in implementing therapeutic programs for students. May supervise teaching assistant(s).

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	10	18	41,339	57,766	25,000	34,000	36,050	45,184	56,925
By Budget Size									
• \$2M-5M	3	3	32,523	13,568	N/A	N/A	N/A	N/A	NA
• \$5M-\$15M	3	11	47,549	40,766	35,000	36,050	44,859	54,312	66,320
By # of Emp. Supervised									
0 Employees	8	13	44,268	57,766	18,000	34,000	38,568	54,312	66,320
1 - 5 Employees	3	3	32,175	11,524	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	9	13	42,854	57,766	18,000	32,500	38,000	54,312	66,320
<ul> <li>Master's Degree</li> </ul>	3	5	37,402	10,859	N/A	N/A	36,050	N/A	N/A
By Sex of Employee									
Male	3	3	37,120	12,359	N/A	N/A	N/A	N/A	N/A
Female	8	15	42,183	57,776	25,000	35,000	36,524	45,184	66,320
By Race/Ethnicity									
White, Non-Hispanic	10	18	41,339	57,766	25,000	34,000	36,050	45,184	56,925
By # of Years in Position									
0-5 Years	7	9	39,790	57,766	18,000	25,000	35,000	36,524	66,320
• 6-10 Years	3	5	38,315	8,809	N/A	N/A	36,050	N/A	N/A
By Region									
Southwest	3	3	29,689	20,568	N/A	N/A	N/A	N/A	N/A
South Central	5	8	38,319	20,312	34,000	35,000	36,050	36,524	38,568
Northeast	3	3	39,293	29,312	N/A	N/A	N/A	N/A	N/A
Southeast	4	8	52,492	37,766	38,000	38,568	45,184	56,925	66,320
By Field of Service			Median						
	Educatio	n Services <b>(18)</b>	36,050						
Median Only									
(50 <sup>th</sup> Percentile)									

### **Teacher, Special Education**

#### Short Job Description:

Develops and implements curricula to meet the academic and other needs of school aged children with cognitive, emotional and or physical disabilities. Ensures safety and health of students. Participates in development and implementation of IEPs for specific students, as needed. Assesses and documents students' progress. May participate in implementing therapeutic programs for students. May supervise teaching assistant(s).

\*Other similar job titles: Integration Specialist, Resource Teacher, Reading Specialist, Special Education Liaison

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	<b>75</b> <sup>th</sup>	<b>90</b> <sup>th</sup>
	Orgs	Employees		-	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	13	59	46,549	52,884	36,000	39,330	43,329	47,964	63,464
By Budget Size									
• \$5M-\$15M	4	50	46,872	52,884	37,260	39,484	43,329	51,896	66,820
By # of Emp. Supervised									
O Employees	7	52	47,103	52,884	36,000	39,330	43,329	49,513	66,820
<ul> <li>1 - 5 Employees</li> </ul>	3	3	42,667	4,000	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	7	30	45,650	52,884	36,000	37,260	40,551	46,608	67,015
Master's Degree	5	27	47,917	35,696	39,330	41,859	45,749	49,513	60,701
By Sex of Employee									
Male	1	6	57,874	44,321	40,172	46,196	47,818	69,196	69,196
Female	9	49	45,512	46,934	36,000	38,000	42,594	47,000	62,497
By Race/Ethnicity									
White, Non-Hispanic	8	54	47,037	52,884	36,000	39,484	43,329	49,513	66,820
By # of Years in Position									
0-5 Years	8	27	39,367	18,320	36,000	37,260	39,330	40,551	43,329
• 6-10 Years	2	9	45,428	18,468	40,901	41,816	44,482	46,196	47,000
• 11-20 Years	2	10	48,023	9,921	44,790	45,749	46,608	49,513	51,896
Over 20 Years	1	10	67,528	29,455	55,038	62,497	66,820	69,196	78,543
By Region									
Northwest	3	3	35,369	9,391	N/A	N/A	N/A	N/A	N/A
Southwest	3	3	40,182	12,545	N/A	N/A	N/A	N/A	N/A
Northeast	3	3	41,550	9,900	N/A	N/A	N/A	N/A	N/A
Southeast	6	6	42,189	13,929	36,000	37,336	40,551	45,000	45,000
By Field of Service			Median						
Median Only (50 <sup>th</sup> Percentile)	Educatio	n Services <b>(58)</b>	43,285						

### Teacher, Preschool

#### Short Job Description:

Provides a safe, nurturing environment for pre-school children. Develops and implements a curricula program with the goal of developing kindergarten readiness skills. Ensures the safety and health of students. Assists children with physical needs. Maintains effective communications with parents and guardians. May supervise a teacher's assistant.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	21	23	27,257	30,659	18,720	20,800	25,000	32,000	36,000
By Budget Size									
• \$750,001-\$2M	9	10	27,260	28,974	18,720	20,425	21,299	33,000	35,000
• \$2M-5M	3	3	23,293	3,000	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	5	5	27,580	5,516	N/A	N/A	27,864	N/A	N/A
• Over \$15 M	3	3	35,653.	20,439	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	9	11	26,337	27,480	18,720	20,425	22,000	26,000	36,000
1 - 5 Employees	8	8	31,067	26,734	20,960	22,880	30,000	35,000	35,000
By Level of Education									
High School Diploma	3	3	20,420	1,460	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	14	15	28,932	28,974	20,425	22,000	25,760	32,000	46,200
By Sex of Employee									
Female	19	22	27,230	30,659	18,720	20,800	25,000	33,000	36,000
By Race/Ethnicity									
Black/African American	3	3	30,667	10,000	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	15	18	26,948	30,659	18,720	20,425	22,880	33,000	36,000
By # of Years in Position									
• 0-5 Years	14	15	27,824	27,480	19,500	20,960	25,000	33,000	36,000
• 6-10 Years	5	6	26,616	30,659	17,035	18,782	20,425	30,000	30,000
By Region	10	10	<b>2</b> 2 226	10.005	17.005	40.700	22.052	25 000	25.000
South Central	10	13	23,886	18,965	17,035	18,782	20,960	25,000	35,000
Northeast	7	7	32,348	26,894	20,800	22,880	27,864	36,000	46,200
Southeast	7	7	34,280	20,440	25,760	30,000	35,000	35,000	36,000
By Field of Service	child Ca	child Malfers (20	Median						
Madian Only		re/Child Welfare <b>(20</b> ng/BH/MH <b>(8)</b>	•						
Median Only (50 <sup>th</sup> Percentile)		ng/BH/IVIH (8) In Services (5)	37,100 40,551						
	Euucatio	in Services (S)	40,551						

\*Other similar job titles: Child Development Specialist, Early Childhood Teacher

### **Curriculum Specialist**

### Short Job Description:

Develops instructional material, coordinates educational content, and incorporates current technology into educational programs. Monitors progress of students and teachers to assess program effectiveness. Requires instructional experience and teacher credentials.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	6	6	47,174	26,500	34,000	37,000	49,543	52,000	52,000
By Budget Size	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	4	4	49,011	26,500	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Master's Degree	3	3	54,014	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	5	5	49,209	26,500	N/A	N/A	50,000	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	5	5	49,209	26,500	N/A	N/A	50,000	N/A	N/A
By # of Years in Position									
0-5 Years	5	5	49,209	26,500	N/A	N/A	50,000	N/A	N/A
By Region									
South Central	4	4	38,566	33.280	N/A	N/A	N/A	N/A	N/A
Northeast	3	3	46,333	15,000	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
	Educatio	n Services <b>(6)</b>	37,000						
Median Only									
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Curriculum Developer, Educational Supervisor

### Teaching Assistant, K-12

#### Short Job Description:

Assists the teacher in implementing educational plans and curricula in a classroom with special emphasis on maintenance of discipline and tutoring one-on-one with students. Reviews lesson plans with teacher to contribute information and ideas as appropriate. Supervises and works with students in small group learning situations. Implements behavior management techniques. Corrects/grades completed work.

other sinniar job titles.	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees		-	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	12	48	21,846	17,117	18,000	18,630	20,183	23,031	29,120
By Budget Size									
• \$2M-5M	3	3	24,960	9,360	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	3	39	20,553	16,507	18,000	18,000	19,528	21,543	25,975
Over \$15 M	4	6	25,990	15,633	16,640	22,630	25,000	31,200	31,200
By # of Emp. Supervised									
O Employees	9	45	21,874	16,507	18,000	18,630	20,183	23,031	29,355
By Level of Education									
High School Diploma	3	7	24,669	13,950	17,250	17,250	27,037	28,200	29,355
Associate's Degree	3	3	25,605	13,553	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	5	28	20,704	15,757	18,000	18,000	18,630	21,500	25,975
Master's Degree	1	7	22,162	10,944	19,500	20,183	21,462	21,543	21,817
By Sex of Employee									
• Male	3	3	22,127	10,490	N/A	N/A	N/A	N/A	N/A
Female	6	41	21,602	16,507	18,000	18,000	20,183	22,393	28,200
By Race/Ethnicity									
White, Non-Hispanic	5	40	21,214	15,023	18,000	18,000	19,528	21,817	27,037
By # of Years in Position	_								
• 0-5 Years	8	35	20,462	15,023	18,000	18,000	18,935	21,500	26,000
• 6-10 Years	1	4	24,846	10,810	N/A	N/A	N/A	N/A	N/A
• 11-20 Years	1	4	27,252	11,364	N/A	N/A	N/A	N/A	N/A
Over 20 Years									
By Region	2	2	22.422	40.400			<b>N</b> 1/A		
North Central	3	3	23,123	10,400	N/A	N/A	N/A	N/A	N/A
South Central	3	3	24,583	10,490	N/A	N/A	N/A	N/A	N/A
Northeast	3	3	37,350	10,490	N/A	N/A	N/A	N/A	N/A
Southeast	5	44	21,686	17,117	18,000	18,000	19,528	22,630	29,355
By Field of Service	Education	n ( amilana ( <b>10</b> )	Median						
Median Only	Educatio	n Services <b>(48)</b>	20,183						
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Teacher's Aide, Education Coordinator

# Teaching Assistant, Preschool

#### Short Job Description:

Under the supervision of a teacher, participates in the direct supervision of children to ensure their health and safety. Provides nurture, care and guidance to each child. Interacts with the children in the implementation of learning programs and activities. Assists children with physical needs. Supervises children in play areas.

	75 <sup>th</sup>	50 <sup>th</sup>	25 <sup>th</sup>	10 <sup>th</sup>	Range	Average	# of	#	
Percentile	Percentile	Percentile	Percentile	Percentile			Employees	Orgs	
28,080	25,000	19,760	18,720	18,000	16,700	22,092	18	18	Base Salary: All Positions
									By Budget Size
28,080	21,000	20,800	18,720	18,408	12,813	22,421	7	7	• \$750,001-\$2M
N/A	N/A	N/A	N/A	N/A	1,280	19,493	3	3	• \$2M-5M
N/A	N/A	N/A	N/A	N/A	7,000	20,358	4	4	• \$5M-\$15M
N/A	N/A	N/A	N/A	N/A	12,632	27,589	3	3	• Over \$15 M
									By # of Emp. Supervised
31,242	25,000	19,760	18,720	18,000	16,700	22,225	14	14	0 Employees
									By Level of Education
28,080	21,000	20,800	18,408	18,000	16,700	22,815	7	7	High School Diploma
N/A	N/A	N/A	N/A	N/A	12,522	22,430	4	4	Associate's Degree
									By Sex of Employee
28,080	21,000	19,760	18,408	18,000	16,700	21,531	13	13	
					40 700			2	
N/A		-				-			
19,760	18,720	18,720	18,000	18,000	2,800	18,891	8	8	
28,080	25,000	10 760	18,000	19.000	12 242	22 696	7	7	•
28,080 N/A			,					-	
N/A	N/A	N/A	N/A	N/A	2,392	19,102	4	4	
N/A	N/A	N/A	N/A	N/A	2 800	19 173	3	3	
26,000			•		,	,			
31,221	-		-			-			
28,080			,			-	7	7	
,			,	,					
							re/Child Welfare (9)	Child Car	2,
						20,000	ng/BH/MH (4)		Median Only
						25,000	n Services (5)		
	21,000 N/A 18,720 25,000 N/A N/A 20,000 19,760 26,000	19,760 N/A 18,720 19,760 N/A N/A 18,720 19,711 25,000	18,408 N/A 18,000 18,000 N/A N/A 18,000 18,720 21,000	18,000 N/A 18,000 N/A N/A 18,000 18,000 18,000	16,700 13,700 2,800 13,242 2,392 2,800 10,080 16,700 16,700	20,000	re/Child Welfare <b>(9)</b> ng/BH/MH <b>(4)</b>	Child Car Counseli	<ul> <li>Female</li> <li>By Race/Ethnicity</li> <li>Black/African American</li> <li>White, Non-Hispanic</li> <li>By # of Years in Position</li> <li>0-5 Years</li> <li>6-10 Years</li> <li>By Region</li> <li>North Central</li> <li>South Central</li> <li>Northeast</li> <li>Southeast</li> <li>By Field of Service</li> </ul>

### **Child Care Assistant**

#### Short Job Description:

Provides safe, nurturing welcoming environment for young children, attends to physical needs of children, serves snacks and drinks; plays indoor and/or outdoor games with children; reads to children; supervises children playing. Maintains communications with parents and guardians.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	13	21	18,651	9,420	15,080	15,995	18,000	20,425	22,880
By Budget Size									
• \$750,001-\$2M	4	4	20,326	8,000	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	5	5	19,583	3,424	N/A	N/A	19,760	N/A	N/A
• \$5M-\$15M	3	11	16,939	5,345	15,080	15,392	16,484	17,160	19,968
By # of Emp. Supervised									
O Employees	9	9	19,823	8,900	15,600	18,000	19,968	20,425	21,424
By Level of Education									
High School Diploma	6	6	21,270	5,780	18,720	19,968	20,010	23,000	23,000
By Sex of Employee									
Female	10	17	18,364	9,420	15,080	15,600	17,202	20,010	21,424
By Race/Ethnicity									
White, Non-Hispanic	8	14	18,106	9,420	15,080	15,184	17,160	19,968	23,000
By # of Years in Position									
• 0-5 Years	6	12	17,882	7,920	15,080	15,600	17,160	19,760	21,424
• 11-20 Years	3	4	17,560	5,345	N/A	N/A	N/A	N/A	N/A
By Region									
South Central	7	15	18,110	7,920	15,080	15,995	17,160	19,968	22,880
Northeast	4	4	21,100	5,780	N/A	N/A	N/A	N/A	N/A
Southeast	4	4	19,776	7,880	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
		e/Child Welfare (14	•						
Median Only	Counseli	ng/BH/MH <b>(5)</b>	19,760						
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Child Care Worker, Early Child Services, Preschool Aide

# **Community Educator**

#### Short Job Description:

Works collaboratively with staff to designs, coordinate and present educational programs on behalf of the organization to school and /or community groups. Presentations may be either at the organization's facilities or elsewhere in the community. May assist with administration of educational programs including marketing, fundraising, managing supplies, creating assessments, and supervising volunteers.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	20	20	34,861	31,704	25,000	31,000	33,500	38,000	42,840
By Budget Size									
• \$250,001-500,000	3	3	24,167	17,500	N/A	N/A	N/A	N/A	N/A
• \$750,001-\$2M	7	7	32,824	14,704	23,296	31,429	34,442	35,000	35,000
• \$2M-5M	4	4	31,863	8,700	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	5	5	42,179	21,500	N/A	N/A	40,000	N/A	N/A
By # of Emp. Supervised									
O Employees	14	14	34,337	31,704	23,296	31,000	33,150	38,000	42,840
By Level of Education									
Bachelor's Degree	11	11	32,749	14,557	25,000	31,000	33,150	35,000	38,000
Master's Degree	6	6	39,780	27,700	27,300	32,500	34,442	46,600	46,600
By Sex of Employee									
Male	5	5	35,148	15,540	N/A	N/A	35,000	N/A	N/A
Female	13	13	33,994	31,704	23,296	25,000	33,150	35,000	46,600
By Race/Ethnicity									
Black/ African American	3	3	32,000	11,000	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	14	14	34,933	31,704	23,296	31,000	33,150	38,000	46,600
By # of Years in Position									
O-5 Years	13	13	33,343	31,704	23,296	25,000	32,500	36,000	42,840
By Region									
Southwest	3	3	30,833	10,000	N/A	N/A	N/A	N/A	N/A
South Central	8	8	34,992	31,704	23,296	25,000	33,500	38,000	42,840
Northeast	4	4	36,720	27,700	N/A	N/A	N/A	N/A	N/A
Southeast	8	8	42,598	81,928	15,000	27,300	36,000	40,000	55,000
By Field of Service		(= ) () . (C ) . (=)	Median 23,296						
		Advocacy/Public Affairs (3)							
Median Only	Culture/	• •	27,300						
(50 <sup>th</sup> Percentile)	Educatio	n Services (5)	32,600						

\*Other similar job titles: Community Trainer, Prevention Educator

### Recreation or Activity Leader, Children and Youth

#### Short Job Description:

Develops program content, organizes and leads recreation activities to enhance the social development of clients (children or youth). Activities may include individual or group sports, arts and crafts, music, dance, drama. Teaches and participates in activities, assesses and reports progress toward goals.

\*Other similar job titles: Crafts Instructor, Day Camp Counselor, Youth Activity Specialist, Childwatch Caregiver, Activity Group Supervisor, After School Instructor

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Dese Coloma All Desitions	-								
Base Salary: All Positions	17	77	22,350	47,920	15,371	15,808	19,739	25,854	31,200
By Budget Size									
• \$500,001-\$750,000	3	3	\$24,627	\$2,810	N/A	N/A	N/A	N/A	N/A
• \$750,001-\$2M	4	4	35,173	11,251	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	4	4	28,490	14,760	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	11	63	20,759	20,020	15,309	15,704	19,136	24,315	28,288
• Over \$15 M	3	3	44,000	33,000	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised	10		27 700	15 500	47.470	10.000	25.054	24.200	22 762
O Employees	12	17	27,783	45,528	17,472	18,000	25,854	31,200	32,760
• 1 - 5 Employees	3	4	36,750	9,000	N/A	N/A	N/A	N/A	N/A
By Level of Education	2	c	24 700	10.000	17 170	47.470	47 470	25.054	25.054
High School Diploma	3	6	21,788	10,028	17,472	17,472	17,472	25,854	25,854
Bachelor's Degree	13	13	29,437	21,000	18,000	24,960	30,000	32,760	35,100
Master's Degree	1	3	15,080	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee	-	12	24 520	40.500	45 600	47.460	25.054	27 5 60	22 700
Male	7 15	13 57	24,520	19,500	15,600	17,160	25,854	27,560	32,760
Female	15	57	22,244	47,920	15,309	15,704	20,280	24,856	29,744
<ul> <li>By Race/Ethnicity</li> <li>Black/African American</li> </ul>	7	7	30,810	47,920	15,080	24,960	27,373	27,500	32,760
White, Non-Hispanic	10	59	21,279	23,920	15,080	24,960 15,704	27,373 19,136	27,500 24,190	32,760 29,744
Write, Non-Hispanic     By # of Years in Position	10	59	21,279	25,920	15,571	15,704	19,130	24,190	29,744
• 0-5 Years	15	49	23,124	47,920	15,080	17,160	21,840	26,000	32,000
<ul> <li>6-10 Years</li> </ul>	3	10	21,133	23,629	15,371	15,704	17,472	24,315	29,744
<ul> <li>11-20 Years</li> </ul>	4	9	22,344	23,608	15,392	15,600	16,016	28,288	29,458
By Region		3	22,311	20,000	13,352	10,000	10,010	20,200	23,130
Northwest	1	5	21,128	9,901	N/A	N/A	N/A	N/A	N/A
South Central	7	52	19,874	20,020	15,080	15,600	18,000	22,880	26,000
Southeast	9	11	34,216	38,040	24,960	25,000	31,200	39,000	39,000
By Field of Service			Median			Median			
	Associati	on/Support Org (3)				30,000			
Median Only		e/Child Welfare (5)		Youth <b>(52)</b>		19,136			
(50 <sup>th</sup> Percentile)	Counseli	ng/BH/MH <b>(10)</b>	25,854						

# **Recreation or Activity Leader, Adults**

#### Short Job Description:

Develops program content, organizes and leads recreation activities to enhance the social development of adult clients. Activities may include individual or group sports, arts and crafts, music, dance, drama. Teaches and participates in activities, assesses and reports on progress toward goals.

*Other similar job titles: Activity Coordinator, Enric	chment Program Coordinator
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	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	8	10	31,928	24,372	23,628	25,000	29,120	32,000	47,368
By Budget Size • \$5M-\$15M	5	7	30,113	24,372	23,628	24,960	27,070	30,160	32,000
<ul><li>By # of Emp. Supervised</li><li>0 Employees</li></ul>	5	7	28,611	7,040	24,960	25,000	29,120	30,160	32,000
<ul><li>By Level of Education</li><li>Bachelor's Degree</li></ul>	6	8	32,956	23,040	24,960	25,000	29,120	32,000	47,368
<ul><li>By Sex of Employee</li><li>Female</li></ul>	7	8	33,404	24,372	23,628	24,960	30,160	32,000	47,368
<ul><li>By Race/Ethnicity</li><li>White, Non-Hispanic</li></ul>	4	6	31,775	22,408	24,960	27,040	29,120	32,000	32,000
By # of Years in Position•0-5 Years	7	7	33,611	24,372	23,628	25,000	30,160	32,000	47,368
<ul> <li>By Region</li> <li>South Central</li> <li>Southeast</li> </ul>	2 6	4 6	28,540 35,581	7,040 23,000	N/A 25,000	N/A 29,120	N/A 32,000	N/A 47,368	N/A 47,368
By Field of Service		ng/BH/MH <b>(3)</b>	Median 32,000	23,000	23,000	25,120	52,000	47,300	-7,300
Median Only (50 <sup>th</sup> Percentile)		о. , (-)							

# Fitness Coach/Instructor

#### Short Job Description:

Lead and organize group and individual exercise programs to help people improve health and fitness. Work involves a range of activities or may specialize in particular areas such as weight training, Zumba, etc. and/or working with particular groups (e.g. seniors, persons with varying abilities, etc.). Fitness coaches/instructors may conduct fitness assessments; demonstrate activities for clients to follow; show clients how to use exercise machines; supervise clients to make sure they are exercising safely and effectively; creating personal exercise programs, give advice on health eating and lifestyles.

**\*Other similar job titles:** Aquatic Fitness Instructor/Director, Baseball Instructor, Body Combat Instructor, Gymnastics Coach/Instructor, Personal Trainer, Tai Chai Instructor, Volleyball Instructor, Water Wellness, Instructor, Yoga Instructor, Youth Dance Instructor, Zumba Instructor, Swim Instructor

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees		-	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	4	103	21,041	38,468	15,080	15,600	18,387	22,880	31,200
By Budget Size									
• \$5M-\$15M	3	102	20,078	38,468	15,080	15,600	18,387	26,728	31,200
By # of Emp. Supervised									
0 Employees	3	6	26,676	14,200	20,800	20,800	22,566	30,888	30,888
By Level of Education									
High School Diploma	2	5	26,025	9,180	N/A	N/A	24,481	N/A	N/A
Bachelor's Degree	3	8	22,791	18,360	16,640	17,826	20,800	20,800	30,888
By Sex of Employee									
Male	2	21	23,172	38,468	15,600	16,640	18,720	31,200	31,200
Female	4	82	20,669	18,866	15,080	15,600	17,680	22,880	31,200
By Race/Ethnicity									
Black/African American	2	3	28,947	13,160	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	3	100	20,946	38,946	15,080	15,600	17,826	22,880	31,200
By # of Years in Position									
• 0-5 Years	3	68	21,405	19,920	15,392	15,600	18,533	31,200	31,200
• 6-10 Years	1	15	21,811	38,468	15,080	15,080	15,912	22,880	31,200
• 11-20 Years	3	15	18,454	15,808	15,080	15,704	16,640	20,800	21,840
Over 20 Years	2	6	23,149	13,038	19,219	19,572	20,800	24,481	24,481
By Region									
South Central	4	103	21,044	38,468	15,080	15,600	18,387	22,880	31,200
By Field of Service			Median						
	Advocacy/Public Affairs (10)		20,800						
Median Only	Association/Support Org (91)		17,160						
(50 <sup>th</sup> Percentile)									

### **Fitness Assistant**

#### Short Job Description:

Assistants are responsible for monitoring the fitness center and all the participants. They must learn how to correctly use the weight machines and be able to provide assistance when needed. Additional responsibilities include cleaning the machines and cardio equipment, practicing good customer service and applying risk management skills. Morning, night or weekend hours are required. Fitness assistants are responsible to provide a safe environment for participants and provide customer service.

\*Other similar job titles: Aquatics Assistant, Assistant Swim Coach, Weight Room Attendant, Wellness Room Attendant, Youth Sports Assistant

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	1	15	19,209	21,216	15,226	15,600	17,722	18,720	24,111
By Budget Size									
• \$5M-\$15M	1	15	19,209	21,216	15,226	15,600	17,722	18,720	24,111
By # of Emp. Supervised	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Level of Education	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	1	13	19,229	21,216	15,184	15,600	17,722	18,720	24,111
By Race/Ethnicity									
White, Non-Hispanic	1	15	19,209	21,216	15,226	15,600	17,722	18,720	24,111
By # of Years in Position									
O-5 Years	1	13	19,637	21,174	15,226	15,600	18,720	18,720	24,111
By Region									
South Central	1	14	19,245	21,216	15,184	15,600	17,680	18,720	24,111
By Field of Service			Median						
	Association/Support Org (15)		5) 17,722						
Median Only									
(50 <sup>th</sup> Percentile)									

### Lifeguard

#### Short Job Description:

Life guards must be an excellent swimmer along with possessing certification in lifesaving and specific training in cardiopulmonary resuscitation (CPR). Maintain continuous surveillance of people in swimming pools, lakes and oceans, ensures appropriate head count of people involved in a watersport on a hourly basis; call out warnings to people who may have ventured too far or are in imminent danger; provide safety information to people prior to them engaging in a water sport; supervise swimmers to ensure they are swimming within safety protocols; spot hazards or potential hazards and take measures to prevent accidents; control and report unruly behavior and evict individuals not adhering to behavior protocols; ensure that water sports such as beach volleyball and surfing is done within the parameters of set rules and regulation; perform rescues in the event of drowning or swimming accidents; perform first aid and CPR according to the demands of adverse situation.

	#	# of	Average	Range	<b>10</b> <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	<b>75</b> <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	1	30	15,777	1,040	15,600	15,600	15,600	15,912	16,224
By Budget Size									
• \$5M-\$15M	1	30	15,777	1,040	15,600	15,600	15,600	15,912	16,224
By # of Emp. Supervised	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Level of Education	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Male	1	8	15,769	1,040	15,600	15,600	15,600	15,600	15,912
Female	1	22	15,780	1,352	15,288	15,600	15,600	15,912	16,224
By Race/Ethnicity									
White, Non-Hispanic	1	28	15,778	1,352	15,600	15,600	15,600	15,912	16,224
By # of Years in Position									
O-5 Years	1	26	15,716	1,352	15,600	15,600	15,600	15,808	15,912
By Region									
South Central	1	30	15,777	1,352	15,600	15,600	15,600	15,912	16,224
By Field of Service			Median						
	Association/Support Org (30)		<b>0)</b> 15,600						
Median Only									
(50 <sup>th</sup> Percentile)									

#### \*Other similar job titles: N/A

### Job Developer

#### Short Job Description:

Locates and develops job openings for placement clients through personal visits to companies, telephone calls and other communication. Develops and maintains effective working relationships with representatives of employment agencies, companies, sheltered workshops and other sources of employment.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	13	13	37,105	41,587	24,960	29,000	34,632	40,000	52 <i>,</i> 000
By Budget Size									
• \$2M-5M	4	4	33,828	11,000	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	6	6	40,189	41,587	24,960	26,390	30,000	52,000	52,000
• Over \$15 M	3	3	35,308	8,223	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	3	3	32,097	11,833	N/A	N/A	N/A	N/A	N/A
• 1 - 5 Employees	9	9	40,124	37,547	29,000	30,000	37,700	41,234	52,000
By Level of Education									
Bachelor's Degree	10	10	38,154	40,157	26,390	30,000	31,678	40,000	52,000
By Sex of Employee	_	_							
• Male	5	5	33,320	9,223	N/A	N/A	31,678	N/A	N/A
• Female	7	7	41,543	40,157	26,390	30,000	40,000	41,234	52,000
By Race/Ethnicity	2	2	40.257	20.224			<b>N</b> 1/A		N1 / A
Black/African American	3	3	48,257	28,324	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	8	8	35,454	25,610	26,390	30,000	31,678	37,700	41,234
<ul> <li>By # of Years in Position</li> <li>1-5 Years</li> </ul>	6	6	33,259	9,223	29,000	30,000	30,000	37,700	37,700
<ul> <li>I-5 Years</li> <li>6-10 Years</li> </ul>	5	5	41,170	9,225 40,157	29,000 N/A	N/A	40,000	N/A	N/A
By Region	5	5	41,170	40,137	N/A	N/A	40,000	N/A	11/7
Northwest	4	4	36,984	12,235	N/A	N/A	40,000	N/A	N/A
North Central	3	3	34,544	11,000	N/A	N/A	N/A	N/A	N/A
South Central	5	5	42,702	41,583	N/A	N/A	40,000	N/A	N/A
Northeast	6	6	36,815	40,157	26,390	26,964	31,000	38,223	38,223
Southeast	3	3	44,923	36,547	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
	Counseli	ng/BH/MH <b>(6)</b>	38,223						
Median Only	Educatio	n Services (3)	37,700						
(50 <sup>th</sup> Percentile)		nent/Economic (4)	30,000						
	Housing/	/Shelter <b>(4)</b>	37,700						

\*Other similar job titles: Employment Specialist, Workforce Development Coordinator

# **Vocational Counselor**



#### Short Job Description:

Provides individual and group vocational guidance services. Assesses client interests, aptitudes, abilities and personality characteristics for vocational planning purposes. Assists clients in understanding and overcoming social and emotional issues through counseling. Ensures accurate, complete files are established and maintained. Prepares associated reports. Develops and implements client habilitation plans.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	<b>75<sup>th</sup></b>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	14	24	36,229	32,536	22,264	31,000	32,000	41,472	51,956
By Budget Size									
• \$750,001-\$2M	3	3	35,493	15,465	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	4	4	31,194	13,536	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	3	3	51,931	6,163	N/A	N/A	N/A	N/A	N/A
• Over \$15 M	3	3	29,493	6,520	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	3	3	40,770	16,837	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	5	5	42,653	19,956	N/A	N/A	41,472	N/A	N/A
By Sex of Employee									
Female	4	4	40,327	16,837	N/A	N/A	N/A	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	6	6	44,711	23,000	32,000	39,000	41,472	51,956	51,956
By # of Years in Position									
1-5 Years	4	4	41,868	23,000	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	6	6	28,118	18,125	19,675	22,880	24,980	37,800	37,800
Northeast	3	3	48,436	13,528	N/A	N/A	N/A	N/A	N/A
Southeast	8	8	36.039	33,160	21,840	25480	32,000	40,040	48,837
By Field of Service			Median						
	Counseli	ng/BH/MH <b>(3)</b>	24,960						
Median Only									
(50 <sup>th</sup> Percentile)									

### Job Coach

#### **Short Job Description:**

Works with employers to determine skills and behavioral requirements for a job that will be filled by a client. Coaches the employee/client prior to reporting for the job about the expectations including transportation job, behavior at work, required job skills and work production. Coaches employee/client on-the-job in meeting production and behavioral expectations of employer. Sets goals for employee/client and works with him/her to achieve those goals. Periodically assesses employee/client achievement. Maintains associated records. Maintains effective working relationship with employer to promote placement of other clients. Note: Employer may be a sheltered workshop or other company in the community.

*Other similar job titles: Career	vide Career Services Coordinator,	Employment Consultant
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	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	25	30	27,584	27,725	20,820	22,464	24,980	29,370	37,600
By Budget Size									
• \$2M-5M	7	8	31,419	24,520	22,880	22,880	31,678	34,632	35,000
• \$5M-\$15M	11	15	26,805	25,941	20,800	21,218	24,980	29,000	35,131
• Over \$15 M	6	6	29,356	14,920	22,880	23,130	26,125	37,600	37,600
By # of Emp. Supervised									
O Employees	18	21	27,690	27,725	20,820	22,350	24,980	29,370	37,600
<ul> <li>1 - 5 Employees</li> </ul>	3	3	31,433	10,300	N/A	N/A	N/A	N/A	N/A
By Level of Education									
High School Diploma	11	13	24,491	9,325	19,675	21,840	23,130	27,500	29,000
Bachelor's Degree	8	9	30,645	24,796	20,820	22,500	29,370	37,600	37,800
<ul> <li>Master's Degree</li> </ul>	3	4	31,477	26,182	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
• Male	4	4	28,793	11,200	N/A	N/A	N/A	N/A	N/A
Female	13	13	30,758	27,725	19,675	22,464	28,000	37,600	45,616
By Race/Ethnicity									
Black/African American	3	3	30,908	11,475	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	17	22	27,199	27,725	20,820	22,350	23,130	29,370	37,800
By # of Years in Position									
<ul> <li>1-5 Years</li> </ul>	15	21	25,750	18,125	20,820	21,840	24,980	29,000	34,320
• 6-10 Years	4	4	28,020	15,250	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	5	5	29,370	8,430	N/A	N/A	22,800	N/A	N/A
Southwest	5	5	30,588	14,920	N/A	N/A	34,000	N/A	N/A
North Central	7	9	24,384	14,325	19675	22,464	22,800	22,800	22,800
South Central	11	11	29,733	24,816	20,00	22,880	28,000	34,000	37,000
Northeast	5	5	28,099	24,816	N/A	N/A	23,130	N/A	N/A
Southeast	12	12	29,504	26,580	20,820	22,350	23,288	35,000	45,616
By Field of Service			Median						
	Counseli	ng/BH/MH <b>(7)</b>	26,125						
Median Only		n Services (3)	26,125						
(50 <sup>th</sup> Percentile)	• •	nent/Economic (3)	34,000						
	Housing,	/Shelter <b>(5)</b>	35,000						

# Food Service Manager or Supervisor

### Short Job Description:

Supervises food preparation facilities to ensure the preparation and serving of nutritionally balanced meals for clients, staff and others; ensures kitchen activities comply with licensing, sanitation and safety regulations; ensures quality of food. Participates in preparing menus. Selects and orders food and supplies. Recommends purchase of new equipment. Supervises kitchen staff in the safe preparation and serving of food.

*Other similar job titles: Dietary Supervisor, Nutrition Site Manager, Cafe Manager, Meals o	n Wheels & Congregate Meal Center
Manager, Director of Food Services, Dining Service Director	

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	26	26	41,348	58,969	26,007	33,100	37,000	49,920	58,718
By Budget Size									
• \$750,001-\$2M	4	4	26,990	30,000	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	5	5	40,980	27,500	N/A	N/A	36,400	N/A	N/A
• \$5M-\$15M	11	11	40,748	47,429	26,540	34,700	40,000	42,370	70,000
Over \$15 M	6	6	45,533	26,900	33,100	33,800	43,600	52,780	52,780
By # of Emp. Supervised									
1 - 5 Employees	16	16	41,190	58,969	26,007	29,000	36,400	49,920	58,718
6-20 Employees	5	5	37,350	12,920	N/A	N/A	37,000	N/A	N/A
By Level of Education									
High School Diploma	10	10	43,778	47,962	26,007	33,100	35,000	60,000	70,000
Certification	4	4	29,305	30,000	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	4	4	44,025	16,380	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
• Male	10	10	42,608	47,962	26,007	36,000	37,000	49,920	52,780
Female	12	12	36,805	45,000	15,000	26,540	34,700	42,370	58,718
By Race/Ethnicity		2		40 700					
Black/African American	3	3	26,233	19,700	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	17	17	42,409	52,016	26,007	30,680	40,000	49,920	60,000
By # of Years in Position	C	C	27 577	22.200	26 540	20,000	25,000	45.000	45.000
• 1-5 Years	6	6	37,577 40,872	23,380	26,540 15,000	29,000 21,953	35,000 36,000	45,000 42,370	45,000 70,000
<ul> <li>6-10 Years</li> <li>11-20 Years</li> </ul>	8 7	8 7	40,872 41,515	58,969 32,711	26,007	33,100	40,000	42,370	70,000 52,780
	/	1	41,515	52,711	20,007	55,100	40,000	45,000	52,780
By Region     Northwest	8	8	57457	11.690	30,680	40,000	58,718	43,250	28,038
Southwest	° 5	5	34,429	17,593	N/A	40,000 N/A	36,000	43,230 N/A	28,038 N/A
South Central	7	7	43,296	40,869	33,100	35,000	40,000	40,000	45,000
Northeast	6	6	45,014	40,169	33,800	36,000	36,400	49,920	49,920
Southeast	13	13	40,137	58,696	15,000	34,700	40,000	47,000	52,780
By Field of Service	10	15	Median	30,030	13,000	Median	10,000	17,000	52,700
by field of service	Aging (7)		37,000	Education S	ervices (5)	36,400			
Median Only		e/Child Welfare (4)		Housing/She	• •	29,000			
(50 <sup>th</sup> Percentile)		ng/BH/MH (7)	40,000	Religious (3)		30,680			

### Nutritionist/Dietician

#### Short Job Description:

Assesses nutritional needs of clients and determines an appropriate diet; instructs clients applying proper nutrition for optimal health and/or to resolve medical problems. May supervise and/or develop menus for clients for use by kitchen staff. Requires registration and membership in the American Diabetic Association.

\*Other similar job titles: Registered Dietician, WIC Nutritionist

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	7	7	47,304	32,500	31,500	35,131	51,000	52,000	54,000
By Budget Size									
• Over \$15 M	4	4	44,500	20,500	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	3	3	50,377	28,869	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Master's Degree	3	3	53,167	20,500	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	5	5	45,226	32,500	N/A	N/A	43,500	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	4	4	45,658	32,500	N/A	N/A	N/A	N/A	N/A
By # of Years in Position	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Region									
Southeast	3	3	49,833	32,500	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
	Counseling/BH/MH (3)		43,500						
Median Only									
(50 <sup>th</sup> Percentile)									

### Cook

### Short Job Description:

Prepares, cooks and serves nutritionally balanced meals for clients and employees of an organization, ensuring safety and health standards are met. Plans menus. Maintains inventory of stock and orders more as necessary. Prepares food (e.g. chops, peels, bakes); cooks using deep fryers, grills, ovens and stove tops; hand mixes small items; bakes and pastry; cuts meat; cooks foodstuff in quantities according to menu and number of persons to be served; may wash dishes.

*Other similar job titles: Chef, Food Services Coordinator,	. Kitchen Staff
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-	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	23	23	26,240	19,989	19,094	22,880	26,000	30,000	34,694
By Budget Size									
• \$750,001-\$2M	4	4	21,643	4,930	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	5	5	27,771	10,847	N/A	27,040	N/A	N/A	N/A
• \$5M-\$15M	9	9	27,543	16,495	19,094	19,790	26,409	33,000	34,694
• Over \$15 M	5	5	28,522	10,150	N/A	N/A	27,300	N/A	N/A
By # of Emp. Supervised									
O Employees	17	17	24,969	19,094	19,094	19,760	24,170	27,040	30,988
1 - 5 Employees	3	3	27,962	12,251	N/A	N/A	N/A	N/A	N/A
By Level of Education									
High School Diploma	14	14	25,581	15,600	19,094	20,280	24,086	30,000	34,236
By Sex of Employee									
• Male	4	4	28,435	10,608	N/A	N/A	N/A	N/A	N/A
Female	15	15	24,548	19,989	19,094	19,760	24,003	26,000	34,236
By Race/Ethnicity									
Black/African American	5	5	23,924	19,094	N/A	N/A	24,086	N/A	N/A
White, Non-Hispanic	11	11	24,618	15,142	19,094	20,280	24,003	26,000	30,000
By # of Years in Position									
• 1-5 Years	11	11	23,376	14,400	15,600	19,760	24,170	26,000	27,040
• 6-10 Years	4	4	26,229	11,814	N/A	N/A	N/A	N/A	N/A
• 11-20 Years	4	4	29,977	16,495	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	6	6	24,254	19,989	15,600	19,094	19,240	30,000	30,000
Southwest	5	5	24,009	10,240	N/A	N/A	N/A	N/A	N/A
South Central	7	7	26,441	11,814	22,880	23,338	24,170	26,000	30,000
Northeast	7	7	29,455	10,691	24,003	24,960	30,000	30,988	34,236
Southeast	11	11	29,846	10,847	24,003	26,409	30,000	33,000	34,694
By Field of Service	A		Median	E a la Cara	0.0	Median			
Madian Only	Aging (4)		19,760	Family Supp & Presrvtion (3) Housing/Shelter (7)		20,280			
Median Only (50 <sup>th</sup> Percentile)		e/Child Welfare (6) ng/BH/MH (9)	23,338 27,040	Housing/She	eiter (7)	26,000			
(50 Percentile)	Counsell	iig/ on/ ivin <b>(9)</b>	27,040						

# Food Service Assistant/Worker

#### Short Job Description:

Assists cooks in preparation and serving of foods including washing and chopping vegetables. Receives and stores supplies and food. Performs a wide variety of cleaning duties including mopping floors, bussing and cleaning tables and kitchen equipment; loads/unloads dishwashers; Washes large items by hand. May assist in serving food to clients, employees and others.

\*Other similar job titles: Assistant Cook, Kitchen Assistant, Food Server, Utility Aide or Dishroom Worker, Hostess

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	17	18	22,684	17,801	17,160	19,760	21,850	24,960	28,028
By Budget Size									
• \$2M-5M	3	3	75,710	25,237	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	8	9	24,492	16,940	17,160	20,800	21,965	28,028	30,077
• Over \$15 M	4	4	21,153	6,210	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	10	10	22,748	13,778	16,299	19,760	22,000	25,000	28,028
By Level of Education									
High School Diploma	11	12	22,132	10,868	17,160	19,760	21,962	23,400	25,000
By Sex of Employee									
• Male	6	6	22,318	10,868	17,160	19,760	21,962	25,000	25,000
Female	6	6	25,884	13,300	20,800	21,965	23,400	30,077	30,077
By Race/Ethnicity									
Black/African American	3	3	24,476	6,028	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	6	6	22,187	17,801	16,299	17,160	19,760	25,000	25,000
By # of Years in Position	2	2	24 722						
• 1-5 Years	3	3	21,720	3,640	N/A	N/A	N/A	N/A	N/A
• 6-10 Years	3	3	23,383	10,686	N/A	N/A	N/A	N/A	N/A
• 11-20 Years	3	3	25,292	9,277	N/A	N/A	N/A	N/A	N/A
By Region		4	17 201	12 017	NI/A	NI / A	NI / A	NI / A	NI / A
Northwest     South Control	4 5	4 5	17,301	12,917	N/A N/A	N/A N/A	N/A	N/A N/A	N/A N/A
South Central	5 4	5	21,776 22,462	4,501 10,068	N/A N/A	N/A N/A	25,000 N/A	N/A N/A	N/A N/A
<ul><li>Northeast</li><li>Southeast</li></ul>	4 9	4 9	22,462 23,771	10,068	16,299	N/A 21,500	N/A 22,000	N/A 24,960	N/A 28,028
	9	9		17,001	10,299	21,500	22,000	24,900	20,020
By Field of Service	Aging (5)		<b>Median</b> 21,965						
Median Only		e/Child Welfare (3)							
(50 <sup>th</sup> Percentile)		ng/BH/MH (6)	20,800						
		n Services (3)	22,000						
	200000		22,000						

# Gift/Thrift Shop Manager

#### Short Job Description:

Responsible for managing the gift/thrift shop consistent with the organization's goals and ensuring reasonable profits. In a gift shop, plans and purchases a mix of merchandise that will sell profitably. In a thrift shop, evaluates sales patterns to determine customer preferences and locates more, similar items. Receives, checks and shelves inventory; maintains attractive displays of items; ensures the store is maintained in a clean, neat and attractive manner. Supervises retail clerks and volunteers who staff the shop; provides training and guidance to employees and volunteers to ensure high levels of customer service, promotion and sale of products. Maintains financial and other records. Monitors budgets. Promotes store throughout the community.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	10	10	35,159	33,753	21,247	23,731	32,000	43,363	47,500
By Budget Size									
• \$750,001-\$2M	3	3	28,783	16,853	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	4	4	38,648	23,769	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
• 1 - 5 Employees	6	6	34,627	26,253	21,247	23,650	32,000	43,363	43,363
By Level of Education									
High School Diploma	3	3	22,876	2,484	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	4	4	43,625	23,000	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	7	7	33,070	26,253	21,247	23,650	32,000	40,000	43,363
By Race/Ethnicity									
White, Non-Hispanic	9	9	34,844	33,753	21,247	23,650	32,000	43,363	47,500
By # of Years in Position									
• 1-5 Years	5	5	35,550	31,350	N/A	N/A	32,000	N/A	N/A
• 6-10 Years	3	3	29,447	22,116	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	5	5	27,824	31,350	N/A	N/A	40,000	N/A	N/A
South Central	4	4	31,528	19,713	N/A	N/A	N/A	N/A	N/A
Southeast	5	5	47,500	40,830	31,350	N/A	47,500	N/A	N/A
By Field of Service			Median						
			N/A						
Median Only									
(50 <sup>th</sup> Percentile)									

#### \*Other similar job titles: Bookstore Manager, Retail Manager

# Gift/Thrift Shop Retail Sales Clerk

#### Short Job Description:

Checks shelves and prices stock. Maintains store in a neat, attractive manner. Provides service to customers, helping them locate needed items, operating cash register and credit card machine to take money and make change, wrapping and bagging merchandise.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees		-	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	8	11	26,073	25,320	17,680	23,660	26,000	26,000	26,000
By Budget Size									
• \$2M-5M	4	8	24,543	8,320	17,680	23,660	26,000	26,000	26,000
By # of Emp. Supervised									
0 Employees	6	6	23,301	8,320	17,680	21,466	23,660	26,000	26,000
By Level of Education									
High School Diploma	6	9	26,350	25,320	17,680	21,466	26,000	26,000	26,000
By Sex of Employee									
Female	5	5	27,536	25,320	N/A	N/A	26,000	N/A	N/A
By Race/Ethnicity									
<ul> <li>White, Non-Hispanic</li> </ul>	7	10	26,913	21,534	21,466	25,000	26,000	26,000	26,000
By # of Years in Position									
• 1-5 Years	5	6	24,688	4,534	21,466	23,660	25,000	26,000	26,000
• 6-10 Years	4	5	27,736	25,320	N/A	N/A	26,000	N/A	N/A
By Region									
Northwest	5	5	27,825	21,534	N/A	N/A	25,000	N/A	N/A
South Central	3	3	23,709	4,534	N/A	N/A	N/A	N/A	N/A
Northeast	3	3	23,709	4,535	N/A	N/A	N/A	N/A	N/A
Southeast	9	9	27,014	21,534	21,466	23,660	26,000	26,000	26,000
By Field of Service			Median						
	Family Su	upp & Presrvtion (5	) 26,000						
Median Only									
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Sales Associate, Store Assistant, Thrift Store Associate

# Food Bank/Pantry Assistant/Clerk

#### Short Job Description:

Files client grocery orders. Oversees the work of volunteers including training them in procedures for receiving storing and maintaining stock and filing orders for food bank or pantry clients. Enters data relative to the distribution of food and other consumer items to clients into the computer. Generates associated reports. Helps with pickup and deliveries of food and supplies. Assists volunteers with food drives. May participate in fundraising events. Receives, sorts, and stocks food and other supplies into warehouse shelves. Maintains records of inventory. Ensures warehouse is maintained in a neat and clean manner. Ensures activities meet applicable health and safety regulations.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	9	9	28,983	18,409	17,017	25,002	31,200	32,000	35,000
By Budget Size									
• \$750,001-\$2M	4	4	25,663	18,409	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	4	4	31,750	7,000	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
0 Employees	5	5	25,285	14,183	N/A	N/A	25,205	N/A	N/A
1 - 5 Employees	4	4	33,607	3,426	N/A	N/A	N/A	N/A	N/A
By Level of Education									
High School Diploma	5	5	28,889	18,409	N/A	N/A	32,000	N/A	N/A
Bachelor's Degree	3	3	30,401	9,998	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	7	7	28,807	18,409	17,017	25,002	32,000	32,000	35,000
By Race/Ethnicity									
White, Non-Hispanic	9	9	28,983	18,409	17,017	25,002	31,200	32,000	35,000
By # of Years in Position									
• 1-5 Years	5	5	27,284	17,983	N/A	N/A	28,000	N/A	N/A
• 11-20 Years	4	4	31,107	10,424	N/A	N/A	N/A	N/A	N/A
By Region									
Southwest	3	3	26,739	14,983	N/A	N/A	32,000	N/A	N/A
South Central	7	7	28,330	17,746	17,680	25,002	28,000	32,000	35,000
By Field of Service			Median						
			N/A						
Median Only									
(50 <sup>th</sup> Percentile)									

# Director/Manager, Government Affairs

#### Short Job Description:

Directs government affairs and advocacy activities for the agency. Manages staff involved in advocating for government policies and laws supporting the agency's field(s) of interest. This includes research and analysis of proposed and current legislation, budgets, ballot initiatives and state programs. Directs agency's grassroots activities including building and participating in coalitions. Develops and maintains effective working relationships with state, local and/or federal elected officials and advocates on behalf of the agency's interests and goals.

\*Other similar job titles: Director of Advocacy and Public Policy, Legislative Director, Director of Civic Engagement, Director of Legal Advocacy, Director of Counseling and Advocacy

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	12	12	62,791	92,993	26,007	45,000	51,500	62,679	115,000
By Budget Size									
• \$750,001-\$2M	3	3	49,336	35,993	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	7	7	53,070	42,310	36,000	45,000	50,000	51,500	62,679
By # of Emp. Supervised									
1 - 5 Employees	7	7	66,669	92,993	26,007	36,000	60,000	62,679	115,000
By Level of Education									
Bachelor's Degree	6	6	70,500	83,000	36,000	45,000	48,000	115,000	115,000
Master's Degree	4	4	56,545	12,679	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	11	11	65,227	92,993	26,007	48,000	60,000	62,679	115,000
By Race/Ethnicity									
White, Non-Hispanic	12	12	62,791	92,993	26,007	45,000	51,500	62,679	115,000
By # of Years in Position									
• 6-10 Years	4	4	47,547	36,672	N/A	N/A	N/A	N/A	N/A
• 11-20 Years	4	4	93,078	59,000	N/A	N/A	N/A	N/A	N/A
By Region	4	Δ	49.625	2 000	NI/A	N/A	NI / A	NI / A	NI / A
South Central	4 3	4 3	48,625 63,937	2,000 26,810	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
Southeast	5	5	Median	20,810	N/A	N/A	IN/A	N/A	N/A
By Field of Service	Advocacy	y/Public Affairs (4)	50,000						
Median Only	Advocacy Aging (3)		60,000						
(50 <sup>th</sup> Percentile)	Aging (5)		30,000						

# **Staff Attorney**

### Short Job Description:

Represent clients at all stages of the legal process, up to and including trial; Providing administrative advocacy before local and state authorities; Identify and advocate for client rights regarding work, housing or other advocacy areas within the community; identify system issues that create barriers to client success and work in collaborative with other organizations table to address those issues on a community-wide and/or legislative basis.

*Other similar job	o titles: Court Advocate,	Paralegal, Supervising	g Attorney, Senior Attorney
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	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	15	15	62,296	110,395	30,800	47,000	55,000	60,000	94,632
By Budget Size									
• \$750,001-\$2M	3	3	55,157	5,500	N/A	N/A	N/A	N/A	N/A
• \$2M-5M	5	5	72,845	39,632	N/A	N/A	67,000	N/A	N/A
• \$5M-\$15M	5	5	44,384	30,880	N/A	N/A	47,000	N/A	N/A
By # of Emp. Supervised									
O Employees	5	5	43,740	28,880	N/A	N/A	43,281	N/A	N/A
• 1 - 5 Employees	7	7	74,092	87,015	52,500	55,000	55,000	67,000	94,632
By Level of Education									
Bachelor's Degree	3	3	51,517	65,512	N/A	N/A	N/A	N/A	N/A
Master's Degree	5	5	55,556	23,719	N/A	N/A	55,000	N/A	N/A
Doctorate	4	4	85,652	84,515	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Male	3	3	97,216	82,015	N/A	N/A	N/A	N/A	N/A
Female	7	7	49,700	28,880	29,120	43,281	55,000	55,000	55,000
By Race/Ethnicity									
White, Non-Hispanic	12	12	61,446	110,395	29,120	43,281	55,000	58,000	94,632
By # of Years in Position									
• 1-5 Years	9	9	51,102	37,880	29,120	30,800	55,000	57,500	58,000
• 11-20 Years	3	3	92,476	96,234	N/A	N/A	N/A	N/A	N/A
By Region									
Southeast	9	9	63,313	108,715	30,800	47,000	57,500	60,000	67,000
By Field of Service			Median						
		e/Child Welfare (3)							
Median Only	<b>.</b>	/Shelter (3)	55,000						
(50 <sup>th</sup> Percentile)	Legal (4)		55,000						

# **Government Relations Specialist**

### Short Job Description:

Responsible for building, developing and maintaining relationships with community leaders and government officials at the local level. Develop and maintain a grassroots advocacy effort with organizations mutually support the agency's cause, including the coordination of related community events. Track current legislation and create communication designed to engage agency constituents.

*Other similar job titles: Government	Affairs Specialist, Advocacy Specialist
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	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	6	6	56,839	38,956	44,126	50,000	51,000	57,825	57,825
By Budget Size	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
0 Employees	6	6	56,839	38,956	44,126	50,000	51,000	57,825	57,825
By Level of Education									
Master's Degree	3	3	49,709	10,874	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	5	5	58,207	38,956	N/A	N/A	55,000	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	6	6	56,839	38,956	44,126	50,000	51,000	57,825	57,825
By # of Years in Position									
• 0-5 Years	3	3	49,709	10,874	N/A	N/A	N/A	N/A	N/A
By Region	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median N/A						
Median Only (50 <sup>th</sup> Percentile)			NA						

# Advocate

#### Short Job Description:

Offer clients information, emotional support and assistance in finding resources and filling out paperwork. May go to court with clients and/or act as a liaison between clients and social service system and/or criminal justice system. Promotes effectiveness of the program service for clients by acting as a liaison between program site and home. Communicate with program staff and family members with respect to goals, concerns and progress. Promotes family involvement through home visits, phone calls or written communication to promote family involvement. Maintains program participant files. Provides referrals for community resources as needed. Some advocates staff crisis hotlines, engage in forensic interviews and/or provide in-person counseling.

\*Other similar job titles: Legal Advocate, Custody & Supervision Advocate, Victim Advocate, Ombudsman, Family Advocate, Transitional Housing Advocate, Housing Advocate, Forensic Child Interviewer, Child Forensic Interviewer

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees	-		Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	30	51	35,101	31,279	24,960	29,133	35,000	39,480	43,362
By Budget Size									
• \$750,001-\$2M	2	10	38,810	18,000	30,000	35,000	38,500	41,600	42,000
• \$2M-5M	1	5	40,200	3,000	N/A	N/A	39,000	N/A	N/A
• \$5M-\$15M	2	9	35,304	11,125	28,000	29,000	29,869	36,421	38,563
By # of Emp. Supervised									
0 Employees	26	31	33,372	31,279	23,000	29,000	31,000	38,563	43,362
By Level of Education									
High School	4	4	27,625	22,880	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	16	27	35,400	20,000	29,000	29,609	35,198	39,000	43,000
<ul> <li>Master's Degree</li> </ul>	6	14	39,486	20,130	29,869	35,000	40,000	42,000	47,000
By Sex of Employee									
Male	3	6	35,314	17,120	22,880	35,000	37,440	38,563	38,563
Female	24	36	36,532	31,279	27,300	30,000	38,500	42,000	46,00
By Race/Ethnicity									
Black/African American	2	4	33,220	19,120	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	25	38	35,280	31,279	27,300	29,000	35,000	40,000	46,000
By # of Years in Position									
0-5 Years	14	22	34,986	31,279	22,880	29,133	34,000	40,000	47,000
• 6-10 Years	9	14	35,660	20,362	23,000	30,461	38,000	39,125	42,000
• 11-20 Years	7	7	41,014	16,000	32,000	37,500	41,600	43,000	46,000
By Region									
Northwest	3	8	37,460	10,802	29,869	33,800	36,421	39,125	40,706
Southwest	5	5	49,1164	95,609	27,300	29,609	32,000	34,000	34,000
South Central	7	9	36,991	31,279	18,720	24,960	37,500	47,000	47,000
Northeast	3	3	30,687	5,071	N/A	N/A	N/A	N/A	N/A
Southeast	11	20	36,091	20,000	28,928	29,000	35,000	39,000	38,480
By Field of Service			Median	<b>F</b> 1 <b>1 1 1</b>	. (2)	Median			
		y/Public Affairs (11)		Education S	• •	28,928			
Median Only		on/Support Org (3)		Housing/Sh	elter (5)	27,300			
(50 <sup>th</sup> Percentile)		e/Child Welfare (9)							
	Counseli	ng/BH/MH <b>(20)</b>	38,563						

# **Director, Resident or Community Services**

#### Short Job Description:

Provides overall management and direction to multiple social service programs, including management of staff, developing /controlling the budget, developing/implementing policies and procedures, participating in fundraising, coordinating and integrating program with others in the organization.

*Other similar job titles	: Deputy	Director of Soc	ial Services, D	irector of T	enant Services				
	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees	Ē	-	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	31	31	59,550	77,159	38,000	43,000	58,200	70,862	80,000
By Budget Size									
• \$2M-5M	5	5	47,082	24,000	N/A	N/A	51,411	N/A	N/A
• \$5M-\$15M	9	9	65,785	63,159	39,000	39,000	62,130	77,000	98,000
• Over \$15 M	12	12	66,564	28,507	52,000	58,200	66,000	70,862	80,000
By # of Emp. Supervised									
• 1 - 5 Employees	13	13	59,155	64,000	34,000	39,000	59,700	76,773	80,000
6-20 Employees	12	12	59,610	63,359	38,800	43,000	53,500	66,000	75,000
By Level of Education	47	47	50.440	77 4 50	24.000	20.000	55 000	75.000	77.000
Bachelor's Degree	17	17 9	59,118	77,159 58,000	34,000	39,000 43,000	55,000	75,000	77,000 80,000
Master's Degree	9	9	62,967	58,000	40,000	43,000	59,700	70,000	80,000
By Sex of Employee     Male	3	3	76,667	46,000	N/A	N/A	N/A	N/A	N/A
Female	25	25	56,173	77,159	38,000	39,000	55,000	70,000	76,773
By Race/Ethnicity	25	25	50,175	11,155	50,000	33,000	55,000	70,000	10,115
Black/African American	6	6	68,860	59,159	43,000	52,000	66,000	80,000	80,000
White, Non-Hispanic	19	19	57,292	73,000	34,000	39,000	53,500	70,862	77,000
By # of Years in Position			- , -	-,	. ,		,	-,	,
• 0-5 Years	14	14	54,591	73,000	25,000	40,000	51,411	70,000	80,507
• 6-10 Years	7	7	58,786	41,000	39,000	39,000	55,000	70,000	75,000
• 11-20 Years	3	3	64,924	24,773	N/A	N/A	N/A	N/A	N/A
Over 20 Years	4	4	70,540	64,159	N/A	N/A	N/A	N/A	N/A
By Region									
North Central	6	6	53,685	32,200	38,800	39,000	51,411	59,700	59,700
South Central	12	12	58,383	68,159	34,000	39,000	55,000	70,000	77,000
Northeast	4	4	76,430	42,459	N/A	N/A	N/A	N/A	N/A
Southeast	23	13	67,361	65,999	36,160	52,000	70,000	80,000	98,000
By Field of Service			Median						
		e/Child Welfare (5)							
Median Only		ng/BH/MH <b>(16)</b>	55,000						
(50 <sup>th</sup> Percentile)		n Services (6)	52,000						
	Housing,	/Shelter <b>(8)</b>	43,000						

# Program Manager, Resident/Community Services

### Short Job Description:

Provides overall management and supervision of 1-2 social services programs, including supervision or staff, developing/controlling the budget, developing/implementing policies and procedures, participating in obtaining funds/grants, coordinating/integrating programs with others in the organization.

*Other similar j	<b>ob titles:</b> Buildin	g Services Manager	, Residential Services S	Supervisor, Reside	ntial Program Supervisor
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# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
29	30	42,459	55,430	27,144	35,000	38,072	47,944	64,000
5	5	34,161	27,200	N/A	N/A	30,000	N/A	N/A
3	3	35,427	4,862	N/A	N/A	N/A	N/A	N/A
8	9	43,449	37,680	27,144	31,129	38,000	55,000	55,000
9	9	51,128	41,630	36,600	40,000	45,500	64,000	68,523
			-					68,523
12	13	40,296	37,680	27,144	33,210	37,000	42,000	55,000
			-		-	-	-	N/A
			-		-	-	-	55,000
7	7	55,280	45,020	33,210	38,000	55,000	64,000	68,523
			-				-	55,000
19	19	42,973	55,430	26,007	33,210	38,000	47,944	64,824
_	_							
						-	-	64,000
16	17	40,711	55,430	26,007	31,129	37,000	41,500	55,000
10	10	26.002	27.056	27.444	22.240	26,000	20.072	40.000
		-	-				-	40,000
							-	46,800
			-		-		-	N/A
5	3	70,251	14,230	N/A	N/A	N/A	N/A	N/A
5	5	24 974	17 700	N/A	NI/A	27.000	N/A	N/A
					•	,	•	55,000
		-				,	-	55,000 N/A
		-	-		-			68,523
5	5	-	+3,230	55,000		55,000	07,027	00,525
Child Car	e/Child Welfare (4)		Health/Heal	Ith Education (3)				
		38,000			00,000			
	Orgs           29           5           3           12           3           12           7           19           7           10           8           5           3           10           8           5           13           3           9           Child Car           Counseling	Orgs         Employees           29         30           5         5           3         3           8         9           9         9           9         9           12         13           3         3           12         13           7         7           7         7           10         10           8         8           5         5           3         3           5         5           13         13           3         3           9         9	Orgs         Employees         C           29         30         42,459           5         5         34,161           3         3         35,427           8         9         43,449           9         9         51,128           9         9         51,128           9         9         47,126           12         13         40,296           3         3         34,202           12         13         41,565           7         7         55,280           7         7         50,089           16         17         43,757           19         19         40,711           10         10         36,903           8         8         37,030           5         5         49,354           3         3         33           3         3         33           13         13         3           3         3         62,868           9         9         9         55,820           Median         42,000         42,000           42,000         42,000 </td <td>Orgs         Employees         C         C         C           29         30         42,459         55,430           5         5         34,161         27,200           3         3         35,427         4,862           8         9         43,449         37,680           9         9         51,128         41,630           9         9         9         51,128         41,630           12         13         40,296         37,680           3         3         34,202         13,993           12         13         41,565         37,680           7         7         55,280         45,020           7         7         55,280         45,020           7         7         50,089         34,824           5,030         27,856         37,630           7         7         50,089         34,824           16         17         40,711         55,430           10         10         36,903         27,856           8         8         37,030         27,200           5         5         34,874         17,700</td> <td>Orgs         Employees         Image: Constraint of the second sec</td> <td>Orgs         Employees         ····         Percentile         Percentile           29         30         42,459         55,430         27,144         35,000           5         5         34,161         27,200         N/A         N/A           3         3         35,427         4,862         N/A         N/A           8         9         43,449         37,680         27,144         31,129           9         9         51,128         41,630         36,600         40,000           9         9         47,126         55,430         22,800         26,007           12         13         40,296         37,680         27,144         35,000           7         7         55,280         45,020         33,210         35,000           12         13         41,565         37,680         27,144         35,000           7         7         55,280         45,020         33,210         38,000           19         19         19         42,973         55,430         26,007         31,129           10         10         36,903         27,856         27,144         33,210           13         33&lt;</td> <td>Orgs         Employees         Image: Constraint of the cons</td> <td>Orgs         Employees         ····         Percentile         Percentile         Percentile         Percentile         Percentile           29         30         42,459         55,430         27,144         35,000         38,072         47,944           5         5         34,161         27,200         N/A         N/A         N/A         N/A           8         9         43,449         37,680         27,144         31,129         38,000         55,000           9         9         51,128         41,630         36,600         40,000         45,500         64,000           12         13         40,296         37,680         27,144         33,210         37,000         42,000           12         13         40,296         37,680         27,144         35,000         40,000         46,800           7         7         55,280         13,993         N/A         N/A         N/A         N/A           12         13         41,555         37,680         27,144         35,000         40,000         46,800           7         7         5,280         45,020         33,210         36,600         40,000         41,500</td>	Orgs         Employees         C         C         C           29         30         42,459         55,430           5         5         34,161         27,200           3         3         35,427         4,862           8         9         43,449         37,680           9         9         51,128         41,630           9         9         9         51,128         41,630           12         13         40,296         37,680           3         3         34,202         13,993           12         13         41,565         37,680           7         7         55,280         45,020           7         7         55,280         45,020           7         7         50,089         34,824           5,030         27,856         37,630           7         7         50,089         34,824           16         17         40,711         55,430           10         10         36,903         27,856           8         8         37,030         27,200           5         5         34,874         17,700	Orgs         Employees         Image: Constraint of the second sec	Orgs         Employees         ····         Percentile         Percentile           29         30         42,459         55,430         27,144         35,000           5         5         34,161         27,200         N/A         N/A           3         3         35,427         4,862         N/A         N/A           8         9         43,449         37,680         27,144         31,129           9         9         51,128         41,630         36,600         40,000           9         9         47,126         55,430         22,800         26,007           12         13         40,296         37,680         27,144         35,000           7         7         55,280         45,020         33,210         35,000           12         13         41,565         37,680         27,144         35,000           7         7         55,280         45,020         33,210         38,000           19         19         19         42,973         55,430         26,007         31,129           10         10         36,903         27,856         27,144         33,210           13         33<	Orgs         Employees         Image: Constraint of the cons	Orgs         Employees         ····         Percentile         Percentile         Percentile         Percentile         Percentile           29         30         42,459         55,430         27,144         35,000         38,072         47,944           5         5         34,161         27,200         N/A         N/A         N/A         N/A           8         9         43,449         37,680         27,144         31,129         38,000         55,000           9         9         51,128         41,630         36,600         40,000         45,500         64,000           12         13         40,296         37,680         27,144         33,210         37,000         42,000           12         13         40,296         37,680         27,144         35,000         40,000         46,800           7         7         55,280         13,993         N/A         N/A         N/A         N/A           12         13         41,555         37,680         27,144         35,000         40,000         46,800           7         7         5,280         45,020         33,210         36,600         40,000         41,500

# **Resident Services Coordinator**

### Short Job Description:

Provides a wide range of support and community services for an assigned group of apartment residents. Orients new residents on services and activities within the community and on-site. Assists residents in obtaining and coordinating needed service in such areas as employment, transportation, education and in-home health. Develops and maintains resource guide for use by residents. Organizes and conducts community activities and participates in community groups relevant to resident needs. Handles crisis intervention actions until appropriate emergency agency arrives. Maintains confidential records of all resident transactions.

\*Other similar job titles: Resident Services Manager, Social Services Coordinator, Resident Counselor, Resident Assistant, Veteran Housing Advisor

	#	# of	Average	Range	<b>10</b> <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	21	36	28,844	46,779	19,635	20,800	26,000	32,500	42,262
By Budget Size									
• \$750,001-\$2M	3	9	26,001	10	26,000	26,000	26,000	26,000	26,000
• \$5M-\$15M	8	17	27,846	28,829	17,410	19,635	21,767	41,995	42,262
• Over \$15 M	6	6	39,727	31,419	32,000	32,500	33,718	42,527	42,527
By # of Emp. Supervised									
O Employees	8	16	24,530	28,829	19,448	20,000	20,800	26,000	27,000
1 - 5 Employees	5	5	35,724	12,127	N/A	N/A	32,500	N/A	N/A
6-20 Employees	5	5	42,231	37,409	N/A	N/A	42,527	N/A	N/A
By Level of Education									
High School Diploma	8	22	24,492	17,560	17,410	20,800	26,000	26,000	30,000
Bachelor's Degree	6	6	31,565	22,627	19,635	26,000	27,000	41,995	41,995
<ul> <li>Master's Degree</li> </ul>	4	4	48,268	21,292	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Male	6	12	29,931	23,223	21,767	26,000	26,000	26,010	42,262
Female	12	21	28,215	46,779	17,410	20,000	23,233	32,500	42,527
By Race/Ethnicity									
Black/African American	8	13	28,649	46,779	16,640	20,000	26,000	26,010	42,127
White, Non-Hispanic	10	16	27,623	23,079	19,635	20,800	26,000	32,000	41,995
By # of Years in Position									
• 0-5 Years	13	18	29,599	46,779	19,635	20,800	26,000	34,200	42,262
• 6-10 Years	5	6	32,708	26,021	19,448	20,800	26,010	42,527	42,527
By Region	_	_							
South Central	8	8	30,300	22,262	20,000	23,000	27,000	32,000	42,127
Northeast	4	4	45,077	30,919	N/A	N/A	N/A	N/A	N/A
Southeast	5	5	44,842	29,700	33,718	42,127	42,262	45,000	45,000
By Field of Service		ng/BH/MH <b>(10)</b>	<b>Median</b> 33,718						
Median Only		n Services (3)	34,200						
(50 <sup>th</sup> Percentile)	Housing/	'Shelter <b>(6)</b>	27,000						

### **Shelter Manager**

#### Short Job Description:

Supervises the day-to-day shelter operations of a shelter or residential facility including food service, cleaning, maintenance, assigning rooms/space, day care and related activities. Assign shift duties and tasks; Coordinates crisis intervention and emergency responses. Provide facility or shift coverage on an emergency basis. Ensures safe, secure living conditions for residents and staff. Supervises facility assistants and maintenance staff. May assist in implementing therapeutic program for residents.

\*Other similar job titles: House Manager, Site Supervisor, Site Manager, Community House Manager, Resident Supervisor

other similar job titles.	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	25	44	32,094	37,505	24,960	26,125	30,160	35,000	38,480
By Budget Size									
• \$750,001-\$2M	9	9	31,723	35,040	24,960	25,750	26,010	34,680	35,600
• \$2M-5M	5	10	35,607	24,520	25,480	31,075	35,000	38,480	38,480
• \$5M-\$15M	7	22	30,700	22,505	26,000	27,435	30,000	34,000	35,000
By # of Emp. Supervised									
O Employees	6	10	27,085	11,885	22,495	25,750	26,125	27,435	32,178
• 1 - 5 Employees	10	10	34,453	35,040	24,960	25,800	32,000	35,600	45,000
6-20 Employees	5	19	33,408	8,480	30,000	30,000	34,000	35,000	38,230
By Level of Education	0	20	20 767	45 725	22,107	25 800	20.000	22.011	24,200
High School Diploma	9	20	29,767	15,735	23,187	25,800	30,000	32,011	34,380
Vocational Training	1	3	36,012	7,405	N/A N/A	N/A	N/A	N/A	N/A
Associate's Degree	4	5 10	32,024	11,200		N/A	32,000	N/A	N/A
Bachelor's Degree	9	10	32,362	19,000	26,000	26,603	32,178	35,000	35,600
By Sex of Employee     Male	3	5	30,234	8,990	N/A	N/A	30,000	N/A	N/A
Female	20	35	31,880	37,505	25,480	26,125	31,075	34,680	38,480
By Race/Ethnicity	20	55	51,000	57,505	23,400	20,123	51,075	54,000	30,400
Black/African American	5	16	31,615	19,520	25,750	30,000	30,000	34,000	35,000
White, Non-Hispanic	13	22	31,759	37,505	23,187	26,007	31,075	34,680	38,480
By # of Years in Position			. ,		-, -				,
• 0-5 Years	13	31	31,865	22,505	26,007	30,000	31,075	35,000	38,230
• 6-10 Years	5	5	34,720	35,040	N/A	N/A	26,010	N/A	N/A
• 11-20 Years	3	3	29,976	6,428	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	7	7	27,381	11,885	22,495	23,187	26,603	26,700	32,178
North Central	6	10	35,519	26,000	24,000	31,075	35,600	38,480	38,480
South Central	6	6	39,413	36,000	24,000	25,480	32,000	50,000	50,000
Northeast	4	4	38,420	26,000	N/A	N/A	N/A	N/A	N/A
Southeast	8	19	34,473	36,000	26,000	30,000	32,000	32,000	45,000
By Field of Service			Median						
		ng/BH/MH <b>(4)</b>	27,435						
Median Only	Housing/	/Shelter <b>(6)</b>	27,007						
(50 <sup>th</sup> Percentile)									

# **Medical Services Director**

#### Short Job Description:

Oversees and provides direction for all activities performed by the medical department. Recruits, trains, and supervises all departmental support staff. Coordinates resources needed by medical staff. Assures that medical staff activities are in accordance with medical bylaws, rules and regulatory agencies.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees		-	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	16	16	126,041	211,125	60,000	70,000	125,000	145,000	219,000
By Budget Size									
• \$750,001-\$2M	3	3	96,912	85,737	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	4	4	108,025	180,125	N/A	N/A	N/A	N/A	N/A
• Over \$15 M	7	7	138,330	160,000	60,000	68,779	140,000	190,528	219,000
By # of Emp. Supervised									
O Employees	3	3	128,333	180,000	N/A	N/A	N/A	N/A	N/A
1 - 5 Employees	5	5	158,931	178,125	N/A	N/A	140,000	N/A	N/A
6-20 Employees	4	4	99,879	85,000	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Doctorate	9	9	154,877	211,125	40,000	77,500	145,000	219,000	220,000
By Sex of Employee									
Male	5	5	185,131	126,125	N/A	N/A	190,528	N/A	N/A
Female	8	8	109,064	180,000	40,000	60,000	73,000	140,000	145,000
By Race/Ethnicity									
Black/African-American	3	3	170,000	149,000	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	11	11	123,561	211,125	40,000	68,779	125,737	140,000	190,528
By # of Years in Position									
O-5 Years	7	7	140,161	211,125	40,000	60,000	140,000	220,000	251,125
• 11-20 Years	3	3	129,755	117,528	N/A	N/A	N/A	N/A	N/A
Over 20 Years	4	4	124,695	150,221	N/A	N/A	N/A	N/A	N/A
By Region		_							
South Central	6	6	150,938	173,125	73,000	77,500	140,000	219,000	219,000
Northeast	3	3	167,218	191,125	N/A	N/A	N/A	N/A	N/A
Southeast	6	6	152,695	21,814	60,000	68,779	190,528	220,000	220,000
By Field of Service			Median						
		e/Child Welfare (3)							
Median Only		ng/BH/MH (7)	140,000						
(50 <sup>th</sup> Percentile)	Health/F	lealth Education (6)	125,000						

\*Other similar job titles: Medical Services Administrator, Personal Care Administrator

# **Clinic Director**

### Short Job Description:

Provides direction and supervision of the day to day activities of the clinic's medical programs. Manages, implements and monitors the quality assurance programs. Develops and implements programs to retain volunteers and clinical staff, implements credentialing, Re - credentialing and in-service training programs; Assists in long and short term planning.

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	13	13	73,992	109,000	21,000	42,723	65,000	105,000	120,000
By Budget Size			,		,				
• \$5M-\$15M	3	3	93,145	225,000	N/A	N/A	N/A	N/A	N/A
• Over \$15 M	6	6	89,873	71,000	59,000	65,000	80,000	119,038	119,038
By # of Emp. Supervised									
• 1 - 5 Employees	3	3	53,500	28,500	N/A	N/A	N/A	N/A	N/A
6-20 Employees	7	7	81,953	109,000	21,000	43,000	86,200	119,038	120,000
By Level of Education									
Master's Degree	8	8	65,267	99,000	21,000	36,500	59,000	80,000	86,200
Doctorate	3	3	118,013	25,000	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Male	5	5	86,708	93,500	N/A	N/A	105,000	N/A	N/A
Female	7	7	69,376	99,000	21,000	54,434	65,000	80,000	86,200
By Race/Ethnicity									
White, Non-Hispanic	11	11	76,288	109,000	21,000	43,000	65,000	105,000	120,000
By # of Years in Position									
• 0-5 Years	8	8	66,392	99,000	21,000	36,500	54,434	86,200	105,000
• 11-20 Years	3	3	102,679	71,000	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	3	3	51,978	28,500	N/A	N/A	N/A	N/A	N/A
North Central	4	4	60,534	49,700	N/A	N/A	N/A	N/A	N/A
South Central	5	5	73,900	83,500	N/A	N/A	N/A	N/A	N/A
Northeast	5	5	82,348	82,538	N/A	NA	86,200	N/A	N/A
Southeast	7	7	82,609	93,500	36,500	42,723	80,000	105,000	119,038
By Field of Service			Median						
		e/Child Welfare (3)	59,000						
Median Only		ng/BH/MH <b>(9)</b>	54,434						
(50 <sup>th</sup> Percentile)	Health/H	lealth Education <b>(13</b>	) 59,000						

# **Certified Nurse Practitioner**

#### Short Job Description:

Works both independently and collaborative with physicians and other health professionals to provide primary health care to individuals and families, emphasizing health promotion and disease prevention. Assess and manage common acute and chronic illnesses. Consult and make referrals to physicians and other family planning. Leads discussions and group activities; Arranges schedules and space; Develops or orders educational materials; identifies community needs and participates in development of new educational programs; may supervise volunteers or others. Typically, this position requires a degree or equivalent in health education, psychology, social work, education or related field.

\*Other similar job titles: Childbirth Educator, Community Trainer, and Seminar Leader

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees	Ŭ	Ũ	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	10	10	98,552	70,600	75,000	81,700	87,800	115,003	131,000
By Budget Size									
• Over \$15 M	8	8	102,840	65,600	80,000	81,700	91,920	115,003	131,000
By # of Emp. Supervised									
O Employees	7	7	88,889	45,003	70,000	80,000	87,800	91,020	93,000
By Level of Education									
Master's Degree	7	7	96,018	56,000	75,000	81,700	91,020	93,000	115,003
By Sex of Employee									
Female	7	7	86,318	45,003	70,000	75,000	85,400	87,800	91,020
By Race/Ethnicity									
Hispanic/Latino									
White, Non-Hispanic	5	5	96,281	61,000	N/A	N/A	85,400	N/A	N/A
By # of Years in Position									
0-5 Years	7	7	94,689	61,000	70,000	75,000	91,020	93,000	115,003
By Region									
South Central	3	3	81,500	12,800	N/A	N/A	N/A	N/A	N/A
Southeast	3	3	112,341	39,980	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
Median Only		ng/BH/MH <b>(6)</b> lealth Education <b>(9)</b>	85,400 87,800						
(50 <sup>th</sup> Percentile)									

# **Director of Nursing**

#### Short Job Description:

Manages patient care services, ensures high quality of nursing care and compliance with clinic policies, government regulations and accreditation standards. Supervises professional, technical and support staff; oversees the development and implementation of patient care goals and objectives. Position typically requires a current Pennsylvania Registered Nurse's license, and a bachelor's or master's degree in a related discipline.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentil
<b>Base Salary: All Positions</b>	21	21	72,020	63,996	40,539	54,975	75,678	87,600	94,750
By Budget Size									
• \$2M-5M	3	3	54,887	24,660	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	6	6	66,564	51,460	40,539	54,975	65,000	81,869	81,869
• Over \$15 M	11	11	83,398	26,711	68,289	75,678	87,000	90,177	95,000
By # of Emp. Supervised									
• 1 - 5 Employees	5	5	59,791	38,656	N/A	N/A	65,000	N/A	N/A
• 6-20 Employees	4	4	71,045	42,000	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	8	8	62,293	35,961	40,539	45,000	65,000	68,289	69,660
Master's Degree	8	8	81,455	63,996	31,004	69,284	87,600	94,750	95,000
By Sex of Employee									
• Female	16	16	71,973	63,996	40,539	65,000	69,660	87,000	94,750
By Race/Ethnicity									
• White, Non-Hispanic	10	10	73,720	54,461	40,539	68,289	69,660	92,000	94,750
By # of Years in Position									
• 0-5 Years	3	3	69,656	10,678	N/A	N/A	N/A	N/A	N/A
• 6-10 Years	6	6	66,798	60,996	31,004	45,000	69,284	87,000	87,000
• 11-20 Years	6	6	74,470	54,461	40,539	65,000	69,660	94,750	94,750
By Region									
Northwest	5	5	61,177	46,461	N/A	N/A	76,000	N/A	N/A
South Central	5	5	62,058	50,000	N/A	N/A	87,600	N/A	N/A
Northeast	4	4	69,331	49,750	N/A	N/A	N/A	N/A	N/A
Southeast	10	10	70,101	63,996	31,004	65,000	68,289	92,000	94,750
By Field of Service			Median						
	Counseli	ng/BH/MH <b>(8)</b>	68,289						
Median Only		n Services (4)	76,500						
(50 <sup>th</sup> Percentile)		lealth Education (6)							

### **Registered Nurse**

#### Short Job Description:

Assesses patient condition. plans and provides professional nursing care to clinic patients, performs medical examinations; evaluates and documents progress: provides health care instruction to patients; may dispense and administer medications; may provide leadership within area of expertise and/or direct supervision to para-professionals and support staff. Position requires a current Pennsylvania Registered Nurse's license.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	28	30	51,956	38,620	38,771	46,738	51,992	56,700	63,000
By Budget Size									
• \$5M-\$15M	14	16	50,827	38,620	38,000	41,683	50,000	54,360	63,000
• Over \$15 M	12	12	53,668	24,293	41,000	49,920	53,040	56,700	58,000
By # of Emp. Supervised									
O Employees	20	22	49,840	56,560	32,940	45,000	51,910	56,160	57,000
By Level of Education									
Associate's Degree	3	3	55,371	15,373	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	18	20	48,964	33,560	32,940	41,683	50,000	56,139	57,000
By Sex of Employee									
Female	20	22	49,026	56,560	32,940	45,000	50,000	55,000	55,000
By Race/Ethnicity									
Hispanic/Latino	3	3	53,853	30,560	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	17	19	48,401	43,000	32,940	45,000	51,910	55,000	55,000
By # of Years in Position	10	12	47,328	50,293	15,000	38,000	51,910	55,000	56,920
• 0-5 Years	9	9	52,756	30,560	41,000	45,000	49,920	56,139	56,139
6-10 Years	3	3	52,426	10,262	N/A	N/A	N/A	N/A	N/A
By Region	-	-	40.424	46.220	20 774	44.000	40.022	52.000	52 520
Northwest	7	7	48,124	16,229	38,771	41,000	49,823	52,000	53,539
Southwest	3	3	50,557	10,000	N/A	N/A	N/A	N/A	N/A
North Central	3 11	3 11	48,941 52,989	7,000 33,560	N/A	N/A 49,920	N/A	N/A	N/A 58,000
South Central		4	52,989 69,331	49,750	38,000 N/A	49,920 N/A	52,000 N/A	56,139 N/A	58,000 N/A
Northeast     Southeast	4 9	4 13	50,779	49,750 26,260	45,300	N/A 32,940	N/A 53,040	56,920	N/A 63,000
Southeast	9	13	50,779	20,200	45,300	32,940	53,040	50,920	63,000
By Field of Service			Median						
	Aging (4 <b>)</b>		53,539						
Median Only		ng/BH/MH <b>(7)</b>	50,000						
(50 <sup>th</sup> Percentile)		n Services (5)	54,360						
	-	lealth Education (7)							
	Housing/	′Shelter <b>(4)</b>	46,738						

\*Other similar job titles: Acute Care Nurse, Health Center Nurse, Nurse Navigator

### **Licensed Practical Nurse**

#### Short Job Description:

Interviews patients and documents patient histories; assists physicians in examinations; provides treatment in accordance with physician's instructions; administers medications; draws blood; provides health care instruction to patients. Requires licensure by the Commonwealth of Pennsylvania.

#### \*Other similar job titles: Licensed Vocational Nurse

# Orge	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
-	• •	20 764	20 705					
20	55	39,704	30,795	30,000	34,320	37,350	48,000	50,187
2	10	24 410	F 409	22.240	24.220	25.210	26.220	27.226
			-		-	-		37,336 53,000
9	9	41,095	50,795	28,100	20,229	59,000	50,000	55,000
18	24	40,316	30,795	32,000	34,320	37,350	49,000	53,000
6	6	37,702	21,958	28,229	35,006	37,440	50,187	50,187
7	14	39,903	30,795	28,100	34,320	36,338	48,000	49,000
6	6	38,914	21,000	32,000	34,632	37,350	39,000	39,000
22	25	40,136	30,795	32,000	34,320	37,440	48,000	50,187
5	5	45,621	26,895	N/A	N/A	49,576	N/A	N/A
12	18	39,134	21,958	34,320	35,318	37,336	44,200	48,922
13	19	38,677	24,771	32,000	34,632	36,338	37,648	48,922
	_							
		-	-		,			44,200
		-	-			-	-	N/A
		-	-		-	-		37,500
			-		,	-		49,000
-		-	-	-	-	-	-	N/A 53,000
8	8		21,455	37,440	48,000	49,576	50,187	53,000
Aging (2)								
	•							
	• •							
	Orgs 26 3 9 18 6 7 6 22 5 12 5 12 13 7 3 5 9 5 8 8 7 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	Orgs         Employees           26         33           3         10           9         9           18         24           6         6           7         14           6         6           22         25           5         5           12         18           13         19           7         7           3         3           5         12           9         9           5         5           8         8           Aging (3)         Child Care/Child Welfare (3)           Counseling/BH/MH (12)         Education Services (4)	Orgs         Employees         39,764           3         10         34,418           9         9         41,095           18         24         40,316           6         6         37,702           7         14         39,903           6         6         38,914           22         25         40,136           5         5         45,621           12         18         39,134           13         19         38,677           7         7         35,294           3         3         37,733           5         12         34,689           9         9         39,982           5         5         48,776           8         8         49,503           Aging (3)         7,648         37,648           Counseling/BH/MH (12)         39,000         44,200	Orgs         Employees         Item         Orgs           26         33         39,764         30,795           3         10         34,418         5,408           9         9         41,095         30,795           18         24         40,316         30,795           6         6         37,702         21,958           7         14         39,903         30,795           6         6         37,702         21,958           7         14         39,903         30,795           6         6         37,702         21,958           7         14         39,903         30,795           5         5         45,621         26,895           12         18         39,134         21,958           13         19         38,677         24,771           7         7         35,294         19,632           3         3         37,733         74,200           5         12         34,689         10,771           9         9         39,982         30,795           5         5         48,776         56,560           8	Orgs         Employees         -         0         Percentile           26         33         39,764         30,795         30,000           3         10         34,418         5,408         32,240           9         9         41,095         30,795         28,100           18         24         40,316         30,795         32,000           6         6         37,702         21,958         28,229           7         14         39,903         30,795         28,100           6         6         37,702         21,958         28,229           7         14         39,903         30,795         28,100           22         25         40,136         30,795         32,000           5         5         45,621         26,895         N/A           34,320         13         19         38,677         24,771         32,000           7         7         35,294         19,632         28,229         N/A           3         3         37,733         74,200         N/A         32,000           7         7         35,294         19,632         28,229         N/A      5	Orgs         Employees         Image: constraint of the second se	OrgsEmployeesImage: Constraint of the constraint	Orgs         Employees         O         Percentile         Percentile         Percentile         Percentile         Percentile           26         33         39,764         30,795         30,000         34,320         37,350         48,000           3         10         34,418         5,408         32,240         34,320         35,318         36,338           9         9         41,095         30,795         32,000         34,320         37,350         49,000           18         24         40,316         30,795         32,000         34,320         37,400         50,187           6         6         37,702         21,958         28,229         35,006         37,440         50,187           7         14         39,903         30,795         22,000         34,320         37,440         50,187           6         6         37,702         21,958         28,209         35,006         37,440         48,000           5         5         45,621         26,895         N/A         N/A         34,320         37,336         N/A           13         19         38,677         24,771         32,000         34,632         36,338         37,648 </td

### **Dental Director**

#### Short Job Description:

Responsible for maintaining and expanding a program of primary and preventive dental care in a community health setting. Supervises the dental staff and provides dental advice to Executive Director and agency board. Examines individuals requesting care, diagnosis their dental/oral conditions and prescribes treatment and/or directs others in carrying out treatment that conforms to approved clinical guidelines. Provides community education about the nature and importance of oral health. Prepares and submits reports as requests to the Executive Director.

#### 10<sup>th</sup> 25<sup>th</sup> 50<sup>th</sup> 90<sup>th</sup> # of 75<sup>th</sup> # Average Range Orgs **Employees** Percentile Percentile Percentile Percentile Percentile 17,000 **Base Salary: All Positions** 143,000 3 3 N/A N/A N/A N/A N/A By Budget Size N/A N/A N/A N/A N/A N/A N/A N/A N/A By # of Emp. Supervised 3 3 143,000 17,000 N/A N/A N/A N/A N/A 1 - 5 Employees By Level of Education N/A By Sex of Employee N/A N/A N/A By Race/Ethnicity White, Non-Hispanic 3 3 143,000 17,000 N/A N/A N/A N/A N/A • By # of Years in Position N/A By Region By Field of Service Median Health/Health Education (3) 140,000 Median Only (50<sup>th</sup> Percentile)

#### \*Other similar job titles: Dental Services Administrator

### Dentist

### Short Job Description:

Examine teeth, gums and related issues, using diagnostic equipment to evaluate dental health, diagnose diseases or abnormalities and plan appropriate treatments. Formulate and implement treatment plan; advise patients on preventive dental care. Assist in providing community education regarding the nature and importance of oral health.

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	3	3	103,000	55,000	N/A	N/A	N/A	N/A	N/A
By Budget Size	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
0 Employees	3	3	103,000	55,000	N/A	N/A	N/A	N/A	N/A
By Level of Education	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Race/Ethnicity	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Years in Position	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Region	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>By Field of Service</b> Median Only (50 <sup>th</sup> Percentile)	Health/H	lealth Education <b>(3</b>	<b>Median</b> ) 104,000						

#### \*Other similar job titles: Not Applicable

### **Dental Assistant**

#### Short Job Description:

Assist dentist during a variety of treatment procedures including but not limited to: taking and developing dental x-rays, obtaining patients' medical histories, ensuring patients' comfort while in treatment, taking teeth impressions, preparing treatment and instruments, instructing patients on appropriate dental hygiene.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	3	3	29,453	10,360	N/A	N/A	N/A	N/A	N/A
By Budget Size	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	3	3	29,453	10,360	N/A	N/A	N/A	N/A	N/A
By Level of Education	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	3	3	29,453	10,360	N/A	N/A	N/A	N/A	N/A
By Race/Ethnicity	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Years in Position	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Region	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
	Health/H	lealth Education (3)	28,000						
Median Only									
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Registered Dental Assistant

N/A

### **Medical Assistant**

#### Short Job Description:

Meets with patients to take history, check and record vital signs; ensures physician or nurse has needed supplies, instruments and equipment; sterilizes/cleans equipment, prepares and sets up treatment rooms; ensures treatment rooms are maintained in a clean and orderly manner; assists physicians and nurses in providing treatment. Requires technical school certification as a medical assistant or equivalent working experience.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	10	10	30,076	17,701	20,800	24,000	27,600	33,280	38,501
By Budget Size									
• \$2M-5M	3	3	29,771	9,280	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	4	4	27,700	17,701	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
0 Employees	5	5	31,316	16,430	N/A	N/A	32,032	N/A	N/A
By Level of Education	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	5	5	30,951	6,469	N/A	N/A	27,040	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	3	3	30,784	6,240	N/A	N/A	N/A	N/A	N/A
By # of Years in Position									
0-5 Years	4	4	31,137	16,430	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	5	5	40,642	8230	N/A	N/A	38,501	N/A	N/A
South Central	3	3	27,060	9,380	N/A	N/A	N/A	N/A	N/A
Southeast	3	3	31,657	31,657	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
	Health/H	lealth Education (1	<b>)</b> 27,600						
Median Only									
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Certified Nursing Assistant, Health Center Assistant

### **Health Educator**

#### Short Job Description:

Develops curricula training programs in response to the health care needs of the general community in such topics as substance abuse, HIV/AIDS, violence prevention and pregnancy and family planning. Leads discussions and group activities; arranges schedules and space; develops or orders educational materials; identifies community needs and participates in development of new educational programs; may supervise volunteers or others. Typically, this position requires a degree or equivalent in health education, psychology, social work, education or related field.

\*Other similar job titles: Childbirth Educator, Community Trainer, Seminar Leader, Assistant Wellness Instructor, Certified Wellness Instructor

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	2	7	26,315	3,200	15,704	15,704	31,200	31,200	31,200
By Budget Size									
• \$5M-\$15M	2	7	26,316	3,200	15,704	15,704	31,200	31,200	31,200
By # of Emp. Supervised	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Level of Education	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	2	7	26,315	15,496	15,704	15,704	31,200	31,200	31,200
By Race/Ethnicity									
White, Non-Hispanic	2	7	26,315	15,496	15,704	15,704	31,200	31,200	31,200
By # of Years in Position									
O-5 Years	2	5	24,362	15,496	N/A	N/A	28,000	N/A	N/A
By Region									
South Central	3	7	26,315	15,496	15,704	15,704	31,200	31,200	31,200
By Field of Service			Median						
	Associati	on/Support Org (7	<b>')</b> 31,200						
Median Only (50 <sup>th</sup> Percentile)									

# **Medical Records Clerk**

#### Short Job Description:

Maintains accurate and complete medical records files on patient set up files in accordance with standard procedures; Files all documents relating to a client; pulls and prepares filed for daily clinic sessions; Responds to requests for medical records in accordance with clinic protocols/procedures.

\*Other similar job titles: Records Specialist, Cancer Registrar, Cancer Registrar Trainee, Cancer Registry Assistant, Caseworker II, Medical Records Specialist

#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
17	24	30,357	17,768	22,276	26,000	28,000	35,568	38,500
1	7	35,488	11,581	26,919	29,000	38,500	38,500	38,500
5	5	41,136	6,883	N/A	N/A	38,568	N/A	N/A
5	6	29,274	13,292	22,276	27,789	27,914	33,862	33,862
8	8	27,044	13,859	20,800	22,880	26,000	28,000	30,700
			-	22,880				33,862
2	6	37,200	7,800	30,700	38,500	38,500	38,500	38,500
		,	-		-		,	30,700
2	7	37,153	9,568	29,000	38,500	38,500	38,500	38,500
13	15	29,102	16,292	22,880	26,000	27,789	30,700	35,568
12	18	32,125	16,292	25,833	27,081	30,700	38,500	38,500
			-					35,568
					-	-	-	N/A
3	3	27,873	4,700	N/A	N/A	N/A	N/A	N/A
c	c	27.200	47 760	20.000	22.000	26,000	20.222	20.222
		,			,		,	28,233
		,	,		,		,	38,500
8	8		16,068	22,500	22,880	27,487	28,233	34,568
Coursell								
	•							
Health/H	earth Education (10	<b>y</b> 29,000						
	Orgs 17 1 5 5 8 13 2 12 2 13 12 8 4 3 6 6 8 4 3 6 6 8	Orgs       Employees         17       24         1       7         5       5         5       6         8       15         12       12         13       15         14       15         15       6         12       12         13       15         14       3         15       15         16       13         8       9         4       3         6       6         13       8         8       9         4       3         8       9         4       3         8       8         8       8         8       8         8       8         8       8         8       8         8       8         9       4         3       3         13       8         8       8         8       8         8       8         8       8         8       8 <th>Orgs         Employees         Iteration           17         24         30,357           1         7         35,488           5         5         41,136           5         6         29,274           8         8         27,044           13         15         28,938           2         12         27,148           3         15         29,102           12         12         27,148           3         15         29,102           13         15         29,102           14         3         32,125           8         9         31,075           4         4         110,271           3         3         27,260           5         8         8         28,520</th> <th>Orgs         Employees         Image: Constraint of the sector of the se</th> <th>Orgs         Employees         Orgs         Percentile           17         24         30,357         17,768         22,276           1         7         35,488         11,581         26,919           5         5         41,136         6,883         N/A           5         6         29,274         13,292         22,276           8         8         27,044         13,859         20,800           13         15         28,938         16,292         22,880           2         6         37,200         7,800         30,700           12         12         27,148         13,859         20,800           13         15         29,102         16,292         22,880           13         15         29,102         16,292         22,880           14         4         32,125         16,292         22,276           15         33         27,873         4,700         N/A           3         3         27,873         4,700         N/A           4         4         110,271         833         N/A           3         3,3022         15,688         22,800         15,688</th> <th>Orgs         Employees         of         Percentile         Percentile           17         24         30,357         17,768         22,276         26,000           1         7         35,488         11,581         26,919         29,000           5         5         41,136         6,883         N/A         27,789         22,276         27,789           8         8         27,044         13,292         22,280         26,000         24,800           13         15         28,938         16,292         22,880         26,000         38,500           12         12         27,148         13,859         20,800         25,833         38,500           13         15         29,102         16,292         22,880         26,000           14         15         29,102         16,292         22,880         26,000           15         29,102         16,292         22,880         26,000           14         32,125         16,292         22,880         26,000           15         33,027         16,292         22,880         N/A         N/A           8         9         31,075         16,292         22,880</th> <th>Orgs         Employees         of         Percentile         Percentile         Percentile           17         24         30,357         17,768         22,276         26,000         28,000           1         7         35,488         11,581         26,919         29,000         38,500           5         5         41,136         6,883         N/A         22,276         27,789         27,914           8         8         27,044         13,859         20,800         22,880         26,000         27,789           13         15         28,938         16,292         22,880         26,000         38,500           12         12         27,148         13,859         20,800         25,833         27,081           2         7         37,153         9,568         29,000         38,500         38,500           13         15         29,102         16,292         22,880         26,000         27,789           14         4         32,125         16,292         22,880         26,000         27,789           4         4         32,125         16,292         22,840         26,000         N/A           4         4</th> <th>Orgs         Employees         O         Percentile         Percentile         Percentile         Percentile         Percentile         Percentile           17         224         30,357         17,768         22,276         26,000         28,000         38,500           1         7         35,488         11,581         26,919         29,000         38,500         38,500           5         5         41,136         6,883         22,276         27,789         27,914         33,862           8         8         27,044         13,859         20,800         22,880         26,000         27,789         29,000           13         15         28,938         16,292         22,880         26,000         27,789         29,000           12         12         27,148         13,859         20,000         38,500         38,500         38,500           13         15         29,102         16,292         22,880         26,000         27,789         30,700         38,500           14         4         32,125         16,292         25,833         27,081         30,700         38,500           15         29,102         16,292         25,833         27,081</th>	Orgs         Employees         Iteration           17         24         30,357           1         7         35,488           5         5         41,136           5         6         29,274           8         8         27,044           13         15         28,938           2         12         27,148           3         15         29,102           12         12         27,148           3         15         29,102           13         15         29,102           14         3         32,125           8         9         31,075           4         4         110,271           3         3         27,260           5         8         8         28,520	Orgs         Employees         Image: Constraint of the sector of the se	Orgs         Employees         Orgs         Percentile           17         24         30,357         17,768         22,276           1         7         35,488         11,581         26,919           5         5         41,136         6,883         N/A           5         6         29,274         13,292         22,276           8         8         27,044         13,859         20,800           13         15         28,938         16,292         22,880           2         6         37,200         7,800         30,700           12         12         27,148         13,859         20,800           13         15         29,102         16,292         22,880           13         15         29,102         16,292         22,880           14         4         32,125         16,292         22,276           15         33         27,873         4,700         N/A           3         3         27,873         4,700         N/A           4         4         110,271         833         N/A           3         3,3022         15,688         22,800         15,688	Orgs         Employees         of         Percentile         Percentile           17         24         30,357         17,768         22,276         26,000           1         7         35,488         11,581         26,919         29,000           5         5         41,136         6,883         N/A         27,789         22,276         27,789           8         8         27,044         13,292         22,280         26,000         24,800           13         15         28,938         16,292         22,880         26,000         38,500           12         12         27,148         13,859         20,800         25,833         38,500           13         15         29,102         16,292         22,880         26,000           14         15         29,102         16,292         22,880         26,000           15         29,102         16,292         22,880         26,000           14         32,125         16,292         22,880         26,000           15         33,027         16,292         22,880         N/A         N/A           8         9         31,075         16,292         22,880	Orgs         Employees         of         Percentile         Percentile         Percentile           17         24         30,357         17,768         22,276         26,000         28,000           1         7         35,488         11,581         26,919         29,000         38,500           5         5         41,136         6,883         N/A         22,276         27,789         27,914           8         8         27,044         13,859         20,800         22,880         26,000         27,789           13         15         28,938         16,292         22,880         26,000         38,500           12         12         27,148         13,859         20,800         25,833         27,081           2         7         37,153         9,568         29,000         38,500         38,500           13         15         29,102         16,292         22,880         26,000         27,789           14         4         32,125         16,292         22,880         26,000         27,789           4         4         32,125         16,292         22,840         26,000         N/A           4         4	Orgs         Employees         O         Percentile         Percentile         Percentile         Percentile         Percentile         Percentile           17         224         30,357         17,768         22,276         26,000         28,000         38,500           1         7         35,488         11,581         26,919         29,000         38,500         38,500           5         5         41,136         6,883         22,276         27,789         27,914         33,862           8         8         27,044         13,859         20,800         22,880         26,000         27,789         29,000           13         15         28,938         16,292         22,880         26,000         27,789         29,000           12         12         27,148         13,859         20,000         38,500         38,500         38,500           13         15         29,102         16,292         22,880         26,000         27,789         30,700         38,500           14         4         32,125         16,292         25,833         27,081         30,700         38,500           15         29,102         16,292         25,833         27,081

## **Billing Clerk**

#### Short Job Description:

Processes patient related billing processes and submits billing for reimbursement from Medi-Cal, CPSP, EAPC,CVRs for family planning, public private partnership and other sources. Verifies patient charts for accuracy and completeness, signatures, and assembly in accordance with reimbursing agency requirements; routes charts for follow-up; Performs data entry; Prepares statistical and other reports related to billings. The position typically requires prior experience in Medi-Cal billings.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	18	18	29,840	15,500	23,475	27,000	29,000	31,907	35,360
By Budget Size									
• \$5M-\$15M	6	6	30,150	15,500	23,000	27,019	28,000	35,360	35,360
• 35,360	8	8	29,465	13,439	25,000	25,150	28,000	31,200	31,907
By # of Emp. Supervised									
O Employees	12	12	29,824	15,500	23,000	25,000	28,000	31,907	38,459
By Level of Education									
High School Diploma	13	13	28,902	15,500	23,000	25,000	28,000	31,200	38,459
By Sex of Employee									
Female	12	12	29,824	15,500	23,000	25,000	28,000	31,907	38,459
By Race/Ethnicity									
White, Non-Hispanic	8	8	29,510	14,984	23,475	27,000	28,000	31,200	31,907
By # of Years in Position									
O-5 Years	4	4	25,846	8,907	N/A	N/A	N/A	N/A	N/A
• 6-10 Years	5	5	34,092	11,500	N/A	N/A	35,300	N/A	N/A
• 11-20 Years	3	3	28,014	2,003	N/A	N/A	N/A	N/A	N/A
By Region									
South Central	9	9	29,233	15,500	23,000	23,475	28,000	31,907	35,300
Northeast	5	5	27,940	15,025	N/A	N/A	35,300	N/A	N/A
Southeast	7	7	33,477	10,500	28,000	30,972	31,907	35,300	38,459
By Field of Service			Median						
	Counseli	ng/BH/MH <b>(13)</b>	28,000						
Median Only	Health/H	lealth Education (5)	29,000						
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Accounts Representative, Insurance Coordinator, Reimbursement Manager

# Receptionist (Medical)

#### Short Job Description:

Receives and registers patients; makes/cancels appointments; provides referrals to other departments or services; helps walk-in patients obtain appropriate appointments or services; facilitates patient flow, assists patients to complete required documents. (For receptionists working outside of medical services programs should complete the Receptionist Job in the Administrative section).

	# Orac	# of	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Dees Colomy All Desitions	Orgs	Employees	24.047	46.040					
Base Salary: All Positions	11	11	24,847	16,842	18,465	20,000	24,000	26,868	31,782
By Budget Size									
• \$5M-\$15M	3	3	24,016	13,317	N/A	N/A	N/A	N/A	N/A
Over \$15 M	4	4	23,580	9,120	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	9	9	24,224	13,317	18,465	20,000	24,000	26,686	29,120
By Level of Education									
High School Diploma	9	9	24,224	13,317	18,465	20,000	24,000	26,686	29,120
By Sex of Employee									
Female	10	10	24,224	16,842	18,465	21,200	24,000	29,120	31,782
By Race/Ethnicity									
White, Non-Hispanic	9	9	25,373	16,842	18,465	20,000	24,000	29,120	31,782
By # of Years in Position									
0-5 Years	7	7	22,792	10,655	18,465	20,000	21,800	24,000	24,960
By Region									
South Central	4	4	25,948	15,307	N/A	N/A	N/A	N/A	N/A
Northeast	3	3	26,282	17,095	N/A	N/A	N/A	N/A	N/A
Southeast	3	3	28,142	15,307	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
	Counseli	ng/BH/MH <b>(7)</b>	21,200						
Median Only									
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Customer Service Representative, Registrar, Scheduler

## **Physical Therapist**

#### Short Job Description:

Under the direction of a physician, works with clients to overcome disabilities through therapeutic exercises, massage and other methods. Responsibilities include reviewing and evaluating patients' conditions and medical records; performing tests or measurements; developing programs for treatment plans; helping patients attain maximum muscle strength and motor skills as well as accepting and adjusting to the limiting effects of their disabilities.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	11	11	71,192	43,520	48,000	65,000	75,000	79,539	82,000
By Budget Size									
• \$5M-\$15M	3	3	77,499	10,166	N/A	N/A	N/A	N/A	N/A
• Over \$15 M	6	6	67,517	34,000	48,000	58,000	66,500	75,600	75,600
By # of Emp. Supervised									
O Employees	8	8	69,000	34,000	48,000	58,000	66,500	79,539	81,562
By Level of Education									
Master's Degree	5	5	62,620	27,600	N/A	N/A	65,000	N/A	N/A
Doctorate Degree	3	3	78,319	10,604	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Female	9	9	69,733	34,000	48,000	58,000	71,396	79,539	81,562
By Race/Ethnicity									
White, Non-Hispanic	6	6	68,010	33,562	48,000	65,000	66,500	75,600	75,600
By # of Years in Position									
O-5 Years	3	3	62,667	34,000	N/A	N/A	N/A	N/A	N/A
• 6-10 Years	3	3	70,665	10,600	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	3	3	73,380	14,539	N/A	N/A	N/A	N/A	N/A
South Central	3	3	73,854	24,000	N/A	N/A	N/A	N/A	N/A
Southeast	4	4	73,239	24,000	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
		n Services <b>(9)</b>	75,600						
Median Only	Health/H	lealth Education (4)	75,600						
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Aquatic Physical Therapist, Pediatric Physical Therapist

# **Occupational Therapist**

#### Short Job Description:

Under the direction of a physician works with mentally, emotionally and physically disabled clients to gain Self-sufficiency. Designs programs that include educational and rehabilitative activities, Helps clients re-learn daily living activities; Designs special equipment to help clients perform tasks; Directs activities that help clients perform tasks.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	13	19	64,747	57,000	47,000	51,375	50,648	71,656	77,875
By Budget Size									
• \$750,001-\$2M	3	3	56,733	46,200	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	4	10	68,866	42,625	51,375	65,019	68,000	73,925	75,000
• Over \$15 M	6	6	61,887	30,875	47,000	50,648	58,000	70,800	70,800
By # of Emp. Supervised									
O Employees	8	14	66,538	54,000	40,000	58,000	67,395	73,925	77,875
By Level of Education									
Bachelor's Degree	3	3	51,465	27,395	N/A	N/A	N/A	N/A	N/A
Master's Degree	8	13	63,205	57,000	37,000	50,648	65,019	73,925	77,875
By Sex of Employee									
Female	12	18	62,010	57,000	40,000	50,648	65,019	71,656	75,000
By Race/Ethnicity									
White, Non-Hispanic	10	16	61,658	57,000	40,000	50,000	65,019	68,470	75,000
By # of Years in Position									
• 0-5 Years	9	9	56,799	40,875	37,000	47,000	53,820	67,000	68,470
• 6-10 Years	4	6	65,478	21,656	50,000	65,019	67,395	70,800	70,800
By Region									
Northwest	3	3	56,219	24,656	N/A	N/A	N/A	N/A	N/A
Northeast	3	3	62,282	17,095	N/A	N/A	N/A	N/A	N/A
Southeast	5	11	67,455	42,625	51,375	58,000	67,000	68,470	75,000
By Field of Service			Median						
		re/Child Welfare (3)							
Median Only		ng/BH/MH <b>(4)</b>	50,648						
(50 <sup>th</sup> Percentile)		n Services (12)	68,000						
	Health/F	lealth Education (4)	67,000						

\*Other similar job titles: Lead Occupational Therapist, Pediatric Occupational Therapist

# **Speech Pathologist**

#### Short Job Description:

Helps children and adults with language and hearing disorders develop the communication skills needed for self-expression, social interaction, academic success and employment. Diagnoses and treats such disorders as stuttering, delayed or impaired language, and voice and speaking problems. Observes and tests speech, language, hearing and perception.

# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
11	19	62,218	33.644	50,000	56,775	60,685	64,170	75,404
3	11	64,650	26,952	55,000	56,980	60,685	64,170	79,216
6	6	60,806	19,356	48,308	58,000	61,809	65,300	65,300
10	18	62,047	33,644	50,000	56,775	58,920	64,170	75,404
9	17	60,876	23,056	48,308	55,000	58,920	63,752	67,664
9	18	62,047	33,644	50,000	56,775	58,920	64,170	75,404
_								
7	15	61,906	29,216	55,000	56,775	60,685	63,752	75,404
_	10		45.000	10.000		50.000	co co=	62.425
			· · · ·		•		,	63,135
3	3	/3,/03	18,200	N/A	N/A	N/A	N/A	N/A
2	2	CO 224	F 750	NI / A	NI / A	NI / A	NI / A	NI / A
		-	-		•	-	-	N/A N/A
		,		-				N/A 75,404
5	13		24,210	55,000	50,980	00,085	64,170	75,404
Child Cor	o/Child Wolfaro (2)							
		•						
	Orgs           11           3           6           10           9           7           7           3           5           Child Car           Counseline           Education	Orgs         Employees           11         19           3         11           6         6           10         18           9         17           9         18           7         15           7         3           3         3           3         3           3         13           3         13           Child Care/Child Welfare (3)           Counseling/BH/MH (3)           Education Services (14)	Orgs         Employees         Image: Constraint of the sector of the se	Orgs         Employees         Image           11         19         62,218         33.644           3         11         64,650         26,952           6         6         60,806         19,356           10         18         62,047         33,644           9         17         60,876         23,056           9         18         62,047         33,644           7         15         61,906         29,216           7         13         57,605         15,862           3         3         57,605         15,862           3         3         60,224         5,752           3         3         60,224         5,752           3         3         60,224         5,752           8,744         5         13         65,446           65,300         55,160         65,300         56,160           610causeing/BH/MH (3)         56,160         65,300         58,920	Orgs         Employees         Image: Constraint of the sector of the se	Orgs         Employees         Image: Constraint of the state of th	Orgs         Employees         Image: Constraint of the state of the	Orgs         Employees $\cdot$ $\cdot$ Percentile         Percentile         Percentile         Percentile         Percentile           11         19         62,218         33.644         50,000         56,775         60,685         64,170           3         11         64,650         26,952         55,000         48,308         56,980         60,685         64,170           6         6         60,806         19,356         48,308         56,075         58,920         64,170           10         18         62,047         33,644         50,000         56,775         58,920         64,170           9         17         60,876         23,056         48,308         55,000         58,920         64,170           9         18         62,047         33,644         50,000         56,775         58,920         64,170           7         15         61,906         29,216         55,000         56,775         60,685         63,752           7         13         57,605         15,862         48,308         55,000         58,000         N/A         N/A           3         3         50,2971         18,200         N/A         N/A </th

\*Other similar job titles: Pediatric Speech Therapist, Speech Therapist, Speech and Language Pathologist

### Home Health Aide

#### Short Job Description:

Provides personal assistance (e.g. cooking, shopping, housekeeping) and care (e.g. bathing, grooming, feeding, dressing) to elderly and people with disabilities in their homes.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees	Ū.	Ŭ	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	14	20	25,285	8,450	20,800	22,000	24,960	28,626	28,626
By Budget Size									
• \$2M-5M	2	9	27,342	8,450	20,800	24,274	28,626	28,626	28,626
• \$5M-\$15M	4	4	23,614	3,532	N/A	N/A	N/A	N/A	N/A
• Over \$15 M	5	5	24,713	6,704	N/A	N/A	24,690	N/A	N/A
By # of Emp. Supervised									
O Employees	8	14	26,677	7,250	22,000	24,960	28,626	28,626	28,704
By Level of Education									
High School Diploma	6	6	23,961	3,532	22,000	22,000	24,274	25,000	25,000
Bachelor's Degree	1	7	28,714	624	28,626	28,626	28,626	28,626	28,704
By Sex of Employee									
Female	8	14	26,677	7,250	22,000	24,960	28,626	28,626	28,704
By Race/Ethnicity									
White, Non-Hispanic	6	11	26,760	7,250	22,000	24,274	28,626	28,626	28,704
By # of Years in Position									
O-5 Years	6	6	25,319	7,250	22,000	22,000	24,960	28,704	28,704
• 6-10 Years	3	8	27,695	4,352	24,274	25,532	28,626	28,626	28,626
By Region									
Northwest	2	22	21,029	8,687	18,450	19,600	20,009	21,570	22,971
South Central	5	5	23,658	4,732	N/A	N/A	24,960	N/A	N/A
Northeast	4	10	28,020	3,060	24,960	28,704	28,626	28,626	28,626
Southeast	4	4	25,467	6,032	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
	Aging (3)		22,672						
Median Only		ng/BH/MH <b>(6)</b>	22,900						
(50 <sup>th</sup> Percentile)	•	upp & Presrvtion (9							
	Health/H	lealth Education (5)	22,900						

\*Other similar job titles: Personal Attendant, Home Health Care Worker, Home Support Worker, Home Visitor

### Life Skills Worker

#### Short Job Description:

Provides personal assistance (e.g. cooking, shopping, housekeeping) and care (e.g. bathing, grooming feeding, dressing) to elderly and people with disabilities in a residential feeding, dressing) to elderly and people with disabilities in a residential or group home).

\*Other similar job titles: Director Care Counselor, Community Living Specialist, Emergency Relief, Life Skills Advocate, Residential Program Worker

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	17	96	21,847	21,732	18,500	19,781	21,840	22,672	25,896
By Budget Size									
• \$2M-5M	4	62	21,777	21,732	15,080	21,414	21,840	21,840	25,896
• \$5M-\$15M	6	26	21,053	15,759	18,506	19,677	20,217	22,971	23,222
Over \$15 M	7	7	23,980	9,104	19,600	21,896	24,000	24,960	25,000
By # of Emp. Supervised									
O Employees	13	91	21,685	16,952	18,450	19,968	21,840	21,896	24,960
By Level of Education									
High School Diploma	16	95	21,607	16,952	18,506	20,009	21,840	22,971	27,414
By Sex of Employee									
• Male	5	20	21,197	16,952	15,080	19,760	21,840	21,840	24,461
Female	10	72	21,935	21,732	18,506	20,009	21,840	22,672	26,000
By Race/Ethnicity									
Black/African-American	4	8	21,505	13,624	15,080	18,720	21,840	21,840	24,255
White, Non-Hispanic		83	21,778	21,732	17,680	19,968	21,840	21,840	24,960
By # of Years in Position	_								
• 0-5 Years	8	73	21,042	13,624	18,450	19,760	21,840	21,840	23,700
• 6-10 Years	6	13	23,499	21,732	15,080	17,680	23,109	24,461	32,032
• 11-20 Years	3	6	25,378	4,742	22,672	23,222	24,461	27,414	27,414
By Region		22		10.000	10 500	40.676	20.247	24.625	22.074
•	2	22	21,028	12,909	18,506	19,676	20,217	21,635	22,971
North Central	3	62	21,880	21,732	15,080	21,840	21,840	21,840	25,896
South Central	5	5	24,469	19,132	N/A	N/A	24,000	N/A	N/A
Northeast     Southeast	3 5	3 5	29,924 27,946	12,557	N/A N/A	N/A N/A	24,000	N/A N/A	N/A N/A
Southeast	5	5		12,557	IN/A	N/A	25,000	IN/A	IN/A
By Field of Service	Child Cor	e/Child Welfare (3)	Median						
Median Only		e/Child Welfare (3) ng/BH/MH (29)	28,704 21,031						
(50 <sup>th</sup> Percentile)		n Services <b>(3)</b>	23,700						
(30 recentile)		upp & Presrvtion (6							
	ranny St		21,040						

# Program Director/Administrator

### Short Job Description:

Provides overall management and direction to one or more large programs including management of staff, developing/ controlling the budget, developing/implementing policies and procedure, participating in obtaining grants/funds, coordinating/integrating program with others in the organization. Typically, this position reports to the Executive Director/Chief Executive Officer, is a member of the senior executive team and directly or indirectly manages a minimum of ten staff. Smaller programs should be reported under Program Manager (below).

\*Other similar job titles: Director of Consulting, Environmental Programs Director, Training Director, Youth Services Director

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	65	69	57,543	152,275	34,311	39,140	56,000	65,456	83,722
By Budget Size									
• \$250,001-500,000	7	7	46,027	47,400	15,000	39,900	47,000	53,040	60,000
• \$500,001-\$750,000	5	5	50,284	20,000	N/A	N/A	50,000	N/A	N/A
• \$750,001-\$2M	16	16	52,172	73,745	34,311	37,500	42,000	63,200	65,564
• \$2M-5M	17	17	61,342	98,580	37,000	38,568	60,000	76,878	80,309
• \$5M-\$15M	10	14	59,869	136,275	31,000	33,000	40,000	65,456	101,000
Over \$15 M	9	9	64,719	54,000	30,000	56,800	63,419	80,000	83,723
By # of Emp. Supervised									
O Employees	9	9	45,180	25,689	34,311	39,140	44,850	49,420	52,000
<ul> <li>1 - 5 Employees</li> </ul>	24	24	66,161	132,275	37,500	43,390	62,400	73,000	96,628
6-20 Employees	20	20	58,629	86,494	27,749	38,568	60,000	65,564	82,800
21-50 Employees	4	4	71,395	87,080	N/A	N/A	N/A	N/A	N/A
• 51-100 Employees	4	4	50,291	48,722	N/A	N/A	N/A	N/A	N/A
Over 100 Employees									
By Level of Education									
Associate's Degree	4	4	55,016	66,494	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	25	25	53,749	49,411	37,440	40,000	50,000	65,000	74,157
Master's Degree	28	28	64,622	152,275	35,000	44,850	60,000	80,000	90,000
By Sex of Employee									
• Male	12	12	57,309	91,140	37,440	40,000	45,000	60,000	80,309
Female	50	54	58,000	152,275	31,500	39,900	57,350	65,564	84,000
By Race/Ethnicity									
Black/African American	9	9	55,131	24,309	34,311	39,140	60,000	63,000	63,419
White, Non-Hispanic	48	52	58,386	152,275	31,500	38,568	52,000	65,564	90,000
By # of Years in Position									
0-5 Years	35	36	50,346	86,494	34,311	37,440	43,390	61,526	65,456
• 6-10 Years	13	13	66,472	65,128	31,500	53,040	62,400	82,800	90,000
• 11-20 Years	12	12	63,745	40,000	40,000	57,500	65,000	68,000	80,000
Over 20 Years	5	5	86,155	126,275	N/A	N/A	49,420	N/A	N/A
By Region									
Northwest	4	4	57,325	23,500	N/A	N/A	N/A	N/A	N/A
Southwest	11	11	51,104	56,251	27,749	38,000	40,000	45,000	49,420
North Central	8	8	52,264	59,157	15,000	41,000	45,000	65,456	68,000
South Central	20	20	59,788	132,275	33,000	39,140	52,000	65,000	82,800
Northeast	9	9	55,058	47,800	35,000	37,500	57,350	65,456	68,000
Southeast	30	30	61,171	93,580	37,000	50,000	61,526	80,000	90,000
By Field of Service			Median		(=)	Median	o		Median
Median Only (50 <sup>th</sup> Percentile)	Associati Child Car	y/Public Affairs (4) ion/Support Org (12) re/Child Welfare (6) ng/BH/MH (8)	39,140 47,000 45,000 43,390		ervices (16) & Presrvtion (3) Ith Education (3)	55,000 60,000 63,419 56,800 43,390	Social Supp/F Youth <b>(5)</b>	ecreation (4)	55,000 55,000

### **Program Manager**

#### Short Job Description:

Provides overall management and supervision to one or two programs including supervision of staff, developing/controlling the budget, developing/implementing policies and procedures, participating in obtaining funds/grants, coordination/integrating program with others in the organization. Typically, this position directly or indirectly manages fewer than ten staff. Report larger programs under Program Director (above).

\*Other similar job titles: Community Outreach Manager, Head of Collections, Land Use Program Director, Program Manager, Coordinating Manager, Children & Youth Program Manager, Assistant Program Director

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
<b>Base Salary: All Positions</b>	50	56	45,741	61,939	32,600	36,000	43,000	51,250	62,000
By Budget Size									
• \$250,001-500,000	3	3	29,428	33,150	N/A	N/A	N/A	N/A	N/A
• \$500,001-\$750,000	3	3	45,000	25,000	N/A	N/A	N/A	N/A	N/A
• \$750,001-\$2M	16	16	41,110	32,000	30,000	32,600	36,415	46,000	50,200
• \$2M-5M	15	19	43,998	61,939	32,175	35,900	40,000	41,769	59,000
• \$5M-\$15M	10	12	53,510	46,000	39,000	45,000	50,000	55,000	68,211
• Over \$15 M	4	4	48,378	11,600	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
0 Employees	13	13	41,506	30,000	32,000	33,000	36,000	46,000	55,000
• 1 - 5 Employees	19	19	52,664	53,819	34,600	43,000	49,500	59,000	69,300
6-20 Employees	6	8	38,785	26,520	25,480	35,900	36,750	40,400	43,000
• 21-50 Employees	4	4	40,221	20,114	N/A	N/A	N/A	N/A	N/A
By Level of Education									
High School Diploma	4	4	37,952	11,608	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	21	25	44,980	61,939	32,000	35,000	41,600	49,500	68,150
Master's Degree	19	20	50,210	52,000	35,900	39,000	50,200	55,000	62,000
By Sex of Employee									
Male	6	6	48,762	33,211	35,000	35,360	40,000	59,000	59,000
Female	39	45	45,834	61,939	32,600	36,000	43,000	51,250	62,000
By Race/Ethnicity									
Black/African American	4	4	38,777	9,208	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	36	41	47,741	61,939	33,600	36,750	43,992	53,669	68,150
By # of Years in Position									
• 0-5 Years	28	28	44,780	57,419	33,000	36,750	41,600	46,000	55,000
• 6-10 Years	11	15	47,649	52,825	33,600	35,000	45,000	51,250	68,150
• 11-20 Years	6	6	51,618	43,820	25,480	43,430	49,500	62,000	62,000
By Region									
Northwest	4	4	37,402	14,208	N/A	N/A	N/A	N/A	N/A
Southwest	8	8	38,826	20,000	30,000	33,000	39,000	40,400	44,208
North Central	10	10	47,325	57,419	30,000	33,000	38,227	45,000	50,000
South Central	21	30	43,219	59,520	30,000	33,000	40,000	50,000	60,000
Northeast	11	15	42,465	6,750	33,000	41,769	51,250	33,600	32,175
Southeast	22	25	44,582	41,400	32,000	36,415	45,000	51,250	55,000
By Field of Service			Median			Median			Median
		y/Public Affairs (4)	49,500	Culture/Arts	• •	36,414	Social Supp/R	ecreation (4)	43,430
Median Only	Aging (5)		50,000	Education S		43,000	Religious (3)		55,000
(50 <sup>th</sup> Percentile)		on/Support Org (4)			t/Economic (8)	35,900	Youth <b>(6)</b>		40,000
		e/Child Welfare (4)	43,430		& Presrvtion (5)	50,114			
	Counseli	ng/BH/MH <b>(6)</b>	43,000		th Education (5)	40,400			
				Housing/Sho	elter (7)	40,400			

### **Program Coordinator**

#### Short Job Description:

Assumes responsibility for the implementation of a single program ensuring compliance with the stated objectives of the project. Coordinates the work of others within the program or project; works with other departments as necessary.

\*Other similar job titles: Business Resource Coordinator, Educational Program Specialist, Exhibition Coordinator, Program Administrator

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	44	51	36,946	47,523	25,225	31,300	37,440	41,750	45,000
By Budget Size		31	30,940	47,323	23,223	31,300	37,440	41,750	43,000
<ul> <li>\$500,001-\$750,000</li> </ul>	5	5	33,656	26,380	N/A	N/A	34,900	N/A	N/A
<ul> <li>\$750,001-\$2M</li> </ul>	15	18	36,490	27,275	25,708	32,000	37,000	39,000	46,176
<ul> <li>\$2M-5M</li> </ul>	7	9	39,326	22,600	22,400	28,840	43,856	45,000	45,000
<ul> <li>\$5M-\$15M</li> </ul>	10	13	37,656	47,523	18,304	31,000	37,770	39,750	43,000
• Over \$15 M	4	4	39,838	8,150	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised	-	-	55,656	0,130	N/A	N/A	N/A	N/A	177
0 Employees	23	25	37,316	27,275	28,840	34,900	37,440	39,750	45,000
<ul> <li>1 - 5 Employees</li> </ul>	9	10	37,623	44,827	21,000	33,000	35,776	39,000	43,000
6-20 Employees	5	5	38,836	23,776	N/A	N/A	41,750	N/A	N/A
By Level of Education	J		00,000	20,770	,	,	. 1,7 00		,
High School Diploma	4	4	39,740	7,078	N/A	N/A	N/A	N/A	N/A
Associate's Degree	3	3	28,742	11,000	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	22	25	36,852	44,827	28,840	32,000	37,000	37,770	43,000
Master's Degree	12	14	40,844	30,100	22,400	38,251	43,000	45,000	47,380
By Sex of Employee			-7-	,	,	, -	-,	-,	,
Male	6	6	40,613	16,080	31,300	36,000	41,000	45,000	45,000
Female	36	42	36,540	47,523	25,000	31,000	37,000	40,400	45,000
By Race/Ethnicity			,						
Hispanic/Latino	3	3	39,761	16,282	N/A	N/A	N/A	N/A	N/A
Black/African American	3	3	40,367	18,900	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	33	40	37,013	47,523	25,708	31,300	37,440	41,000	45,000
By # of Years in Position									
0-5 Years	31	33	36,749	31,500	25,000	31,300	37,000	41,750	45,000
• 6-10 Years	8	10	39,979	40,602	25,225	34,900	37,440	43,000	49,282
• 11-20 Years	5	5	35,019	27,872	N/A	N/A	35,840	N/A	N/A
By Region									
Northwest	4	8	38,617	43,150	25,000	33,600	35,776	37,000	38,251
Southwest	3	3	33,580	4,540	N/A	N/A	N/A	N/A	N/A
North Central	4	4	41,252	11,380	N/A	N/A	N/A	N/A	N/A
South Central	10	12	32,767	16,380	22,400	28,642	37,770	40,000	47,380
Northeast	7	7	35,595	23,776	22,400	28,840	37,770	39,330	39,750
Southeast	16	23	36,633	28,282	22,400	30,000	37,400	43,000	45,000
By Field of Service			Median			Median			
Median Only (50 <sup>th</sup> Percentile)	Child Care/	n/Support Org (4) Child Welfare (3) BH/MH (4)			& Presrvtion <b>(6)</b> h Education <b>(8)</b> Iter <b>(3)</b>	45,000 37,440 34,900			
	Culture/Ar		31,300 37,700	Youth (3)		32,000			

## **Program Assistant**

### Short Job Description:

Performs a variety of skilled administrative and clerical duties directly related to program management activities. These include maintaining databases, preparing routine correspondence, providing customer service to clients; and assisting and participating in program events.

\*Other similar job titles: Client Services Assistant, Reference Assistant, Training Assistant, and Visitor Services Aide, Assistant Group Supervisor

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	32	127	22,562	67,420	16,702	17,202	19,760	22,800	32,300
By Budget Size			,	,	,		,		,
• \$750,001-\$2M	9	12	29,567	19,400	20,600	26,000	26,000	30,000	40,000
• \$2M-5M	8	8	28,884	21,943	16,640	22,406	29,000	34,000	34,580
• \$5M-\$15M	8	100	19,751	28,288	16,640	17,056	18,720	20,280	22,800
By # of Emp. Supervised									
O Employees	28	66	25,471	65,860	18,720	19,760	20,800	31,000	37,000
By Level of Education									
High School Diploma	9	31	22,756	21,684	18,270	19,240	20,800	26,000	29,827
Associate's Degree	5	8	24,533	19,126	16,640	17,680	20,800	32,000	32,300
Bachelor's Degree	14	28	26,135	25,688	18,720	19,760	21,840	32,000	38,583
Master's Degree	4	5	49,596	57,540	N/A	N/A	37,000	N/A	N/A
By Sex of Employee									
Male	6	11	29,235	65,860	16,640	19,760	21,840	24,960	40,000
Female	26	114	21,916	59,440	16,702	17,202	19,240	22,406	32,000
By Race/Ethnicity	2	2	24.062	12 112	<b>N</b> 1/A		<b>N</b> 1/A		<b>N</b> / A
Hispanic/Latino	3	3	31,063	13,442	N/A	N/A	N/A	N/A	N/A
Black/African American	7	21	23,539	16,900	18,720	19,240	21,840	26,000	32,300
White, Non-Hispanic	17	95	21,558	67,420	16,640	16,952	18,720	20,800	31,366
Two or more races									
By # of Years in Position	10	05	21 500	50.440	16 702	17 202	10.240	21.040	21 220
<ul> <li>0-5 Years</li> <li>6-10 Years</li> </ul>	19 9	95 19	21,500 25,287	59,440 26,624	16,702 17,139	17,202 18,554	19,240 26,000	21,840 28,000	31,336 33,493
<ul> <li>6-10 Years</li> <li>11-20 Years</li> </ul>	6	19	25,287 28,140	20,024 67,316	17,139	18,554 16,640	28,000 17,950	32,300	33,493 40,000
Over 20 Years	3	3	25,789	14,966	N/A	N/A	N/A	52,500 N/A	40,000 N/A
By Region	5	J	25,765	14,500	N/A	N/A	N/A	N/A	N/A
North Central	3	3	34,164	5,000	N/A	N/A	N/A	N/A	N/A
South Central	14	107	20,413	28,888	16,640	17,139	18,720	20,800	24,960
Northeast	5	5	34,304	9,402	N/A	N/A	33,493	N/A	N/A
Southeast	10	15	27,906	13,780	24,051	26,000	26,000	30,000	34,000
By Field of Service			Median		,	Median		,	.,
	Advocac	y/Public Affairs (42)	19,760	Culture/Arts	s <b>(3)</b>	29,000			
Median Only	Aging (4)		30,000	Education S		26,000			
(50 <sup>th</sup> Percentile)		, ion/Support Org <b>(55</b>	· · · · · · · · · · · · · · · · · · ·	Youth (3)		33,493			

## Program Director/Administrator, Social Services/Mental Health

#### **Short Job Description:**

Provides overall management and direction to one or more large social service or mental health programs including management of staff, developing/controlling the budget, developing/implementing policies and procedures. Participates in obtaining funds/grants, coordinating/integrating program with others in the organization. Typically, this position reports to the Executive Director/Chief Executive Officer, is a member of the senior executive team and directly or indirectly manages a minimum of ten staff. Report smaller programs under Program Manager, Social Services and Mental Health (below).

\*Other similar job titles: Day Treatment Services Director, Director of Children's Services, Disabilities Program Administrator, Director of Intake and Service Delivery, Director Employment Support

of intake and service bein	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	39	42	64,996	92,560	37,900	48,154	60,100	78,900	89,600
By Budget Size			0.,000	,	.,	,			,
• \$750,001-\$2M	6	6	49,368	33,121	37,440	37,900	44,000	58,000	58,000
<ul> <li>\$2M-5M</li> </ul>	6	6	55,600	48,600	41,000	45,000	48,000	60,000	60,000
• \$5M-\$15M	11	14	57,623	60,732	28,271	40,560	55,000	70,000	82,000
• Over \$15 M	14	14	82,378	72,000	58,000	65,000	76,544	90,000	127,752
By # of Emp. Supervised			,						
<ul> <li>1 - 5 Employees</li> </ul>	13	15	65,581	99,481	40,539	45,000	65,000	70,000	104,000
6-20 Employees	16	17	61,233	60,415	37,900	44,000	60,000	76,544	80,000
By Level of Education									
Bachelor's Degree	9	9	62,429	63,440	40,560	48,000	60,000	65,000	80,000
Master's Degree	20	23	61,664	61,729	29,585	45,000	65,000	76,017	82,000
Doctorate	4	4	91,589	67,752	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
• Male	6	6	72,407	52,100	37,900	70,000	76,544	80,000	80,000
Female	25	29	62,822	99,481	40,539	45,000	60,000	76,017	89,003
By Race/Ethnicity									
Black/ African American	4	4	66,754	49,000	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	29	31	64,170	99,481	37,900	48,000	65,000	78,900	89,003
By # of Years in Position									
• 0-5 Years	7	11	49,701	41,729	28,271	40,539	48,154	60,000	68,291
• 6-10 Years	9	9	62,539	48,003	41,000	44,000	58,000	76,544	85,000
• 11-20 Years	10	10	75,623	89,852	37,900	60,000	70,561	90,000	104,000
Over 20 Years	4	4	75,225	22,000	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	11	16	32,036	66,560	28,271	40,539	48,154	29.729	89,003
Southwest	3	3	64,333	12,000	N/A	N/A	N/A	N/A	N/A
North Central	6	6	65,150	35,000	45,000	58,000	70,000	78,900	78,900
South Central	17	17	65,540	44,100	41,000	49,300	60,000	70,000	76,017
Northeast	9	9	73,654	79,752	48,000	49,300	70,561	76,544	78,900
Southeast	17	17	73,592	78,452	50,000	60,000	70,000	80,000	89,500
By Field of Service	child C		Median		olton (5)	Median			
Median Only		e/Child Welfare (5) ng/BH/MH (26)	70,000 68,000	Housing/Sh		60,000			
(50 <sup>th</sup> Percentile)		ng/BH/IVIH (26) n Services (5)	68,000 70,000	Social Supp,	Recreation (3)	58,000			
		n Services (5) nent/Economic (4)	55,000						
	стирюуп		55,000						

# 1

## Program Manager, Social Services/Mental Health

#### Short Job Description:

Provides overall management and supervision to one or two social service or mental health program(s), including supervision of staff, developing/controlling the budget, developing/implementing policies and procedures, participating in obtaining funds/grants, coordinating/integrating program with others in the organization. Typically, this position director or indirectly managers fewer than ten staff. Report larger programs under Program Director/Administrator above.

\*Other similar job titles: Adoption Program Supervisor, Case Management Director, Family Services Supervisor, Clinical Supervisor

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	36	38	49,439	38,100	38,000	42,000	49,850	55,000	58,240
By Budget Size	30	30	45,455	30,100	30,000	42,000	43,030	33,000	30,240
<ul> <li>\$750,001-\$2M</li> </ul>	5	5	45,359	17,540	N/A	N/A	43,500	N/A	N/A
<ul> <li>\$2M-5M</li> </ul>	5	5	45,290	13,250	N/A	N/A	48,000	N/A	N/A
• \$5M-\$15M	12	14	48,786	25,463	, 32,777	42,000	50,000	, 56,700	, 57,491
• Over \$15 M	12	12	54,870	33,100	40,000	43,400	50,895	65,506	72,500
By # of Emp. Supervised									
• 1 - 5 Employees	15	15	47,969	32,729	35,426	40,000	49,850	52,540	57,155
6-20 Employees	15	15	51,905	37,500	40,000	45,330	51,250	55,000	66,241
By Level of Education									
Bachelor's Degree	15	16	46,034	23,923	35,000	40,000	47,000	51,075	55,000
Master's Degree	14	14	51,040	27,506	38,000	44,475	50,000	57,155	58,240
By Sex of Employee									
Male	5	5	56,952	39,723	N/A	N/A	58,240	N/A	N/A
Female	26	26	48,624	30,506	38,000	44,000	49,850	52,540	56,700
By Race/Ethnicity									
Hispanic/Latino	3	3	43,333	10,000	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	23	24	51,230	39,723	35,000	44,000	51,250	56,700	65,506
By # of Years in Position	. –								
• 0-5 Years	17	17	49,484	39,723	35,426	40,000	49,500	55,000	58,240
• 6-10 Years	5	5	50,542	5,540	N/A	N/A	51,075	N/A	N/A
• 11-20 Years	7	7	51,383	31,241	35,000	38,000	55,000	56,700	57,491
By Region	7	0	40 570	24.744	40 500	40 500	50.000	52.242	50.000
Northwest     Southwest	7 3	8 3	48,573 46,965	24,714 10,395	40,500 N/A	49,500 N/A	50,000 N/A	52,243 N/A	50,000 N/A
<ul><li>Southwest</li><li>North Central</li></ul>	3 5	3 5	46,965 50,075	10,395	N/A N/A	N/A N/A	51,075	N/A N/A	N/A N/A
<ul> <li>North Central</li> <li>South Central</li> </ul>	5 14	5 14	50,075 46,291	14,500 57,142	35,000	40,500	43,400	52,540	56,700
<ul> <li>South Central</li> <li>Northeast</li> </ul>	14 9	9	46,291 52,031	28,241	38,000	40,500 41,000	43,400 50,895	52,540 57,155	56,700 65,506
Southeast	9 15	15	52,031	32,801	40,000	41,000	49,850	51,250	66,241
By Field of Service	15	15	Median	52,001	40,000	Median	45,650	51,250	00,241
Median Only (50 <sup>th</sup> Percentile)	Child Car Counseli	terial Needs <b>(3)</b> re/Child Welfare <b>(4)</b> ng/BH/MH <b>(21)</b> n Services <b>(3)</b>	43,500		t/Economic <b>(3)</b> Ith Education <b>(3)</b> elter <b>(4)</b>	49,500 49,850 49,500			



## Program Coordinator, Social Services/Mental Health

#### Short Job Description:

Assumes responsibility for the implementation of a single social services or mental health program ensuring compliance with the stated objectives of the project. coordinates the work of others within the program or project; works with other departments as necessary.

*Other similar job titles: Assistant Director of Health Services, Infant/Child Development Specialist, Prevention Coordinator, Program	n
Specialist, Program Facilitator, Peer Support Specialist, Educational Tech Supervisor	

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	35	42	41,097	71,800	28,840	32,000	36,000	44,999	58,097
By Budget Size									-
• \$750,001-\$2M	5	5	39,016	26,650	N/A	N/A	32,344	N/A	N/A
• \$2M-5M	2	3	32,067	6,520	N/A	N/A	N/A	N/A	N/A
• \$5M-\$15M	14	20	38,232	39,417	28,500	32,500	36,000	38,995	52,998
• Over \$15 M	11	11	49,435	71,800	28,800	35,000	45,500	49,000	62,730
By # of Emp. Supervised									
O Employees	3	3	42,480	24,753	N/A	N/A	N/A	N/A	N/A
• 1 - 5 Employees	11	11	45,002	29,080	30,920	32,000	44,999	52,998	58,477
6-20 Employees	9	11	46,360	71,800	28,880	32,610	38,995	45,490	62,730
By Level of Education									
Associates Degree	3	3	40,646	38,257	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	15	21	36,580	24,498	28,880	32,000	36,000	38,640	44,999
Master's Degree	8	8	53,135	22,300	40,430	45,490	55,000	58,477	60,000
By Sex of Employee									
Male	7	9	42,896	83,000	17,680	28,880	36,000	38,000	58,477
Female	20	25	41,690	33,890	30,920	32,000	38,640	49,000	57,097
By Race/Ethnicity									
Black/African American	4	8	43,244	19,950	36,000	36,000	36,000	52,998	55,000
White, Non-Hispanic	22	26	41,254	83,000	28,840	32,000	35,360	45,490	58,477
By # of Years in Position	. –								
• 0-5 Years	17	22	39,456	42,320	30,000	32,344	36,000	44,999	55,950
• 6-10 Years	6	8	47,305	71,840	28,840	32,000	38,251	41,937	62,730
By Region	_	10	40.000	06477	22.612	00.054	22.225		15 100
Northwest	7	10	40,393	26,177	32,610	38,251	38,995	44,999	45,490
Southwest	3	3	35,293	16,119	N/A	N/A	N/A	N/A	N/A
North Central	3	3	38,665	12,999	N/A	N/A	N/A	N/A	N/A
South Central	11	14	37,145	40,797	17,680	32,000	32,500	49,000	58,477
Northeast	7	7	41,544	29,597	28,880	32,000	38,000	44,999	55,950
Southeast	12	12	46,489	33,850	28,880	31,827	45,000	55,950	60,000
<b>By Field of Service</b> <i>Median Only</i> (50 <sup>th</sup> Percentile)	Child Car	on/Support Org (5) e/Child Welfare (3)	60,000		t/Economic <b>(3)</b> th Education <b>(4)</b> elter <b>()</b>	Median 32,344 38,000			
	Counseli	ng/BH/MH <b>(12)</b>	36,000						



### Program Assistant, Social Services/Mental Health

#### Short Job Description:

Performs a variety of skilled administrative and clerical duties directly related to program management activities. These include maintaining databases, preparing routine correspondence, providing customer service to clients, assisting and participating in program events.

\*Other similar job titles: Adult Day Staff, Family Services Assistant, Resource Assistant, Certified Peer Specialist

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	12	44	26,179	44,880	20,800	22,027	23,504	27,040	32,391
By Budget Size									
• \$5M-\$15M	6	38	24,362	16,002	20,800	22,027	23,504	26,854	28,267
• Over \$15 M	5	5	37,168	42,800	N/A	N/A	30.902	N/A	N/A
By # of Emp. Supervised									
O Employees	8	18	26,158	24,817	20,966	22,027	23,275	28,700	32,391
By Level of Education									
High School Diploma	5	14	24,585	16,002	18,702	22,027	22,658	27,000	34,000
Bachelor's Degree	5	5	38,372	38,480	N/A	N/A	30,902	N/A	N/A
By Sex of Employee		_							
• Male	4	7	31,810	42,634	20,966	22,658	27,269	30,902	34,000
Female	7	13	26,598	24,817	18,720	22,027	24,315	28,700	34,722
By Race/Ethnicity									
• White, Non-Hispanic		18	28,823	42,634	21,590	22,512	24,315	32,391	34,722
By # of Years in Position									
• 0-5 Years	4	13	23,532	12,182	18,720	21,590	22,658	24,315	28,700
6-10 Years	4	4	30,345	7,722	N/A	N/A	N/A	N/A	N/A
By Region     Northwest	9	9	24 297	12 024	20.066	21 500	22 100	24 215	27,269
	5	5	24,287 31,362	13,034 7,722	20,966 N/A	21,590 N/A	23,109 32,391	24,315 N/A	27,269 N/A
<ul><li>South Central</li><li>Northeast</li></ul>	3	3	31,362	3,820	N/A N/A	N/A N/A	32,391 N/A	N/A N/A	N/A N/A
<ul><li>Northeast</li><li>Southeast</li></ul>	6	6	33,208 37,927	42,800	20,800	30,902	34,000	43,537	43,537
Southeast     By Field of Service	U	U	Median	42,000	20,800	30,302	34,000	43,337	43,337
By Field Of Service	Counsoli	ng/BH/MH <b>(18)</b>	23,275						
Median Only	Counsell	ng/ 51/ 1011 (10)	23,275						
(50 <sup>th</sup> Percentile)									

# Psychiatrist

#### Short Job Description:

Provides primary psychiatric assessment and care to clients of the organization including comprehensive examinations, making diagnoses, determining course of treatment, providing and/or supervising appropriate treatment, prescribing medications, documenting patient files. Provides consultation and supervision of psychiatric/social service professionals, technicians and other staff. Requires licensure by the State of Pennsylvania as a Medical Doctor and board certification in psychiatry.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees		Ē	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	11	13	240,580	311,000	105,000	150,500	264,000	312,000	312,000
By Budget Size									
• \$5M-\$15M	2	3	261,872	129,583	N/A	N/A	N/A	N/A	N/A
• Over \$15 M	9	10	238,693	356,000	105,000	150,000	206,226	312,000	312,000
By # of Emp. Supervised									
0 Employees	9	11	270,004	311,000	105,000	182,417	291,200	312,000	416,000
By Level of Education									
Doctorate	11	12	245,029	311,000	105,000	150,000	206,226	312,000	416,000
By Sex of Employee									
Male	9	10	265,164	311,000	105,000	182,417	264,000	312,000	416,000
By Race/Ethnicity									
<ul> <li>White, Non-Hispanic</li> </ul>	5	7	249,914	207,000	105,000	126,000	291,200	312,000	312,000
By # of Years in Position									
0-5 Years	6	7	279,629	311,000	105,000	126,000	291,200	312,000	416,000
• 6-10 Years	3	3	260,742	105,774	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	3	3	138,667	124,800	N/A	N/A	N/A	N/A	N/A
South Central	5	5	274,583	233,583	N/A	N/A	312,000	N/A	N/A
Northeast	3	3	245,872	108,783	N/A	N/A	N/A	N/A	N/A
Southeast	5	5	188,767	186,200	N/A	N/A	182,417	N/A	N/A
By Field of Service		·	Median						
	Counseli	ng/BH/MH <b>(13)</b>	206,226						
Median Only									
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Staff Psychiatrist, Youth Psychiatrist

# Licensed Clinical Social Worker

#### Short Job Description:

Evaluates needs of clients and develops treatment plan in coordination with others. Implements counseling and mental health services in accordance with treatment plans; provides individual, marital, group and family psychotherapy; provides drug and/or alcohol counseling services; may develop and implement specialized therapy programs; maintains accurate and complete client records. Requires Pennsylvania State licensure (LCSW).

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	34	50	49,008	40,880	38,000	42,037	48,955	53,560	62,400
By Budget Size									
• \$500,001-\$750,000	3	3	33,290	7,941	N/A	N/A	N/A	N/A	N/A
• \$750,001-\$2M	4	16	48,920	28,400	38,000	45,303	47,295	52,253	54,517
• \$2M-5M	7	7	34,320	27,680	34,320	36,889	43,500	45,000	57,699
• \$5M-\$15M	8	12	52,424	22,199	40,700	44,000	52,223	58,240	62,400
• Over \$15 M	11	11	47,820	15,080	40,000	42,000	49,900	51,865	54,579
By # of Emp. Supervised									
O Employees	21	36	49,220	28,899	40,000	43,500	48,613	54,517	62,000
By Level of Education									
Master's Degree	30	40	48,100	28,899	38,000	41,406	47,295	53,000	57,699
By Sex of Employee									
• Male	6	10	51,285	22,899	40,000	44,600	49,753	62,400	62,400
• Female	21	30	48,025	29,434	34,320	42,037	47,050	54,517	58,240
By Race/Ethnicity									
White, Non-Hispanic	23	38	49,477	28,899	40,000	43,705	48,613	54,579	62,400
By # of Years in Position									
• 0-5 Years	10	17	52,997	24,899	40,000	44,600	52,253	62,400	62,899
• 6-10 Years	5	7	48,268	12,542	42,037	45,300	47,295	49,753	51,865
• 11-20 Years	7	10	49,098	16,293	41,406	43,705	49,753	53,560	54,517
By Region	-	12	54 404	24,000	20.000	42.027	40,0000	50.240	62,000
Northwest	7	12	51,101	24,899	38,000	42,037	49,9000	58,240	62,899
North Central	6	6	44,704	14,223	40,000	43,500	44,600	49,900	49,900
South Central	10	10	45,441	27,680	34,320	40,200	41,406	49,900	54,044
<ul><li>Northeast</li><li>Southeast</li></ul>	20 13	20 15	49,700 47,866	22,400 20,810	40,700 40,000	44,600 40,700	49,753 49,480	54,044 53,000	55,080 55,080
	15	15	-	20,810	40,000		49,480	53,000	55,080
By Field of Service	Racic Ma	iterial Needs (13)	<b>Median</b> 49,753	Education S	onvicos (2)	<b>Median</b> 40,000			
Median Only		re/Child Welfare <b>(4)</b>			ervices (3) & Presrvtion (3)	40,000			
(50 <sup>th</sup> Percentile)		ng/BH/MH (28)	40,000	, , ,	Ith Education (4)	40,700			
	counsen	ng, 511, 1011 ( <b>20</b> )	72,037	Housing/Sh		40,000			
				1043116/311	0.00. (0)	10,000			

# Psychologist

#### Short Job Description:

Provides professional, clinical psychological services, such as assessments, biofeedback therapies, group and individual therapy, crisis intervention, consulting and educational workshops and programs. Provides consultation to other counseling and technical staff. Requires a Ph. D. in clinical psychology and a valid Pennsylvania license in psychology.

#### 10<sup>th</sup> 25<sup>th</sup> 50<sup>th</sup> 75<sup>th</sup> 90<sup>th</sup> # of Average Range # Orgs **Employees** Percentile Percentile Percentile Percentile Percentile **Base Salary: All Positions** 45,760 66,950 80,900 16 18 65,765 41,600 57,200 73,316 **By Budget Size** 70,971 24,000 60,000 67,275 70,000 73,316 \$5M-\$15M 4 6 73,316 Over \$15 M 10 10 58,745 41,100 42,400 57,200 66,950 80,900 83,500 By # of Emp. Supervised 10 12 66,939 30,700 53,300 60,000 66,950 71,237 80,000 0 Employees **By Level of Education** 63,801 54,794 60,000 Master's Degree 6 7 26,700 53,300 67,275 71,237 9 Doctorate 9 72,112 26,800 57,200 62,400 70,740 80,900 83,500 By Sex of Employee 67,563 20,900 N/A N/A N/A N/A 4 4 N/A Male 53,300 8 10 68,466 30,700 60,000 70,000 80,000 Female 73,316 By Race/Ethnicity White, Non-Hispanic 12 14 68,208 30,700 53,300 60,000 67,275 73,316 80,900 By # of Years in Position 0-5 Years 8 9 69,302 27,600 53,300 60,000 70,740 73,316 80,000 3 72,133 21,600 N/A • 6-10 Years 3 N/A N/A N/A N/A **By Region** N/A N/A N/A 4 59,817 12,481 N/A N/A South Central 4 3 3 67,480 26,106 N/A N/A N/A N/A N/A Northeast Southeast 8 10 70,850 29,205 54,794 66,950 70,000 80,000 83,500 **By Field of Service** Median Child Care/Child Welfare (3) 66,950 Median Only Counseling/BH/MH (14) 62,400 (50<sup>th</sup> Percentile) Education Services (6) 66,950

#### \*Other similar job titles: Neuropsychologist, School Psychologist

# Therapeutic Counselor, MFCC/MFT

#### Short Job Description:

Provides individual and group counseling to assist clients in achieving more effective personal, educational, vocational development and adjustment. Provides safe, supportive environment for organization's clients. Maintains observation and progress records. Provides crisis intervention and conflict resolution services. Requires certification as a Marriage, Family and Child Counselor or as a Marriage and Family Therapist.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	7	7	37,433	14,000	30,000	32,000	39,832	40,200	41,000
By Budget Size									
• \$5M-\$15M	3	3	39,611	9,000	N/A	N/A	N/A	N/A	N/A
• Over \$15 M	3	3	37,067	11,000	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
0 Employees	4	4	37,208	14,000	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Master's Degree	5	5	37,806	14,000	N/A	N/A	39,832	N/A	N/A
By Sex of Employee									
Female	4	4	37,208	14,000	N/A	N/A	N/A	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	3	3	37,944	14,000	N/A	N/A	N/A	N/A	N/A
By # of Years in Position	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By Region									
South Central	3	3	35,067	10,200	N/A	N/A	N/A	N/A	N/A
Southeast	3	3	39,000	12,000	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
	Counseli	ng/BH/MH <b>(7)</b>	39,832						
Median Only									
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Family Therapist, Mental Health Clinician, Prevention Counselor

# Case Manager, Senior Level

#### Short Job Description:

Counsels and aids individuals and families requiring social services organization assistance. Interviews and evaluates applicants for services, formulates and implements treatment plan of action and goals. Assists applicants in applying for and obtaining social and other services. Requires an MSW degree. Positions not requiring a Masters degree should be reported in the Case Manager position (below).

*Other similar job title	: Lead Case Worker	, Senior Social Worker,	, Casework Supervisor
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-	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
<b>Base Salary: All Positions</b>	16	18	43,546	38,667	29,400	37,000	43,764	49,385	55,000
By Budget Size									
• \$750,001-\$2M	5	5	46,360	36,000	N/A	N/A	45,000	N/A	N/A
• \$5M-\$15M	4	6	41,804	21,052	28,333	38,000	43,764	46,292	46,292
• Over \$15 M	3	3	38,369	17,060	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
0 Employees	10	10	44,770	36,000	31,000	37,000	45,000	49,385	53,800
• 1 - 5 Employees	3	3	51,921	13,236	N/A	N/A	N/A	N/A	N/A
6-20 Employees	3	3	34,894	10,967	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Masters Degree	13	14	45,379	36,000	31,000	37,050	45,000	49,385	57,000
By Sex of Employee									
Male	6	7	46,278	32,000	35,000	37,000	43,764	49,385	53,800
Female	10	10	43,049	28,667	28,333	37,050	45,000	46,460	55,000
By Race/Ethnicity									
White, Non-Hispanic	12	14	44,649	38,667	28,333	37,000	43,764	53,800	57,000
By # of Years in Position									
0-5 Years	10	10	42,669	38,667	28,333	35,000	38,000	46,460	53,800
• 6-10 Years	4	4	44,898	20,000	N/A	N/A	N/A	N/A	N/A
• 11-20 Years	2	3	49,383	11,236	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	4	6	37756	32,052	28,333	31,000	37,000	43,764	43,794
South Central	7	7	44,792	37,600	29,400	35,000	45,050	46,292	53,800
Northeast	5	5	42,820	9,460	N/A	N/A	45,050	N/A	N/A
Southeast	8	8	46,225	20,000	37,000	38,000	45,050	46,460	55,000
By Field of Service			Median						
	Counseli	ng/BH/MH <b>(10)</b>	38,000						
Median Only									
(50 <sup>th</sup> Percentile)									



# Case Manager, Intermediate

#### Short Job Description:

This is mid-level professional case management work in a comprehensive community placement programs. Manages a caseload of substantial size and complexity. Assists less-experienced Case Managers by providing information concerning case management practices, administrative rules and regulations, community resources, vendors, and programs. Serves as a resource person for other Case Managers regarding information concerning a specific discipline such as social work, psychology, special education, counseling, health care, or occupational therapy. Interviews clients, their families, and other responsible individuals; assists in completing the application for services; collects basic data and obtains appropriate additional information from other agencies; participates on the inter-disciplinary team to review each case. Requires an intermediate knowledge of a specific discipline such as social work, psychology, special education, counseling, health care, or occupational therapy; intermediate knowledge of case management methods, principles, and techniques.

		# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
I	Base Salary: All Positions	1	27	27,569	26,637	19,963	23,931	25,558	29,023	33,232
B	y Budget Size									
•	\$5M-\$15M	1	27	27,569	26,637	19,963	23,931	25,558	29,023	33,232
B	y # of Emp. Supervised									
•	0 Employees	1	26	27,518	26,637	19,963	23,931	25,454	30,565	33,232
B	y Level of Education									
•	Bachelor's Degree	1	27	27,569	26,637	19,963	23,931	25,558	29,023	33,232
B	y Sex of Employee									
•	Female	1	25	27,440	26,637	19,963	21,398	25,454	29,023	39,808
B	y Race/Ethnicity									
•	White, Non-Hispanic	1	27	27,569	26,637	19,963	23,931	25,558	29,023	33,232
B	y # of Years in Position									
•	0-5 Years	1	19	24,101	9,591	19,779	20,919	24,807	25,558	27,394
•	6-10 Years	1	3	32,776	893	N/A	N/A	N/A	N/A	N/A
•	11-20 Years	1	5	37,626	16,940	N/A	N/A	39,808	N/A	N/A
B	y Region	2	27	27 552	26 627	10.002	22.024		20.022	22 222
•	Northwest	2	27	27,552	26,637	19,963	23,931	25,558	29,023	33,232
B	y Field of Service	Counceli	ng/DLL/NALL <b>(37)</b>	Median						
	ledian Only 0 <sup>th</sup> Percentile)	Counsell	ng/BH/MH <b>(27)</b>	25,558						

#### \*Other similar job titles: Caseworker 2



## **Case Manager**

#### Short Job Description:

Counsels and aids individuals and families requiring social services organization assistance. Interviews and evaluates applicants for services, formulates and implements treatment plan of action and goals. Assists applicants in applying for and obtaining social and other services. Most Case Manager positions require a bachelor's degree in psychology or other behavioral science.

\*Other similar job titles: Community Outreach Worker, Social Worker, Direct Care Worker, Bridge Case Manager, Caseworker 1, Mental Health Worker, Mental Health Professional, Habilitation Aide, Family Development Case Worker

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	63	104	32,001	32,000	24,828	28,000	32,323	35,897	39,250
By Budget Size									
• \$250,001-500,000	3	3	35,000	30,000	N/A	N/A	N/A	N/A	N/A
• \$750,001-\$2M	18	26	32,148	27,983	25,800	28,655	32,000	35,897	38,000
• \$2M-5M	10	16	32,388	16,120	27,825	27,825	29,068	37,815	37,815
• \$5M-\$15M	18	45	31,414	30,570	23,920	26,059	32,094	34,000	39,370
• Over \$15 M	11	11	32,422	20,500	21,400	30,000	33,000	33,375	37,500
By # of Emp. Supervised									
O Employees	44	83	32,118	28,570	24,828	28,500	32,323	35,897	39,250
1 - 5 Employees	7	7	31,377	32,000	15,000	25,480	32,700	33,000	39,000
By Level of Education									
High School Diploma	12	13	28,632	22,233	17,017	22,800	27,456	35,000	37,440
Bachelor's Degree	39	72	31,970	32,000	25,605	28,563	32,000	35,594	39,000
Master's Degree	6	6	35,856	20,000	25,000	27,000	32,136	45,000	45,000
By Sex of Employee									
Male	14	14	32,631	13,175	27,825	28,563	32,000	35,000	37,815
Female	48	82	31,509	32,000	23,805	27,207	32,000	35,594	39,250
By Race/Ethnicity									
Hispanic/Latino	4	4	34,037	11,425	N/A	N/A	N/A	N/A	N/A
Black/African American	11	12	30,176	15,600	21,400	25,605	31,000	34,000	35,000
White, Non-Hispanic	42	77	31,779	32,000	24,828	27,825	32,000	35,897	39,370
By # of Years in Position	44	72	21 424	30,570	23,920	27,825	21.000	35,000	28.000
O-5 Years	44 8	16	31,424				31,000		38,000
• 6-10 Years	8 7	16 7	30,728 38,207	24,370 8,478	23,805 33,122	27,456 35,950	31,983 38,272	32,323 39,250	37,138 41,433
11-20 Years By Region	/	/	38,207	8,478	55,122	35,950	38,272	39,250	41,433
Northwest	13	35	30,804	18,437	22,345	25,854	29,899	35,000	47,000
Southwest	8	12	32,523	29,983	17,017	30,000	33,051	33,051	37,815
North Central	9	9	31,230	29,983	26,059	28,500	30,000	35,000	37,815
South Central	15	32	30,587	20,940	25,480	30,000	33,122	37,815	39,000
Northeast	7	10	32,687	19,175	27,285	27,825	29,000	36,268	37,815
Southeast	20	20	36,212	22,000	29,068	33,000	35,000	43,000	47,000
By Field of Service			Median		20,000	Median		.0,000	,
	Aging (19	5)	33,051	Family Supp	& Presrvtion (14)	31,0003			
Median Only		terial Needs (7)	35,000		th Education (5)	38,272			
(50 <sup>th</sup> Percentile)		e/Child Welfare (4)	36,268	Housing/She		31,200			
		ng/BH/MH (44)	32,094		Recreation (3)	36,267			
		n Services (5)	33,000						
	Employm	nent/Economic (5)	35,000						

# **Counselor, Masters Level**

#### Short Job Description:

Responsible for providing a safe and supportive environment for organizations clientele. Adheres to laws regarding confidentiality and reporting requirements. Maintains observation and progress records as needed. Provides crisis intervention and/or conflict resolution to individuals and groups. Requires a Masters degree.

*Other similar job titles: Lead Counselor, Senior F	amily Counselor, Masters	Therapist, Masters Level Counselor
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	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	36	74	44,176	48,880	30,000	36,421	43,500	52,000	62,733
By Budget Size									
• \$750,001-\$2M	5	5	34,280	24,872	N/A	N/A	36,000	N/A	N/A
• \$2M-5M	7	13	37,409	22,700	20,800	33,150	37,815	43,500	43,500
• \$5M-\$15M	13	42	49,525	36,781	34,500	38,813	48,957	62,400	62,899
• Over \$15 M	7	7	39,444	11,908	32,000	34,400	41,000	43,500	43,800
By # of Emp. Supervised									
O Employees	24	57	45,178	48,880	29,869	36,129	43,500	54,747	62,733
1 - 5 Employees	6	6	41,951	13,400	33,600	40,174	41,000	46,130	46,130
By Level of Education									
Master's Degree	34	72	44,334	48,880	30,000	36,421	43,500	52,000	62,733
By Sex of Employee									
Male	5	13	44,175	42,099	20,800	33,654	38,813	58,739	62,733
Female	30	57	44,717	48,880	30,000	37,180	43,500	52,000	62,400
By Race/Ethnicity									
Black/African American	3	4	46,982	41,600	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	31	65	44,278	48,880	30,000	36,421	43,500	52,000	62,733
By # of Years in Position									
0-5 Years	26	46	41,565	48,880	26,972	34,500	41,243	48,957	52,500
• 6-10 Years	6	13	48,816	30,899	32,000	36,129	43,800	62,400	62,899
• 11-20 Years	5	8	54,632	30,139	36,421	48,150	52,930	62,733	66,560
By Region									
Northwest	7	33	50,365	48,880	34,278	38,438	52,000	62,733	66,560
Southwest	5	5	34,648	17,722	N/A	N/A	37,546	N/A	N/A
North Central	3	3	27,992	4,337	N/A	N/A	N/A	N/A	N/A
South Central	12	16	38,509	22,500	32,000	34,400	36,000	41,000	47,000
Northeast	9	9	39,962	25,528	26,972	30,000	41,000	46,274	48,150
Southeast	15	23	44,214	15,934	37,815	41,243	43,500	44,000	52,500
By Field of Service Advocacy/Public Affairs (3)		<b>Median</b> 34,500			Median 42.204				
Median Only		re/Child Welfare (7)	•		& Presrvtion (6)	43,500			
(50 <sup>th</sup> Percentile)		ng/BH/MH <b>(47)</b>	46,130	, - «թթ		,			



### Counselor

#### Short Job Description:

Responsible for providing a safe and supportive environment for organizations clientele. Adheres to laws regarding confidentiality and reporting requirements. Maintains observation and progress records as needed. Provides crisis intervention and/or conflict resolution to individuals and groups. Senior level positions requiring a Masters degree should be reported in the Counselor, Masters Level position (above).

*Other similar job titles:	Crisis Line	Counselor,	Substance	Abuse	Counselor,	Peer	Specialist,	Hotline	Counselor, S	Shelter	Counselor,
Bilingual Counselor											

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	29	81	27,862	34,488	21,938	24,000	27,833	31,200	34,000
By Budget Size									
• \$750,001-\$2M	7	11	29,150	10,941	22,880	26,000	30,000	31,200	33,051
• \$2M-5M	5	52	26,720	20,530	20,800	23,400	24,960	29,120	32,100
• \$5M-\$15M	7	9	29,334	17,724	20,000	24,960	28,000	32,656	34,000
• Over \$15 M	6	6	34,019	30,808	22,400	24,000	33,000	37,003	37,003
By # of Emp. Supervised									
O Employees	26	74	27,915	34,488	21,840	24,960	27,833	31,200	34,000
By Level of Education									
High School Diploma	4	23	27,260	15,101	21,840	22,880	29,120	29,120	31,200
Associates Degree	2	6	25,047	6,240	22,880	23,400	24,960	24,960	24,960
Bachelor's Degree	18	43	27,454	20,530	20,800	24,000	27,040	30,826	33,051
Master's Degree	5	5	39,447	19,208	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
• Male	9	31	27,909	18,450	22,880	24,960	27,040	31,200	34,320
Female	20	44	28,590	34,488	21,938	24,960	28,933	31,200	34,000
By Race/Ethnicity									
Hispanic/Latino	5	5	27,228	8,200	N/A	N/A	28,538	N/A	N/A
Black/African American	5	10	28,950	12,160	21,840	24,960	27,040	33,051	33,821
White, Non-Hispanic	18	63	27,854	34,488	21,424	24,960	27,833	30,826	34,500
By # of Years in Position									
• 0-5 Years	17	54	27,727	18,283	21,424	24,960	28,933	30,826	33,051
• 6-10 Years	9	16	28,418	30,328	22,880	22,880	24,960	31,200	34,516
• 11-20 Years	4	9	28,275	20,530	18,720	22,880	24,960	32,656	33,821
By Region	C	12	20.750	17 100	21 424	22,400	27 022	22.054	24.000
Northwest	6 5	12 5	28,756	17,100	21,424	23,400	27,833	33,051	34,000
North Central     South Central	5		28,205 24,714	9,540	N/A	N/A	27,833	N/A	N/A
South Central	16 7	44 7	24,714 34,297	20,530 28,248	20,800	22,880 28,538	25,960 32,600	29,120 34,000	29,120 34,500
Northeast     Southeast	6	6	34,297 26,535	28,248 20,936	24,960 32,272	28,538 33,000	32,600	34,000 37,003	34,500 37,003
Southeast	0	D		20,930	32,272	33,000	34,000	37,003	37,003
By Field of Service Median Only (50 <sup>th</sup> Percentile)	Counseli	e/Child Welfare <b>(49</b> ng/BH/MH <b>(14)</b> upp & Presrvtion <b>(5</b>	28,000						
	Housing/	/Shelter <b>(6)</b>	26,000						

75<sup>th</sup>

Percentile

38,065

N/A

N/A

90<sup>th</sup>

Percentile

51,147

N/A

N/A

# **Eligibility Specialist**

#### Short Job Description:

•

Interviews clients/prospective clients to determine their eligibility from a wide range of social services. Gathers and verifies information. Assists clients to complete application forms for government and other social services and submits for approval. (Eligibility specialists working in housing eligibility programs are reported under the Occupancy Specialist position in Housing/Shelter section).

#### 10<sup>th</sup> 25<sup>th</sup> 50<sup>th</sup> # of Average Range # Orgs Percentile **Employees** Percentile Percentile **Base Salary: All Positions** 19,875 15 15 32,297 24,000 42,953 30,160 By Budget Size \$750,001-\$2M 4 4 26,578 22,894 N/A N/A N/A \$5M-\$15M 5 5 40,334 32,125 N/A N/A 38,400

\*Other similar job titles: Intake Specialist/Manger, Service Evaluator

•	Over \$15 M	3	3	31,053	15,000	N/A	N/A	N/A	N/A	N/A
By #	t of Emp. Supervised									
•	0 Employees	13	13	30,490	35,976	15,171	21,000	30,160	38,065	39,000
By L	evel of Education									
•	High School Diploma	7	7	28,322	18,190	19,875	24,000	28,000	29,960	32,356
•	Associates Degree	3	3	24,857	23,229	N/A	N/A	N/A	N/A	N/A
•	Bachelor's Degree	3	3	34,120	8,840	N/A	N/A	N/A	N/A	N/A
By S	Sex of Employee									
•	Male	3	3	46,410	28,164	N/A	N/A	N/A	N/A	N/A
•	Female	12	12	28,769	23,829	15,171	21,000	28,000	33,200	38,400
By F	Race/Ethnicity									
•	Hispanic/Latino	4	4	31,189	12,400	N/A	N/A	N/A	N/A	N/A
•	White, Non-Hispanic	9	9	35,425	42,953	15,171	24,000	33,200	39,000	51,147
By #	f of Years in Position									
•	0-5 Years	7	7	28,990	23,829	15,171	21,000	30,160	33,200	38,400
•	6-10 Years	5	5	34,488	34,124	N/A	N/A	29,960	N/A	N/A
By F	Region									
•	South Central	10	10	30,184	18,029	15,171	21,000	26,000	38,065	38,400
•	Northeast	4	4	40,297	32,124	N/A	N/A	N/A	N/A	N/A
•	Southeast	8	8	33,604	42,953	15,171	26,000	30,160	38,065	39,000
By F	ield of Service			Median						
			aterial Needs (4)	19,875						
	dian Only	Counseli	ing/BH/MH <b>(7)</b>	38,065						
(50"	<sup>h</sup> Percentile)									

# Senior or Adult Program Assistant

#### Short Job Description:

Provides support services to adults or senior clients in residence or day programs. Duties include any or all of the following: provides training and assistance with personal and care such as hygiene, clothing care, mobility, taking medicines, managing money, meal preparation, household maintenance, etc. Assists adults with transportation, making and meeting medical and other appointments, community participation communication, meals, etc.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	12	46	24,023	15,902	20,092	20,801	22,880	26,166	28,267
By Budget Size									
• \$5M-\$15M	5	17	23,832	15,902	17,214	20,801	22,283	26,543	27,736
Over \$15 M	4	4	26,843	8,000	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	8	42	23,870	15,902	20,092	20,801	22,880	26,414	28,267
By Level of Education									
High School Diploma	6	34	23,354	15,902	20,092	20,801	22,880	25,418	26,998
Bachelor's Degree	3	5	26,214	11,824	N/A	N/A	25,854	N/A	N/A
Master's Degree	3	3	27,521	7,704	N/A	N/A	N/A	N/A	N/A
By Sex of Employee	_								
• Male	6	11	24,971	10,400	20,800	22,048	24,606	26,414	30,076
• Female	6	33	23,708	15,902	20,000	20,800	22,880	26,166	28,267
By Race/Ethnicity	_	2	25 742	11.000			26.466	20.267	22.522
Black/African American	4	9	25,740	11,200	20,000	20,800	26,166	28,267	30,680
White, Non-Hispanic	7	35	23,583	15,902	20,800	20,801	22,880	25,604	27,736
By # of Years in Position	c	28	22.044	12 244	20.002	20,800	22 202	22.206	25.954
<ul> <li>0-5 Years</li> <li>6-10 Years</li> </ul>	6 3		22,944 24,990	12,344 7,772	20,092 N/A	20,800 N/A	22,283 24,211	23,296 N/A	25,854 N/A
	2	5 7	24,990 26,838	15,902	17,214	26,166	24,211 26,543	27,736	30,680
<ul><li>11-20 Years</li><li>Over 20 Years</li></ul>	2	3	26,998	13,902 N/A	N/A	20,100 N/A	20,343 N/A	27,730 N/A	N/A
By Region	2	J	20,998	NA	N/A	N/A	N/A	N/A	N/A
Northwest	28	38	23,770	13,024	20,800	21,050	22,880	26,166	26,998
South Central	4	4	26,800	11,200	N/A	N/A	N/A	N/A	20,558 N/A
South central     Southeast	3	3	28,191	7,904	N/A	N/A	N/A	N/A	N/A
By Field of Service	5	0	Median	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,	,	,	,	,
	Counseli	ng/BH/MH <b>(46)</b>	22,880						
Median Only			12,000						
(50 <sup>th</sup> Percentile)									

#### \*Other similar job titles: Life Skills Trainer

# **Children or Youth Program Assistant**

#### Short Job Description:

Provides support services to children or youth in residence or day programs. Duties include any or all of the following: provides training and assistance with personal and communication skills. (Report jobs exclusively involved with education and/or recreation in the Education and Recreation Section).

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	8	8	29,089	14,083	23,000	26,000	27,114	32,240	32,573
By Budget Size							,		
• \$750,001-\$2M	4	4	26,154	4,500	N/A	N/A	N/A	N/A	N/A
• Over \$15 M	3	3	31,841	10,883	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
0 Employees	7	7	29,959	10,883	26,200	27,000	27,500	32,240	32,573
By Level of Education									
Bachelor's Degree	6	6	30,585	10,083	27,000	27,114	27,500	32,573	32,573
By Sex of Employee									
Female	5	5	31,302	9,969	N/A	N/A	32,240	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	5	5	29,285	5,573	N/A	N/A	27,500	N/A	N/A
By # of Years in Position									
O-5 Years	6	6	29,523	10,883	26,200	27,000	27,114	32,240	32,240
By Region									
South Central	3	3	25,762	9,573	N/A	N/A	N/A	N/A	N/A
Southeast	3	3	31,841	10,883	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
Median Only (50 <sup>th</sup> Percentile)		re/Child Welfare (4) ng/BH/MH (4)	26,200 26,200						

\*Other similar job titles: Children Services Aide, Youth Mentor

# **Therapeutic Staff Support**

#### Short Job Description:

Therapeutic support staff workers are responsible for providing one-on-one mental health services to at-risk children and young adults. These children generally have an emotional or mental disturbance and may have spent time in an out-of-home treatment facility. TSS workers provide services in schools, in the child's home or in the community. The TSS worker works in concert with the child's teachers, parents, counselors and medical team to implement the child's treatment plan and transfer skills to the child's primary caregivers.

#### \*Other similar job titles: Behavior Support Specialist, School-Based Mental Health Worker

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees	, C	, C	Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	5	37	28,056	25,056	22,880	22,880	28,080	30,680	39,685
By Budget Size									
• \$5M-\$15M	2	8	32,623	25,056	18,694	18,882	35,636	42,605	42,766
By # of Emp. Supervised									
O Employees	4	35	28,065	25,056	22,880	22,880	27,040	30,680	39,685
By Level of Education									
High School Diploma	2	4	23,044	16,942	N/A	N/A	N/A	N/A	N/A
Bachelor's Degree	3	30	28,211	19,886	22,880	22,880	27,040	30,680	30,680
By Sex of Employee									
• Male	3	7	34,749	18,750	25,000	30,680	30,680	39,685	42,766
Female	3	28	26,394	23,911	18,965	22,880	24,960	30,680	30,680
By Race/Ethnicity									
Black/African American	1	5	24,856	7,800	N/A	N/A	22,880	N/A	N/A
White, Non-Hispanic	4	30			18,965	22,880	28,080	30,680	39,685
By # of Years in Position									
0-5 Years	4	21	25,752	25,056	18,882	22,880	22,880	24,960	28,080
• 6-10 Years	2	6	32,667	11,925	30,680	30,680	30,680	30,680	30,680
• 11-20 Years	1	5	30,680	N/A	N/A	N/A	N/A	N/A	N/A
By Region									
Northwest	2	29	25,959	11,986	18,965	22,880	24,960	30,680	30,680
Southeast	2	8	38,368	18,750	25,000	35,636	39,685	42,605	42,766
By Field of Service			Median						
		ng/BH/MH <b>(26)</b>	24,960						
Median Only	Educatio	n Services <b>(6)</b>	39,685						
(50 <sup>th</sup> Percentile)									

# Chaplain

#### Short Job Description:

Work with populations representing many faiths, counseling clients or patients facing end-of-life, trauma or other types of emotionally stressful situation. Offer comfort and support to both clients and their families. May be called on to calm angry or distraught individuals and their families; may conduct religious services in chapel settings (e.g. hospitals, missions) including officiating at memorial services and/or weddings; may provide spiritual support to fellow staff members. Must be able to effectively communicate across cultures and with persons of many different faiths.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
<b>Base Salary: All Positions</b>	8	8	37,882	14,152	28,300	34,600	39,091	40,000	40,250
By Budget Size									
• Over \$15 M	4	4	36,338	14,152	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
0 Employees	4	4	40,676	2,452	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	3	3	35,638	11,950	N/A	N/A	N/A	N/A	N/A
Master's Degree	3	3	40,514	3,361	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Male	3	3	40,272	4,087	N/A	N/A	N/A	N/A	N/A
By Race/Ethnicity									
White, Non-Hispanic	5	5	39,982	4,087	N/A	N/A	40,000	N/A	N/A
By # of Years in Position									
0-5 Years	3	3	40,598	3,361	N/A	N/A	N/A	N/A	N/A
By Region									
South Central	3	3	35,638	11,950	N/A	N/A	N/A	N/A	N/A
Southeast	3	3	40,901	2,452	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
	Counseli	ng/BH/MH <b>(4)</b>	34,600						
Median Only									
(50 <sup>th</sup> Percentile)									

#### \*Other similar job titles: Spiritual Care Counselor

# **Head of Patron Services**

#### Short Job Description:

Provides oversight to the daily operations of the library's reference, audiovisual and technology services; addresses issues related to customer services; schedules and supervises staff supporting the reference, audiovisual and technology services; participates in long-range planning and budgeting for patron services; participates as a member of the library's senior management team.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	11	11	49,501	76,920	15,080	23,000	53,700	56,832	74,500
By Budget Size									
• \$750,001-\$2M	4	4	48,544	53,524	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
• 1 - 5 Employees	3	3	36,000	22,000	N/A	N/A	N/A	N/A	N/A
6-20 Employees	4	4	55,877	71,024	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Master's Degree	7	7	61,317	52,000	40,000	45,000	56,832	67,184	74,500
By Sex of Employee									
Female	10	10	48,819	77,000	15,000	23,000	45,000	67,184	74,500
By Race/Ethnicity									
White, Non-Hispanic	10	10	48,819	77,000	15,000	23,000	45,000	67,184	74,500
By # of Years in Position									
• 0-5 Years	3	3	45,061	44,184	N/A	N/A	N/A	N/A	N/A
• 6-10 Years	3	3	37,277	41,832	N/A	N/A	N/A	N/A	N/A
• 11-20 Years	3	3	49,725	53,524	N/A	N/A	N/A	N/A	N/A
Over 20 Years									
By Region	_	_							
Southwest	6	6	50,696	71,024	20,976	23,000	40,000	74,500	74,500
By Field of Service		a ( ( )	Median						
	Educatio	n Services (4)	53,700						
Median Only									
(50 <sup>th</sup> Percentile)									

\*Other similar job titles: Patron Services Manager; Librarian, Manager

### Librarian

### Short Job Description:

Responsible for acquiring, organizing, managing and distributing library resources and ensuring that library provision meets the needs of its user. Selecting, cataloging and classifying library resources; making improvements to accessibility of library resources, supporting independent research and learning, maintaining statistical and financial records.

\*Other similar job titles: Information Professionals, School Librarian, Public Librarian

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	28	38	32,761	42,710	17,000	23,000	35,000	40,000	45,900
By Budget Size									
• \$250,001-500,000	8	8	26,286	24,304	16,380	17,457	23,000	30,000	33,000
• \$750,001-\$2M	8	8	34,746	40,990	16,800	18,386	30,000	47,500	47,500
• \$2M-5M	2	12	38,213	17,826	31,950	35,071	35,664	40,768	45,900
By # of Emp. Supervised									
O Employees	11	22	34,925	42,790	16,800	29,016	35,653	40,768	49,776
<ul> <li>1 - 5 Employees</li> </ul>	11	11	31,806	31,120	16,380	21,489	30,000	40,000	47,000
6-20 Employees	3	3	32,690	5,071	N/A	N/A	N/A	N/A	N/A
By Level of Education									
Bachelor's Degree	4	4	20,063	5,500	N/A	N/A	N/A	N/A	N/A
Master's Degree	23	34	35,515	42,790	17,457	30,000	35,653	40,768	47,500
By Sex of Employee									
• Male	5	5	41,091	22,790	N/A	N/A	37,000	N/A	N/A
Female	22	33	32,548	41,236	16,800	21,489	33,000	40,684	47,000
By Race/Ethnicity									
White, Non-Hispanic	24	35	34,556	42,790	17,457	25,490	35,474	40,684	47,000
By # of Years in Position	. –								
0-5 Years	17	23	30,364	42,790	16,380	20,000	25,490	33,000	38,000
• 6-10 Years	4	4	30,364	32,000	N/A	N/A	N/A	N/A	N/A
• 11-20 Years	7	10	36,699	12,026	35,474	36,538	21,489	40,684	45,000
Over 20 Years	3	7	43,501	21,236	35,000	35,664	41,164	45,900	49,776
By Region									
Northwest	3	3	27,338	23,000	N/A	N/A	N/A	N/A	N/A
Southwest	16	27	36,025	40,990	18,386	30,000	35,664	40,768	47,000
South Central	8	8	27,747	21,500	17,000	21,489	25,000	35,000	37,000
Northeast	3	3	25,167	21,500	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
Madian Only	Educatio	n Services (11)	35,474						
Median Only (50 <sup>th</sup> Percentile)									
(50 Percentile)									

### **Reference Librarian**

#### Short Job Description:

Responsible for providing helpful information in response to questions posed by library users. Teach library instruction classes and foster the development of library and information literacy. Will assist in the development of policies and procedures and in collection development.

\*Other similar job titles: Access Services Librarian, Access and Technical Support Librarian, Adult Reference Librarian, Technical Services Librarian

Base Salary: All Positions         17         17         36,493         40,075         20,750         25,000         35,000         49,000           By Budget Size         -	90 <sup>th</sup>	75 <sup>th</sup>	50 <sup>th</sup>	25 <sup>th</sup>	10 <sup>th</sup>	Range	Average	# of	#	
By Budget Size         A	Percentile	Percentile	Percentile	Percentile	Percentile			Employees	Orgs	
•         Up to \$250,000         3         3         30,000         35,000         N/A         N/A         N/A         N/A         N/A           •         \$750,001-\$2M         7         7         36,606         52,675         24,965         28,360         40,911         49,000           By # of Emp. Supervised         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         49,000         - </th <th>50,243</th> <th>49,000</th> <th>35,000</th> <th>25,000</th> <th>20,750</th> <th>40,075</th> <th>36,493</th> <th>17</th> <th>17</th> <th>Base Salary: All Positions</th>	50,243	49,000	35,000	25,000	20,750	40,075	36,493	17	17	Base Salary: All Positions
•         \$750,001-\$2M         7         7         36,606         52,675         24,965         28,360         40,911         49,000           By # of Emp. Supervised         . </th <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th>By Budget Size</th>										By Budget Size
By # of Emp. Supervised       Image: Supervised       Image: Supervised       Image: Supervised         • 0 Employees       10       10       36,980       40,155       15,000       26,400       32,313       50,000         • 1 - 5 Employees       4       4       46,861       16,200       N/A       N/A       N/A       N/A         By Level of Education	N/A	N/A	N/A	N/A	N/A	35,000	30,000	3	3	• Up to \$250,000
• 0 Employees         10         10         36,980         40,155         15,000         26,400         32,313         50,000           • 1 - 5 Employees         4         4         46,861         16,200         N/A         N/A         N/A         N/A           By Level of Education         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         N/A         S0,000         50,0243         50,0243         50,0243         50,0243         50,0243         50,000         50,000         50,000         50,000         50,000         50,000         50,000         50,000         50,000         60,0149         610 <t< td=""><td>50,243</td><td>49,000</td><td>40,911</td><td>28,360</td><td>24,965</td><td>52,675</td><td>36,606</td><td>7</td><td>7</td><td>• \$750,001-\$2M</td></t<>	50,243	49,000	40,911	28,360	24,965	52,675	36,606	7	7	• \$750,001-\$2M
•         1 - 5 Employees         4         4         46,861         16,200         N/A         N/A         N/A         N/A           By Level of Education         -										By # of Emp. Supervised
By Level of Education       4       4       23,616       17,313       N/A       N/A       N/A       N/A       N/A       N/A         • Master's Degree       13       13       42,523       30,155       25,000       30,000       48,000       50,243         By Sex of Employee	51,927	50,000	32,313	26,400	15,000	40,155	36,980	10	10	O Employees
Bachelor's Degree         4         4         23,616         17,313         N/A         N/A         N/A         N/A           Master's Degree         13         13         42,523         30,155         25,000         30,000         48,000         50,243           By Sex of Employee	N/A	N/A	N/A	N/A	N/A	16,200	46,861	4	4	1 - 5 Employees
• Master's Degree         13         13         42,523         30,155         25,000         30,000         48,000         50,243           By Sex of Employee										By Level of Education
By Sex of Employee       17       17       38,804       40,155       20,750       28,360       40,911       50,243         By Race/Ethnicity       •       White, Non-Hispanic       16       16       16       39,157       40,155       25,000       28,360       36,500       50,000         By # of Years in Position       •       •       •       0.5 Years       10       10       33,173       36,927       15,000       25,000       30,000       40,911         •       0-5 Years       3       3       38,609       26,795       N/A       N/A       N/A       N/A         •       11-20 Years       4       4       49,925       4,700       N/A       N/A       N/A       N/A       N/A         •       Over 20 Years       8       8       38,989       31,950       20,750       24,965       36,500       49,000         •       Southwest       8       8       38,989       31,950       20,750       24,965       36,500       49,000         •       South Central       4       4       32,318       15,911       N/A       N/A       N/A       N/A	N/A	N/A	N/A	N/A	N/A	17,313	23,616		4	Bachelor's Degree
Female         17         17         38,804         40,155         20,750         28,360         40,911         50,243           By Race/Ethnicity         Mhite, Non-Hispanic         16         16         39,157         40,155         25,000         28,360         36,500         50,000           By # of Years in Position         10         10         33,173         36,927         15,000         25,000         30,000         40,911           • 0-5 Years         10         10         33,173         36,927         15,000         25,000         30,000         40,911           • 6-10 Years         3         3         38,609         26,795         N/A         N/A         N/A         N/A           • 11-20 Years         4         4         49,925         4,700         N/A         N/A         N/A         N/A           • Over 20 Years         8         8         38,989         31,950         20,750         24,965         36,500         49,000           • Southwest         8         8         38,989         31,950         20,750         24,965         36,500         49,000           • South Central         4         4         32,318         15,911         N/A         N	52,700	50,243	48,000	30,000	25,000	30,155	42,523	13	13	Master's Degree
By Race/Ethnicity       White, Non-Hispanic       16       16       39,157       40,155       25,000       28,360       36,500       50,000         By # of Years in Position       0       10       10       33,173       36,927       15,000       25,000       30,000       40,911         •       0-5 Years       10       10       33,173       36,927       15,000       25,000       30,000       40,911         •       6-10 Years       3       3       38,609       26,795       N/A       N/A       N/A       N/A         •       11-20 Years       4       4       49,925       4,700       N/A       N/A       N/A       N/A         •       Over 20 Years       8       8       38,989       31,950       20,750       24,965       36,500       49,000         •       Southwest       8       8       38,989       31,950       20,750       24,965       36,500       49,000         •       South Central       4       4       32,318       15,911       N/A       N/A       N/A       N/A										By Sex of Employee
• White, Non-Hispanic         16         16         39,157         40,155         25,000         28,360         36,500         50,000           By # of Years in Position         .	52,700	50,243	40,911	28,360	20,750	40,155	38,804	17	17	Female
By # of Years in Position       10       10       33,173       36,927       15,000       25,000       30,000       40,911         • 6-10 Years       3       3       38,609       26,795       N/A       N/A       N/A       N/A       N/A         • 11-20 Years       4       4       49,925       4,700       N/A       N/A       N/A       N/A         • Over 20 Years       8       8       38,989       31,950       20,750       24,965       36,500       49,000         • Southwest       4       4       32,318       15,911       N/A       N/A       N/A       N/A										
•         0-5 Years         10         10         33,173         36,927         15,000         25,000         30,000         40,911           •         6-10 Years         3         3         38,609         26,795         N/A         N/A         N/A         N/A           •         11-20 Years         4         4         49,925         4,700         N/A         N/A         N/A         N/A         N/A           •         Over 20 Years         -	51,927	50,000	36,500	28,360	25,000	40,155	39,157	16	16	White, Non-Hispanic
•         6-10 Years         3         3         38,609         26,795         N/A         N/A         N/A         N/A           •         11-20 Years         4         4         49,925         4,700         N/A         N/A         N/A         N/A         N/A           •         Over 20 Years         - <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>By # of Years in Position</td></t<>										By # of Years in Position
• 11-20 Years         4         4         49,925         4,700         N/A         N/A         N/A         N/A           • Over 20 Years         By Region         -	50,243				,		•			0-5 Years
Over 20 Years         Image: Constraint of the second	N/A	-	-	-		-	•			
By Region         8         8         38,989         31,950         20,750         24,965         36,500         49,000           • South Central         4         4         32,318         15,911         N/A         N/A         N/A         N/A	N/A	N/A	N/A	N/A	N/A	4,700	49,925	4	4	• 11-20 Years
Southwest         8         8         38,989         31,950         20,750         24,965         36,500         49,000           South Central         4         4         32,318         15,911         N/A         N/A         N/A										Over 20 Years
• South Central 4 4 32,318 15,911 N/A N/A N/A N/A										
	50,000				,		,			
	N/A	N/A	N/A	N/A	N/A	15,911	32,318	4	4	South Central
							Median			By Field of Service
Median Only     49,000       (50 <sup>th</sup> Percentile)     49,000							49,000	n Services <b>(7)</b>	Educatio	

90<sup>th</sup>

Percentile N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

### **Research Librarian**

#### **Short Job Description:**

•

Analyze information requests to determine which materials will best meet the researchers' needs. Collect, organize and classify books, journals, and audiovisual and other materials relevant to their area of subject specialization. Must be adept at using computers, doing online, creating and maintaining electronic databases.

10<sup>th</sup> 25<sup>th</sup> 50<sup>th</sup> 75<sup>th</sup> # # of Average Range Orgs Employees Percentile Percentile Percentile Percentile N/A N/A N/A N/A **Base Salary: All Positions** 3 3 29,832 20,226 N/A N/A N/A N/A N/A N/A N/A N/A By Budget Size By # of Emp. Supervised N/A N/A N/A N/A N/A N/A N/A N/A By Level of Education N/A N/A N/A N/A N/A N/A N/A N/A By Sex of Employee N/A N/A N/A N/A N/A N/A N/A N/A By Race/Ethnicity White, Non-Hispanic 3 3 29,833 20,226 N/A N/A N/A N/A By # of Years in Position N/A N/A N/A N/A N/A N/A N/A N/A **By Region** N/A N/A N/A N/A N/A N/A N/A N/A **By Field of Service** Median N/A Median Only (50<sup>th</sup> Percentile)

\*Other similar job titles: Research and Education Librarian

# **Stacks and Circulation Coordinator**

#### Short Job Description:

Manages library operations related to the storage, maintenance and circulation of the Libraries' physical collections. Manages the storage, preservation and logistics of the library's collection. Maintains inventory control of all library collections. Collects and analyzes circulation statistics, building traffic and environmental reports for library administration. Develops and maintains best practices, standards and safety procedures related to stacks maintenance and preservation. Coordinates equipment purchases, space planning and collection shifting.

#### \*Other similar job titles: Library Collections and Archive Manager

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	18	18	31,576	36,400	16,746	24,965	27,300	42,387	46,000
By Budget Size									
• Up to \$250,000	3	3	18,115	6,400	N/A	N/A	N/A	N/A	N/A
• \$250,001-500,000	3	3	23,715	4,528	N/A	N/A	N/A	N/A	N/A
• \$750,001-\$2M	7	7	33,790	21,035	N/A	N/A	N/A	N/A	N/A
By # of Emp. Supervised									
O Employees	3	3	19,154	9,516	N/A	N/A	N/A	N/A	N/A
• 1 - 5 Employees	3	3	25,067	5,300	N/A	N/A	N/A	N/A	N/A
6-20 Employees	8	8	37,223	27,035	24,965	25,278	33,881	45,000	50,775
21-50 Employees	3	3	39,056	17,220	N/A	NA	N/A	N/A	N/A
By Level of Education									
High School Diploma	7	7	25,047	29,400	15,600	16,746	24,965	25,116	25,901
Bachelor's Degree	10	10	34,704	31,250	20,750	27,300	28,780	42,387	50,775
By Sex of Employee									
Female	18	18	31,576	36,400	16,746	24,965	27,300	42,387	46,000
By Race/Ethnicity	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
By # of Years in Position									
0-5 Years	4	4	27,159	17,136	N/A	N/A	N/A	N/A	N/A
• 6-10 Years	3	3	45,552	18,119	N/A	N/A	N/A	N/A	N/A
• 11-20 Years	8	8	29,068	30,400	15,600	24,965	25,278	27,300	42,387
Over 20 Years	3	3	30,175	28,254	N/A	N/A	N/A	N/A	N/A
By Region									
Southwest	6	6	35,334	31,250	20,750	24,965	25,901	46,000	46,000
South Central	6	6	27,153	28,254	16,746	22,000	25,116	28,780	28,780
Southeast	4	4	34,520	26,470	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
	Educatio	n Services <b>(8)</b>	25,116						
Median Only									
(50 <sup>th</sup> Percentile)									

# **Children's Librarian**

#### Short Job Description:

Develop and conduct children's programs from infants to upper elementary-aged children. Conduct monthly outreach visits to community preschools and/or childcare facilities. Plan and coordinate summer reading programs; develop and maintain the children's collection. Assists with cataloging material and passive programming and displays; provides children's reference and reader's advisory services. Provides assistance to patrons using the catalog, computers and e-Resources; maintains accurate records of programs and attendance figures; prepares publicity materials for children's programming; establishes and maintains relationships with local schools; coordinates and supervises teen and other volunteers.

	#	# of	Average	Range	10 <sup>th</sup>	25 <sup>th</sup>	50 <sup>th</sup>	75 <sup>th</sup>	90 <sup>th</sup>
	Orgs	Employees			Percentile	Percentile	Percentile	Percentile	Percentile
Base Salary: All Positions	37	37	33,495	52,065	19,240	24,996	30,000	39,655	48,994
By Budget Size									
• Up to \$250,000	7	7	23,261	12,287	17,713	19,000	22,000	24,996	29,120
• \$250,001-500,000	12	12	27,041	18,251	17,749	20,750	26,000	31,200	34,000
• \$500,001-\$750,000	3	3	32,033	12,900	N/A	N/A	N/A	N/A	N/A
• \$750,001-\$2M	11	11	40,341	32,790	25,000	30,000	39,655	42,000	54,200
By # of Emp. Supervised									
0 Employees	12	12	27,819	3,000	19,000	30,000	25,000	28,831	30,000
• 1 - 5 Employees	13	13	33,031	37,040	20,750	26,000	24,996	34,000	39,655
6-20 Employees	7	7	44,956	15,994	33,000	36,500	47,148	69,778	41,827
By Level of Education									
Bachelor's Degree	14	14	28,350	24,078	17,749	22,000	26,000	35,000	39,655
Master's Degree	17	17	38,817	50,538	25,000	28,831	36,000	47,148	53,082
By Sex of Employee									
• Female	33	33	33,497	52,029	19,240	25,000	30,000	37,448	48,994
By Race/Ethnicity									
White, Non-Hispanic	31	31	33,191	52,029	19,240	25,000	30,000	36,500	47,148
By # of Years in Position									
• 0-5 Years	12	12	27,658	17,500	19,000	20,750	27,456	31,200	36,000
• 6-10 Years	6	6	37,738	35,333	17,749	25,000	37,448	47,148	47,148
• 11-20 Years	8	8	33,475	46,178	23,600	24,996	28,831	30,000	36,000
Over 20 Years	7	7	39,895	35,790	22,000	34,000	39,655	41,827	48,994
By Region									
Northwest	3	3	25,913	2,760	N/A	N/A	N/A	N/A	N/A
Southwest	18	18	34,664	40,041	19,240	26,000	33,000	42,000	48,994
North Central	3	3	34,138	21,883	N/A	N/A	N/A	N/A	N/A
South Central	10	10	28,848	24,114	17,713	19,000	27,456	34,000	39,655
Southeast	4	4	46,579	42,322	N/A	N/A	N/A	N/A	N/A
By Field of Service			Median						
Median Only (50 <sup>th</sup> Percentile)	Educatio	n Services <b>(15)</b>	33,881						

#### \*Other similar job titles: Youth Services Librarian, Teen Librarian

## **Library Assistant**

#### Short Job Description:

Compile records, sort and shelve books, and issue and receive library materials such as pictures, cards, slides and microfilm. Locate library materials for loan and replace material in shelving area, stacks or files according to identification number and title. Register patrons to permit them to borrow books, periodicals and other library materials.

\*Other similar job titles: Library Technician, Library Clerk, Library Paige, Library Acquisitions Assistant, Cataloguing Assistant, Circulation Clerk, Stacks and Circulation Assistant

	# Orgs	# of Employees	Average	Range	10 <sup>th</sup> Percentile	25 <sup>th</sup> Percentile	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Base Salary: All Positions	43	88	21,569	25,820	16,000	17,760	20,000	23,916	21,271
By Budget Size			,		-,	,	-,		,
• Up to \$250,000	9	13	19,549	9,920	15,080	17,000	19,500	20,800	24,960
• \$250,001-500,000	20	24	20,560	25,246	16,000	16,000	19,240	19,240	21,320
• \$750,001-\$2M	12	16	26,883	33,920	16,600	17,026	23,608	33,774	40,326
• \$2M-5M	3	29	22,704	13,543	18,983	19,811	22,312	25,242	27,271
By # of Emp. Supervised									
0 Employees	54	54	21,207	15,870	17,000	18,720	20,800	23,668	26,894
• 1 - 5 Employees	3	5	24,961	5,170	N/A	N/A	25,617	N/A	N/A
By Level of Education									
High School Diploma	23	37	20,752	15,950	16,000	17,760	20,000	23,668	27,170
Bachelor's Degree	14	35	23,676	23,740	18,720	19,620	20,930	25,242	33,774
Master's Degree	3	3	26,233	19,559	N/A	N/A	N/A	N/A	N/A
By Sex of Employee									
Male	5	5	19,398	5,928	N/A	N/A	18,720	N/A	N/A
Female	70	70	22,258	25,820	16,000	17,760	20,820	24,965	28,973
By Race/Ethnicity									
Black/African-American	4	4	18,950	6,920	N/A	N/A	N/A	N/A	N/A
White, Non-Hispanic	36	76	21,927	25,900	16,000	18,720	20,799	24,016	27,814
By # of Years in Position									
0-5 Years	24	32	20,018	18,774	16,000	17,026	19,500	20,820	23,668
• 6-10 Years	10	16	22,129	23,199	15,446	17,563	19,408	22,312	28,973
• 11-20 Years	9	14	24,669	25,820	15,080	20,000	23,800	25,617	25,617
Over 20 Years	10	10	24,585	13,270	17,680	20,824	24,727	27,814	28,989
By Region									
Southwest	30	47	22,394	22,180	17,160	19,500	20,930	24,929	27,271
South Central	16	18	21,889	25,46	16,000	16,000	17,680	24,960	38,279
Northeast	3	3	17,260	6,700	N/A	N/A	N/A	N/A	N/A
Southeast	5	5	22,375	19,69	N/A	N/A	17,680	N/A	N/A
By Field of Service			Median						
Median Only (50 <sup>th</sup> Percentile)	Educatio	n Services <b>(83)</b>	19,240						

### APPENDIX A – BUDGET AND STAFF SIZE BY REGION

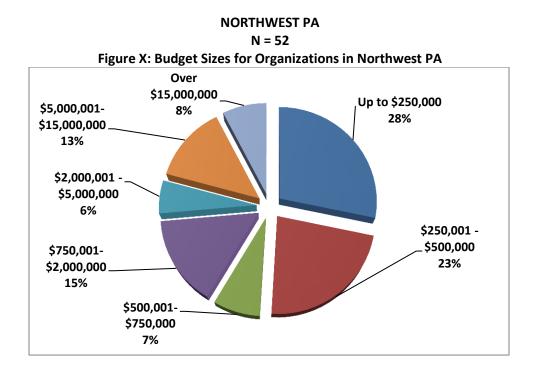
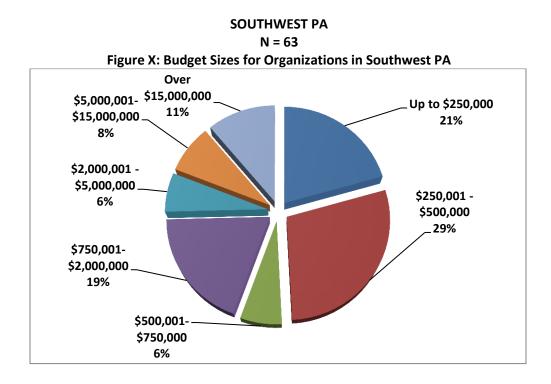


Table X: Number of Full-time Staff by Budget Size in Northwest PA

Budget Size	0 Full-Time Workers	1-5 Full-Time Workers	6-20 Full- Time Workers	21-50 Full-Time Workers	51-100 Full-Time Workers	101-300 Full-Time Workers	301-500 Full-Time Workers	Over 500 Full-Time Workers	TOTAL
Up to \$250,000	6	9	0	0	0	0	0	0	15
\$250,001 - \$500,000	0	10	1	0	0	0	1	0	12
\$500,001-\$750,000	0	0	4	0	0	0	0	0	4
\$750,001-\$2,000,000	0	1	5	1	0	0	0	0	7
\$2,000,001 -\$5,000,000	0	0	1	2	0	0	0	0	3
\$5,000,001-\$15,000,000	0	0	0	2	2	3	0	0	7
Over \$15,000,000	0	0	0	0	0	1	2	1	4

#### Table X: Number of Part-time Staff by Budget Size in Northwest PA

Budget Size	0 Part- Time Workers	1-5 Part- Time Workers	6-20 Part-Time Workers	21-50 Part-Time Workers	51-100 Part-Time Workers	101-300 Part- Time Workers	301-500 Part- Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000	7	7	1	0	0	0	0	0	15
\$250,001 - \$500,000	1	6	5	0	0	0	0	0	12
\$500,001-\$750,000	0	1	3	0	0	0	0	0	4
\$750,001-\$2,000,000	0	2	5	0	0	0	0	0	7
\$2,000,001 -\$5,000,000	0	2	1	0	0	0	0	0	3
\$5,000,001-\$15,000,000	0	1	0	3	3	0	0	0	7
Over \$15,000,000	0	0	0	0	1	1	1	1	4

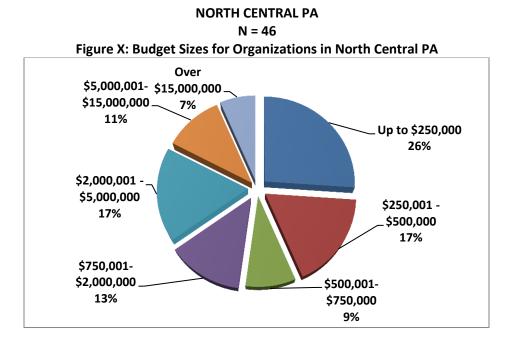


### Table X: Number of Full-time Staff by Budget Size in Southwest PA

Budget Size	0 Full-Time Workers	1-5 Full-Time Workers	6-20 Full- Time Workers	21-50 Full-Time Workers	51-100 Full-Time Workers	101-300 Full-Time Workers	301-500 Full-Time Workers	Over 500 Full-Time Workers	TOTAL
Up to \$250,000	7	5	1	0	0	0	0	0	13
\$250,001 - \$500,000	0	15	2	0	0	0	1	0	18
\$500,001-\$750,000	0	1	3	0	0	0	0	0	4
\$750,001-\$2,000,000	0	1	9	2	0	0	0	0	12
\$2,000,001 -\$5,000,000	0	0	0	3	1	0	0	0	4
\$5,000,001-\$15,000,000	0	0	0	2	2	1	0	0	5
Over \$15,000,000	0	0	1	0	0	0	3	2	6

#### Table X: Number of Part-time Staff by Budget Size in Southwest PA

Budget Size	0 Part- Time Workers	1-5 Part- Time Workers	6-20 Part-Time Workers	21-50 Part-Time Workers	51-100 Part-Time Workers	101-300 Part- Time Workers	301-500 Part- Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000	2	9	2	0	0	0	0	0	13
\$250,001 - \$500,000	3	7	8	0	0	0	0	0	18
\$500,001-\$750,000	0	1	3	0	0	0	0	0	4
\$750,001-\$2,000,000	0	3	7	2	0	0	0	0	12
\$2,000,001 -\$5,000,000	0	1	2	0	1	0	0	0	4
\$5,000,001-\$15,000,000	0	1	2	1	1	0	0	0	5
Over \$15,000,000	0	0	0	0	1	1	2	1	6



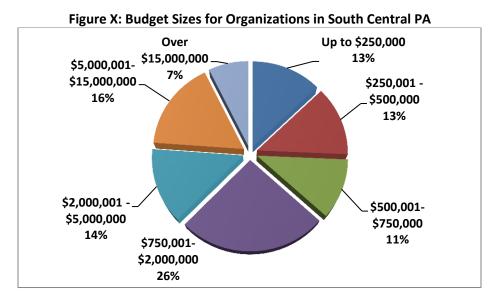
### Table X: Number of Full-time Staff by Budget Size in North Central PA

Budget Size	0 Full-Time Workers	1-5 Full-Time Workers	6-20 Full- Time Workers	21-50 Full-Time Workers	51-100 Full-Time Workers	101-300 Full-Time Workers	301-500 Full-Time Workers	Over 500 Full-Time Workers	TOTAL
Up to \$250,000	5	7	0	0	0	0	0	0	12
\$250,001 - \$500,000	0	6	1	0	0	0	1	0	8
\$500,001-\$750,000	0	1	2	0	0	1	0	0	4
\$750,001-\$2,000,000	0	1	4	1	0	0	0	0	6
\$2,000,001 -\$5,000,000	0	0	1	5	2	0	0	0	8
\$5,000,001-\$15,000,000	0	0	0	0	3	2	0	0	5
Over \$15,000,000	0	0	0	0	0	1	1	1	3

#### Table X: Number of Part-time Staff by Budget Size in North Central PA

Budget Size	0 Part- Time Workers	1-5 Part- Time Workers	6-20 Part-Time Workers	21-50 Part-Time Workers	51-100 Part-Time Workers	101-300 Part- Time Workers	301-500 Part- Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000	3	8	0	0	0	0	0	0	11
\$250,001 - \$500,000	2	6	0	0	0	0	0	0	8
\$500,001-\$750,000	1	1	1	0	0	0	0	1	4
\$750,001-\$2,000,000	0	2	4	0	0	0	0	0	6
\$2,000,001 -\$5,000,000	0	2	3	1	2	0	0	0	8
\$5,000,001-\$15,000,000	0	2	0	1	2	0	0	0	5
Over \$15,000,000	0	0	0	0	0	1	1	1	3

#### SOUTH CENTRAL PA N = 109

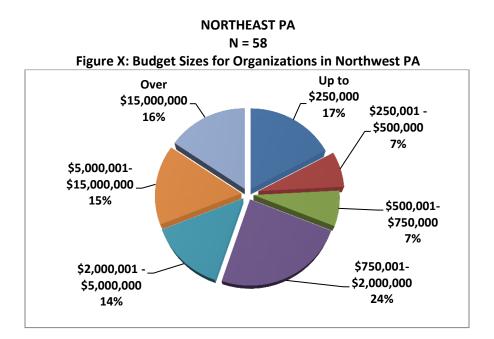


#### Table X: Number of Full-time Staff by Budget Size in South Central PA

Budget Size	0 Full-Time Workers	1-5 Full-Time Workers	6-20 Full- Time Workers	21-50 Full-Time Workers	51-100 Full-Time Workers	101-300 Full-Time Workers	301-500 Full-Time Workers	Over 500 Full-Time Workers	TOTAL
Up to \$250,000	5	9	0	0	0	0	0	0	14
\$250,001 - \$500,000	0	12	1	0	0	0	1	0	14
\$500,001-\$750,000	0	6	5	0	0	1	0	0	12
\$750,001-\$2,000,000	0	4	20	4	0	0	0	0	28
\$2,000,001 -\$5,000,000	0	1	4	4	3	2	0	0	14
\$5,000,001-\$15,000,000	0	0	0	2	6	7	0	1	16
Over \$15,000,000	0	0	0	1	1	2	2	3	9

#### Table X: Number of Part-time Staff by Budget Size in South Central PA

Budget Size	0 Part- Time Workers	1-5 Part- Time Workers	6-20 Part-Time Workers	21-50 Part-Time Workers	51-100 Part-Time Workers	101-300 Part- Time Workers	301-500 Part- Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000	3	8	3	0	0	0	0	0	14
\$250,001 - \$500,000	0	11	2	0	0	0	0	0	13
\$500,001-\$750,000	1	6	4	0	0	0	0	1	12
\$750,001-\$2,000,000	0	12	12	2	1	0	0	0	27
\$2,000,001 -\$5,000,000	1	6	1	0	1	1	0	0	10
\$5,000,001-\$15,000,000	1	2	3	4	6	2	0	0	18
Over \$15,000,000	0	0	0	0	0	3	3	1	7



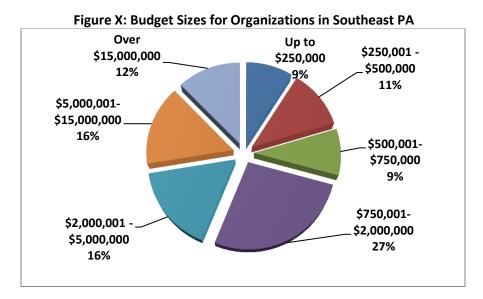
### Table X: Number of Full-time Staff by Budget Size in Northeast PA

Budget Size	0 Full-Time Workers	1-5 Full-Time Workers	6-20 Full- Time Workers	21-50 Full-Time Workers	51-100 Full-Time Workers	101-300 Full-Time Workers	301-500 Full-Time Workers	Over 500 Full-Time Workers	TOTAL
Up to \$250,000	3	7	0	0	0	0	0	0	10
\$250,001 - \$500,000	1	2	0	0	0	0	1	0	4
\$500,001-\$750,000	0	1	3	0	0	0	0	0	4
\$750,001-\$2,000,000	0	5	8	1	0	0	0	0	14
\$2,000,001 -\$5,000,000	0	0	3	3	1	1	0	0	8
\$5,000,001-\$15,000,000	0	0	0	3	2	3	0	1	9
Over \$15,000,000	0	0	0	0	0	3	3	3	9

#### Table X: Number of Part-time Staff by Budget Size in Northeast PA

Budget Size	0 Part- Time Workers	1-5 Part- Time Workers	6-20 Part-Time Workers	21-50 Part-Time Workers	51-100 Part-Time Workers	101-300 Part- Time Workers	301-500 Part- Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000	3	7	0	0	0	0	0	0	10
\$250,001 - \$500,000	1	3	0	0	0	0	0	0	4
\$500,001-\$750,000	0	2	2	0	0	0	0	0	4
\$750,001-\$2,000,000	1	8	4	1	0	0	0	0	14
\$2,000,001 -\$5,000,000	0	1	4	1	1	1	0	0	8
\$5,000,001-\$15,000,000	2	1	2	3	0	1	0	0	9
Over \$15,000,000	0	0	0	0	0	6	1	2	9

#### SOUTHEAST PA N = 123



#### Table X: Number of Full-time Staff by Budget Size in Northwest PA

Budget Size	0 Full-Time Workers	1-5 Full-Time Workers	6-20 Full- Time Workers	21-50 Full-Time Workers	51-100 Full-Time Workers	101-300 Full-Time Workers	301-500 Full-Time Workers	Over 500 Full-Time Workers	TOTAL
Up to \$250,000	6	5	0	0	0	0	0	0	11
\$250,001 - \$500,000	0	13	0	0	0	0	1	0	14
\$500,001-\$750,000	0	9	2	0	0	0	0	0	11
\$750,001-\$2,000,000	0	10	20	3	0	0	0	0	33
\$2,000,001 -\$5,000,000	0	0	6	13	1	0	0	0	20
\$5,000,001-\$15,000,000	0	2	0	2	7	7	0	1	19
Over \$15,000,000	0	0	0	0	0	6	3	6	15

#### Table X: Number of Part-time Staff by Budget Size in Southeast PA

Budget Size	0 Part- Time Workers	1-5 Part- Time Workers	6-20 Part-Time Workers	21-50 Part-Time Workers	51-100 Part-Time Workers	101-300 Part- Time Workers	301-500 Part- Time Workers	Over 500 Part- Time Workers	TOTAL
Up to \$250,000	3	4	4	0	0	0	0	0	11
\$250,001 - \$500,000	1	11	2	0	0	0	0	0	14
\$500,001-\$750,000	2	3	5	1	0	0	0	0	11
\$750,001-\$2,000,000	0	13	12	2	0	0	0	0	27
\$2,000,001 -\$5,000,000	1	11	9	1	1	1	0	0	24
\$5,000,001-\$15,000,000	2	1	4	5	4	3	0	0	19
Over \$15,000,000	0	0	0	0	4	8	2	1	15

## APPENDIX B – PARTICIPATING ORGANIZATIONS

A Woman's Place	Capital Resource Conservation and Development Area
AARP Experience Corps Philadelphia	Council, Inc.
Access Services	CareLink Community Support Services
AGAPE Love From Above To Our Community	Carnegie Free Library of Swissvale
Alleghenies Unlimited Care Providers	Carnegie Library of Pittsburgh
Allegheny County Library Association	Carson Valley Children's Aid
Allied Services	CASA of Westmoreland, Inc.
Altoona District Libraries	Catholic Charities Counseling & Adoption Services
Alzheimer's Association Delaware Valley Chapter	Catholic Leadership Institute
American Baptist Home Mission Society	Center for Advocacy for the Rights and Interests of the Elderly
Angels' Place, Inc.	Central Executive Committee of ODWU
Annie Halenbake Ross Library	Central Pennsylvania Blood Bank
Annville Free Library	Central Pennsylvania Food Bank
Army Heritage Center Foundation	Centre County Library & Historical Museum
Association for the Colonial Theatre	Centre County Women's Resource Center
Association of PA Public Library Systems (Wayne Library	Centre Foundation
Alliance)	Centre Wildlife Care
Autism Society Northwestern Pennsylvania	Chester County Fund for Women and Girls
Barclay Friends Retirement Community - Kendal Affiliate	Chester County Library and District Center
Barth Syndrome Foundation, Inc.	Chester County Library System
Bayfront East Side Taskforce	Chester County Women's Services
Bellwood Antis Public Library	Chester Education Foundation
Berks Connections/Pretrial Services	Child Guidance Resource Centers
Berks Encore	Children and Adult Disability and Educational Services
Boyertown Community Library	Children's Advocacy Center of Erie County, Inc.
Bradford House Historical Association	Children's Aid Society
Brentwood Library	Children's Service Center of Wyoming Valley, Inc.
Brevillier Village	Christian Churches United
Bridge of Hope National	CIL of Central PA
Bringing Hope Home, Inc.	City of Erie Cable TV Access Corporation
Brother's Brother Foundation	Clarion Free Library
Bucks County Opportunity Council	Claysburg Area Public Library
Bucks County Opportunity Council, Inc.	ClearWater Conservancy of Central PA, Inc.
Butler County Bar Association	Cleve J. Fredricksen Library
Canine Partners for Life	Clinton County Women's Center

Community Action Association of Pennsylvania Community Action Partnership of Mercer County (CAPMC) **Community Counseling Center of Mercer County** Community Education Council of Elk and Cameron Counties **Community First Fund** Community Health Challenge of Southwestern Pennsylvania D/B/A Keystone Wellness Programs **Community Library Association** Community Library of Allegheny Valley Connect to Classrooms, Inc. **Covenant House PA Crafton Public Library Cranberry Public Library Cresson Public Library** Crisis Shelter of Lawrence County **Cumberland County Library System Daemion Counseling Center** Dauphin County Library System Daystar Center for Spiritual Recovery **Delaware County Community Foundation Delaware County Pregnancy Cent Delaware Riverkeeper Network** Dickinson Center, Inc. **Early Connections EducationWorks** EgoPo Classic Theater **Elk County Community Foundation Employment Opportunity & Training Center of Northeast** Pennsylvania (EOTC) Erie Homes for Children & Adults Erie United Methodist Alliance, Inc. Family Guidance Center Family Services Incorporated Family Support Line Fayette County Community Action Agency, Inc. Feeding Pennsylvania Fellowship Health Resources Fleisher Art Memorial For Pete's Sake Cancer Respite Foundation

**ForSight Vision** Foundation of HOPE Foundation of PA Medical Society Futures Community Support Services, Inc. Garrett William Foundation Georgia E. Gregory a Interdenominational School of Music **Gettysburg Foundation** Girl Scouts in the Heart of Pennsylvania Greater Philadelphia Coalition Against Hunger Greene County Library System Habitat for Humanity of Montgomery County, PA Harborcreek Youth Services Hatboro Baptist Church **HAVEN of Tioga County** Hazleton Area Public Library Headwaters Charitable Trust **Health Care Access** Historic Sugartown, Inc. Historical and Genealogical Society of Somerset County, Inc. Hollidaysburg Area Public Library Home Health Care Management Hope Springs Equestrian Therapy, Inc. Horizon House, Inc. Horsham Township Library Indian Creek Foundation Indiana County Community Action Program, Inc. Inter-Faith Housing Alliance Interfaith Working Group (Transfaith) Jessica and Friends Community Jewish Family Service of Northeastern Pennsylvania Joni and Friends Greater Philadelphia Joseph T Simpson Public Library KaleidAScope, Inc. **KenCrest Services** Kensington Community Corporation for Individual Dignity (KenCCID) Lake Erie Region Conservancy Lancaster Public Library Lebanon Community Library

Legacy Youth Tennis and Education Lehigh Valley Children's Centers Linda Creed Breast Cancer. Org Linked By Pink Literacy Council of Reading-Berks, Inc. Livengrin Foundation, Inc. Lower Dauphin Communities That Care Main Line Art Center Malvern retreat House Manchester Youth Development Center Martinsburg Community Library McGuire Memorial Meals on Wheels of Lehigh County Melmark Mendelssohn Club of Philadelphia Mental Health America of Lancaster County Mercy Center for Women Mifflin County Library **Mission Central** Monessen Public Library Monroeville Public Library Moon Township Public Library Mt. Lebanon Public Library Musicopia National Multiple Sclerosis Society **NE Regional Cancer Institute** Neighborhood Bike Works Neighborhood Resource Organization NeighborWorks Northeastern Pennsylvania Network of Victim Assistance New Hope Ministries, Inc. New Leash on Life USA Newport Public Library Nonprofit Development Corporation Norris Square Community Alliance North Versailles Public Library Northeast PA Area Health Education Center Northeastern PA Nonprofit & Community Assistance Center Northern Tier Regional Library

Northland Public Library Oakmont Carnegie Library Osher Lifelong Learning Institute at Penn State Outreach Teen & Family Services, Inc. PA Behavioral Health and Aging Coalition PA Campus Compact PA Coalition Against Domestic Violence PA Coalition Against Rape (PCAR) PA Family Support Alliance PA Workforce Development Association Palmyra Public Library Partnership for Better Health Peaceful Living Penn York Opportunities, Inc. Pennsylvania Association for Gifted Education Pennsylvania Association of Realtors Pennsylvania Bar Institute Pennsylvania Humanities Council Pennsylvania Rural Arts Alliance Philadelphia Futures Philadelphia Legal Assistance Center, Inc. Philadelphia VIP Philadelphia's Magic Gardens Philhaven Phoenixville Area Community Services Pittston Memorial Library Please Touch Museum Plum Community Library Pottstown Cluster of Religious Communities Preservation Pennsylvania Preservation Pottstown, Inc./DBA Mosaic Community Land Trust **Project SHARE of Carlisle Providence Center** Rail-Trail Council of NEPA, Inc. **Rebuilding Together Philadelphia** Rhoades & Owen, LLC **Riverbend Environmental Education Center** Robinson Township Library

Sadler Health Center Corporation SARCC Schuylkill United Way Scranton Lackawanna Human Development Agency SEAMAAC, Inc. Setebaid Services, Inc. Shalom House Shippensburg Public Library Shofuso Japanese House and Garden Side Project Inc. Sisters of St. Joseph of NW PA Skills of Central Pa Slater family Network SLB Radio Productions, Inc. Society of Anglican Missionaries and Senders South Central Community Action Programs, Inc. South Fayette Township Library SouthEast Lancaster Health Services Southwestern PA Human Services, Inc. SPIN (Special People In Northeast, Inc.) SSJ Neighborhood Network St. Joseph's Center St. Marys Public Library StringsforaCURE® Foundation Surrey Services for Seniors Survivors, Inc. The Arc of Centre County The Arc of Cumberland and Perry Counties The Arc of Dauphin County The Association for Frontotemporal Degeneration The Clinic The Exchange The Food Bank of the State College Area, Inc. The Food Trust The Grayson School The Literacy Center The Literacy Council of Lancaster-Lebanon The Nonprofit Partnership The Prevention Network

**Tioga County Visitors Bureau** Treatment Trends, Inc. **TrueNorth Wellness Services UCP Central PA** United Methodist Home for Children Residential Care, Inc. United Way of Monroe County United Way of the Greater Lehigh Valley Upper St. Clair Twp. Library **UU House Outreach Program** Valley Forge Educational Services Variety - The Children's Charity, Philadelphia Veterans Leadership Program of Western Pennsylvania, Inc. Via of the Lehigh Valley Wayne County Historical Society West Chester University Foundation West Philadelphia Alliance for Children Westmont Family Counseling Ministries Whitaker Center for Science and the Arts Women Against Abuse Women for a Healthy Environment Women's Resource Center Women's Resources of Monroe County, Inc. Woods Services Wyoming Valley Children's Association YMCA of York and York County York County Children's Advocacy Center Youth Advocate Programs, Inc. YWCA Carlisle YWCA Hanover YWCA Lancaster YWCA TRI-COUNTY AREA

Threshold Rehabilitation Services, Inc.